

## ANNEX A – Technical Specifications

### UNHCR UKRAINE Invitation to UKRKI/ITB/2022-022 for establishment of a frame a agreement for the provision of ICT equipment for UNHCR projects in Ukraine

#### Items Quantities and Specifications:

No#	Description	UoM	Estimated Total Quantities																								
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**WARRANTY SUPPORT REQUIRMENT:**

- Warranty period for all components should not be less than 36 months from the manufacturer.
- Service in mode is not less than Next-Business-Day (NBD) from the manufacturer and replacement of faulty components.
- Availability of the authorized equipment of service centers in all regional centers of Ukraine, except temporarily occupied territory of the Autonomous Republic of Crimea, Donetsk and Lugansk region.

**PACKAGING, LABELLING FOR TRANSPORTATION:**

- The bidder shall describe the proposed packaging for transportation and define a packing unit (PU). The quantity of items in each PU must be standardized and this information must be clearly specified along with its weight, volume, and the equipment required to handle it in the technical offer. Each PU shall carry a label stating the content along with the Purchase Order number.
- The suppliers should state their delivery capacity for the delivery of the above number of laptops from the Purchase Order date from UNHCR.
- Partial delivery will be accepted but the supplier must provide the information for the whole quantity.