

The Country of Return Information Project functions as a network of NGO's for the collection and transfer of specific information on reintegration possibilities for potential returnees and their counsellors. All questions you may have on reintegration possibilities and on which you don't find the answer in this country sheet, can be directed to the helpdesk "Country of Return Information". E-mail: return@vluchtelingenwerk.be

## **COUNTRY SHEET**

# **GHANA**

CRI-country sheets are prepared mainly on the basis of publicly available information, completed by data gathered by local partners in the specific countries, and will be updated periodically.

# August2007

The Country of Return Information Project runs until the end of 2007 and is funded by the European Community. The European Commission is not responsible for any use that may be made of the information provided. Sole responsibility for its content lies with the author.



#### **DISCLAIMER**

This Country Sheet is for informational purposes only and no rights can be derived from its contents.

The CRI-partners will do their utmost to include accurate, corroborated, transparent and up-to-date information, but make no warrants as to its accuracy or completeness. Consequently, the CRI-partners do not accept responsibility in any way for the information in this Country Sheet and accept no liability for damages of any kind arising from using the information in this Country Sheet. The information in this Country Sheet has been retrieved in collaboration with local partners.

This Country Sheet contains links to websites that are created and maintained by other organizations. The CRI-project does not take any responsibility for the content of these websites.

The CRI-partners are the partners who participate fully in the CRI-project: Vluchtelingenwerk Vlaanderen, Caritas International Belgium, Consiglio Italiano Per I Rifugiati, Coordination et Initiatives pour les Réfugiés et Étrangers and Hungarian Helsinki Committee.

Further information can be obtained at <a href="mailto:return@vluchtelingenwerk.be">return@vluchtelingenwerk.be</a>.

The Country Sheet Ghana is a product of the CRI project.

CRI-country sheets are prepared mainly on the basis of publicly available information, completed with data gathered by local partners in the specific countries, and will be updated periodically.

Our local partners in Ghana are:

- African Centre for Human Development (ACHD): a non governmental organisation with its main office in Accra, providing services to grassroots groups and organizations. ACHD is active in the field of gender and development, advocacy and networking, water and sanitation;
- the Participatory Development Associates (PDA), an NGO based in both Kumasi and Accra, active in the field of decentralisation, policy analysis and advocacy, poverty and social assessments, reproductive health (including HIV/AIDS), gender and development, human rights education. PDA has also experience in training and counselling of researchers.

## Table of contents

Background Note	p.5
1. Access to territory (from country of asylum to return area)	p.6
1.1 Documentation 1.1.1 Travel documents needed for returnees 1.1.2 Documents needed in the country of return 1.1.3 How to obtain the necessary documents 1.1.4 Price of the necessary documents	p.6 p.6 p.6 p.6
1.2. Travel to country of origin 1.2.1 By air	p.6 p.6
1.3 Entry procedure 1.3.1 By air	p.7 p.7
1.4. Access to return area 1.4.1 Limitation on internal travel 1.4.1.1 Practical obstacles 1.4.2 Means of internal travel 1.4.2.1 Internal flight system 1.5 Transfer of personal property and belongings 1.5.1 Transportation of movable property 1.5.1.1 Customs regulation 1.5.2 Money transfer 1.5.2.1 Contact List 1.6 Communication system	p.7 p.7 p.7 p.7 p.8 p.8 p.8 p.11 p.12 p.12
2. Physical security (in return area)	p.14
2.1 On-going armed conflicts	p.14
2.2 Regions with high security risk	p.14
2.3 Crime 2.3.1 Crime threatening physical security 2.3.2 Risk of becoming a victim of human trafficking 2.3.3 Risk of becoming a victim of forced prostitution 2.3.4 Effectiveness of protection 2.3.4.1 Police forces 2.3.4.2 Judiciary	p.14 p.14 p.15 p.15 p.16 p.16 p.16
3. Social security and reintegration	p.18
3.1 Regions with no reintegration and return opportunities	p.18

3.2 Housing and accommodation	p.18
3.2.1 Property restitution and/or recompensation	p.18
3.2.2 Opportunities of buying real estate	p.19
3.2.2.1 Legal conditions	p.19
3.2.2.2 Eventual obstacles for certain groups	p.19
3.2.2.3 Relevant and approximate prices	p.19
3.2.2.4 Available credits and subsidies	p.20
3.2.3 Opportunities for renting a house or apartment	p.20
3.2.4 Other Long term accommodation possibilities	p.21
3.2.5 Temporary shelters	p.21
3.3 Livelihood-basic "survival"	p.21
3.3.1 Employment	p.21
3.3.1.1 Labour conditions	p.21
3.3.1.2 Practical and contact information	p.22
3.3.2 Recognition of degrees obtained	p.22
3.3.3 Starting a new business	p.23
3.3.3.1 Legal Conditions	p.23
3.3.4 Social security	p.24
3.3.5 The cost of living	p.24
3.4 Health	p.26
3.4.1 General health situation by regions	p.26
3.4.2 Drinking water and sanitation by regions	p.27
3.4.3 Health care system	p.28
3.4.3.1 Eligibility criteria and access to health care services	p.28
3.4.3.2 Cost of healthcare	p.28
3.4.3.3 Discrimination in health care system	p.29
3.4.3.4 Services of non-state agents in health care	p.29
3.4.3.6 Diseases which cannot be effectively treated in the country	p.29
3.4.3.7 Supply of standard medicines	p.29
APPENDIXES	
(A) List of Organisations contacted	p.31
(B) List of Abbreviations	p.35

## **Background Note**

The Italian Council for Refugees, mainly in collaboration with the African Centre for Human Development (ACHD), has gathered relevant and pertinent information on the Republic of Ghana. The fact-finding missions started in February 2007 and ran until May 2007. They were primarily conducted by way of interviews, with the aid of questionnaires. In addition, secondary sources provided by some of the organizations were analyzed. The methodology for ascertaining the relevant interview partners included telephone surveys, personal interviews, content analysis of the proposed interview partner's mission and vision statements as well as the political and ideological contexts in which they operate.

#### Chapter 1

#### Access to territory (from country of asylum to return area):

#### 1.1 Documentation <sup>1</sup>

#### 1.1.1 Travel documents needed for returnees

Ghanaian citizens returning to Ghana must hold a valid passport. In case a passport is unavailable, he/she must report to the Ghanaian Embassy/High Commission. The person must file for replacement of the passport. In certain cases a one-way Emergency Travel Certificate (ETC) will be issued by the Embassy.

#### 1.1.2 Documents needed in the country of return

Ghanaian citizens do not need a resident permit to live in Ghana, but they must be in possession of some form of identification, such as a Voters ID.

Plans are underway to implement a National Identification Card which will serve as a general and acceptable form of identification, and which will be legally authorised, recognised and accepted for transactions.

On arrival the returnee will be registered. In the case of a deportee, he/she will be registered as such.

#### 1.1.3 How to obtain the necessary documents

To obtain a Ghanaian passport while being abroad, the diplomatic mission of Ghana must be contacted.

In Ghana, a special request form can be bought at the post office and presented at any immigration office for processing.

Processing time normally takes about 4 to 5 weeks.

## 1.1.4 Price of necessary documents <sup>2</sup>

The price of a passport is 10 GHS (approximately  $7 \in$ ).

#### 1.2 Travel to country of origin

#### 1.2.1 By air

Kotoka International Airport<sup>3</sup> (ACC) is situated 12 kilometres (7 miles) from Accra city centre. Metered taxis as well as shared taxis are available from there to the city centre. Car rental companies have booths outside the arrivals hall. A bureau de change and 24-hour ATM are

<sup>&</sup>lt;sup>1</sup> Migration Management Bureau, J. Dzokoto COI -Director of immigration, Accra (15<sup>th</sup> May 2007)

<sup>&</sup>lt;sup>2</sup> The Old Ghanaian Cedi (GHC) is obsolete. It was replaced with the New Ghanaian Cedi (GHS) on July 1 2007. 10000 GHC are equivalent to 1 GHS.

<sup>1</sup> EURO is approximately 1,43 GHS.

<sup>&</sup>lt;sup>3</sup> Kotoka Airport can be contacted at +233 21 776 171. The website of the Ghana Civil Aviation Authority can be consulted at www.gcaa.com.gh.

located in the arrivals hall. There are also 24-hour medical care and immunisation services available.

Approximate prices of airlines, from Europe to Accra, range from 650 € to € 950, with luggage limits of about 20-40 kgs.

#### 1.3 Entry procedure

#### 1.3.1 By air

All persons arriving in Ghana are required to complete a Customs Declaration Form C70. This form is given to passengers on board flights before arrival and ensures quick processing of passengers.

#### 1.4 Access to return area

#### 1.4.1 Limitation on internal travel

There are no limitations on internal travel within Ghana, nor are there any administrative restrictions.

#### 1.4.1.1 Practical obstacles

Ghana has about 32,250 km of roads, of which about 12,000 km are tarred, approximately 6,000 km are paved with the remainder being of gravel, crushed stone, or graded earth. There is a coast road which links Lagos (Nigeria), and Lomé (Togo) to Accra.

The major (practical) obstacles of access to the return area include the current quality of the road network systems to certain rural areas in the country and the lack of travel information (i.e. physical description, distance, travel duration etc.).

In the view of the Ghana Police Service and the Ghana Private Road and Transport Union, there are no areas in the country that are impossible and/or dangerous to approach. However, September 2007, in the Northern Region - the provinces Northern Region, Upper East and Upper West (inclusive the borderline with Burkina Faso) - floods and continuous heavy rainfall caused a lot of damage to the existing road infrastructures<sup>4</sup>.

#### 1.4.2 Means of internal travel

The main means of transportation include: Tro-Tros<sup>5</sup>, taxis, buses, rentals (cars) and internal flights.

<sup>&</sup>lt;sup>4</sup> Nederlands Ministerie van Buitenlandse Zaken, Reisadvies Ghana, 05 November 2007, <a href="http://www.minbuza.nl/nl/reizenlanden/reisadviezen,reisadvies\_ghana.html#a6">http://www.minbuza.nl/nl/reizenlanden/reisadviezen,reisadvies\_ghana.html#a6</a>, last accessed 06 December 2007

<sup>&</sup>lt;sup>5</sup> Tro-Tros are the cheapest way to get around. They are usually made from converted minibuses and are designed to fit as many people inside as possible.

#### Public transport

Intercity State Transport Corporation (S.T.C), Ghana Private Road Transport Union (GPRTU)<sup>6</sup> buses and others such as M-Plaza and O.A Travel and Tours, are available for long and short journeys at reasonable fares ranging from 1 to 4 Euro (GHS 1,5 to 6) for short distances and 14 to 209 euro (GHS 20 to 300) for long distances.

These service providers have stations in all regions of the country. In the case of S.T.C, seats can be booked ahead of travel time. The services include luggage transportation; both accompanied and unaccompanied. Luggage attracts a charge which is calculated by weight.

The most widely used mode of inter-regional transportation is the taxi. These taxis also have stations and ply fixed routes with fixed fares. Chartered taxis can be hired at most hotels, the airport, the harbour and in town. In this case, the price is negotiated before the journey begins and sometimes after the journey ends. Most of these cars are distinctively painted, with two colours and an identification number. Taxi drivers also fall under the jurisdiction of the G.P.R.T.U.

Alongside the road transportation system there is rail system which is currently being upgraded. The only route currently being plied is the Accra - Nsawam corridor; this is a shadow service.

#### Buying a car

To purchase a car you can either contact expatriates leaving Ghana (be careful that all the paper work is in order to have legal title), or buy one from embassy staff (upon which you will have to pay import duty on top of the price), or at a used car lot by the side of the road. In addition, there are various car dealers selling brand new vehicles such as BMW, Honda, Toyota, Peugeot, etc.

In case you have a foreign or international driver's license, you can drive for up to twelve months. If you are a resident, eventually you must apply for a Ghanaian license<sup>7</sup>.

#### 1.4.2.1 Internal flight system

The fastest mode of long distance transportation is the internal flight system. There are currently two service providers; Antrak Air and Citylink. They guarantee a fast and comfortable way of travel.

The flight time is about one hour from Accra to Tamale and between 30 to 45 minutes from Accra to Kumasi.

<sup>&</sup>lt;sup>6</sup> Ghana Private Road Transport Union (GPRTU); contact details: 00233 (0)21 682768, 00233 (0)21 667656

<sup>&</sup>lt;sup>7</sup> Ghana Embassy, Transportation in Ghana, http://www.ghanaembassy.or.jp/travel/transportation.html

#### ANTRAK AIR8

#### Accra - Tamale / Tamale - Accra

	One Way	Return Trip
Infant	USD 14	USD 26
Child	USD 110	USD 204
Student	USD 135	USD 245
Adult	USD 146	USD 272

#### Accra - Kumasi / Kumasi - Accra

	One Way	Return Trip
Infant	USD 8	USD 15
Child	USD 63	USD 120
Student	USD 76	USD 143
Adult	USD 84	USD 158

Luggage allowance - 20 kg (Adults) Luggage allowance - 5 kg (Infants) Excess Luggage Charge - GHS 10

#### CITYLINK9

Accra - Tamale / Tamale - Accra
STANDARD FARE: GHS 175
Accra - Sunyani / Sunyani - Accra
STANDARD FARE: GHS 94
Accra - Kumasi / Kumasi - Accra
STANDARD FARE: GH¢ 70,5

Luggage Allowance - 15 kg luggage and 5 kg hand luggage. Unaccompanied luggage attracts extra charges.

#### 1.5 Transfer of personal property and belongings

## 1.5.1 Transportation of Movable Property<sup>10</sup>

## **Import charges**

Cargo per kilo USD 0.09 Processing and Handling of Import Minimum charge **USD 10** Dangerous Goods Handling Cargo per kilo USD 0.15 Minimum charge **USD 20** Through Cargo Handled at Accra Cargo per kilo USD 0,05 Non-Terminating Cargo Handled at Accra Minimum charge USD 10

<sup>&</sup>lt;sup>8</sup> <u>www.antrakair.com</u> on the instruction of their marketing officer

<sup>&</sup>lt;sup>9</sup> Citylink, Marlon, a Marketing Executive (27<sup>th</sup> of February, 2007), <u>www.flycitylink.com</u>
<sup>10</sup> AVIANCE Mr. Paul Craig - Business Development and Station Manager. Mark Ofori- Cargo Operations.(16<sup>th</sup> March, 2007)

#### Optional import charges

#### Storage Charges

J J		
First 8 Days	No charge	
Subsequent days per kilo/Day	Minimum charge	USD 0,035 - USD 50
Check weight fee	Per consignment	USD 10
Special security handling	Per consignment	USD 150
Animal quarantine		Cost + 10%
Meat inspection		Cost + 10%
Public health		Cost + 10%
Special or security handling		Cost + 10%
Human remains		USD 20 per coffin

<sup>\*</sup>Charges are subject to alteration without notice.

## Valuation<sup>11</sup>

All consignments imported into the country must be valued for tax and other purposes. Importers need to submit the Final Invoice, Import Declaration Form (IDF), a copy of the Bill of lading and the Packing List (itemizing the value of the packages) on all commercial imports prior to the arrival of cargo to the designated Destination Inspection Company for the preparation of the Final Classification and Valuation Report (FCVR).

The FCVR contains an assessment of the dutiable value, import duty and VAT of the consignment.

Large imports of the same type of commodities, even if they are not meant for commercial purposes, are classified as commercial and must be valued by a Destination Inspection Company. Importers require a Tax Identification Number (TIN) for customs clearance of commercial goods issued by the Internal Revenue Service, which can be obtained at the Internal Revenue Head Office. Without a TIN, customs clearance of cargo from the port is not allowed.

It is necessary to submit a customs declaration on the cargo.

The Shipping Agent, on receipt of the documents, verifies whether the consignment has gone through the necessary procedure, confirms the information in the Delivery Order and then prepares the bill for the consignment. After payment of the bill the cargo is authorized for release at the Port.

For house delivery, importers provide trucks on which the containers are deposited by the Ghana Ports and Harbours Authority (GPHA).

The warehousing system allow to store under Customs control in a Government or Public or Private Bonded Warehouse without payment of import duty and other taxes imported or locally manufactured goods .

This system affords the importer or manufacturer the opportunity to defer the payment of duty and taxes until the goods are needed for home consumption. The goods may be entered for re-warehousing after two years.

Passengers who have sent their personal effects in advance or are expecting their personal effects after arrival must declare these immediately on arrival on the appropriate form known as the "Passenger Unaccompanied Baggage Declaration" (P.U.B.D) Form.

<sup>\*</sup>Any other additional services not defined within the Terminal Bond Charges will be negotiated on an individual basis between the Agent/Consignee and the Handling Agent.

<sup>\*</sup>All charges are subject to the GCAA Royalty at prevailing rates

<sup>&</sup>lt;sup>11</sup> For more information, please visit the website <u>www.ghanashipperscouncil.org</u>

Effects of Ghanaians who die outside Ghana may be imported without payment of duties and taxes. Evidence of death must be produced to support the application for concession.

The following categories do not have to pay any duties and taxes to import their personal baggage and personal effects:

- Non-Ghanaian passengers;
- Ghanaians who have not stayed outside Ghana for more than twelve (12) continuous months:
- Ghanaians who stayed outside Ghana for more than twelve (12) continuous months but are not changing residence.

Average Freight Rates as at September 2006<sup>12</sup>

AVERAGE FREIGHT RATES AS AT SEPTEMBER 2006		
	20 FOOTER	40 FOOTER
TEMA TO UK (TILBURY)	GBP 666,94	GBP 1.124,39
UK (TILBURY) TO TEMA	GBP 1.285,30	GBP 2.332,42
TEMA TO FAR EAST (SHANGAI)	USD 1.082,33	USD 1.945,67
FAR EAST (SHANGAI) TO TEMA	USD 3.150,00	USD 6.207,67
TEMA TO NT. CONT. (GENOA)	Euro 1.100,72	Euro 1.995,30
TEMA TO NT. CONT. (NAPOLIS)	Euro 1.232,67	Euro 2.177,15
TEMA TO NT. CONT. (HAMBURG)	Euro 822,50	Euro 1.592,50
NT. CONT. (GENOA) TO TEMA	Euro 1.857,10	Euro 3.517,41
NT. CONT. (NAPOLIS) TO TEMA	Euro 1.803,15	Euro 3.387,22
NT. CONT. (HAMBURG) TO TEMA	Euro 1.670,55	Euro 3.069,00
TEMA TO USA USD	USD 3.496,00	USD 5.410,00
USA TO TEMA	USD 3.077,55	USD 4.900,00
TEMA TO DUBAI	USD 1.181,77	USD 2.332,50
DUBAI TO TEMA	USD 2.916,25	USD 5.653,00

## 1.5.1.1 Customs Regulations<sup>13</sup>

Customs clearance of cargo through the seaports involves dealing with a number of logistics service providers and governmental bodies in order to fulfil all contractual and tax obligations that might be associated with the imported consignment (cfr. above). The agencies include CEPS, GPHA, Shipping Agents and Destination Inspection Companies.

Legislative Instrument 1178 (Customs House Agent Licensing Regulation) of 1978 enjoins all importers, with the exception of declarants, to engage the services of licensed Customs House Agents for the clearance of cargo at any freight station in Ghana.

The clearance process starts with the valuation of the cargo, communication of the cargo data on to the Ghana Community Network (GCNET), payment of duty, verification at the Compliance Section of Customs Excise and Preventive Service (CEPS), release by the Shipping Agent, delivery by Ghana Ports and Harbours Authority (GPHA) and CEPS physical examination or scanning of cargo before the cargo is allowed to exit the port.

 $<sup>^{12} \</sup> www.ghanacustoms.gov.gh \ and \ \underline{http://www.ghanashipperscouncil.org/freight\_rates.htm}$ 

<sup>&</sup>lt;sup>13</sup> The team was instructed by the Assistant Commissioner of the Customs Excise and Preventive Service (CEPS) in charge of public relations, Mrs Annie Anipa after a brief interview, to retrieve all the information needed from the CEPS website ( <a href="www.ghanacustoms.gov.gh">www.ghanacustoms.gov.gh</a>) (22<sup>nd</sup> February, 2007).

## 1.5.2 Money Transfer<sup>14</sup>

#### 1.5.2.1 Contact List 15

There are different money transfer agencies operational in Ghana:

- Vigo: money transfer operated by Merchant Bank Ghana;
- Money Gram: money transfer operated by Société Général Social Security Bank of Ghana;
- Express Funds: money transfer operated by Express Fund;
- Western Union: money transfer operated by the Agricultural Development Bank;
- Ghana Postal Services.

With the above-mentioned money transfer operations, the sender bears all costs involved. The conditions for receipt of money include the provision of a valid form of identification of the recipient (passport, national Voters ID, drivers licence), the name of the sender, country/ city of transferee's origin, receiver's contact address, answering a test question and in some cases a number code.

The following banks operate account transfers:

- Eco Bank
- Barclays Bank
- Standard Charted Bank
- Ghana Commercial Bank
- Agricultural Development Bank

Ghana's payment system is supported by various laws in line with the core principles for systematically important payment systems. The laws cover payment instruments, institutions, clearing and settlement systems<sup>16</sup>.

## 1.6 Communication System<sup>17</sup>

The National Communications Authority (NCA) is the regulatory authority for the regulation of communications in Ghana, as set up by the Act of Parliament N° 524 of 1996.

<sup>&</sup>lt;sup>14</sup> Source: Merchant Bank, SG-SSB, Agriculture Development Bank, Express Funds, Ghana Postal Service.

<sup>15</sup> See appendix for contact addresses.

<sup>&</sup>lt;sup>16</sup> For more information, consult: Bank of Ghana, Payment systems, http://www.bog.gov.gh/index1.php?linkid=163&sublinkid=211&page=1&sectionid=522, last accessed 01 December 2007

<sup>&</sup>lt;sup>17</sup> National Communication Authority (NCA) website ( www.nca.org.gh ) (14<sup>th</sup> to 30<sup>th</sup> March, 2007)

## Operators and service providers

ORGANISATION /	TYPE (			As at 30th	As at 31st
COMPANY	FIXED	MOBILE		September 2006	December 2006
Ghana Telecom			Subscriber base	351.557	357.577
Company (GT)	Yes	Yes	No. of Pay Phones	11.364	11.364
WESTEL			Subscriber base	2.798	2.798
(Network coverage area : Accra and Tema only)	No	Yes	No. of Pay Phones	165	165
SCANCOM LTD. (Areeba) 024XXXXXXX	Yes	Yes	Subscriber base	2.398.521	2.585.467
MOBITEL(Tigo) 027XXXXXXX	No	Yes	Subscriber base	1.234.150	1.546.721
KASAPA 028XXXXXX	Yes	Yes	Subscriber base	172.810	200.104
GT-One touch 020XXXXXXX	Yes	Yes	Subscriber base	774.885	877.106

The General Enquiries number is 102.

Other Special Service Numbers can be consulted at the National Communication Authority (NCA) website (<a href="www.nca.org.gh">www.nca.org.gh</a>) and the Ghana Telecom phone directory 2000. On those websites you can also find a list of the existing national area telephone codes per

region/town.

## Chapter 2

#### Physical security (in return area)

## 2.1 On-going armed conflicts<sup>18</sup>

There was some level of unrest / tension in the following areas, which have since been stabilized:

- Dagbon (Northern Region), February 2006
- Alavanyo (Volta Region), August 2006
- Nkwanta (Volta Region), June 2006
- Wa (Upper West Region), September 2005

The people of Dagbon and Wa, in the Northern and Upper West regions of Ghana, respectively, were faced with chieftaincy disputes. This emerged from two separate factions, in both cases, who claimed to be the rightful heirs to the throne of their respective traditional areas. The conflicts which occurred in the Dagbon and Wa areas could be described as local politics.

Another conflict in the Volta region (the Nkwanta district) was between the Fulani nomad herdsmen and the Kokomba farmers living in that area.

A further conflict zone was the Alavanyo area which witnessed a land dispute between the people of Peki and Tsito. Unlike the Dagbon and Wa conflicts the one in the Alavanyo and Nkwanta areas could be described as inter-ethnic conflict.

However, at the beginning of this year (2007), these areas of conflict had been stabilised through the combined efforts of the Ghana Police Service, the chiefs and the parties involved.

#### 2.2 Regions with high security risk

Out of the ten regions in Ghana, the Volta, Northern, and Upper West regions could have been qualified in the past as regions with high security risk. Since the disputes have been stabilized, and with the constant vigilance of the police force, there are currently no areas in Ghana that qualify as high security risk areas.

#### 2.3 Crime

#### 2.3.1 Crime threatening physical security

The major crime, which threatens physical security in Ghana, is robbery. This has however reduced considerably from the beginning of this year (2007), mainly due to the increase in enlistment, but also to the effectiveness of the police force.

Other crimes include rape, defilement, murder and assault.

<sup>&</sup>lt;sup>18</sup> Ghana Police Headquarters; DSP Kwesi Ofori -The Public Affairs Director- ASP Cephas Arthur, (21st March 2007)

In addition, there has been a recent upsurge in fraud, and fraud related cases. A major concern of the police service in recent times is the search of instant justice to publicly apprehended criminals across the nation.

## 2.3.2 Risk of becoming a victim of human trafficking 19

For long time the country has been a source, transit, and destination country for women and children trafficked for the purpose of forced domestic and commercial labour and sexual exploitation. But even though there are situations where human trafficking is recorded as prevalent, the rate is not as high as it has been projected.

There exists no reliable estimation of the number of internally or externally trafficked victims, although both NGOs and IOM consider this number to be in the thousands. From January to September 2006, four cases of child trafficking and seven cases of child labour exploitation were reported to the Domestic Violence and Victims Support Unit DOVVSU.

The Human Trafficking Act, which President Kufuor signed in December 2005, prohibits trafficking in persons and provides for a minimum prison sentence of five years for convicted traffickers.

Trafficking is both internal and international, with the majority of the victims coming from across the country and having impoverished rural backgrounds. Parents, especially in rural areas, who have too many children to cater for end up trading their children in exchange for various benefits, some of which include money.

The most common forms of internal trafficking involved boys from the Northern Region going to work in the fishing communities along the Volta Lake or in small mines in the west, and girls from the north and east going to Accra and Kumasi to work as domestic helpers, porters paid to transport various items, and assistants to local traders.

Child victims of trafficking are rescued mostly by both the Department of Social Welfare and some non-governmental institutions, and are subsequently housed in the few existing rehabilitation centres. These children are to be later reintegrated into their societies and reunited with their families. This is done after the families have been educated on the dangers connected to trafficking.

## 2.3.3 Risk of becoming a victim of forced prostitution<sup>20</sup>

There is a risk of becoming a victim of forced prostitution even if the phenomenon is not widespread. There are, in fact, certain factors which contribute to forced prostitution. These are mostly beyond the control of the victims. An example are women who flee urban areas in search of a better life, who fall into hardship and are coerced into indulging in prostitution to enable them to survive. Others on the other hand are sent to the cities to work as domestic servants and end up being maltreated or having their 'contracts' broken and are forced to leave. In desperation these supposed domestic servants engage in desperate and dangerous activities to survive.

\_

<sup>19-</sup>idem

<sup>-</sup> Information Officer at the Department for Women (Monday 14<sup>th</sup> May 2007)

<sup>-</sup> US Department of State"Country Report on Human Rights Practices 2006" http://www.state.gov/g/drl/rls/hrrpt/2006/78737.htm

<sup>&</sup>lt;sup>20</sup> Source: Information officer at the Department for Women, Accra, Monday 14<sup>th</sup> May 2007

#### 2.3.4 Effectiveness of Protection

#### 2.3.4.1 Police forces

According to interviewed police agents in Accra, the strength (numbers) and capabilities (effectiveness) of the police service have increased at a high rate in recent times. This is due to the government's policy of mandating the police service to oversee the internal security of the country<sup>21</sup>.

Currently, the recruitment numbers are on the increase. This is not to imply that the standard and criterion for enlistment has fallen, on the contrary, it has become stricter.

The Ghana Police Service has developed a highly efficient and effective mode of communication, which is highly acclaimed in the sub-region. This effective system ensures not only a quick response to crime alerts, but also helps the service in its goal of becoming proactive.

The major drawback to the operations of the Police service is the country's deficient city plan and address system. In view of this, there is an on-going collaboration with private security agencies for the effective completion of common goals, namely: protecting society from harm. Corruption in the Ghana Police Service is a perception, formulated on the basis of some past activities of certain members of the police force. The public, who complain of such activities, are usually the perpetrators of acts of corruption. Corruption in Ghana is not as widespread as one may have been made to believe.

However, this positive view is not shared by the international corruption watch dog Transparency International, which ranks Ghana 65th amongst 159 voluntary countries included in the 2005 index, with a score of 3.5 out of a possible  $10^{22}$ . Transparency International's local branch notes that 76,8 percent of respondents indicate that the Police Service is considered one of the top ten most corrupt institutions in Ghana.

This information is confirmed by different sources <sup>23</sup>. Journalists report of the fact that corruption in Ghana is so bad that one may think it has been institutionalized in the public sector, and most police and prison officers are ranked the highest bribe takers. Similarly, Agence France-Presse (AFP) reports that police officers in Ghana, among other countries, are perceived as being "especially corrupt".

Nonetheless, a special unit (PIPS: Police Intelligence and Professional System) has been set up within the Ghana Police Service. This is to handle allegations and reports of corruption in the police service. It acts as the police of the police. Since its inception, over 60 police officers of various ranks who were found corrupt have been dismissed from the force.

## 2.3.4.1 Judiciary<sup>24</sup>

The structure and the power of the judiciary are independent of the two other branches of government. The Supreme Court has broad powers of judicial review. It is authorized by the

<sup>&</sup>lt;sup>21</sup> Even though the police are in charge of internal security, in times and situations where there is the need for reinforcement, the military are contacted.

<sup>&</sup>lt;sup>22</sup> Transparency International, Corruption perception index 2006;

www.transparency.org/content/download/10825/92857/version/1/file/CPI\_2006\_presskit\_eng.pdf

23 Immigration and Refugee Board of Canada; Responses to information requests Ghana, 02 October

2006, http://www.irb-cisr.gc.ca/en/research/rir/index\_e.htm?action=record.viewrec&gotorec=450506

<sup>&</sup>lt;sup>24</sup> US Department of State, Bureau of African Affairs; "Background note: Ghana", May 2007

constitution to rule on the constitutionality of any legislation or executive act, at the request of any aggrieved citizen. The hierarchy of courts derives largely from British juridical forms. The hierarchy, called the Superior Court of Judicature, is composed of the Supreme Court of Ghana, the Court of Appeal, the High Court of Justice, regional tribunals, and such lower courts or tribunals as Parliament may establish. The courts have jurisdiction over all civil and criminal matters.

#### Social security and reintegration

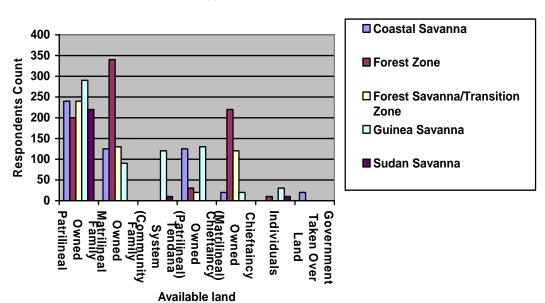
## 3.1 Regions with reintegration and return opportunities<sup>25</sup>

Apart from some areas in Keta and Ada Foah in the Volta and Eastern regions respectively, where the sea has taken over parts of the land, there exist no other areas without reintegration opportunities.

## 3.2 Housing and accommodation<sup>26</sup>

There is a big diversity in the modes of access to land, namely: access via inheritance, gift, free access (which is access to land initially without an owner, which includes public land), purchase, renting, borrowing and pledging (which serves as a form of collateral in cases of loans).

Source: Institute for statistical, social and economic research



Types of Land Available

#### 3.2.1 Property restitution and compensation

Property restitution in former zones of conflict or disaster are only effectuated when the property of the affected persons are insured. Therefore, the Government has begun a process of encouraging insurance companies to insure property of Ghanaians. As of now only about 10% of the property in Ghana is insured.

18

<sup>&</sup>lt;sup>25</sup> National Co-ordinator of NADMO, Mr. George Isaac Amoo and his Deputy and Alhaji Sulemana Yirimej (7<sup>th</sup> May 2007)

<sup>&</sup>lt;sup>26</sup> Mrs. Jessie Ababio - Public Affairs Director (18th April 2007)

The Government is committed to rehabilitating places instance of displacement following disasters. The government agency in charge of offering this assistance is the National Disaster Management Organisation, Ghana, (NADMO) which has its head office at Kanda in Accra.

## 3.2.2 Opportunities of buying real estate<sup>27</sup>

#### 3.2.2.1 Legal conditions

On completion of an application form and receipt of an offer letter, a developer can be contracted after paying the initial payment.

An estate management company can be established to provide the following services:

- maintenance service:
  - refuse collection
  - landscape maintenance
  - road and drainage maintenance
- rental service. Rental services will be provided for owners who wish to lease out their property.
- repair service
  - plumbing
  - electrical repair

#### law-enforcement

In the Metropolitan Areas residential standards apply, including the prohibition of rearing animals like sheep, goats, poultry etc., as well as the hawking of food and goods.

#### building regulations

Prior written approval must be obtained from the Estate Management for any alteration or development on their property. This is to preserve the architectural plan of the area Estate.

#### zoning controls

Buyers at the time of purchasing should indicate their plans to the developer and their intension of using the whole / or part of the property for commercial activities, in order for them to be allocated the appropriate plot. Any commercial activity is prohibited outside area zones for this purpose.

#### 3.2.2.2 Eventual obstacles for certain groups

There is no discrimination in the purchase of real estate. The only obstacle is finance.

Besides the government's provisions of buildings for Ghanaians, individuals have the freedom to make the necessary arrangements to acquire housing facilities for themselves. Here, anyone who can afford a house can buy it irrespective of gender, creed or religion.

#### 3.2.2.3 Relevant approximate prices

The prices may vary depending on the developer and the site area. Below is a general price list summary for 2006.

<sup>&</sup>lt;sup>27</sup> Ghana Real Estate Developers Association (GREDA), Mr Abrebrese- Executive Directorhttp://www.gredaghana.org/

Property	Price GBP	PriceUSD
2 Bedroom House Standard	25.000	47.500
3 Bedroom House Standard	33.000	61.500
4 Bedroom House Standard	38.000	70.200
3 Bedroom with Car Space	30.000	55.500
4 Bedroom no Car Space	34.500	63.500
3 Bedroom with Garage	45.000	83.000
2 Bedroom Terraced	15.000	27.500
2 Bedroom Semi-Detached	19.000	35.000
3 Bedroom Semi-Detached	22.500	41.000
2 Bedroom Detached House	22.000	40.000
3 Bedroom Detached with Garage	26.000	48.000
4 Bedroom Detached House	30.500	56.000

#### 3.2.2.4 Available credits and subsidies

The Ghana government has taken upon itself the building of low cost houses, under the "affordable housing project". This is mainly due to the fact that many people upon retirement cannot afford to pay the current amount set for purchasing the by the government allocated bungalows and flats.

Currently, the "affordable housing project" is yet to be completed. These houses - mostly flats - will be built in Tamale, Koforidua, Kpone, Oyarifa, Borteyman, and Ayigya in Kumasi.

The major obstacle in the processing of applications for acquisition of housing facilities is the backlog, due to the fact that most of the workers on retirement take too long in moving out of the properties they occupy.

The relevant price of acquiring housing in the government sector is 10% of the salary of workers and this is applied across the board. There exist also opportunities of renting a house on the open market.

Most of the contractors handle flexible terms of payment for interested buyers:

- 40% of purchase price on allocation of property;
- 40% at roofing stage;
- 20% final payment on hand over.

Ghana Home Loans also have a mortgage facility for interested buyers who prefer to buy on credit.

#### 3.2.3. Opportunities of renting a house or apartment

There are opportunities for renting a house or an apartment in any part of the country.

If it does not concern private property, for an individual in order to rent a government owned property he/she would have to:

- be a government worker;
- have a salary from the Account General's Department, since the rent is deducted from the source;
- make an application to that effect.

#### 3.2.4 Other long term accommodation possibilities

Apart from NGOs like Helpage Ghana (see appendix) who may provide long term accommodation for the elderly no other long term accommodation facilities are available in the country.

Plans are however underway to provide for such accommodation in the near future. These governmental projects will not only provide basic accommodation but social amenities as well.

#### 3.2.5 Temporary shelters

There are currently no permanent shelters for people who are without accommodation. Nonetheless temporary shelters are made available following a crisis.

In the event of disasters, the government guarantees to relocate the affected persons as quickly as possible to temporary shelters.

#### 3.3 Livelihood - basic "survival"

#### 3.3.1. Employment

The CIA Factbook presents the following employment picture<sup>28</sup>:

- labour force (2006 estimation): 11,07 million
- labour force, by occupation (1999 estimation):
  - agriculture:60 %
  - industry:15 %
  - services: 25 %
- unemployment rate (1997 estimation): 20 %

Unemployment in Ghana has been described as a youthful phenomenon. The situation applies to uneducated and educated groups alike. Currently unemployment rate of young people between 15 and 24 years of age is 15,9% with an estimated number of 1,2% new entrants to the labour market annually. These makes unemployment in the age group 15 - 24 years more than twice of that of 25 - 44 age groups and three times that of 45 - 60 age groups<sup>29</sup>.

#### 3.3.1.1 Labour conditions

Trade unions are governed by the Industrial Relations Act (IRA) and organized labour is represented by the Trades and Union Congress (TUC). The IRA provides a framework for collective bargaining and protection against anti-union discrimination.

In December 1992, the government enacted legislation allowing each branch of the civil society to establish a negotiating committee in the same fashion as trade unions in the private sector.

While the right to strike is recognized in law and practice, the government has on occasion taken strong action against it.

<sup>&</sup>lt;sup>28</sup> CIA, The World Factbook, Ghana, last updated 17 November 2007, https://www.cia.gov/library/publications/the-world-factbook/geos/gh.html#Econ

<sup>&</sup>lt;sup>29</sup> Cited in : John K. Boateng, Rising youth unemployment in Ghana: What can agricultural education do to improve employability of new graduating students?; Association for International Agricultural and Extension Education (AIAEE), 2005, http://www.aiaee.org/2005/Carousels/C002.pdf

Forced labour is prohibited by law. The minimum age of employment is 15 and night work and certain types of hazardous labour are prohibited for the under 18. The violation of this law, however, is common, and young children of school-going age can often be found during the day performing menial tasks in the agricultural sector or in the markets.

By law the maximum working week is 45 hours but for most unionized workers a 40-hours week has been established upon bargaining<sup>30</sup>.

The minimum wage for the Ghanaian worker is GHS 1,9 (approximately 1,40 €) a day, with 8 working hours. Job security is relatively good, but it is mostly based on performance.

#### 3.3.1.2 Practical and contact information

Employment agencies include:

- Rakes Teshie Nungua, Tel. 021-710788/710818
- Psychon H.R Asylum Down, Tel. 021-913179/0208090987
- Montran Nyaniba, Osu
- L'aine Ring Road Central
- Platinum Executive Services Kokomlemle

Newspapers include:

P.O. Box GP 742 Accra	graphic@ncs.com.gh
Tel: 021-68400110	www.graphicghana.com
P.O. Box 2638 Accra	info@newtimes.com,
Tel: 022-82820262	www.newtimes.com
PMB Accra-North	chronicl@africaonline.gh
Tel:021-232713	www.ghanaian-chronicle.com
DTD10 Sapele Loop, Accra	statesman_gh@yahoo.com
Tel: 021-220057	saturdaystatesman@yahoo.com
P.O. Box WJ 317, Wejia-Accra	editor@ghana-palaver.com
Tel: 021-850495	
	Tel: 021-68400110 P.O. Box 2638 Accra Tel: 022-82820262 PMB Accra-North Tel:021-232713 DTD10 Sapele Loop, Accra Tel: 021-220057 P.O. Box WJ 317, Wejia-Accra

## 3.3.2 Recognition of degrees obtained

Degrees from any accredited university are recognised, once they can be certified. Education and retraining programmes by both the government and non-governmental organisation are conducted on a rolling basis.

\_

<sup>&</sup>lt;sup>30</sup> National Economies Encyclopaedia, Ghana: Working conditions, 2007, <a href="http://www.nationsencyclopedia.com/economies/Africa/Ghana-WORKING-CONDITIONS.html">http://www.nationsencyclopedia.com/economies/Africa/Ghana-WORKING-CONDITIONS.html</a>, last accessed November 2007

#### 3.3.3 Starting a new business<sup>31</sup>

## 3.3.3.1 Legal conditions 32

Any entrepreneur, irrespective of his/her nationality, can set up a business enterprise in Ghana in accordance with the provisions of any of the following legal instruments:

- The Companies Code, 1963 (Act 179)
- The Partnership Act, 1962 (Act 152)
- The Business Name Act, 1962 (Act 151)

#### Procedures for forming a company

Application for registration of a company is made directly, or through agents or solicitors, to the Registrar-General. A company is duly registered after the company's regulations have been submitted to the registrar of companies and a certificate of incorporation has been issued. A specified fee is paid on presentation of the regulations. The information required includes:

- the name of the company with the word "Limited" in case of a limited liability company as the last word in the name;
- the nature of the company's business;
- a statement that the company possesses all the powers of a natural person of full capacity;
- ahe names of the first directors of the company;
- a statement that the liability of the company is limited;
- the share capital and its division into shares of no par value;
- limitation on the powers of the board of directors in accordance with Section 202 of the Companies Code;
- the requirements for a public company limited by shares are similar to those stated above, except that the public can buy shares.

## The price list for registration of companies<sup>33</sup>

Sole proprietor registration	Partnership registration		ility Company ration
GHS 52 (36,29 Euro)	GHS 52 (36,29 Euro)	GHS 500 - stated capital (349 Euro)	GHS 21 - certification of forms (14,66 Euro)

Forms/Typing	Forms/Typing	Forms/Typing
GHS 3 for forms (2,09 Euro)	GHS 3 for forms (2,09 Euro)	GHS 25 for forms (17,45 Euro)
GHS 4 for typing (2,79 Euro)	GHS 4 for typing (2,79 Euro)	GHS 5 for typing (3,49 Euro)
		GHS 10 for jacket (6,98 Euro)

#### Further information

The various forms required for registration of companies are obtainable from the Registrar-General.

http://www.ghanaembassy.or.jp/business/setting-up-business.html

<sup>&</sup>lt;sup>31</sup> Registrar Generals Department, Mr. Solomon Fixon Owoo- Principal Officer (Registry)(14<sup>th</sup> March 2007)

<sup>&</sup>lt;sup>32</sup> Ghana Embassy in Japan, Setting up business in Ghana;

<sup>&</sup>lt;sup>33</sup> Registrar Generals Department, Mr. Solomon Fixon Owoo Principal Officer (Registry)

The Registrar-General Registrar-General's Department P. O. Box 118 Accra

Tel: 233-21-662043/664691

Prospective investors should obtain competent professional advice on the type of company which may best meet their needs. Such advice is obtainable from:

The Chief Executive
Ghana Investment Promotion Centre
P. O. Box M193
Accra, Ghana
Tel: 233-21-665125-9

Tel: 233-21-665125-9 Fax: 233-21-663801

Website: www.gipc.org.gh

#### 3.3.4 Social security<sup>34</sup>

The law does not provide for unemployment benefit, family allowances or returnees' benefits. However, it provides for an invalidity benefit.

The Social Security Scheme is being managed in Ghana under the Social Security Law provided in the constitution. There are three types of social security benefits under this scheme:

- Superannuation Benefits: Under this, contributions are made by companies on behalf of their staff.
- Invalidity Benefit: It must be noted that there is a difference between invalidity and illness. Whilst a member may recover from an illness, invalidity is a permanent feature that renders the scheme maker incapable of engaging in any gainful employment.
- Survivor's Benefit: Here, survivors of a contributing individual receive the benefits of the scheme maker after his or her death.

## 3.3.5 The cost of living<sup>35</sup>

The calculation of the cost of living is a difficult one. Many factors have to be considered, such as the various groups of people and their statuses in the economy. The parameters that are used in calculating the cost of living include the current prices of goods and services in addition to the prevailing rate of inflation. The Consumer Price Index (CPI) is a standard in calculating and/or estimating the cost of living.

The current annual inflation rate is of 10,2 % 36.

-

See also: Ghana Statistical Service, Statistical Newsletter N° B12-2003, Latest release from the consumer price index; September 2006,

 $\frac{http://www.bog.gov.gh/privatecontent/File/PublicAffairs/Latest\%20Release\%20from\%20the\%20GSS-\underline{September\%202006.pdf}$ 

<sup>&</sup>lt;sup>34</sup> SSNIT, Mr. K. Osei Bempong - Head of Public Affairs- (30<sup>th</sup> April, 2007)

<sup>35</sup> Ghana Statistical Service, Mr. Edward Asou-Afram - Head of Budgets-

<sup>&</sup>lt;sup>36</sup> It must be stated that a rise in inflation does not necessarily mean a corresponding rise in the prices of goods and services, but rather the rate of price increases.

Contributions of groups and sub-groups to the CPI				
	WEIGHT	CONTRIBUTION		
		Urban	Rural	Total
Item Group	100.00	2.11	0.54	2.66
FOOD AND NON-ALCOHOLIC BEVERAGES	44.91	0.78	0.05	0.83
Bread and cereals	7.97	0.20	0.15	0.35
Meat	4.07	0.14	-0.05	0.09
Fish	10.24	0.17	-0.29	-0.12
Milk, cheese and eggs	1.69	0.09	0.01	0.10
Oils and fats	2.48	0.02	-0.09	-0.07
Fruit	2.12	0.04	0.07	0.10
Vegetables, incl. potatoes and tuber vegetables	12.46	0.02	0.24	0.26
Sugar, jam, honey, syrups, chocolate, confectionery	1.17	0.00	0.02	0.03
Food products n.e.c.	1.06	0.08	-0.03	0.05
Coffee, tea and cocoa	0.69	0.01	0.00	0.01
Mineral waters, soft drinks and juices	0.95	0.00	0.01	0.01
NON-FOOD	55.09	1.34	0.49	1.83
ALCOHOLIC BEVERAGES, TOBACCO, NARCOTICS	2.23	0.01	0.01	0.01
Alcoholic beverages	1.91	0.01	0.01	0.01
Tobacco	0.32	0.00	0.00	0.00
CLOTHING AND FOOTWEAR	11.29	0.03	0.01	0.04
Clothing materials	3.82	0.01	0.00	0.01
Garments	4.39	0.00	0.01	0.00
Other articles of clothing and clothing accessories	0.27	0.00	0.00	0.00
Repair and hire of clothing	0.91	0.01	0.00	0.01
Shoes and other footwear	1.75	0.02	0.01	0.02
Repair and hire of footwear	0.15	0.00	0.00	0.00
HOUSING, WATER, ELECTRICITY, GAS, UTILITIES	6.98	0.09	0.14	0.23
Rentals for housing	1.57	0.01	0.15	0.16
Water; Electricity, gas and other fuels	5.41	0.08	-0.01	0.07
FURNISHINGS, HOUSEHOLD EQUIPMENT	7.83	0.31	0.04	0.35
Furniture and furnishings	0.87	0.31	0.04	0.35
HEALTH	4.33	0.00	0.02	0.02
Medical products, appliances and equipment	2.20	-0.01	0.01	0.01
Medical services	2.12	0.00	0.00	0.01
TRANSPORT	6.21	0.03	0.12	0.08
Purchase of vehicles	1.09	-0.03	-0.02	-0.06
Operation of personal transport equipment	1.18	0.01	0.04	0.05
Passenger transport by road	3.94	-0.01	0.10	0.09
COMMUNICATIONS	0.31	0.02	0.02	0.04
Communications	0.31	0.02	0.02	0.04
RECREATION AND CULTURE	3.04	0.08	0.01	0.09
Recreation and culture	3.04	0.08	0.01	0.09
EDUCATION	1.60	0.00	0.00	0.00
Secondary education	1.60	0.00	0.00	0.00
HOTELS, CAFÉS AND RESTAURANTS	8.28	0.83	0.13	0.95
Catering and Accommodation services	8.28	0.83	0.13	0.95
MISCELLANEOUS GOODS AND SERVICES	2.99	0.00	0.01	0.02
Hairdressing salons, personal grooming ests.	1.00	-0.01	0.01	-0.01
Appliances, articles and products for personal care	1.03	0.02	0.01	0.03
Personal care services n.e.c.	0.96	-0.01	0.00	0.00

#### 3.4 Health<sup>37</sup>

## 3.4.1 General health situation by regions

After the interview with WHO and being provided with some material - "Facts and Figures, 2005" on the Ghana Health Service, we then proceeded to the Minister of Health. He also contributed to the information gathered below. He stated that due to the fact that data collection takes some time the "Fact and Figures, 2005", was still valid.

The data on the causes of hospital admissions and deaths were collected from the nine Regional Hospitals and two selected District Hospitals in each Region. The total number of admissions analysed was 171,034 cases. This represents 23.2% of the total number of admissions reported.

At regional level, curative services are delivered at the regional hospitals and public health services <sup>38</sup>.

Health centres have traditionally been the first point of contact between the formal health system and the client. Each health centre serves a population of approximately 20.000 people. They are led directed by a Medical Assistant and staffed in the areas of midwifery, laboratory services, public health, environmental, and nutrition.

They provide basic curative and preventive medicine, reproductive health services and minor surgical services such as incision and drainage.

The polyclinic is the urban version of the rural health centre. They are usually larger, offer a more comprehensive array of services, are manned by physicians, and can offer complicated surgical services.

District hospitals are the first referral hospital. They serve an average population of 100.000 to 200.000 people. The number of beds is usually between 50 and 60.

A District Hospital should provide:

- curative care, preventive care, and promotion of heath of the people in the district;
- quality clinical care by a more skilled and competent staff than those of the health centres and polyclinics;
- treatment techniques, such as surgery not available at health centres;
- laboratory and other diagnostic techniques appropriate to the medical, surgical, and outpatient activities of the district hospital.

There are indications that the country has significant gaps in medicine personnel, especially within the clinical staff. The figure on the next page represents the situation before 2006<sup>39</sup>.

http://www.ghanahealthservice.org/aboutus.php?inf=Regional%20and%20District%20Administration , last accessed November 2007

<sup>&</sup>lt;sup>37</sup>World Health Organization, Mrs. Sophia Twum-Barimah -Health Promotion Officer- Ministry of Health, Dr. George Amofa -Director of Public Health- (22<sup>nd</sup> February, 2007)

<sup>38</sup> Ghana Health Service,

<sup>&</sup>lt;sup>39</sup> Republic of Ghana, Ministry of Health, HRD Annual Report 2006, <a href="http://www.moh-ghana.org/moh/docs/reports\_pub/HRH%20ANNUAL%20REPORT%202006.pdf">http://www.moh-ghana.org/moh/docs/reports\_pub/HRH%20ANNUAL%20REPORT%202006.pdf</a>, last accessed November 2007

## Distribution of Health workforce by category

Category of staff	Total number	No. Required	Gap
Medical Officers	2.026	3.732	1706
Dental Surgeons	31	50	19
Pharmacists	1.550	2.726	1.176
Expatriate Doctors	200	-	-
Professional Nurses	7.304	19.000	11.696
Enrolled Nurses (Health Assistant)	2.956	7.176	4.220
Community Health Nurses	3.246	12.934	2.004
Registered Midwives	2.810	8.205	5.395
Medical Assistants	430	1.242	812
Allied Health Professionals	588	2.500	1.912
Traditional birth Attendants	367	-	-
Non Clinical & Clinical Support Staff	27.918	30.100	2.182
Traditional Practitioners	21.182	-	-

## 3.4.2 Drinking water and sanitation by regions $^{\rm 40}$

Hygiene and Sanitation have been recognized as key components in the effort towards improving the lives of people living in rural communities and small towns.

The national coverage for drinkable water supply in both rural communities and small towns in the country is currently 46,4%. The coverage for sanitation is 26%. The National Community Water and Sanitation Programme (NCWSP) Strategic Investment Programme (SIP) is designed to increase coverage to 85% by 2015.

SYSTEM TYPE	TOTALS
drinking water	
Boreholes- new	5.789
Hand dug wells- new	1.266
Total- new water points	7.055
Small/Rural Communities Pipes Schemes	225
Small Towns Pipes Systems	247
Total- new pipe systems	472
Hand dug wells- rehabilitated	78
Boreholes- rehabilitated	3.223

<sup>&</sup>lt;sup>40</sup> WaterAid Ghana Programme, Dawuro N° 9, September 2004, http://www.wateraid.org/documents/dawuro9.pdf, last accessed November 2007

Conversions -Boreholes	4.189
Total- rehabilitation	7.490
sanitation	
Household latrines	36.665
Institutional latrines (KVIP)	2.099
Total- latrines	38.764

#### 3.4.3 Health care system

## 3.4.3.1 Eligibility criteria and access to health care services<sup>41</sup>

There is no outspoken discrimination prevalent in the access to health care in Ghana. Every person is entitled to receive medical treatment as and when it is needed.

#### 3.4.3.2 Cost of health care

In general, the total cost of health care cannot be estimated due to the fact that so many variables need to be taken into consideration 42. Some of these are:

- the type of disease to be treated
- the tests that might be taken
- whether or not the patient will be admitted and so on.

The National Health Insurance Scheme was launched by the government in 2004, enabling adults to receive unlimited medical treatment for an annual fee of USD 9. And if both their parents were registered, children were seen free of charge

However, two years after implementation at least 17 million Ghanaians had still not bought into it. Specific obstacles in implementation include long delays in issuing health cards (necessary for receiving services) and the unavailability or non-coverage by the insurance plan of certain drugs<sup>43</sup>.

There have also been complaints that state hospitals are in poor condition and the cost of medical services too high. The Institute for Policy Research found that only 43,8 percent of Ghanaians consulted a medical practitioner when sick.

A joint-study of the Centre for World Food Studies and the Institute of Statistical Social and Economic Research (ISSER) reveals that self-medication is predominant in Ghana, where one out of four lives outside a 15 km radius of a doctor. The cost of visiting a doctor is about 10 USD, one third of monthly per capita expense, as compared to 1,5 USD for self-medication<sup>44</sup>.

<sup>41</sup> More information on the social security health care schemes (on the National Health Insurance Fund, contributions and funding, performance activities, etc.) can be find in detail in "Andreas Grüb, GNeMHO, Ghana - Social Security schemes for health, March 2007, Accra", on the ILO website at <a href="https://www.ilo.org/gimi/resource.do?page=/wiki%20linkages/home/fr/ghana.pdf">www.ilo.org/gimi/resource.do?page=/wiki%20linkages/home/fr/ghana.pdf</a>, last accessed November 2007

<sup>&</sup>lt;sup>42</sup> Any specific and case-related questions regarding this subject can be asked at the CRI-helpdesk, by e-mail return@vluchtelingenwerk.be

<sup>&</sup>lt;sup>43</sup> OCHA IRIN, Humanitarian country profile Republic of Ghana; February 2007, last accessed November 2007, http://www.irinnews.org/country.aspx?CountryCode=GH&RegionCode=WA

<sup>&</sup>lt;sup>44</sup> C.J.M. van den Boom e.a., Health care provision and self-medication in Ghana, March 2004, Netherlands, <a href="https://www.isser.org/Health%20care%20provision.pdf">www.isser.org/Health%20care%20provision.pdf</a>, last accessed on March 2007

## 3.4.3.3 Discrimination in health care system 45

The Ghana Health Service's jurisdiction falls under the preview of the Ministry of Health. It was established to implement the policies formulated by the Ministry to aid all the people of the country irrespective of religion, ethnicity, colour, age, sex, background.

The Ghana Health Service observes the right of any individual not to exercise his/her right to use any of the facilities made available for the treatments.

The Ghana Health Service can be contacted at:

Ghana Health Service

Private Mail Bag, Ministries, Accra.

Telephone :233 21 684271 and 233 21 684310

Email: info@qhsmail.org

#### 3.4.3.5 Services of non-state agents in health care

There are many actors and projects on health care operational in Ghana.

One that deserves mentioning because of its coverage is that of the Christian Health Association of Ghana (CHAG).

This association deals in the preventive, curative, protective and promotional aspects of the health of citizens in the country. Their functions are similar to and complement that of the Ghana Health Service.

The health services provided are for the benefit of everyone who is in need. Their facilities are open to all people without any speciality or form of discrimination. They have offices in all regions of the country. Their focal concentration is the provision of health services in remote areas. They operate hospitals, clinics and health centres in all the regions which give subsidies for the treatment of most diseases. The association is accredited to the National Health Insurance Scheme.

In Accra, the Holy Family Medical Centre is a member of this association.

## 3.4.3.6 Diseases which cannot be effectively treated in the country 46

Most of the diseases can be treated all over the territory, but the services are insufficient due to a lack of specialists. This goes for chronicle hepatitis B and C, lung cancer, stomach cancer, rectum and prostate cancer, etc.

Liver cancer however cannot be treated at all, as well as leukaemia. While organ transplants are not among the practices.

Other diseases, such as diabetes or high blood pressure, can be treated effectively, but medicines are not always available

#### 3.4.3.7 Supply of standard medicines

In Ghana, traditional and modern medical practices exist side by side. The traditional health care sector, which includes herbalists and spiritual healers, remains an important source of health care.

Although most of Ghana's population lives in rural areas, the vast majority of pharmacists (as other health professionals) live and work in the cities. These discrepancies have great impact on the service provision. A sizeable proportion of the population does not have access to

<sup>&</sup>lt;sup>45</sup> Ministry of Health; Dr. George Amofa, -Director of Public Health- May 2007

<sup>&</sup>lt;sup>46</sup> Any specific questions on these, should be asked to our helpdesk service. See footnote 42.

pharmacy services. To counter this situation, the Pharmacy Council (which oversees the registration of pharmacists) licenses and provides some training for chemical sellers. In addition to these licensed chemical sellers, "drug peddlers" do operate in rural areas, selling medicines alongside other products<sup>47</sup>.

Procurement of medical supplies by the Ghana Health Service is guided by an "essential drug list" and treatment guideline. It is dependent on the lists provided on the national level i.e. (every hospital provides a list of drugs needed). This list is sent to the Chief Pharmacist who in turn purchases the drugs and distributes them to the various government hospitals. With respect to privately run pharmacies, supply of their medicines are either imported or acquired from local pharmaceutical manufactures, such as Aryton drugs and Ernest Chemists. On both counts the prices are subject to the type of disease and the efficacy of the drug. Due to the large number of private and public pharmacies there is a rare incidence of shortages in the cities, since each act as a backup for the other.

-

<sup>&</sup>lt;sup>47</sup> Felicity Smith; Reflections on health care in Ghana, in: The Pharmaceutical Journal, Vol. 268 No 7200 p768, 1 June 2002; <a href="http://www.pjonline.com/Editorial/20020601/articles/ghana.html">http://www.pjonline.com/Editorial/20020601/articles/ghana.html</a>, last accessed November 2007

#### Appendix A

#### List of Organisations contacted with contact details

Antrak Air

P.O. Box CT693 Cantonments, Accra www.antrakair.com 021 776171 ext. 1214

Mrs Taylor - Marketing Manager

**Aviance** 

Private Mail Bag

KIA, Accra

Tel: 021 778025, 021 775692, 021 771972/5

Fax: 021 778024, 021 778690 enquiries@avianceghana.com www.avianceghana.com

Mr. Paul Craig

**Business Development and Station Manager** 

Citylink

P.O. Box CT216

Accra

Tel/Fax: 021 785725

Non-Working hours Tel: 024 431 2001-4

sales@flycitylink.com

Yvonne / Marlon - Marketing Dept.

Christian Council Of Ghana (CCG)

P.O. Box 919

Accra

Tel: 021 776678, 773429, 774097, 024 438

0927

Fax: 021 776725

ccg@africaonline.com.gh John Hlo-Kwasidzah

Co-ordinator Relief and Rehabilitation Unit

**Convention Peoples Party** 

National Chairman Prof. Nii Noi Dowouna 024 472 1721

024 4/2 1/21

Department of Geography and Resource

Development

University of Ghana

P. O. Box 59

Legon

geograf@ug.edu.gh Tel: 021 500394 Department For International

Development

P.O. Box 296

Accra

Tel: 021 211490 www.dfid.gov.uk Nana Frimpomaa Arhin Private Sector Manager nf\_arhin@dfid.gov.uk

**Electoral Commission** 

P.O. Box M214

Accra

Tel: 021 222126, 021 248392, 021 249112

Fax: 021 249112 <u>aaea@gh.com</u> www.ec.gov.gh

Afari Gyan k\_afarigyan@yahoo.com

Mrs Okai 021 248392

**Express Funds** 

Tel: 021 245934, 021 227648

Fax: 021 238199

enquiries@expressfundsintl.com

Esther Agbeko

German Development Corporation

P.O. Box KIA 9698

Accra

Tel: 021 760448 021 773106

www.gtz.de

Ghana Immigration Service

PMB Accra

Tel: 021 213401

Mrs. J Dzokoto / Mrs. Maud Quainoo Comptroller /Assistant Comptroller

**Ghana Immigration Service** 

Ghana Police Service

Box 116, Police Headquarters, Accra

Tel: 021 76 1250, 773906 Fax:021 76 1273, 77 6672

DSP Kwesi Ofori 020 816 5603 Public

Affairs Directorate

ASP Cephas Arthur 027 781 3150

Ghana Private Road and Transport Union

P.O. Box 701

Accra

Tel: 021 682768, 021 667656

National Secretary Mr. Stephen K. Okudzeto

**Ghana Real Estates Development** 

Association (GREDA) Bernice Nuamah Tel: 0244367834

Email: galore@ghana.com

**Ghana Shippers Council** 

P.O. Box 13211

Accra

Tel: 021 666915-7 Fax: 021 667868

scouncil@shippers-gh.com www.shipperscouncilgh.org

**Ghana Statistical Service** 

P.O. Box GP 1098

Accra.

Tel: 021-664382, 024-3628234

www.gss.gov.gh

Email: ebo duncan@yahoo.com

Mr. Ebo M. Duncan -

Help Age Ghana

P.O. Box OS 1803

OSU-Accra

Tel: 021-778896

Email: helpage@ghana.com

Institute of Economic Affairs

P.O. Box OS 1936

Accra

Tel: 021- 244716/ 021-244717/ 7010714

Fax: 021-22313 iea@ieaghana.org www.ieaghana.org

Institute of Statistical Social and Economic Research ISSER

University of Ghana P.O. Box LG 74

Accra

<u>isser@ug.edu.gh</u> www.isser.org Tel: 021 501182, 021 512502-3

Fax: 021 512504

**Meteorological Services Department** 

P.O. BOX 87

Legon

Telephone: +233-21-511981/2, 7012520

Fax: +233-21-511978 / 7012519 E-mail: metro@africaonline.com.gh

Ministry of Finance and Economic Planning

P.O. Box M40

Accra

Tel: (+233-21) 665587/665920/663856

promofep@mofep.gov.gh
cebella200@yahoo.co.uk

Mrs Cecilia Isabella Akwetey - Head Public

Relations

Ministry of Foreign Affairs

P.O. Box M53

Accra

Tel: 233-21) 664951-3 Fax: (233-21)665363

Mr. Odoi-Anim - Director Legal and

Consular Bureau

Ministry of Health

P.O. Box M44

Accra

Tel: (+233-21) 666151 Fax: (+233-21) 663810 Dr. George Amofa Director of Public Health

Ministry of Interior

P.O. Box M42

Accra

Tel: (+233-21) 662688/684407

Fax: (+233-21) 667450

Mrs. Adiza Adu-Ofori - Public Relation

Officer

Ministry of Justice and Attorney General's Department

P.O. Box M60

Accra

Tel: (+233-21) 665051/682102

Fax: (+233-21) 667609

# Ministry of Manpower, Youth and Employment

P.O. Box 1627 State House, Accra

Tel: (+233-21) 684525/665797

Fax: (+233-21) 667251

Mr. E. A Akuffo - Chief Director

## Ministry of Women and Children's Affairs

P.O. Box M186

Accra

Tel: (+233-21) 255411/688181

Fax: (+233-21) 688182

Mrs. Yvette Quarshie - Assistant Director

Mrs. Frances Phobi - Director

# Ministry of Works, Housing and Water Resources

P.O. Box M43

Accra

Tel: (+233-21) 665940 Fax: (+233-21) 667689

Mrs. Jessie Ababio - Public Relations

Officer

#### **NADMO**

P.O. Box CT 3994 Cantonments, Accra Tel: 021 780221 www.nadmo.org.com info@nadmo.org

Isaac Amoo - National Coordinator

#### National Catholic Secretariat

P.O. Box KA 9712 Airport, Accra Department of Socio-Economic Development Tel: 021 500491-2 sed.ncs@ghanacbc.org

#### **National Communication Authority**

P.O. Box CT 1568 Cantonments, Accra Tel: 021 776621 nca@nca.org.gh

Mr. Joshua Peprah - Regulation and

Licensing

Ag. Director General - Major Tandoh (Rtd.)

#### **National Democratic Congress**

W.O. Bonney 024 355 2698

#### **National Labour Commission**

Tel: 021 238737, 021 238345

Fax: 021 238738

# National Development Planning Commission

P.O. Box CT 633 Cantonments, Accra www.ndpc.gov.gh Tel: 021 773001-5

Director General: 021 773089 I.K Asiamah - Deputy Director

#### **New Patriotic Party**

Mr Antwi Adjei Administrator National Head Quarters 020 813 7535

#### Registrar General's Department

Solomon Fixon Owoo

P.O. Box 118

Accra

Tel: 021 664691-93 Fax: 021 662043 regengh@ghana.com

#### **Rent Control Board**

Henry Baddoo

Ag. Chief Rent Officer

Tel: 021-685541 Mobile: 024-4589213 Fax: 021-685541

#### S.S.N.I.T

Tel:021 686373

Mr. K. Osei Bempong - Head of Public Affairs, S.S.N.I.T P.R. Officer - Theresa Kyeremanteng public@ssnit.org.gh

www.ssnit.org.gh

#### **Trade Union Congress**

P.O. Box 701 Accra

Tel: 021 662568, 021 669675

Fax: 021 667161

## tuc@ighmail.com

Secretary General Adu Amankwah

**Vigo Money Transfer** Merchant Bank Money Transfer

P.O. Box 401

Accra

Tel: 021 670464, 021 7011718 ext. 259

Fax: 021 670464

merban\_services@merbangh.com

www.merbangh.com

Western Union

Tel: 021 236884, 244016 www.westernunion.com

Mr. Kofi Karikari - Marketing Manager

World Health Organisation

P.O. Box MB 142

Accra

whoghana@whoafro.who.int

Tel: 021 763918-9, 021 774719/25

Health Promotion Officer Sophia Twum-Barimah

#### APPENDIX B

#### List of Abbreviations

ACHD African Centre for Human Development

ASP Assistant of Police BOG Bank of Ghana

**CEPS** Customs Excise and Preventive Service

**CFR** Case Fertility Rate

CHIM Centre for Health and Information Management

**COI** Comptroller of Immigration

CWSA Community Water and Sanitation Agency

DSP Deputy Superintendent of Police

E.C Electoral Commission

**ECOWAS** Economic Community of West African States

EDL Export Development Levy
GCAA Ghana Civil Aviation Authority
GCNET Ghana community Network
GDP Gross Domestic Product
GHS Ghana Health Service

GIS Ghana Inter-bank Settlement

GNCC Ghana National Commission on Children
GPHA Ghana Ports and Harbours Authority
GPRTU Ghana Private Roads Transport Union

GREDA Ghana Real Estate Development Association

GSS Ghana Statistical Service
IEA Institute of Economic Affairs
KVIP Kumasi Ventilated Improved Pit
MOWAC Ministry of Women and Children
MTCN Money Transfer Control Number

NADMO National Disaster Management Organisation

NCA National Communication Authority

NCWD National Council on Women and Development

NCWSP National Community Water and Sanitation Programme
NCWSP National Community Water and Sanitation Programme)

NGOs Non-Governmental Organisations

PIPS Police Intelligence and Professional System

PMR Proportional Mortality Rate

PPMD Policy Planning Monitoring and evaluation Division ROPAA Representation of the Peoples Amendment Act

**S&P** Standard and Poors

**UNHCR** United Nations High Commissioner for Refugees