





UKRAINE EMERGENCY

UNHCR Operational Response Delivery Updates

25 April 2022

UNHCR partner Proliska continues to deliver food assistance from Bakhmut to the residents of remote localities in Donetsk oblast affected by hostilities. Over 20,000 pieces of bread have been distributed to date. ©Proliska Humanitarian Mission

7.7 million 
Internally displaced people in Ukraine*

15.7 million 
People in urgent need of humanitarian assistance and protection**

Source: *International Organization for Migration; **Flash Appeal Ukraine (March-August 2022)

For more information:

- **UNHCR's Regional Flash Update** on the Ukraine situation can be found [here](#).
- **Ukraine Protection Cluster snapshot** can be found [here](#).
- **Ukraine Cash Working Group** cash roll-out snapshot can be found [here](#).


Two months in, the human impact and the suffering already caused by the war against Ukraine are staggering. **More than a quarter of the population of Ukraine** has been forced to flee their homes while millions remain in areas of intense fighting with urgent need of humanitarian assistance and protection.


UNHCR operates as part of the inter-agency humanitarian response and is leading **three clusters** - Protection, Shelter and NFIs (non-food items), and CCCM (Camp Coordination and Camp Management).


The overall goal of UNHCR's operational delivery is to provide **immediate relief** to those fleeing military hostilities, while laying the groundwork for **sustainable and durable solutions**, working closely in coordination with state and local authorities, community-based actors and partners.


In mid-April, UNHCR signed Memoranda of Understanding with three key Ministries, which help to **ensure alignment between UNHCR's activities and social programmes**, and that our response is effectively reinforcing and complementing national systems.

Key areas of response include:

 **Protection:** Providing **integrated protection advice and services**, including psychosocial support and legal aid, at border crossing points, online and in locations where people have fled.

 **Cash Assistance:** Progressively rolling out a **large-scale multi-purpose cash assistance programme** in *eight oblasts* to support displaced people to meet their immediate basic needs with expansion to further oblasts underway.

 **Essential Items:** Delivering **essential items such as bedding and hygiene kits, food and shelter materials** to individuals and households, including in **hard-to reach areas** with humanitarian convoys.

 **Shelter & CCCM:** Supporting local authorities in IDP-receiving locations to **expand the capacity of reception and collective centres** with essential items and refurbishments, while also planning **diverse housing solutions** for medium and longer-term stay and **site coordination** to ensure IDP's safe access to services.

KEY RESPONSE IN NUMBERS as of 25 April

DELIVERED WITH PARTNERS (Since 24 February)



162,015 individuals enrolled to receive **cash assistance** and

+ 69 %

96,357 individuals received their **first payments**.



99,749 people received **targeted protection assistance and information** at border points, transit, and reception centres and through hotlines.

+ 36 %



+ 14 %

304,975 people received **essential items, winter clothes, shelter materials and food assistance**.



+ 11 %

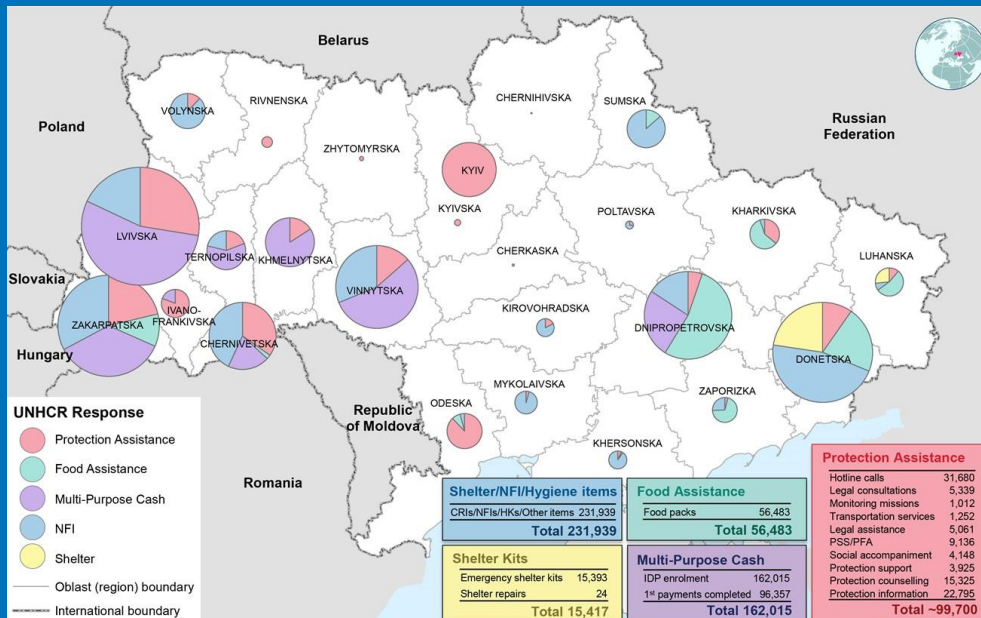
30,172 people have received assistance through **humanitarian convoys delivered to hard-hit areas**.



+ 3 %

149 reception and collective centres were supported with essential items.

**Increase from previous week*



Emergency Response
(6 months)



1.2 million people will receive protection assistance and information.



1.5 million people will be supported with essential and non-food items.



1.08 million people will receive Multi-purpose Cash Assistance.



200 reception & collective centres will be equipped with essential items.



40 reception & collective centres will be refurbished to enhance capacity.

On 20 April, UNHCR contributed to the inter-agency humanitarian convoy of nine trucks of food, blankets & mattresses, solar lamps & water supplies to reach over 13,800 people in Chernihiv, a city in the north of Ukraine that has been besieged. ©United Nations Ukraine



UNHCR Presence in Ukraine

