

2020 LIVELIHOODS Activities Report



**UNHCR
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Agência da ONU para Refugiados



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Introduction

UNHCR Brazil works closely with partners to support the socioeconomic inclusion of refugees and other persons in need of protection in the country. Our approach aims to ensure the inclusion of these populations in public services and programs, including socioeconomic inclusion and employment, and to encourage the involvement of the private sector and development actors with their local integration.

In 2020, despite the mitigation measures implemented by government authorities, the COVID-19 pandemic severely affected the socioeconomic situation of the country's most vulnerable populations and undermined the efforts of refugees to achieve self-sufficiency.

The economic and social inclusion of refugees improves their productivity and dignity, creates new business opportunities, and increases tax collection, contributing to development in the host communities.

Although there are no legal restrictions on the access to the labor market and other services, refugee seekers, refugees and other persons in need of protection still face challenges related to school enrollment, access to social protection programs, entrepreneurship and the formal labor market.

When it comes to Venezuelan refugees and migrants, the analysis of the data points out that they have only 1/3 of the chances of Brazilians to be hired in an employment opportunity. Even so, in 2020, the access to the formal labor market increased slightly, even if in the context of the COVID-19 pandemic. By the end of the year, 30,000 were already employed and 3,800 were micro-entrepreneurs. In addition, more than 37 thousand children and young people were enrolled in the regular education system, although a large part of them were still out of school. With the pandemic, the number of Venezuelan refugees and migrants in search of social assistance programs also increased. By the end of 2020, more than 80,000 was enrolled in public social assistance programs. Other refugee populations in Brazil face challenges similar to those of Venezuelans.

In 2020, UNHCR's livelihoods interventions in Brazil were guided by the 2019-2021 livelihoods Strategy. This report presents the main results achieved by the operation in this area during the year, covering activities implemented throughout the country. The activities presented in this report are complementary to official assistance and address the needs of the most vulnerable people of interest in terms of social and economic inclusion.




2020 in numbers


Here you can find the main figures of the livelihoods assistance provided by UNHCR and its implementing and operational partners to refugees and other people of concern in 2020.



36,636 refugees and migrants were supported with livelihoods activities in 2020.

Employability


 **2,236** refugees and migrants were registered in UNHCR partners' job placement services


 **3,603** refugees and migrants were provided with guidance on labour market opportunities

 UNHCR and partners were responsible for providing employment to **458** refugees and migrants


 The Companies with Refugees Platform had almost **10,000** visitors in 2020. **1,400** people participated in **16** awareness events on hiring refugees for private sector representatives, organized by UNHCR and partners.

Entrepreneurship


 **656** refugees and migrants were supported with entrepreneurship training or other forms of entrepreneurship assistance


 UNHCR and partners supported **131** refugee entrepreneurs with cash assistance or starter kits

Financial Inclusion

 **167** refugees and migrants received training in financial education


Education

 **1,176** refugees and migrants accessed vocational training provided by UNHCR and partners


 **1,272** refugees and migrants received Portuguese lessons

 **27** refugees and migrants had their diplomas revalidated and **125** processes were sent to universities for revalidation purposes

Cash Assistance

 **8,045** refugees and other people of concern received cash assistance to cover their basic needs.

Interiorization

 **19,389** Venezuelan refugees and migrants were voluntary relocated from Roraima to other cities in Brazil with the support of UNHCR

 **5 New partnership** agreements were signed to promote the integration of refugees and migrants.

COVID-19 Response

The COVID-19 pandemic led to the I'd suggest “suspension” or “closing” of public services (Federal Police, CRAS, CREAS and school regular services, among others), the abrupt drop in the offer of formal jobs, and the drastic reduction of income generation possibilities in the markets of formal and informal work. In this context, UNHCR partners focused on emergency care through the distribution of food baskets, hygiene supplies and health safety items – such as face masks and 70% alcohol. Partners also contributed with important information on how refugees and migrants could access the government emergency aid and about prevention of COVID-19.



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Informing refugees and migrants about the COVID-19 emergency aid

UNHCR, IOM, UN Women, UNICEF and the Ministry of Citizenship developed informational materials in several languages with the aim of informing refugees and migrants on how to apply for the emergency aid offered by the Federal Government, helping to ensure that more than **40,000** Venezuelans had access to this benefit in 2020. One of the booklets was especially aimed at women, with information on preventing violence against them, due to their greater vulnerability during the pandemic. In Boa Vista, UNHCR supported and guided **950** Venezuelans residents in shelters to facilitate access to emergency assistance. All of the booklets were included in the **Platform** UNHCR Help, which had **88,438** visitors in 2020.

Protect Work Campaign

UNHCR, ILO, IOM and the Labor Inspection Undersecretariat (Ministry of Economy – Special Secretariat for Social Security and Labor) launched in September the Protect Work campaign, with the objective of informing Brazilian workers, refugees and migrants, as well as employers, on the measures adopted by the Federal Government to face the COVID-19 pandemic. Eight informative booklets were launched on topics such as Child Labor, the Apprenticeship Program and the Emergency Employment Maintenance Program, reaching more than **7,000** people who visited the campaign website. Seven live events were jointly promoted and watched by more than **10,000** people. Materials are available on the campaign website in Portuguese, English, Spanish, French and Arabic.

Establishment of an Action Plan in Response to the COVID-19 Pandemic



RESPOSTA A VENEZUELANOS
 Plataforma de Coordenação para Refugiados e Migrantes da Venezuela

UNHCR and IOM coordinate the Integration, Interiorization and Humanitarian Transport Sector of the Coordination Platform for Refugees and Migrants from Venezuela (R4V). In response to the pandemic, the sector established an Action Plan consisting of 11 steps:

- 1) Provide access to information about COVID-19 support and prevention measures, etc.
- 2) Map and mobilize actors and organizations that can provide assistance in the cities of destination of the interiorization
- 3) Understand how the economic crisis is affecting the Venezuelan people
- 4) Ensure continuity of Livelihoods programs whenever possible
- 5) Develop partnerships and initiatives to help refugees and migrants return to the labor market
- 6) Increase online training opportunities (e.g. Portuguese language, professional skills etc.)
- 7) Help the refugee and migrant population have access to public services and programs

- 8) Directly assist those most affected by the crisis
- 9) Expand Cash Assistance Programs (CBI)
- 10) Strengthen advocacy efforts with the local government on the rights of refugees and migrants
- 11) Increase support for host communities affected by COVID-19

The main objective of the Sector is to ensure coordination between the different actors of civil society and UN agencies with regard to the implementation of actions related to the process of internal relocation and socioeconomic integration of the Venezuelan population in the country, ensuring knowledge is shared, with synergy and complementarity of actions and avoiding overlapping initiatives.

Supporting refugees and migrants during the COVID-19 pandemic

To support refugees during the COVID-19 pandemic, UNHCR partners contributed by donating several items:

- **Cáritas Paraná: 1,038** food baskets, **1,071** hygiene kits/ supplies, **50** diaper packages.
- **Cáritas Rio de Janeiro: 1,004** food baskets, **735** hygiene/ cleaning kits, highlight diaper packages, **3,599** facial masks, **791** powdered milk cans, highlight bottles of 70% alcohol, plus cash assistance. These actions reached **1,236** families – **4,067** people.
- **Cáritas São Paulo: 1,182** food baskets and **2,848** hygiene items.
- **Compassiva: 5,291** food baskets.
- **IKMR:** Distribution of 6 tons of food, **4,663** liters of milk, **5,650** masks, **4,090** hygiene and cleaning products, **5,010** items of footwear and clothing, 24/7 virtual pediatric care, purchase of all prescribed medications, payment of rents, as well as water and gas bills and other non-food items such as mattresses and beds.

- In Manaus, UNHCR partners Cáritas, ADRA, SJMR and Instituto Maná provided information to refugees and migrants on how to access social assistance benefits and emergency relief during the COVID-19 pandemic. Five informational materials were developed and distributed to refugees through WhatsApp with the support of partners and volunteers. In addition, **17,116** refugees were supported with information on how to apply for social assistance, emergency aid, legal assistance and documentation, while **10,377** refugees participated in COVID-19 information sessions, mobilization workshops and other activities for community protection, including educommunication workshops.
- In Boa Vista, the Project “Prevenção Sem Fronteiras” (Prevention without Borders) distributed more than **7,000** masks, in partnership with SJMR and ATTERR (Association of Trans and Transvestites in the State of Roraima), benefiting Brazilian and Venezuelan seamstresses who produced the masks, LGBTI+ people in vulnerable situations, from local and refugee communities, and other Venezuelan refugees and migrants.





ACNUR/Felipe Abreu

Employability

Companies with Refugees Platform

The Companies with Refugees Platform is a joint initiative by UNHCR and the UN Global Compact Network Brazil that promotes good corporate practices in the inclusion of refugees. In addition, the platform brings together informational materials on hiring refugees and a list of organizations that can be contacted to hire refugees. There are 29 practices listed on the website, from 27 companies. Four were added in 2020: Tembici, Sodexo, Lojas Renner and BRK Ambiental. About **10,000 people** accessed the online platform in 2020.

LEARN MORE HERE:



EMPRESAS COM REFUGIADOS

Companies with Refugees Platform, with the support of Tent Partnership for Refugees, promoted joint webinars with the objective to engage the private sector in contributing to the refugee’s integration, reaching more than **540 people**.

Strengthening skills of NGOs in job placement

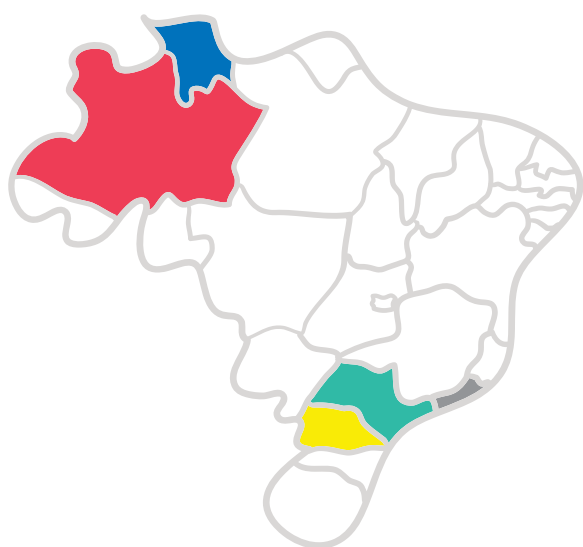
UNHCR promoted two trainings, in partnership with Manpower and Levee, reaching 100 NGOs representatives. UNHCR also signed a MoU with Levee (Job placement company) and Aldeias Infantis SOS with the aim to promote the employability of refugees.



Implementing partners benefitted **4,052 refugees and migrants** in accessing counselling on labour market opportunities and **2,236** who were registered in job placement services across Brazil.

Fostering the integration of people with disabilities

On November 18, UNHCR promoted a workshop on the inclusion of people with disabilities (PwD) in the labour market. This unprecedented training focused on employment and inclusion of PwD in the Brazilian labour market and had more than **40 participants**, from **15** different organizations involved in Operation Welcome in Boa Vista. The training was carried out by the specialized consultancy Turma do Jiló from São Paulo, a partner in the “Empowering Refugee Women” project.



Employment promotion for refugees and migrants

- AVSI Brazil promoted information sessions on the local labour market for Venezuelans sheltered in Rondon 2, Boa Vista, for **740 people**.
- Information sessions were also promoted by SJMR in Boa Vista, benefiting **857 Venezuelans**. In addition, the organization supported **371** people in the preparation of resumes and access to digital work permits. SJMR also supported **90** people who were hired in Boa Vista to work for companies in different parts of Brazil.
- In Boa Vista, UNHCR and SJMR were in the event “Breakfast with Employers” held by Fecomércio and SENAC, on November 24. The session dealt with the insertion of refugees and migrants into the labour market.
- In Manaus, SJMR registered in its database **485** refugees and migrants who were referred to employment opportunities, and **189** refugees participated in labour market orientation activities. ADRA provided guidance to **210 refugees** and referred **120 refugees** to work opportunities, and 41 of them were formally hired.
- In São Paulo, the “Support Program for the Relocation of Refugees - PARR”, an Emdoc project, was restructured to become the first employability project supported by UNHCR to provide complete online assistance during the pandemic. In 2020, **74** new companies were registered. PARR made **385** referrals to interviews, of which **69** resulted in hiring.

Total Numbers

3,603 refugees and migrants received orientation on opportunities in the labour market

- 📍 AMAZONAS: **399**
- 📍 RORAIMA: **1,597**
- 📍 SÃO PAULO: **679**
- 📍 PARANÁ: **55**
- 📍 RIO DE JANEIRO: **585**
- 📍 OUTROS: **288**

2,236 refugees and migrants were registered in the job placement services of UNHCR partners:

- 📍 AMAZONAS: **1,105**
- 📍 RORAIMA: **756**
- 📍 SÃO PAULO: **375**

UNHCR and partners facilitated hiring **458 refugees and migrants**

- 📍 AMAZONAS: **41**
- 📍 RORAIMA: **226**
- 📍 SÃO PAULO: **191**

UNHCR and its partners held **16 awareness-raising events** for private sector representatives on refugee employment. About **1,400 people** participated in these events.

The “Companies with Refugees” Platform had almost **10,000 visitors** in 2020. had almost 10,000 visitors in 2020.

Entrepreneurship

Horizonte Entrepreneurship Course

UNHCR partnered with Besouro Agência de Fomento Social to promote the online version of the Horizonte program for training in entrepreneurship to enable refugees with an entrepreneurial profile to transform their ideas into profitable, low-cost businesses through entrepreneurship. **38 students** were enrolled in Boa Vista, Manaus and São Paulo.

Supporting Venezuelan entrepreneurs with starter kits in Manaus

Through a partnership between UNHCR and SJMR, **70** Venezuelan entrepreneurs in Manaus benefited from training and support for entrepreneurship. **40** of these beneficiaries are indigenous. **25** of the participants benefited from starter kits to support their businesses. These kits contain in kind donations of materials, tools and equipment needed by small businesses. The delivery took place after cycles of business preparation and management workshops held in partnership with SEBRAE, Agência Besouro and the SJMR team between October and December. Business plans were developed with the participants and, after delivering the kits, they were monitored by SJMR during the first 3 months of implementation of their projects.

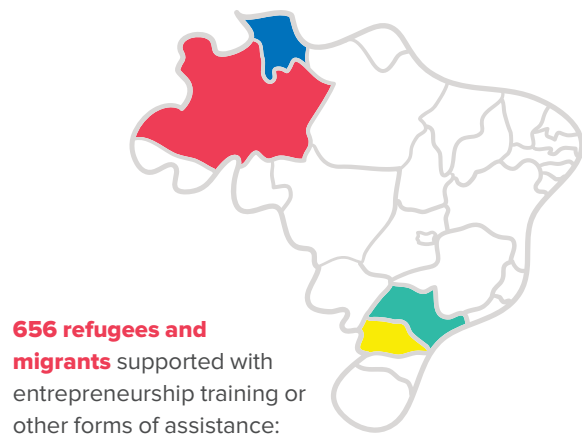
Supporting entrepreneurs in Boa Vista

- Through a partnership between UNHCR and SJMR, **24** Venezuelan entrepreneurs in Boa Vista received starter kits with donations of materials to support their businesses. The SJMR also promoted a series of workshops on entrepreneurship for the recipients of the kits and other Venezuelan entrepreneurs.
- In a partnership between Empowering Refugee Women and Aliança Empreendedora, short courses on entrepreneurship were held for Venezuelans sheltered in Boa Vista, benefiting **180** people.
- In December, **20** entrepreneurs and their families received cash support from a partnership between UNHCR and ADRA in Boa Vista. The group was selected based on business plans presented at the end of an entrepreneurship course offered by ADRA. ADRA will act as an incubator for the selected projects for a period of 6 to 12 months.



SJMR

Total Numbers



- 📍 AMAZONAS: **95**
- 📍 RORAIMA: **335**
- 📍 SÃO PAULO: **36**
- 📍 PARANA: **190**

Financial Inclusion

New partnership to foster financial inclusion of refugees

UNHCR signed a cooperation agreement with ABCRED (Brazilian Association of Microcredit and Microfinance Operators) with the aim of promoting the financial inclusion of refugees and migrants. On May 28, a webinar was held to inform ABCRED members about the new partnership. Banco do Povo Crédito Solidário, an ABCRED member, presented its microcredit initiative for refugees in São Paulo.

Around 50 people participated.

MICROCREDIT FOR REFUGEE ENTREPRENEURS

1. BANCO DO POVO CRÉDITO SOLIDÁRIO:

On October 1st, UNHCR partnered with Banco do Povo Crédito Solidário, a microcredit institution headquartered in São Paulo. The agreement aims to promote access to financial inclusion for refugees and migrants, especially microcredit for entrepreneurs.

In May 2020, the organization launched a pilot microcredit program for refugees and migrants sponsored by the Kiva Platform and provided microcredit to **47 entrepreneurs** (support totaling BRL **104,811.72**). Most of the business areas supported are in the trade sector (**54.29%**), followed by services (**42.86%**).

2. CRÉDITO PÉROLA:

The pilot project “Creditodos” with Crédito Pérola was launched on December 22, in Brasília. UNHCR established a partnership with Crédito Pérola with the aim of facilitating refugees access to microcredit.

Two online meetings, organized by IMDH, were held in Brasília to inform refugee entrepreneurs about Creditodos. The pilot project will be extended to Manaus and Boa Vista in 2021.

FINANCIAL EDUCATION FOR REFUGEES

The Central Bank of Brazil, in partnership with UNHCR, CONARE and IOM, offered online courses on Financial Education “Train the Trainers”, aimed at government actors and employees of civil society organizations that directly serve refugees and migrants, as well as leaders of these communities.

The objective was to prepare institutions from different regions of Brazil to offer the financial education course to refugees and migrants as part of their activities.

The three editions of the training qualified **60** multipliers between August and September.

These partners also launched, on November 26, the third edition of the Financial Information Booklet for Migrants and Refugees. This edition of the booklet provides information on how to open, maintain and close accounts and on payment methods, including the new Pix modality.

[READ THE BOOKLET HERE.](#)

Engaging financial institutions in the financial inclusion of refugees

UNHCR supported International Finance Corporation – IFC (World Bank Group) in developing a booklet on refugee and migrant access to financial services in Brazil with the aim of engaging banks and other institutions in the financial inclusion of refugees. The booklet was presented at a meeting with FEBRABAN (Brazilian Federation of Banks) on July 7 and around 50 representatives from banks and other financial institutions participated.

[READ THE BOOKLET HERE.](#)

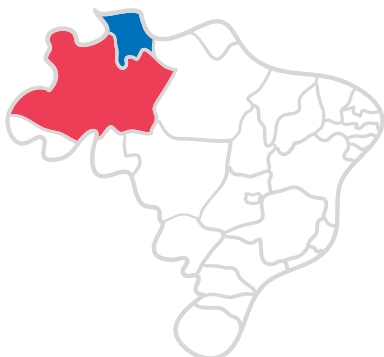


Novo Caminhar Project

UNHCR and SJMR, in partnership with AVSI Brazil, promoted a pilot project to help **35 families** leave the shelters in a safe and secure way in Boa Vista. This allowed the families to integrate locally and achieve self-sufficiency. Families received classes

ministered by the Projeto Novo Caminhar / SJMR on financial planning and family budget management, information on peaceful coexistence, access to public services and the social protection network, and cash aid for 3 months.

Total Numbers



105 refugees and migrants were trained in financial education:
 📍 **AMAZONAS: 70**
 📍 **RORAIMA: 35**

60 representatives of civil society and the government were trained in financial education as multipliers

Education

Promotion of professional training for refugees and migrants in Manaus:

■ In September, the professional and business qualification courses given in partnership with the Technological Education Center of Amazonas (CETAM) were resumed after the halt due to COVID-19. A total of **329 refugees and migrants**, including Venezuelans, benefited from professional qualification courses offered by CETAM in Manaus through ADRA and Cáritas, in partnership with UNHCR. Course materials were provided by partners ADRA, Cáritas Manaus and the Serviço Jesuítas a Migrantes e Refugiados (SJMR). Courses were given in Basic and Advanced Portuguese, Warehouse keeping, Doorkeeper, Cashier, Restocker, Sales Assistant, Administrative Assistant and Receptionist. In addition, specific classes were offered to indigenous Warao refugees on Air Conditioning Installation and Maintenance and Basic Portuguese.



ADRA

■ The Center for Support and Reference to Refugees and Migrants (CARE) had its space improved with the installation of a community kitchen. The initiative will promote the generation of income for Venezuelans and Brazilians through professional cooking courses. The action is the result of joint efforts by UNHCR, ADRA and the State of Amazonas Labor Prosecution Office (MPT-AM). In the first month after the inauguration, **41 refugees and migrants** benefited from training on Bonbons and Truffles, Bakery and Biscuits and Crackers, taught voluntarily by companies specialized in these fields in partnership with ADRA.



ADRA

Promotion of professional training for refugees and migrants in Boa Vista:

■ In 2020, **60 Venezuelans** received professional training in the fields of bakery and customer service promoted by SJMR in partnership with UNHCR in Boa Vista.

■ The Fraternidade–Federação Humanitária Internacional (FFHI), in partnership with UNHCR, also supported the indigenous population living in shelters in Boa Vista in 2020. Seven professional qualification courses were held, benefiting **92 Venezuelans**, including people with disabilities, in bakery, basic computer skills, customer service, hairdressing, tailoring and sewing and firefighting. In addition, in partnership with the Insikiran Institute of the Federal University of Roraima, **33** indigenous refugees and migrants took part in an indigenous leadership course, which dealt with topics such as national and international indigenous rights and refugee rights.



Fraternidade

Promoting Portuguese classes to refugees and migrants

■ On September 30, UNHCR signed a cooperation agreement with Fluency Academy, a language teaching institution based in Curitiba. The goal of this partnership is to develop and offer free online Portuguese classes to **5,000** refugees and migrants from Venezuela, giving them a fundamental tool to achieve sustainable livelihoods opportunities in the country. The course is under development and is expected to be launched in the first half of 2021.

■ All shelters managed by UNHCR were equipped with livelihoods rooms, where SENAC carried out two-month Portuguese courses in partnership with AVSI Brazil and World Vision. The classes took place in all shelters in the city of Boa Vista, Espaço Emergencial 13 de Setembro, and some spontaneous occupations, with 80 hours of classes in total. **343** refugees and migrants completed the course.

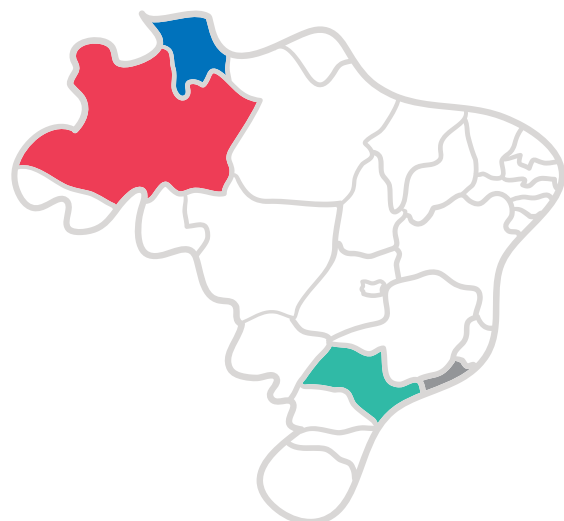
Facilitating Diploma revalidation for refugees and migrants

■ Due to the COVID pandemic, the diploma revalidation project became essentially online throughout the country. Compassiva, a UNHCR partner, started new partnerships with **17** universities, reaching a total of **34** public higher education institutions involved in the process of revalidation of diplomas. Compassiva submitted **121** processes to universities. In 2020, **27** diplomas were revalidated (**14** from Venezuelans).

Training of public teachers in São Paulo

In 2020, UNHCR participated in the 4th edition of the Project “Refúgios Humanos” (Human Refuges), promoted by SESC São Paulo in partnership with the Regional Education Council and the Municipal Secretariat of Education. The project aims to make public school teachers aware of refugee issues and discuss and promote local initiatives for refugee children to better integrate into the school environment. UNHCR participated in eight sessions, applied in eight different regions of the city (through the Regional Directorates of Education), benefiting approximately **700 educators**.

Total Numbers



1.176 refugees and migrants received vocational training

- 📍 AMAZONAS: **765**
- 📍 RORAIMA: **388**
- 📍 SÃO PAULO: **23**

1.272 refugees and migrants received Portuguese lessons

- 📍 AMAZONAS: **89**
- 📍 RORAIMA: **390**
- 📍 SÃO PAULO: **574**
- 📍 RIO DE JANEIRO: **219**

27 refugees and migrants had their diploma revalidated



Compassiva

■ In October, UNHCR supported six women from Boa Vista with cash assistance as they sought the revalidation of their university degrees to work as doctors in Brazil. The support was given in partnership with UN Women and aimed to cover the basic needs of families in view of the costs related to Revalida.

Cash Assistance

UNHCR Brazil supports refugees and migrants through a cash assistance instrument called Cash Based Intervention (CBI), designed to meet basic needs and assist refugees and migrants supported by UNHCR and in situations of vulnerability. In the Interiorization, the CBI can be delivered in all modalities, as follows:

Support in Interiorization - Institutional Modality:

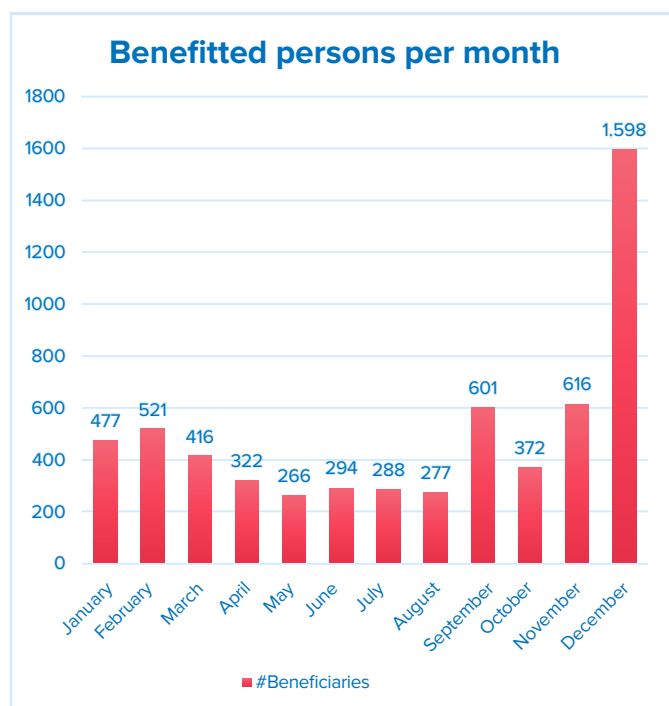
The CBI is granted during the period of stay at the reception and integration center (it can last from 1 to 3 months) to cover food expenses and provide access to job interviews, social assistance, Portuguese classes, professional training and entrepreneurship and education. The CBI also aims to support the most vulnerable beneficiaries to enable them to leave the shelters and integration centers with the ability to reorganize their lives outside the centers.

Support in Interiorization - Employment-based

Modality: The CBI was designed to meet the basic needs of housing, food and hygiene items during the first month after arrival at the destination and until the beneficiary receives the first salary from the contracting company. In cases of greater vulnerability, the CBI can be extended for up to three months.

Support in Interiorization - Family Reunification and Social Reunion

Modalities: In cases of greater vulnerability, UNHCR offers more targeted support, according to the same criteria for the two modalities described above.



A total of **2,625** refugee and migrant families received cash assistance to cover their basic needs, totaling **8,045** beneficiaries. Almost **95%** were Venezuelan families. More than **75%** of these families were headed by women.

UNHCR allocated **6,046,937** BRL to these families, distributed in **6,636** installments.

CBI TO MAKE INTERIORIZATION FEASIBLE

- **1,495,758** BRL invested in the CBI strategy in 2020.

- **2,299** refugees and migrants and **795** families benefited from the CBI, **517** were headed by women (**65%**)
- **1,302** refugees and migrants who participate in the Interiorization program through the Employment-based modality (i.e. hired to work in other parts of the country) were supported by the CBI to cover their basic needs, such as housing, food and hygiene items during the first month of their relocation.
- **998** refugees and migrants who participate in the Interiorization strategy through the Institutional modality were supported by the CBI to facilitate their departure from the centers.



Peaceful Coexistence

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Corte Solidario promotes haircut and dialogues about gender-based violence in Manaus

In October, UNHCR and Instituto Maná launched the Corte Solidário (Solidarity Haircut) project, aimed at the peaceful coexistence of the LGBTI refugee community in Manaus. The initiative came from groups of LGBTI refugees living in self-managed houses. The project has a mobile barbershop that visits shelters, collective houses and reception spaces, seeking to promote peaceful coexistence through haircut sessions, transmitting

fundamental messages of protection and strengthening the self-esteem of those assisted.

SJMR delivered barbershop and haircut materials to 5 Venezuelans, who used the materials for the activities and will also be able to use them to perform hairdressing and barbershop jobs. Six editions of the activity were held, benefiting refugees in Manaus shelters during the months of October and November

Research and Content Development

THE ECONOMY OF RORAIMA AND THE VENEZUELAN FLOW: EVIDENCE AND SUBSIDIES FOR PUBLIC POLICIES

The analysis of official data and research is important and necessary to assess the impact of our actions and programs among Venezuelan refugees and migrants and the local community. Therefore, ongoing monitoring and evaluation of our activities provides more than evidence-based information, supporting the creation of new actions, plans, tools and even changes, if necessary, to improve livelihoods, protection and response.

This study was released in January 2020 in a partnership between UNHCR and the Superior School of the Federal Prosecution Service (ESMPU) and showed that the state of Roraima recorded some positive indicators of economic activity and diversification in the period of intensified flow of Venezuelans. Prepared by the Getúlio Vargas Foundation (FGV), the study used official data that reported an increase in retail trade and exports, circulation tax and GDP growth above the national average. It also points out some recommendations such as the need to reinforce the interiorization strategy and the offerings of professional qualification programs.

VENEZUELAN IN BRAZIL: INTEGRATION WITH LABOUR MARKET AND ACCESS TO SOCIAL SAFETY NETS

The report was launched in July 2020 and it resulted from the analysis of official data related to the formal labour market as well as the education and social protection systems. It suggests that the Interiorization Programme should be reinforced as it has been contributing to the integration of Venezuelans in the country, albeit to varying degrees. The report affirms refugees and migrants are increasingly entering the formal labour market and as of December 2019, more than 18,8 thousand or 10% of working age population were formally employed. Comparatively, 34% of Brazil's working-age population works in the formal sector. It also adds that Venezuelans are increasingly benefiting from Brazil's social assistance schemes but data on school attendance shows that a high number of Venezuelans are not attending schools. It highlights that it is necessary to continue monitoring the relocations and create new tools, if needed, to evaluate the impact on both Venezuelans and the local community as the programme meets its goal of 3,000 monthly relocations because there may be reduced capacity of states and civil society groups to absorb the growing number of new entrants.

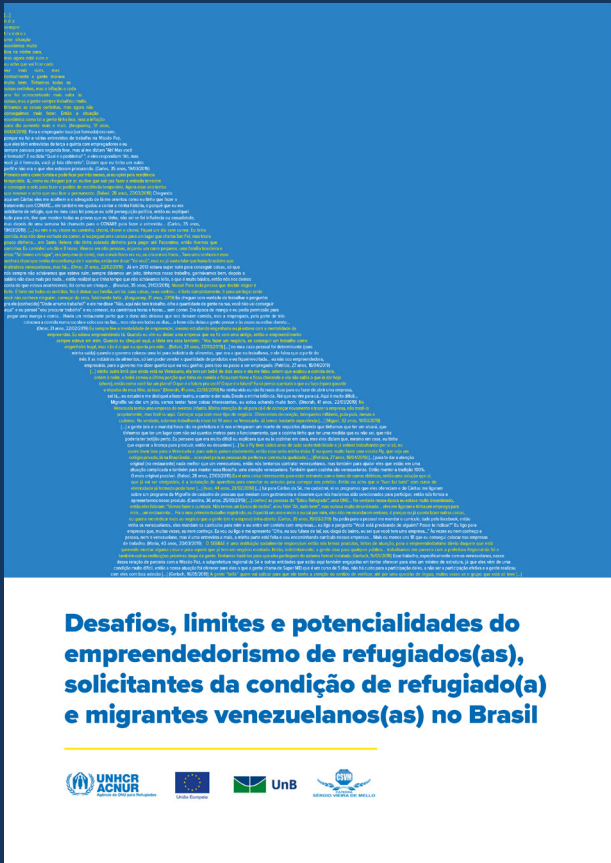
THE HUMANITARIAN RESPONSE IN BRAZIL: AN ANALYSIS OF THE INTERIORIZATION STRATEGY

The study launched in July 2020 was funded by the European Union and produced by UNHCR and REACH, an organization that promotes research in the humanitarian sector. It reveals a trend of increasing income and education of Venezuelan families after interiorization. The study indicates that the Interiorization Strategy gives participating families the opportunity to create a more stable and self-sufficient existence outside Roraima and reports improvements in all indicators, as well as an increase in people's ability to find jobs, improve their lives and gain access to basic public services.

The study also raises two concerns: the sustainability of the initial gains and ensuring that the initial reception from the communities does not lose momentum. Four suggestions for improvement are the training of public officials, improved pre-arrival preparation, better analysis of the labour market in the destination locations, and implementation of a monitoring system.

[THE REPORT CAN BE ACCESSED HERE.](#)

[THE STUDY WAS FINANCED BY EUROPEAN UNION AND CAN BE ACCESSED HERE.](#)



VENEZUELAN REFUGEE AND MIGRANT ENTREPRENEURSHIP

The survey “Entrepreneurship of Venezuelan refugees, asylum seekers and migrants in Brazil” was launched on September 23, in a webinar supported by the European Union and the University of Brasília. The study analyzed the process of displacement of this population to Brazil and its consequences for the development of business in the country, mapping the companies, obstacles and factors that facilitated or hindered its viability. Qualitative interviews were conducted throughout 2019, concentrating in the cities of Boa Vista (RR) and São Paulo (SP). The webinar was attended by 120 people.

[SEE THE REPORT HERE.](#)

ACCESS TO JOBS FOR VENEZUELAN REFUGEES AND MIGRANTS IN THE GREEN ECONOMY

UNHCR launched the Green Jobs survey: Insertion of Refugees and Migrants in the Brazilian Green Economy. The purpose of the publication was to expand job opportunities for refugees and migrants in Brazil, in addition to indicate possible paths for entrepreneurship in the context of the green economy in the country. The study was produced by the consultancy Mandalah and presented in a webinar on September 16, with the support of UNEP and Mandalah.

[SEE THE REPORT HERE.](#)

PARTNERSHIP WITH THE WORLD BANK IN BRAZIL

During 2020, UNHCR and the World Bank have strengthened their partnership in Brazil to better understand the economic and social impact of Venezuelan refugees and migrants in the country. As a result, in July 2020, a person was selected under the DFID-WB-UNHCR Young Fellows Program on Forced Displacement to conduct high-quality research on forced displacement and contribute to the expansion of studies in this field. Two publications are expected by June 2021 on local integration and economic inclusion of Venezuelans and their economic impact through economic analyses.

Advocacy

Working Group for Local Integration of Refugees and Venezuelan Migrants

In January and February, UNHCR promoted in Manaus the meetings of the Working Group for Local Integration and Employability with the Brazilian Bar Association (OAB) and with the participation of Municipal and State Secretariats, Civil Society, Labor Prosecution Office and

Universities. The meetings aimed to articulate actions for Venezuelans and improve their responsiveness in terms of social integration.

Participation of the UNHCR office in São Paulo in committees and working groups

UNHCR participated in several coordination meetings, with **216 stakeholders** divided into the following coordination mechanisms:

- State Committee for the Assistance of Migrants and Refugees and Stateless Persons, for Confronting Human Trafficking and for the Eradication of Slave labour in Minas Gerais (Comitrate)
- State Intersectoral Committee for Policies for Refugees and Migrants (CEIPARM/RJ)
- State Committee - Migrant and Refugee Population Health - RJ
- WG Warao Belo Horizonte
- WG Warao Uberlândia
- WG Warao Rio de Janeiro
- WG Warao Hortolândia Municipal Council of Immigrants (SP) (Integration WG, Municipal Plan WG, Plenaries)
- State Council for Refugees, Migrants and Stateless Persons' Rights of Paraná (CERMA)
- Working Group established within the scope of the Technical-Institutional Cooperation Agreement for the Protection and Promotion of Humanitarian and Solidarity Solutions in Situations of Non-admitted Migrants at the Guarulhos International Airport
- Working Group created for the Protection and Promotion of Humanitarian and Solidarity Solutions in Situations of Non-admitted Migrants at Tom Jobim International Airport (Galeão)
- Acolhe Minas Network
- Annex of Assistance Sector for Children and Adolescent Refugees, Asylum Seekers and Victims of Trafficking in Persons (SANCAST) of the Children's Court of Penha
- Group of Prior Studies (National Committee for Refugees)
- Plenary Meeting of the National Committee for Refugees (listener)
- State Committee for Assistance to Migrants, Refugees, Stateless Persons and Victims of Human Trafficking in Rio Grande do Sul (COMIRAT)
- Support Network for Migrants in Bahia - RAMBA
- Human Mobility Forum - RSUniversities.

Livelihoods to Indigenous Refugees



Supporting Indigenous Entrepreneurs

In July, 26 indigenous artisan refugees and migrants living in the Pintolândia and Janokoida shelters received bank cards from Social Bank to access individual bank accounts as part of UNHCR's efforts to promote the financial inclusion of indigenous refugees and migrants. During the distribution, UNHCR conducted a training on the use of the accounts and assisted the artisans in unlocking the cards. The artisans will use the accounts for financial transactions related to the sale of their handicrafts. The cards were provided as a result of a partnership between UNHCR and the Social Bank.

Exit strategy from the Warao shelter in Manaus

In partnership with the Municipal Secretariat for Women, Social Assistance and Citizenship (SEMASC), the Cáritas Arquidiocesana de Manaus and the Labour Prosecution Office (MPT), UNHCR implemented the first exit strategy from the shelter for the Warao Indians in Manaus. **17 families** received three months of housing assistance from Cáritas and donation of starter kits, including kitchen utensils, stove, gas canister, mattresses and hammocks, according to family composition. In addition, after three months of housing assistance, one member of each family was included in the Citizenship Passport Project of Manaus City Hall, receiving cash assistance to support social assistance services for four hours a day. A Cooperation Agreement was signed to strengthen the common strategy and UNHCR will continue to lead the initiative, increasing and expanding synergies between government and civil society.

Supporting the livelihoods of indigenous women by strengthening the value chain of traditional Warao handicrafts

- In June, Museu A Casa - Museu of the Brazilian Object held a livestream with UNHCR, Josefina – one of the artisans benefited by the project – and Sérgio Matos, a designer who has supported the artisans in their technical training. The livestream aimed to publicize the handcrafted items produced by the Warao indigenous people, a source of income for the community, and to highlight their importance during the COVID-19 pandemic.
- In November, the Casa Museu, in partnership with UNHCR, began implementing a project to support the livelihoods of indigenous Venezuelan women by strengthening the value chain of traditional Warao handicrafts in Pacaraima, Boa Vista and Manaus. In Manaus, 25 Warao women residing in the Tarumã Açú 1 and 2 reception centers in Manaus benefited from the distribution of 50 kilos of buriti fiber by SJMR with support from UNHCR and the Casa Museu in December. The project will continue throughout 2021, providing technical guidance on the best practices in the production and marketing of handicrafts, promoting the generation of income for indigenous Venezuelan refugees with the aim of providing self-sufficiency to families.

Interiorization



19,389 Venezuelan refugees and migrants were relocated in 2020.

The Interiorization strategy, implemented by the Federal Government in partnership with UN agencies and Civil Society Organizations (CSOs), is the main pillar of Operation Welcome and one of the most efficient actions for the local integration of the Venezuelan population in Brazil. On a voluntary, free and organized basis, refugees and migrants can be relocated from the state of Roraima and Amazonas to municipalities throughout Brazil with greater potential for socioeconomic integration.

Since the beginning of the Interiorization strategy, in April 2018, the UN Agency for Refugees (UNHCR) has been supporting the Brazilian government in implementing this initiative that facilitates the guarantee of rights, autonomy and local integration of Venezuelan refugees and migrants in Brazil.

ACTIONS TO SUPPORT THE INTERIORIZATION

■ **Empowering Refugee Women project:** In 2020, Empoderando Refugiadas, a partnership between UNHCR, UN Women and UN Global Compact Network Brazil, had its 5th edition (2nd of which in Roraima). In its latest edition, the project focused on providing women living in Boa Vista shelters with vocational course to increase their employability and Portuguese skills, and the chance to interview for companies sponsoring the project, in multiple cities of Brazil, in the states of São Paulo, Santa Catarina and Rio de Janeiro. **62** women graduated from a four-week training on Sales and Customer Services, promoted by SENAC. In 2020, **19** were hired and relocated with their families to other parts of Brazil, amounting to **79** persons benefited. The families were supported through their relocation with cash assistance to cover their basic needs for 3 months, housing and a social worker to provide *in loco* support. This year the project had a deeper focus on diversity and inclusion of people with disabilities. Two classes were composed exclusively of women with disabilities, chronic



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illnesses and/or with special needs. There are also women who have family members with disabilities and are the only possible providers of family income. The group also included refugees from the generational pillar (50 years old or more) and LGBTQI+.

■ **Launch of the Interiorization strategy panel:** In 2020, UNHCR supported the Ministry of Citizenship in the construction of a new interactive panel on the Interiorization strategy, within the scope of the R4V Platform (Response for Venezuelans), in conjunction with IOM. In the Panel, in a simple and accessible way, it is possible to identify information collected since April 2018 containing the number of Venezuelan people interiorized for each state and municipality, modalities of interiorization, gender and age group, including the use of the ACOLHEDOR system. After matching the information collected by UNHCR, data on education, professional experience and people with specific protection needs can be found, enabling an unprecedented level of information about interiorization.

1,908 refugees and migrants benefited from the Institutional modality in 2020.


825 persons with at least one specific need

74 single parent families

58 people with disabilities

29 elderly at risk

22 people with severe health problems



FOR MORE INFORMATION, ACCESS THE DASHBOARD.

- **Interiorization of Elderly:** **20** Venezuelan men over the age of 60 were welcomed at the Casa de Acolhida do Imigrante Jardim Paraíso, a municipal shelter in Nova Iguaçu, Rio de Janeiro, specially prepared for elderly refugees and migrants. The project is part of a partnership between UNHCR and the Municipal Secretariat for Social Assistance of Nova Iguaçu, with the support of Cáritas Arquidiocesana do Rio de Janeiro, in addition to other local groups and entities. As this is a group with specific protection needs, the Interiorization process of elderly refugees requires special planning and structure for the reception and integration of these people - health care network near the shelter, for example, in addition to the difficulty of inserting the elderly people in the labour market, among other challenges.
- **Support Refugee Truck Drivers:** **26** truck drivers were supported with cash assistance, in partnership with Força Tarefa, to revalidate their driver's license in Brazil. Beneficiaries will be referred by the Task Force to job interviews, with the goal of being relocated via the Employment-based modality.
- **Companies with Refugees Platform:** Since September 2020, when the direct link from the website with the FT was made for companies to offer job vacancies to promote the Employment-based Interiorization modality, **86** employers already contacted the initiative advertising **143** vacancies. Additionally **58** employers contacted the Humanitarian Logistics Task Force (TF) through Companies with Refugees Platform offering **97** employment vacancies.

RECEPTION AND INTEGRATION IN THE DESTINATION CITY

UNHCR supported the beneficiaries of the Interiorization strategy in their destination cities through:

- **20** reception and integration centers, which offered more than **580** slots for sheltering and integration services to the beneficiaries of the Interiorization strategy.
- **1,128** refugees and migrants sheltered in 7 UNHCR-supported transit houses, spaces that accommodate beneficiaries in transit until they can continue their journey to the city of destination.
- **914** items donated to complement the infrastructure of the reception and integration centers.
- UNHCR has relocated to **9** units of the federation and **14** cities through partner organizations.
- **714** refugees and migrants left the Children's Villages centers, funded by UNHCR, in Brasília (DF), Juiz de Fora (MG), Rio de Janeiro (RJ), São Paulo (SP), Goioerê (PR), Caicó (RN), Igarassu (PE), João Pessoa (PB) and Porto Alegre (RS). 468 (78%) people left the centers employed, or benefited from a job from the focal point in 2020, through the employment referrals by partner shelters' intermediation with the local network.



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UNHCR SUPPORTS ALL INTERIORIZATION MODALITIES AND ALL THEIR STEPS: BEFORE DEPARTURE, IN SHELTERS/TRANSIT HOUSES, AND AT THE FINAL DESTINATION.

1. PRE-BOARDING

PACARAIMA

- **PITRIG - Interiorization and Screening Station:** Identification of interest in interiorization, registration and referral of vulnerable cases to the BV8 transit shelter/transit house (all modalities).
- **BV8 Transit Shelter:** People ready to be interiorized or relocated are transferred to the Rondon 2 interiorization shelter and undergo pre-departure procedures (all modalities).
- **Fitness for Travel (FFT):** Registration in the UNHCR Case Management System (proGres v4), data collection, protection analysis, referrals and provision of complementary information (all modalities).
- **Travel:** Pre-boarding procedures and guidance (institutional modality).

BOA VISTA

- **PITRIG - Interiorization and Screening Station:** Identification of profiles to be received at reception and integration centers at destinations, preparation of lists of interested parties in the interiorization, referral for registration in the Acolhedor System in shelters or at the Interiorization Coordination Center (CCI) and guidance for inclusion in relocation registries.
- **Reception Centers and Emergency Space:** Information sessions on Interiorization, identification and registration of interested parties in Interiorization (all modalities); Referrals to Rondon 2 shelter (institutional modality); Offering the 'Empowering Refugee Women' program and other training programs and work opportunities (Interiorization Employment-based modality Mapping profiles interested in the Institutional modality for subsequent relocation).
- **Rondon 2 Shelter (Interiorization Shelter):** Guidance and protection analysis for beneficiaries coming from the BV8 shelter (all modalities); Identification of the profiles to be sheltered in the reception and integration centers in the destination cities, preparation of lists for interiorization, orientation sessions, protection analysis, data collection for Fitness for Travel (FFT) (institutional modality).
- **Fitness for Travel (FFT):** Registration in the UNHCR Case Management System (proGres v4), data collection, protection analysis, referrals and provision of complementary information (all modalities).
- **Travel:** Pre-boarding procedures and guidance (institutional modality).

2. TRANSIT






- **Manaus Transit Shelter (ATM):** Reception, providing information about the final destination, protection analysis, health monitoring, educational activities for children and referral to essential services (Employment-based, Family Reunification and Social Gathering).
- **Transit Shelters/ Transit Houses:** Reception during transit of families waiting for tickets to be issued until their final destination (all modalities).

3. DESTINATION

- **Reception and Integration Centers:** Reception for up to 3 months, referral to public services (education, health), protection analysis, analysis of skills and professional experience, support in the development of resumes, identification of job opportunities, intermediation with employers, contact with local support communities (Institutional modality); social assistance through temporary shelter during the initial period of adaptation to the new job and city (Employment-based modality).
- **Reference Services:** Legal assistance, help with documentation, referral to public services (health, education, assistance, public shelter), cash assistance (CBI) for the most vulnerable individuals, mental health care, offer and/or referral to Portuguese classes, professional, intercultural and financial education training, support and intermediation to find a job, support for entrepreneurship (all modalities).
- **Complementary Supporting Services:** Specialized support in the fields of education, revalidation of diplomas, Portuguese classes, complementary health services and support for employment and income generation (all modalities).

RECEPTION AND INTEGRATION SERVICES SUPPORTED BY UNHCR BY STATE

LEGENDA

-  Alojamento de Trânsito
-  Serviços de Referência
-  Serviços e Apoios Complementares
-  Centros de Acolhida e Integração
-  Financiado pelo ACNUR





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SUPPORT IN THE PRE-DEPARTURE PROCESS IN RORAIMA

- **2,734** refugees and migrants sheltered in Rondon 2 and relocated through different Interiorization modalities.
- **1,535** refugees and migrants sheltered in the BV-8 Interiorization Transit House in Pacaraima and relocated through different Interiorization modalities.
- **3,606** refugees and migrants participated in information sessions on Interiorization held by UNHCR in Boa Vista.
- **430** refugees and migrants participated in information sessions on interiorization in spontaneous settlements held by UNHCR in Pacaraima.
- **1,908** refugees and migrants and 734 relocated family groups registered in ProGres (UNHCR's global management database for the population of interest).

SUPPORT IN THE TRANSIT PROCESS IN MANAUS

- **7,394** refugees and migrants received support at the Manaus Transit Shelter, administered by Fraternidade - Federação Humanitária Internacional the International Fraternity (FHHI), a partner of the UNHCR, for the purposes of Interiorization.
- **18,463** hygiene and cleaning kits, bags and specific Covid-19 prevention items donated.

ACCESS TO INFORMATION

- UNHCR, in partnership with IOM, mapped more than **650** organizations and services distributed in the 12 Regional Interiorization Centers (NURIN), in order to identify, strengthen and/or build capacities of local networks working in assistance and integration of migrant and refugee people.
- **75** informational banners on Interiorization were also distributed in **13** emergency shelters and in the Interiorization and Screening Centers (PITRIg) in Boa Vista and Pacaraim and 8 informational materials were produced by UNHCR to improve access by refugees, migrants and partners to information about UNHCR's work, financial inclusion and actions and activities to support the Interiorization. Also, **25** banners on HELP (online platform with information for people of interest to UNHCR who are arriving or already living in Brazil) in **10** emergency shelters, in PITRIg, and in 5 partner organizations in Boa Vista).

TRAININGS TO PROMOTE INTERIORIZATION

- **64** Venezuelan and **18** Brazilians participated in professional training courses in the Pacaraima Training and Reference Center, opened in October 2020 to offer activities focused on Interiorization.
- **150** people trained in the ACOLHEDOR system (official database of Venezuelan refugees and migrants for the Interiorization Strategy) and on the Interiorization strategy in Boa Vista.
- **481** military personnel from the 10th Humanitarian Logistics Task Force contingent received training in refugee protection in Brazil and abroad, as well as the role of UNHCR in supporting Operation Welcome in São Paulo.

IMPLEMENTING PARTNERS RESULTS

In this section, you will find the livelihood's main results for the year of 2020 of our implementing partners.

ADRA – MANAUS



The Support and Reference Center for Refugees and Migrants (CARE) offered professional and Portuguese training in partnership

with the Technological Education Center of Amazonas – CETAM. The courses were also offered to Warao indigenous people who lived in shelters. In September, CARE began integrating refugees into the formal labour market through local companies and institutions, and also developed workshops and courses in the community kitchen focused on entrepreneurship.

Main figures:

49 students of Portuguese
143 students of Vocational training (administrative assistant, receptionist, bakery, etc).
41 people were inserted in the formal labour market

CÁRITAS ARQUIDIOCESANA DE MANAUS – MANAUS



- **Cash assistance:** a total of **497** families received cash assistance (1,580 people) during the year.
- **Puxirum Manauara Campaign:** Through the Puxirum Manauara Campaign, mainly with the support of the MPT, it was also possible to support **175** Brazilian and Venezuelan families with financial resources to pay their rent for two months.
- **Housing Assistance Sector:** The sector assisted **593** families, which represents aid to **1,503** people whose vulnerabilities were reduced.
- **“Development” Sector:** This sector was responsible for helping **37** Venezuelan families with the purchase of work materials so that they could develop their activities.
- **Portuguese and Vocational Training Sector:** This sector had the support of Amazonas Energia. A total of **200** vacancies were offered for vocational training.
- **Shelter volunteers:** **15** shelter volunteers identified 3 projects for peaceful coexistence:
 - 1. Tchibum project:** Free Portuguese/pre-college exam courses for Brazilians and Venezuelans;
 - 2. Soccer project** for Brazilian and Venezuelan children;
 - 3. Music school project** for Brazilian and Venezuelan children.

FRATERNIDADE – FEDERAÇÃO HUMNITÁRIA INTERNACIONAL – RORAIMA



- **Professional Training:** In 2020, **91** people were certified in different vocational courses between the period from March to December. The courses included topics such as sewing, waiter preparation, baking, etc.
- **Field study and diagnosis of the indigenous work profile:** FFHI seeks to promote the Livelihoods and autonomy of people of interest who live in the shelters under its management. With the changes in Operation Welcome and the closing of the Nova Canaã and Tancredo Neves non-indigenous shelters at the end of the year, the focus of the FFHI mission turned to the Warao and E'ñepa indigenous populations, who live exclusively in the shelters in Pintolândia, Janokoida and Jardim Floresta. Therefore, in partnership with UNHCR, the organization hired a consultancy that applied a questionnaire to establish a diagnosis and profile of the population of interest. In the Fraternidades

helter of Pintolândia, 70% of the population was reached, with 190 interviews, while in the shelter of Janokoida 92% of the population was reached, with 192 interviews. The result of this research allowed FFHI to identify priority groups and develop new strategies for 2021.

YOU CAN SEE THE RESEARCH HERE.

- **Indigenous Leadership School:** In partnership with INSIKIRAN (Insikiran Institute for Indigenous Higher Education) and UNHCR, in December 2020, FFHI implemented a project to welcome and train aidamos (chiefs) and community leaders in the Warao indigenous refugee shelters in Roraima. In addition, the project actions are also aimed at establishing a dialogue with the refugee and migrant indigenous population to seek ways to value their traditional knowledge.



AVSI BRASIL – RORAIMA



In 2020, AVSI Brazil worked on several projects aimed at livelihoods activities. The information sessions on the Brazilian labour market and professional careers for Venezuelans living in Rondon 2, were an important achievement, benefiting **740** refugees and migrants. A second initiative, in partnership with UNHCR

and SJMR, was the Novo Caminhar Project, which assisted **35** families from two shelters in Boa Vista, with cash aid, information and classes aimed at local integration and self-sufficiency.

In partnership with SENAC, AVSI Brazil offered Portuguese courses in seven shelters managed by UNHCR. This was a big step towards the independence and integration of more than **170** refugees and migrants. Finally, we highlight the Fabric Masks project, in which people organized themselves into sewing committees and produced highlight fabric masks, distributed in their own communities during the COVID-19 pandemic.

MUSEU A CASA DO OBJETO BRASILEIRO – AMAZONAS E RORAIMA

MUSEU A CASA DO OBJETO BRASILEIRO

In November and December 2020, A Casa Museu, in partnership with UNHCR, started the implementation of the Project: Structuring the Warao Crafts Value Chain in Pacaraima, Boa Vista and Manaus.

Warao traditional crafts are produced by female artisans who use buriti fiber to make pieces that have been made for over 8,000 years by this ethnic group. The project aims to empower artisans, promote the appreciation of handicrafts and foster income generation. In 2020, the following activities were carried out: actions to mobilize the target audience, associativism workshops and conversation circles on the production of handicrafts. In total, **67** female artisans were monitored, **25** in Amazonas and **42** in Roraima.

FRATERNIDADE SEM FRONTEIRAS (FSF) – RORAIMA



■ **Economic integration:** In 2020, **51** of the interiorized Venezuelans found employment (**17** women and **34** men), in several areas such as commerce, hotel management, mechanics, civil construction, among others. The places of employment include the states of São Paulo, Minas Gerais, Federal District, and Rio de Janeiro.

■ **Cultural Adaptation in the two FSF shelters (São Vicente 2 and Espaço Emergencial 13 de Setembro):** **135** beneficiaries have concluded the courses, **71** women and **64** men.

■ **Portuguese courses in the FSF shelters (only from August to December):** **27** beneficiaries, **16** women and **11** men.

■ **Other courses:** At the FSF shelters, courses were also given in financial mathematics, sewing, makeup, growing and maintaining a community vegetable garden.

■ **Training and Reference Center in Pacaraima:** The Center belongs to Pastoral do Migrante and is managed by the FSF, in partnership with UNHCR. The Center promoted trainings and activities for the development of new skills and qualification for the new skills and qualification for the labour market in Brazil, mainly in the green economy, reaching about 80 Venezuelans per month.

SERVIÇO JESUÍTA A MIGRANTES E REFUGIADOS – SJMR



■ Boa Vista

In 2020, the livelihoods Sector of SJMR in Boa Vista registered **657** CVs in the database. Professional training was offered in several areas, such as baking cakes and pies, supermarket operation, customer service and administrative practices. The latter was aimed at young apprentices, with **62** vacancies available.

The sector also supported microentrepreneurs with the donation of **24** starter kits and articulated training on business formalization, product qualification and marketing.

As a socioeconomic integration strategy in Boa Vista, and in support of voluntary departure from shelters and spontaneous occupations, UNHCR and SJMR developed the pilot project Novo Caminhar, implemented with the support of AVSI Brazil, benefiting a total of **35 families**.

Within the scope of the **Acolhe Brasil** program, the SJMR coordinated the relocation of **418** beneficiaries, 200 of which with job vacancies, as a result of the awareness of companies and vacancies prospection held in other Brazilian states.

Another result is the orientation of beneficiaries with informative sessions on various topics, such as labour legislation, professional development, cultural adaptation, urban coexistence and financial

education, the latter as a result of the participation of a team in the Training Course for Multipliers in Financial Education offered by the Central Bank in partnership with UNHCR. In total, highlight beneficiaries participated in the different information sessions.

Belo Horizonte

- **401** resumes were prepared and/or updated; **518** resumes were sent to employers; **232** referrals to job interviews; **83** CLT hires intermediated by SJMR-BH, covering **09** nationalities (Venezuelan, Haitian, Moroccan, Guinean, Congolese, Gambian, Colombian, Tunisian and Cuban);
- **21** entrepreneurship initiatives supported (17 of which with the support of UNHCR)
- development of guidance materials on the labour market and labour legislation in Portuguese, Haitian Creole and Spanish;
- project “Migratory Protagonism in the Fight against Social Inequalities in the Covid-19 Pandemic”, with direct benefit to **9** migrants/refugees and distribution of **10,520** fabric masks for the social assistance departments of the municipalities of Belo Horizonte, Contagem, Ribeirão das Neves and Betim;
- creation of **@entregente.sjmr** to promote the products and services of migrants and refugees.

CARITAS BRASILEIRA REGIONAL PARANÁ



Caritas promoted 5 Solidarity Economy workshops, which trained more than 100 refugees and migrants in the following topics: democracy, respect for diversity, prevention of exploitation, cultural appreciation, entrepreneurship, among others. In addition, 9 workshops were held in smaller cities

for groups associated with Solidarity Economy. 31 professional courses were offered in the fields of beauty, information technology, civil construction, gastronomy and entrepreneurship. In all, **41** projects were supported, totaling more than **200** refugees and migrants benefited throughout Paraná.

INSTITUTO MIGRAÇÕES E DIREITOS HUMANOS (IMDH) - DISTRITO FEDERAL



Instituto Migrações e Direitos Humanos

■ Economic Integration: 422

people received assistance with the formal market and

income generation. **137** of them received guidance on income generation, **21** received financial resources and highlight were instructed to participate in the Adelante Project (World Vision); **91** people were referred to SENAI and SENAC vocational courses and **220** had their resumes prepared and updated, with **104** being referred to employment opportunities.

- **Support in the process of the Interiorization:** IMDH supports the reception of Venezuelans in transit through Brasília with food, hygiene items, cleaning products and other necessary items. In 2020, **574** refugees and migrants from Venezuela were hosted at the Transit House Raios de Luz.
- **Response to COVID-19:** **2,703** people supported with the distribution of food baskets, diapers and powdered milk in the Federal District, Acre and Roraima (with the support of UNHCR); highlight people in the Federal District and Roraima benefited from cash assistance, granted with funds from UNHCR, Porticus,

Fundação Avina and other sources mobilized by the institute (these numbers represent all members of the same family); highlight people assisted with psychosocial support sessions; distribution of the booklet “La salud mental durante el brote de COVID-19: aprende a cuidar tu bienestar mental y el de los niños” (Mental health during the COVID-19 outbreak: learn how to care for your and the children’s mental health).

- **Support for the Warao indigenous population: 66** indigenous people benefited from help with documentation and protection in Brasília, scheduling appointments with the Federal Police, cash aid (with the support of UNHCR), transport aid (with the support of UNHCR) and food aid (OIM).
- **Linguistic integration:** distribution of 400 units of the “Multilingual Booklet for Migrants and Refugees” to beneficiaries and making 600 booklets available to partner institutions in Roraima.
- To learn more about IMDH’s actions, see our 2020 report available at <https://www.migrante.org.br/refugiados-e-refugiadas/o-imdh-apresenta-seu-relatorio-de-atividades-de-2020/>

PROGRAMA DE ATENDIMENTO A REFUGIADOS (PARES) – CÁRITAS RJ



Main activities include:

- Creation of transmission lines to advertise job vacancies;
- Monthly workshops to address labour issues;
- Preparation of informative brochures/videos on some topics (Emergency Service, BPC, SUS, Mental Health and labor rights);
- Construction of the Trampolim opportunity platform.
- Articulation of opportunities for young apprentices;
- Articulation for the creation of a group of community leaders;
- Donation of food, hygiene and cleaning items, masks and items for babies;
- Evaluation and release of CBI assistance for families in situations of social vulnerability.
- Articulation for opportunities for young apprentices;
- Contacts for the realization of study equivalences;
- Articulation for the formation of a group of community leaders;
- Offer of mental health care;
- Donation of food and hygiene and cleaning items, masks and items for babies;
- Evaluation and release of CBI aid

CARITAS ARQUIDIOCESANA DE SÃO PAULO – SÃO PAULO



In 2020, highlight people were assisted by the Integration Sector at Caritas São Paulo, and highlight received support to find

a job with preparatory lectures, preparation of resumes and enrollment in projects of partner organizations, such as PARR (Support Program for the Relocation of Refugees) and Vocação Organization. Caritas promoted three awareness-raising events with potential employers and launched a project to support entrepreneurs: “Empreender em Refúgio” (Enterprising in Refuge), holding highlight livestreams throughout the year to promote

the connection between refugee and migrant entrepreneurs and successful entrepreneurs. The project had interesting and inspiring personalities from 10 countries and managed to celebrate alliances for future projects; for example, a Syrian refugee stylist and one of the organizers of the São Paulo Fashion Week jointly organized a collection for 2021, among other achievements. The project gave visibility to the LGBTQI+ theme, promoting the entrepreneurship of this community with a Bolivian transvestite and Alexia Twister, a well-known Brazilian drag queen. The project managed to contact, connect and ally people from different parts of Brazil and show that entrepreneurship is more than a trend because of the pandemic, it is a way to achieve self-sufficiency and contribute to the national economy.

MISSÃO PAZ – SÃO PAULO



Missão Paz, a philanthropic institution linked to the Scalabrinian Missionaries, through its labour insertion program called “Programa Trabalho” (labour Program),

organized its own methodology to facilitate contact between refugees and migrants and their potential employers. The institution trains employers and refugees. Another stage is related to the interview process for the selection of candidates,

having formal and decent work as non-negotiable wages. After hiring and a few months of work, Mission Paz usually makes visits to talk with employers and hired refugees. In operation since 2012, the Labor Program has already included more than **7,500** refugees and migrants in the labor market and served more than **2,000** employers. In 2020, even in the midst of the health crisis caused by COVID-19, the organization facilitated the employment of **122** refugees and migrants with **52** employers and trained around **90** employers. **330** refugees and migrants participated in our intercultural training.

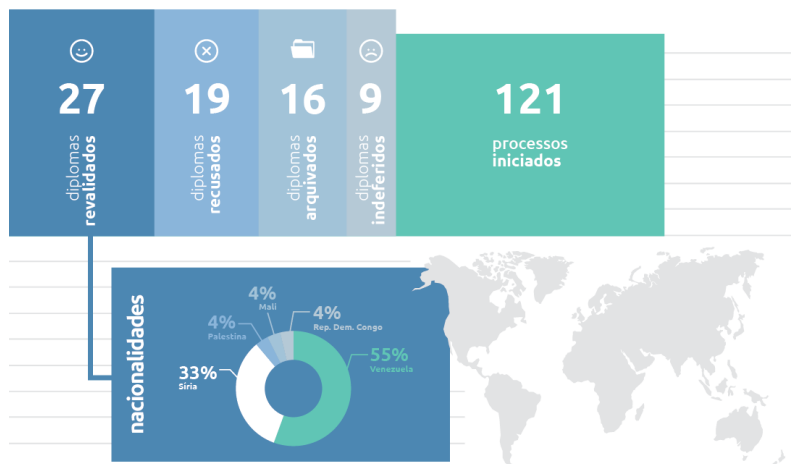
ASSOCIAÇÃO COMPASSIVA



The Portuguese for Refugees Course of the LAR Program (Leading Aid to Refugees) in 2020 had a total of **169** enrollments. Classes have been online since the beginning of the pandemic: **478** video lessons were sent twice a week to 8 refugee groups (in WhatsApp groups). Students are also contemplated with other projects, such as Employability, which allowed us to hire 10 people from the Program in different professional fields. Due to the pandemic, the entity began distributing food baskets, totaling **12,534**, benefiting **25,397** people. Compassiva also carried out, in partnership with UNHCR and IOM, the project to revalidate diplomas, with 186 initial processes, of which 31 have already been duly revalidated.

ANO 2020

REVALIDAÇÃO DE DIPLOMAS DE GRADUAÇÃO DE REFUGIADOS NO BRASIL



We thank all the donors, implementing and operational partners who made these achievements possible.

Parceiros do ACNUR no Brasil:



O ACNUR Brasil agradece o apoio de todos os seus doadores incluindo:



Doadores privados do ACNUR Brasil:



O ACNUR Brasil agradece o grande apoio e parceria com todas as outras agências da ONU, autoridades brasileiras (a nível federal, estadual e municipal) e organizações da sociedade civil envolvidas na resposta de emergência e nos programas regulares da operação brasileira.