

# Assistance to Syrian Refugees outside of camps in Jordan

09 May 2013



## Outreach and Assessments

UNHCR Jordan, Amman

Assistance to urban refugee is provided through 4 channels:

### Help Desk



Physical presence where refugees can seek assistance from UNHCR staff members

### Home Visit



Assessment of refugee vulnerability to allocate cash assistance

### Infolines



8h / 5 days service to answer questions and petitions from refugees

### Registration



Mobile registration & renewal for extremely vulnerable refugees & UNHCR certificate distribution

Registered Refugees outside of camps **206,144**

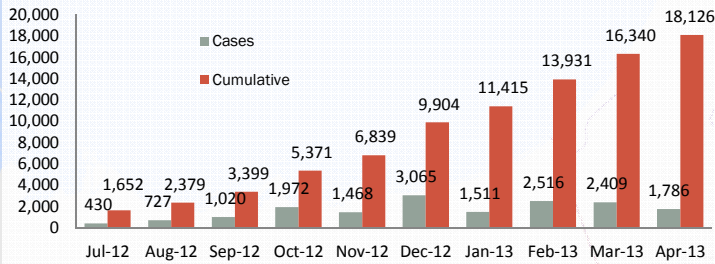
Person Received at Help Desks **135,721**

Home Visits Conducted **18,126**

Calls on Info Line **59,929**

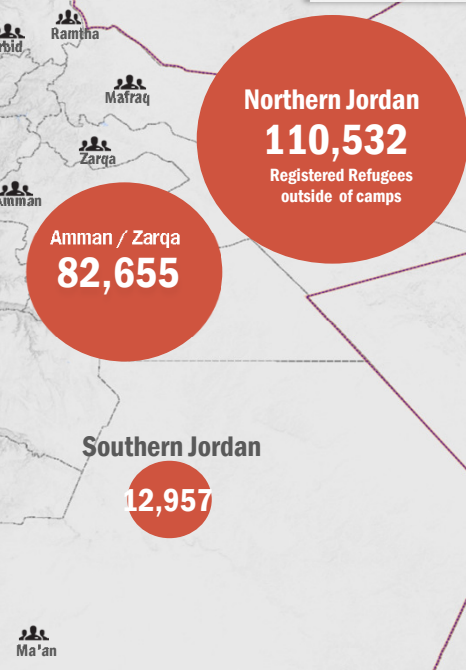
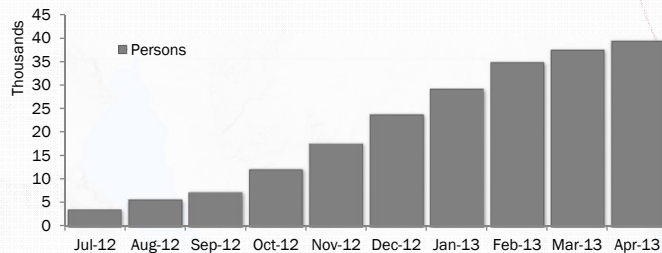
### Home Visits (started in April 2012)

Aggregate totals

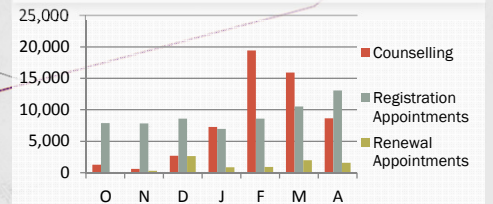


### Beneficiaries from Cash Assistance (started in June 2012)

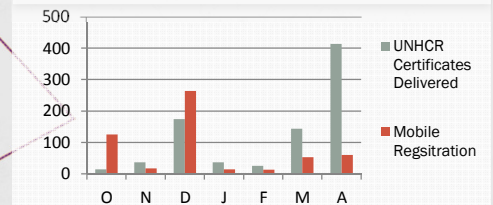
A cash assistance lumpsum is defined according to the family size and number of children or specific needs (in '000)



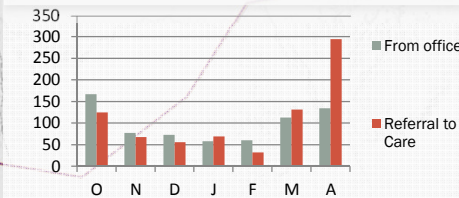
### Persons assisted at help desks



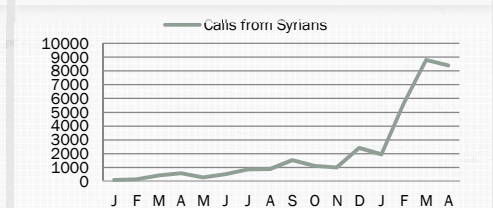
### Mobile Protection



### One time urgent cash assistance



### Calls answered by Info Line



Sources UNHCR

For more information, consult [schimmel@unhcr.org](mailto:schimmel@unhcr.org), [batarseh@unhcr.org](mailto:batarseh@unhcr.org)

<http://data.unhcr.org/syrianrefugees>