

Urban Refugee Programme, Kenya

1 - 30 April 2022

Achievements



PROTECTION

Achievements and Impact

- 471 community members and 127 community /traditional/religious leaders were trained on various topics related to PSEA and response to SGBV.
- In April 2022, the Helpline received a total of 31,574 calls. Of these, 13,892 calls were answered, representing 45% of the received calls. The top incoming language queue was Swahili, and the top category was documentation about Refugee Card inquiries.
- In April 2022, the UNHCR Partner Refugee Consortium of Kenya (RCK) conducted 33 monitoring visits to various police stations and prisons in Nairobi, Embu, Mombasa, and Isiolo.
- UNHCR facilitated four movements to Kakuma for 36 individuals in collaboration with the Government of Kenya and partner HIAS. The movements were organized upon the request of refugees and asylum-seekers as they could access free assistance in the camps.
- UNHCR co-chaired 1 GBV working group meeting on 14 April. The working group members shared their sector updates, services/activities they are currently undertaking to assist survivors of GBV, and the contingency measures in place.
- 20 GBV cases were reported during the month, and eight cases were admitted into counselling sessions.
- Implementation of child protection is ongoing. Children with specific needs of care and protection are identified, assessed, and assisted with financial assistance through their caregivers. The assistance enables the children to meet their basic needs, including food for sick children, transport for hospital appointments and those in need of physiotherapy.
- Ten children benefited from counselling services, of which 3 finished their counselling.