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[on a proposal considered in plenary meeting (E/2017/L.24)]

2017/14. Strengthening of the coordination of emergency humanitarian assistance of the United Nations

The Economic and Social Council,

Reaffirming General Assembly resolution 46/182 of 19 December 1991 and the guiding principles contained in the annex thereto, and recalling other relevant resolutions of the Assembly and relevant resolutions and agreed conclusions of the Economic and Social Council,

Reaffirming also the principles of humanity, neutrality, impartiality and independence for the provision of humanitarian assistance, and the need for all actors engaged in the provision of humanitarian assistance in situations of complex emergencies, protracted crises and natural disasters to promote and fully respect those principles,

Recalling its decision 2017/213 of 7 April 2017, in which it decided that the theme for the humanitarian affairs segment of its 2017 session would be “Restoring humanity and leaving no one behind: working together to reduce people’s humanitarian need, risk and vulnerability” and that it would convene three panel discussions under the segment,

Expressing deep concern at the increasing challenges to Member States, the United Nations and their capacity caused by the impact of climate change, the ongoing consequences of the financial and economic crisis, regional food crises, continuing food and energy insecurity, water scarcity, health emergencies and epidemic outbreaks, natural hazards and environmental degradation, which are adding to underdevelopment, poverty and inequality and are increasing the vulnerability of people while reducing their ability to cope with humanitarian crises, emphasizing the need for resources for disaster risk reduction, preparedness and humanitarian assistance, including in developing countries, to be provided efficiently and effectively, and emphasizing also the need for development and humanitarian actors to work better together to strengthen resilience, including urban resilience, in terms of prevention, preparedness and response,

Expressing grave concern at the unprecedented number of people affected and displaced by humanitarian emergencies, including frequently protracted displacement resulting from humanitarian emergencies, which are increasing in number, scale and severity and are stretching humanitarian response capacities, recognizing the need



for burden-sharing, and noting with appreciation efforts at the national and international levels that promote national capacity-building to address complex challenges in this regard,

Recognizing that developing countries, in particular the least developed countries and small island developing States, remain acutely vulnerable to human and economic loss resulting from natural hazards, and recognizing also the need for international cooperation, as appropriate, to strengthen their resilience in this regard,

Noting the need for increased awareness of the international community regarding the issue of internal displacement worldwide, including the situation of millions living in protracted situations of displacement, and the urgency of providing adequate humanitarian assistance to and protection for internally displaced persons, supporting host communities, addressing the root causes of displacement, finding durable solutions for internally displaced persons in their countries and addressing possible obstacles in this regard, wherein the national authorities have the primary duty and responsibility to provide protection and humanitarian assistance and promote durable solutions for internally displaced persons within their jurisdiction, bearing in mind their particular needs, and recognizing that durable solutions include voluntary return in safety and with dignity, as well as voluntary local integration in the areas to which persons have been displaced or voluntary settlement in another part of the country, without prejudice to the right of internally displaced persons to leave their country or to seek asylum,

Recognizing the critical role of host countries and communities, especially developing countries, in addressing the needs of affected populations in humanitarian emergencies, and reiterating the need for timely and coordinated support from the international community to hosts and affected countries to strengthen their development and resilience,

Recalling the Geneva Conventions of 12 August 1949¹ and the Additional Protocols thereto of 1977,² and the obligation to respect and ensure respect for international humanitarian law in all circumstances, and the obligation of all parties to armed conflict to comply strictly with the obligations applicable to them under international humanitarian law,

Recalling also the Geneva Conventions of 1949 and the Additional Protocols thereto of 1977 and 2005,³ as applicable, as well as relevant customary international law concerned with the protection of the wounded and sick, medical personnel and humanitarian personnel exclusively engaged in medical duties, their means of transport and equipment, as well as hospitals and other medical facilities, and the obligation of parties to armed conflict to respect and ensure respect for international humanitarian law in all circumstances, and noting the applicable rules of international humanitarian law relating to the non-punishment of any person for carrying out medical activities compatible with medical ethics,

Strongly condemning acts of violence, attacks and threats against the wounded and sick, medical personnel and humanitarian personnel exclusively engaged in medical duties, their means of transport, equipment and supplies, as well as hospitals

¹ United Nations, *Treaty Series*, vol. 75, Nos. 970–973.

² *Ibid.*, vol. 1125, Nos. 17512 and 17513.

³ *Ibid.*, vol. 2404, No. 43425.

and other medical facilities, and deploring the long-term consequences of such attacks for the civilian population and the health-care systems of the countries concerned,

Strongly condemning also all attacks, threats and other acts of violence against humanitarian personnel, their facilities, equipment, transports and supplies, and expressing deep concern about the consequences of such attacks for the provision of humanitarian assistance to affected populations,

Recognizing the primary role of Member States in preparing for and responding to outbreaks of infectious disease, including those that become humanitarian crises, highlighting the critical role played by Member States, the World Health Organization as the directing and coordinating authority on international health work, the United Nations humanitarian system, regional organizations, non-governmental organizations, the private sector and other humanitarian actors in providing financial, technical and in-kind support in order to bring epidemics or pandemics under control, and recognizing also the need to strengthen local and national health systems, early reporting and early warning systems, preparedness, cross-sectoral response capacities, and resilience linked to outbreaks of infectious disease, including through capacity-building for developing countries,

Noting with grave concern that children and youth continue to lack education in situations of humanitarian emergencies, recognizing that the impact of humanitarian emergencies on education presents humanitarian and development challenges, emphasizing the urgent need for increased financing and more efficient delivery of quality education in humanitarian emergencies, as a contribution towards achieving the Sustainable Development Goals on ensuring inclusive and equitable quality education and promoting lifelong learning opportunities for all, and to provide quality education for all, in particular children in humanitarian emergencies, and in this regard reaffirming that education should pursue a contribution to peace,

Expressing deep concern at all acts of sexual and gender-based violence, and noting with great concern that violence, including sexual and gender-based violence and violence against children, continues to be deliberately directed against civilian populations in emergency situations and that civilians are the main victims of violations of international humanitarian law committed by parties to armed conflict,

Affirming the need for effective implementation of the Sendai Framework for Disaster Risk Reduction 2015–2030,⁴ emphasizing that building and strengthening resilience at the local, national and regional levels is critical to reducing the risk and the impact of disasters and vulnerabilities to hazards, and in this regard, while recognizing that building resilience, including through disaster preparedness, is a multidimensional process including both humanitarian and development actors in support of long-term development, stressing the need for enhanced investment in building national and local capacities for preparedness, prevention, mitigation and response, particularly in developing countries, as well as investment in building regional capacities,

Recognizing, in this regard, the particular importance of the Paris Agreement adopted under the United Nations Framework Convention on Climate Change,⁵

⁴ General Assembly resolution 69/283, annex II.

⁵ See FCCC/CP/2015/10/Add.1, decision 1/CP.21, annex.

Recognizing also the clear relationship between emergency response, rehabilitation, reconstruction and development, and reaffirming that, in order to ensure a smooth transition from relief to rehabilitation, reconstruction and development, emergency assistance will be provided in ways that will be supportive of recovery and long-term development and that emergency measures should be accompanied by development measures as a step towards the sustainable development of affected States, and in this regard highlighting the importance of closer cooperation between national stakeholders, including the private sector, as appropriate, and humanitarian and development actors,

Encouraging closer cooperation between development and humanitarian actors, in coordination with Member States, to ensure that all relevant actors work together, in accordance with their mandates, towards common results with the aim of reducing need, vulnerability and risk over multiple years, based on shared understanding of the context and each actor's operational strengths, in support of national priorities, while fully respecting the importance of humanitarian principles for humanitarian action,

Recognizing that humanitarian emergencies may disproportionately affect women and girls and that it is essential to ensure that women are empowered to effectively and meaningfully participate in leadership and decision-making processes relevant to such emergencies, that the specific needs and interests of women and girls, including for education and health, are identified and safely and adequately addressed in strategies and responses, as appropriate, and that the rights of women and girls are promoted and protected in humanitarian emergencies,

Reaffirming that the specific needs and priorities, as well as capacities, of women, girls, men and boys of different ages should be identified, responded to and mainstreamed into humanitarian assistance programming at all stages in a comprehensive and consistent manner, recognizing that in humanitarian emergencies, women, girls and boys face heightened risks to their safety, health and well-being,

Recognizing that in humanitarian emergencies, persons with disabilities are disproportionately affected and face multiple obstacles in accessing humanitarian assistance, recognizing also the need to make humanitarian action inclusive of persons with disabilities, and in this regard stressing the importance of ensuring non-discrimination, meaningful participation in decision-making processes, as well as cooperation and coordination in the provision of assistance to ensure that their needs are addressed,

Reiterating the need for Member States, relevant United Nations organizations and other relevant actors to improve accountability at all levels to the needs of affected populations, and recognizing the importance of inclusive participation in decision-making,

Recognizing that Member States and the United Nations system need to continue their work through, inter alia, strengthening partnerships at all levels with relevant stakeholders, including regional organizations, civil society and the private sector, as appropriate, in support of national efforts, while ensuring that their collaborative efforts adhere to humanitarian principles,

Stressing the need for Member States, the United Nations and relevant stakeholders to work together to reduce the specific needs of the most vulnerable, thereby contributing to achieving the goals of the 2030 Agenda for Sustainable Development,⁶ including the call to leave no one behind,

Recognizing that inclusive economic growth and sustainable development are essential for the prevention of and preparedness for natural disasters and other emergencies,

Reaffirming General Assembly resolution [70/1](#) of 25 September 2015, entitled “Transforming our world: the 2030 Agenda for Sustainable Development”, in which the Assembly adopted a comprehensive, far-reaching and people-centred set of universal and transformative Sustainable Development Goals and targets and reaffirmed its commitment to working tirelessly for the full implementation of the Agenda by 2030, its recognition that eradicating poverty in all its forms and dimensions, including extreme poverty, is the greatest global challenge and an indispensable requirement for sustainable development, its commitment to achieving sustainable development in its three dimensions – economic, social and environmental – in a balanced and integrated manner, and to building upon the achievements of the Millennium Development Goals and seeking to address their unfinished business,

Reaffirming also General Assembly resolution [69/313](#) of 27 July 2015 on the Addis Ababa Action Agenda of the Third International Conference on Financing for Development, which is an integral part of the 2030 Agenda for Sustainable Development, supports and complements it and helps to contextualize its means of implementation targets with concrete policies and actions,

Reaffirming further the New York Declaration for Refugees and Migrants, adopted at the high-level plenary meeting of the General Assembly on addressing large movements of refugees and migrants, held on 19 September 2016,⁷ and underlining the need for active participation by Member States in the processes leading up to the global compact for safe, orderly and regular migration, as well as the global compact on refugees, and reaffirming the comprehensive refugee response framework, as outlined in annex I to the New York Declaration, as an important approach to ensure a more predictable and sustainable response to large movements of refugees, and welcoming its practical application,

Noting with great concern that millions of people are facing famine or the immediate risk of famine or are experiencing severe food insecurity in several regions of the world, and noting that armed conflicts, drought, poverty and volatility of commodity prices are among the factors causing or exacerbating famine and severe food insecurity and that additional efforts, including international support, are urgently needed to address this,

Stressing that the international community should provide, in a coordinated manner, support for national and regional efforts by providing the assistance necessary to increase food production and access to food, while fully respecting the importance of humanitarian principles for humanitarian assistance,

1. *Takes note* of the report of the Secretary-General;⁸

⁶ General Assembly resolution [70/1](#).

⁷ General Assembly resolution [71/1](#).

⁸ [A/72/76-E/2017/58](#).

2. *Encourages* United Nations humanitarian organizations and other relevant organizations, while strengthening the coordination of humanitarian assistance in the field, to continue to work in close coordination with national Governments, taking into account the primary role of the affected State in the initiation, organization, coordination and implementation of such assistance within its territory;

3. *Encourages* the United Nations to continue to strengthen coordination, preparedness and response efforts and to improve the quality and effectiveness of humanitarian action, including through enhancing complementarity with and between relevant stakeholders, such as affected Governments, regional organizations, donors, development organizations, civil society and the private sector, involved in response efforts to make use of their comparative advantages and resources;

4. *Stresses* that the United Nations system should continue to enhance and improve the efficiency of existing humanitarian capacities, knowledge and institutions, including, as appropriate, through the transfer of technology and expertise to developing countries, encourages the international community, the relevant entities of the United Nations system and other relevant institutions and organizations to support national authorities in their capacity-building programmes, including through technical cooperation and long-term partnerships, as well as by strengthening their capacity to build resilience, mitigate disaster risks and prepare for and respond to disasters, and encourages Member States to create and strengthen an enabling environment for the capacity-building of their national and local authorities, national societies of the International Red Cross and Red Crescent Movement and national and local non-governmental and community-based organizations in providing timely humanitarian assistance;

5. *Encourages* humanitarian and development organizations and other relevant actors, as appropriate, in consultation with Governments, to consider, where possible, common objectives, including risk-management and resilience objectives, achievable through coordinated and complementary assessments, analysis, and multi-year planning and programming and funding and increased investment in preparedness, based on a prioritization of needs and conducted in line with humanitarian principles, in order to reduce suffering and losses and the overall impact of humanitarian crises, and in this regard emphasizes that, in order to ensure a smooth transition from relief to longer-term development, humanitarian response, particularly in protracted crises, needs to be planned over a multi-year framework, as appropriate, and linked with development planning processes, while integrating key stakeholders, such as Governments, regional organizations and international financial institutions, as appropriate;

6. *Encourages* humanitarian and development organizations to consider applying, in coordination with national authorities, risk-management tools in order to allow for better use of baseline information and risk analysis, including analysis of the underlying causes of crises, the different vulnerabilities of countries and regions and the risk exposures of affected populations, and in this regard notes the further development of established tools and innovative mechanisms, such as through the introduction of forecast-based financing mechanisms, networking of disaster risk reduction centres, comprehensive preparedness measures and the Index for Risk Management, to include more data disaggregated by sex, age and disability, and information regarding national and regional contexts, taking into account the environmental impact;

7. *Urges* United Nations agencies and international organizations, in their humanitarian assistance efforts, to continue to improve the humanitarian programme cycle, including the development of coordinated and comprehensive needs assessment tools, such as multisector initial rapid assessments, the implementation of joint, impartial and timely needs assessments, and prioritized needs-based humanitarian response plans, in consultation with affected States, and in order to strengthen the coordination of humanitarian action encourages international humanitarian organizations and relevant actors to continue to work with national and local authorities as well as with civil society and affected populations, and recognizes the role of affected communities in identifying urgent needs and requirements in order to ensure an efficient response;

8. *Stresses* the need for the effective implementation of the Sendai Framework for Disaster Risk Reduction 2015–2030⁴ through, inter alia, disaster risk-informed policies, programmes and investments, and other proactive measures that aim to prevent new and reduce existing risk, in order to minimize humanitarian needs;

9. *Encourages* Member States, as well as relevant regional and international organizations, in accordance with their specific mandates, to continue to support adaptation to and mitigation of climate change and to strengthen disaster risk reduction and multi-hazard early warning systems in order to minimize the humanitarian consequences of natural disasters, including those related to the continuing adverse impact of climate change, especially for those countries that are particularly vulnerable, thereby also contributing to the achievement of sustainable development goals, and calls upon all relevant stakeholders to continue to support the efforts of Member States, in particular developing countries, to strengthen their capacities to prepare for and respond to disasters, and to identify and monitor disaster risk, including vulnerability to natural hazards;

10. *Recognizes* the need to strengthen international cooperation to prevent, reduce and address sustainably vulnerabilities related to climate change and natural disasters, particularly with least developed countries and small island developing States and their communities;

11. *Urges* Member States, humanitarian and development organizations and other stakeholders to ensure a comprehensive and coherent approach at the global, regional, national and local levels to El Niño and La Niña phenomena and similar or related events, including by strengthening forecasting, early warning, prevention, preparedness, resilience-building and timely response, supported by effective leadership and predictable, adequate and early funding, when feasible, in regions, countries and communities likely to be affected, and noting the work of the Special Envoys of the Secretary-General on El Niño and Climate and the Blueprint for Action prepared by them;

12. *Urges* the United Nations and humanitarian organizations to further strengthen their efforts in supporting national Governments in mapping emergency preparedness and response capacities at the country and regional levels, in order to better facilitate the complementarity of disaster response efforts between national and international capacities, and in this regard encourages Member States to promote, as appropriate, the implementation of the Guidelines for the Domestic Facilitation and Regulation of International Disaster Relief and Initial Recovery Assistance and to integrate risk management into national development plans;

13. *Requests* Member States, relevant organizations and other relevant actors to promote gender equality and the empowerment of women in all stages of humanitarian response through addressing the specific needs, challenges and coping

capacities of women, girls, men and boys on an equal basis, taking into consideration age and disability, including through the improved collection, analysis, reporting and use of data disaggregated by sex, age and disability, and taking into account information provided by affected States, and to ensure the full participation of women in decision-making processes in order to increase the effectiveness of humanitarian action, and encourages greater utilization of the gender marker and other tools, including age-sensitive tools, throughout the humanitarian programme cycle;

14. *Recognizes* the critical role that women can play as first responders, and encourages Member States, in cooperation with relevant United Nations humanitarian organizations, to promote women's leadership and their participation in the planning, design and implementation of response strategies, including through strengthening partnerships with and building capacities of national and local institutions, including national and local women's organizations and civil society actors, as appropriate, and by further promoting gender-responsive humanitarian programming;

15. *Urges* Member States, in cooperation with relevant United Nations and other humanitarian organizations, to ensure reliable and safe access to sexual and reproductive health-care services, as well as basic health-care services and psychosocial support, from the onset of emergencies, and in this regard recognizes that relevant services, including the Minimum Initial Service Package for Reproductive Health, are important in order to effectively meet the needs of women and adolescent girls and infants and protect them from preventable mortality and morbidity that occur in humanitarian emergencies;

16. *Urges* Member States to continue to prevent, investigate and, as appropriate, prosecute acts of sexual and gender-based violence, while ensuring the safety of victims, in humanitarian emergencies, and calls upon Member States to strengthen their response in cooperation with relevant organizations, such as local women's organizations as appropriate, including by seeking to ensure the provision of meaningful access to medical, legal and psychosocial and livelihood services, for all victims, survivors and those affected by such violence, calls for a more effective response, and in this regard urges all relevant stakeholders to consider engaging in this area, including through prevention, mitigation and response measures;

17. *Underscores* that it is critically important for civilians, in particular women and children, to be protected from any form of abuse or exploitation, and welcomes the determination of the Secretary-General to fully implement the United Nations policy of zero tolerance for sexual exploitation and abuse throughout the system, and stresses that victims should be at the core of such efforts;

18. *Recognizes* that humanitarian emergencies weaken the ability of social services, including health systems, to deliver essential life-saving assistance, and produce setbacks in health development, and also recognizes that resilient health systems can reduce the impact of disasters, and stresses the need to build resilient health systems at the national, regional and global levels, especially capacity-building, in particular for developing countries, calls upon the World Health Organization, the United Nations humanitarian system, other humanitarian organizations and other relevant actors to further strengthen their cooperation and coordination and response capacities so as to assist Member States, upon request, in effectively responding to outbreaks of infectious diseases and emergencies with health consequences in humanitarian settings, ensuring that humanitarian assistance does not unintentionally weaken health systems, and takes note of the level 3 activation procedure for infectious disease events;

19. *Stresses* the need to foster global preparedness and support the development of measures, including rapid response mechanisms, to respond to health emergencies, and urges Member States to increase their efforts to strengthen global response capacities;

20. *Encourages* Member States, in cooperation with relevant United Nations humanitarian organizations, to ensure that the basic humanitarian needs of affected populations, including clean water, food, shelter, energy, health, including sexual and reproductive health, nutrition, including school feeding programmes, education and protection, are addressed as components of humanitarian response, including through providing timely and adequate resources, while ensuring that their collaborative efforts fully adhere to humanitarian principles;

21. *Calls upon* Member States, the United Nations, humanitarian and development organizations and other relevant actors to urgently and effectively respond to, prevent and prepare for rising global food insecurity affecting millions of people, especially those who are facing famine or the immediate risk of famine, including by enhancing humanitarian and development cooperation and providing urgent funding to respond to the needs of the affected population, and calls upon Member States and parties to armed conflicts to respect international humanitarian law and ensure safe and unhindered humanitarian access;

22. *Encourages* Member States, the United Nations and humanitarian organizations to continue to work together to understand and address the different protection needs of affected populations, particularly the most vulnerable, in humanitarian crises and ensure that these needs are adequately integrated into preparedness, response and recovery efforts;

23. *Reaffirms* the obligation of all States and parties to an armed conflict to protect civilians, in accordance with international humanitarian law, encourages States that are parties to an armed conflict to take all measures necessary to enhance the protection of civilians, and invites all States to promote a culture of protection, taking into account the particular needs of women, children, older persons and persons with disabilities;

24. *Urges* Member States to continue to take the steps necessary to ensure the protection of the wounded and sick, as well as the safety and security of medical personnel and humanitarian personnel exclusively engaged in medical duties, their facilities, equipment, transports and supplies, including by developing effective measures to prevent and address acts of violence, attacks and threats against them, and in this regard reaffirms the need for States to ensure that those responsible for violations of international humanitarian law do not operate with impunity, and urges States to conduct full, prompt, impartial and effective investigations within their jurisdiction of violations of international humanitarian law with a view to ensuring accountability, as provided for by national laws and obligations under international law;

25. *Also urges* Member States to continue to take the steps necessary to ensure the safety and security of humanitarian personnel, their facilities, equipment, transports and supplies, including by developing effective measures to prevent and address acts of violence, attacks and threats against them, requests the Secretary-General to expedite his efforts to enhance the safety and security of personnel involved in United Nations humanitarian operations, and in this regard reaffirms the need for States to ensure that those responsible for violations of international humanitarian law do not operate with impunity, and urges States to conduct, full,

prompt, impartial and effective investigations within their jurisdiction of violations of international humanitarian law with a view to ensuring accountability, as provided for by national laws and obligations under international law;

26. *Condemns in the strongest possible terms* the alarming increase in threats to and deliberate targeting of humanitarian personnel and United Nations and associated personnel, acts of terrorism and attacks on humanitarian convoys, and the unprecedented increase in the scale and the increasingly complex nature of threats faced by such personnel, such as the disturbing trend of politically and criminally motivated attacks, including extremist attacks, against them;

27. *Reaffirms* the right to education for all, and also reaffirms the importance of ensuring safe enabling learning environments in humanitarian emergencies, as well as quality education at all levels and ages, inter alia, for girls, including technical and vocational training opportunities, where possible, including through adequate funding and infrastructural investments, for the well-being of all, to contribute to a smooth transition from relief to development, and in this regard reiterates the need to protect and respect educational facilities in accordance with international humanitarian law and strongly condemns all attacks directed against schools and the use of schools for military purposes in contravention of international humanitarian law;

28. *Calls upon* Member States to take steps to ensure the international protection of and respect for the rights of refugees, including respect for the principle of non-refoulement and adequate standards of treatment in accordance with international law, including, as applicable, the 1951 Convention relating to the Status of Refugees⁹ and international human rights obligations;

29. *Requests* Member States to strengthen their efforts to ensure better protection of, assistance for as well as self-reliance and resilience of internally displaced persons, including through appropriate cooperation with United Nations organizations and other relevant actors, including the private sector and international financial institutions, in particular to address the long-term nature of displacement, by adopting and implementing policies and strategies, on a multi-year basis as applicable, in accordance with national and regional frameworks, while recognizing the Guiding Principles on Internal Displacement¹⁰ as an important international framework for the protection of internally displaced persons, and in this regard recognizes the central role of national and local authorities and institutions in addressing the specific needs of internally displaced persons, in further addressing barriers and obstacles that affect support for internally displaced persons, and in finding durable solutions to displacement through, inter alia, continued and enhanced international support, upon request, for the capacity-building of States;

30. *Recognizes* the increase in the number and scale of disasters, including those related to the adverse effects of climate change, which in certain instances may contribute to displacement, and additional pressure on host communities, and encourages the United Nations and all relevant actors to strengthen the efforts aimed at addressing the needs of persons displaced within the context of disasters, including those induced by climate change, and notes in this regard the importance of sharing best practices to prevent and prepare for such displacements;

⁹ United Nations, *Treaty Series*, vol. 189, No. 2545.

¹⁰ [E/CN.4/1998/53/Add.2](#), annex.

31. *Also recognizes* the significant increase in forced displacement worldwide, and stresses the need to comprehensively respond to the specific needs of refugees, internally displaced persons and their host communities in humanitarian and development planning;

32. *Calls upon* Member States, relevant organizations and actors to recognize and address the consequences of humanitarian emergencies for migrants, in particular those in vulnerable situations, and to strengthen coordinated international efforts for their assistance and protection in concert with national authorities;

33. *Recognizes* the importance of early registration and effective registration systems as a tool of protection and as a means of carrying out the quantification and assessment of needs for the provision and distribution of humanitarian assistance, notes the many and diverse challenges faced by refugees who remain without any form of documentation attesting to their status, and underlines the importance of increasing accountability to ensure that humanitarian assistance reaches its beneficiaries;

34. *Requests* the Emergency Relief Coordinator to continue to lead the efforts to strengthen the coordination, effectiveness and accountability of humanitarian assistance through, inter alia, continued and enhanced dialogue with Member States, including on the processes, activities and decisions of the Inter-Agency Standing Committee, and further strengthening, within existing resources and mandates, the coordination abilities of the humanitarian coordinator, and in this regard encourages Member States, relevant United Nations organizations and other intergovernmental organizations and relevant stakeholders to continue to improve cooperation with the Office for the Coordination of Humanitarian Affairs of the Secretariat so as to ensure effective and efficient delivery of the humanitarian response to affected people;

35. *Recognizes* that accountability is an integral part of effective humanitarian assistance, and emphasizes the need to enhance the accountability of humanitarian actors at all stages of humanitarian assistance;

36. *Calls upon* the United Nations and its humanitarian partners to enhance accountability to Member States, including affected States, and all other stakeholders, including local governments and relevant local organizations, as well as affected populations, and to further strengthen humanitarian response efforts, including by monitoring and evaluating the provision of their humanitarian assistance, incorporating lessons learned into programming and consulting with the affected populations to ensure that their different and specific needs are appropriately addressed;

37. *Encourages* United Nations and humanitarian organizations to further advance efficiencies in delivering assistance through reducing management costs, harmonizing partnership agreements, providing transparent and comparable cost structures, and strengthening measures to achieve greater accountability by taking further actions to reduce fraud, waste and abuse and identify ways to share incident reports and other information among United Nations agencies, where appropriate;

38. *Encourages* Member States, the United Nations system and humanitarian and development organizations, in accordance with their respective mandates, to continue to support Member States, in particular developing countries, in promoting innovation as a means of developing tools that enhance preparedness and reduce fragility and risks through, inter alia, increasing investment in research and development leading to innovation and access to information and communications

technologies, and to identify, promote and integrate best practices and lessons learned with regard to, inter alia, partnerships, procurement, collaboration and coordination between agencies and organizations, and in this regard notes the importance of promoting and supporting innovation and developing local capacities as a priority and welcomes innovative practices that draw on the knowledge of people affected by humanitarian emergencies to develop locally sustainable solutions and to produce life-saving items locally, with minimum logistical and infrastructure implications;

39. *Encourages* Member States and the United Nations funds and programmes and the specialized agencies to respond more effectively to needs in humanitarian contexts by, inter alia, scaling up social protection policies and cash-based transfer mechanisms, where feasible, including multipurpose cash programming, as appropriate, to support the development of local markets and strengthen national and local capacities, and in this regard calls upon the United Nations humanitarian organizations to continue to build their capacity to systematically consider cash-based transfer programming, alongside other forms of humanitarian assistance;

40. *Calls upon* all parties to armed conflict to respect, and all States to ensure respect for, international humanitarian law, as well as to comply with their obligations under human rights law and refugee law, as applicable;

41. *Calls upon* all States and parties to comply with the provisions of international humanitarian law, including all of the Geneva Conventions of 12 August 1949,¹¹ in particular the Geneva Convention relative to the Protection of Civilian Persons in Time of War,¹¹ in order to protect and assist civilians in occupied territories, and in this regard urges the international community and the relevant organizations of the United Nations system to strengthen humanitarian assistance to civilians in those situations;

42. *Urges* all actors engaged in the provision of humanitarian assistance to fully commit to and duly respect the guiding principles contained in the annex to General Assembly resolution 46/182, including the humanitarian principles of humanity, neutrality and impartiality as well as the principle of independence, as recognized by the Assembly in its resolution 58/114 of 17 December 2003;

43. *Calls upon* all States and parties in complex humanitarian emergencies, in particular in armed conflict and in post-conflict situations, in countries in which humanitarian personnel are operating, in conformity with the relevant provisions of international law and national laws, to cooperate fully with the United Nations and other humanitarian agencies and organizations and to ensure the safe and unhindered access of humanitarian personnel and delivery of supplies and equipment in order to allow humanitarian personnel to perform efficiently their task of assisting affected civilian populations, including refugees and internally displaced persons;

44. *Requests* the United Nations to continue to identify solutions to strengthen its ability to recruit and deploy appropriately senior, skilled and experienced humanitarian staff quickly and flexibly, giving paramount consideration to the highest standards of efficiency, competence and integrity, while paying due regard to gender equality and to recruiting on as wide a geographical basis as possible;

¹¹ United Nations, *Treaty Series*, vol. 75, No. 973.

45. *Recognizes* that diversity of humanitarian staff brings value to humanitarian work and understanding of developing countries' contexts, and requests the Secretary-General to address further the insufficient diversity in geographical representation and gender balance in the composition of the humanitarian staff of the Secretariat and other United Nations humanitarian agencies, in particular regarding professional and high-level staff, and to report on measures taken in this regard in his annual report;

46. *Urges* efforts to enhance cooperation and coordination of United Nations humanitarian entities, other relevant humanitarian organizations and donor countries with the affected States, recognizes that humanitarian assistance should be provided in ways that are supportive of early recovery, sustainable rehabilitation, reconstruction and long-term development, and recalls that early recovery requires timely, effective and predictable funding through humanitarian and development financing, as appropriate, to meet enduring humanitarian, recovery and post-crisis priorities while simultaneously building national and local capacities;

47. *Encourages* the United Nations and relevant humanitarian organizations, in cooperation and coordination with Member States, respecting their national priorities, and consistent with humanitarian principles of humanity, neutrality, impartiality and independence, to support and build national and local capacities, including through increasing predictable and, as appropriate, direct financing to national and local partners, including women's groups, with a focus on preparedness, response, recovery and coordination capacities, and encourages Member States to continue to provide funding to humanitarian country-based pooled funds;

48. *Recognizes* that funding needs to be more flexible to allow for a complementary approach in order to effectively and sufficiently address the immediate needs of all affected populations in emergency situations, including for underfunded and forgotten emergencies and those of a long-term nature, and the underlying causes of crises, and encourages Member States, the United Nations system, the private sector and other relevant entities to provide adequate funding and investment in preparedness and resilience-building, including from humanitarian and development budgets, reduce earmarking and increase multi-year, collaborative and flexible planning and multi-year funding, as appropriate, while recognizing the need for transparency in how core and non-earmarked funding is used;

49. *Reaffirms* that investing in national and local skills, systems and knowledge to build resilience and preparedness will save lives, cut costs and preserve development gains, and in this regard encourages exploring innovative ways, including forecast-based financing and disaster risk insurance mechanisms, to increase the availability of resources for Member States before a disaster is credibly expected to occur;

50. *Stresses* the need to enhance resource mobilization efforts to address the increasing capacity and resource gap, including through additional contributions from non-traditional donors, exploring innovative mechanisms, such as the utilization of risk-informed anticipatory decision-making, flexible funding for multi-year appeals through existing tools such as consolidated and flash appeals, the Central Emergency Response Fund and other funds, such as the country-based pooled funds, and to continue to broaden partnerships and the donor base in order to increase the predictability and effectiveness of funding, and to promote South-South and horizontal and triangular cooperation globally, and in this regard encourages, as appropriate, Member States to contribute to the humanitarian appeals brought forward by the United Nations;

51. *Welcomes* the important achievements of the Central Emergency Response Fund in ensuring a more timely and predictable response to humanitarian emergencies, and therefore welcomes the call by the Secretary-General to double the Fund to 1 billion United States dollars by 2018, and in this regard encourages Member States, as well as other relevant stakeholders, to support the Fund, and emphasizes the need to broaden and diversify the income base of the Fund;

52. *Notes* the holding of the first World Humanitarian Summit, in Istanbul, Turkey, on 23 and 24 May 2016;

53. *Encourages* Member States to work closely with the United Nations and other relevant actors, including the private sector and local entities, as appropriate, to promote more effective emergency preparedness and response in urban areas, and in this regard recalls the adoption of the New Urban Agenda by the United Nations Conference on Housing and Sustainable Urban Development (Habitat III), held in Quito from 17 to 20 October 2016,¹² and takes note of the commitments undertaken therein by Member States regarding persons affected by humanitarian crises in urban areas;

54. *Requests* the Secretary-General to reflect the concrete measures taken and the progress made in the implementation of and follow-up to the present resolution in his next report to the Economic and Social Council and the General Assembly on the strengthening of the coordination of emergency humanitarian assistance of the United Nations;

55. *Requests* the Presidents of the Economic and Social Council and the General Assembly to continue their efforts with a view to eliminating duplication between the resolutions of the Council and the Assembly on the strengthening of the coordination of emergency humanitarian assistance of the United Nations, while promoting their complementarity.

*38th plenary meeting
23 June 2017*

¹² General Assembly resolution [71/256](#), annex.