

Information and Orientation Points

December 2018

Colombia faces two important challenges regarding the **response to the needs of vulnerable population**.

In spite of significant progress, some regions are still being affected by the armed conflict and violence, which subsequently causes **forced displacement** as well as an increase of homicides against social leaders and human rights activists.

From January to November 2018, a total of 30,517 people were displaced during group displacement events.

Moreover, Colombia faces the challenge to respond to the needs generated by the massive arrival of persons from Venezuela, who have been compelled to leave their country due to the complex socio-economic, human rights and political situation.

UNHCR response aims at complementing and supporting the Government of Colombia's response by providing information and orientation to Colombian displaced persons, Venezuelan refugees and migrants and Colombian returnees. This is through the setting up, in partnership with government entities and other partners, of the **13 Information and Orientation Points** through the country.

KEY FIGURES

ORIENTED CASES

31,663 oriented cases, nationally, in the Information and Orientation Points.

- **25,132** oriented cases in La Guajira
- **5,228** oriented cases in Cúcuta
- **1,013** oriented cases in Medellín
- **290** oriented cases in Turbo

SPECIAL STAY PERMIT

45,079 Special Stay Permits issued, nationally, with UNHCR support.

- **23,116** Special Stay Permits issued in La Guajira.
- **13,376** Special Stay Permits issued in Cúcuta.
- **4,871** Special Stay Permits issued in Arauca.
- **3,106** Special Stay Permits issued in Barranquilla.
- **369** Special Stay Permits issued in Mocoa.
- **444** Special Stay Permits issued in Medellín.
- **96** Special Stay Permits issued in Pasto.
- **60** Special Stay Permits issued in Apartadó.
- **40** Special Stay Permits issued in Buenaventura.
- **6** Special Stay Permits issued in Quibdó.
- **4** Special Stay Permits issued in Bogotá.

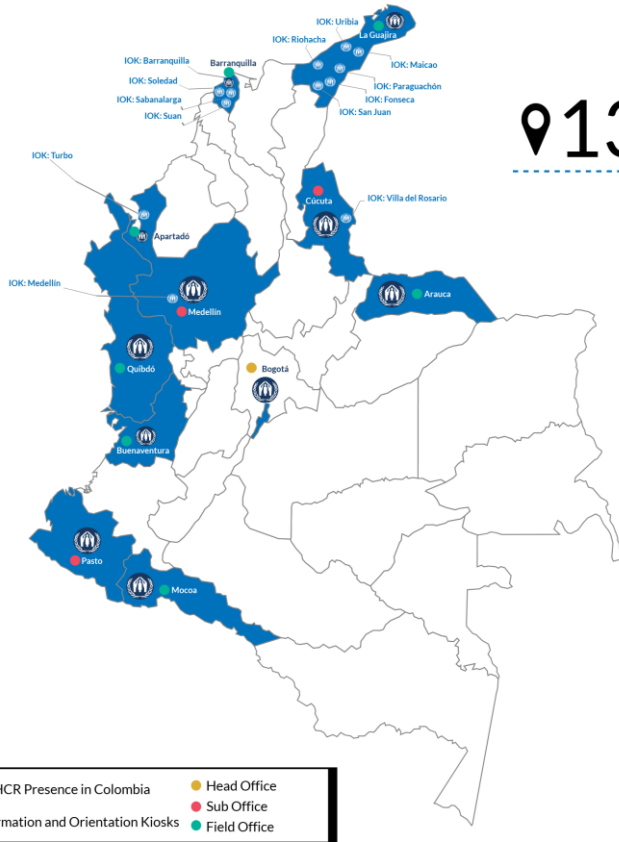


Information and Orientation Points in municipality of Suan, Atlántico during the day of attention and orientation for Venezuelans. UNHCR/Rolón, M.

Main Activities

- Issuance of the Special Stay Permit (PEP) for Venezuelan citizens who participated in the government led mass registration exercise of Venezuelans (RAMV). Over 442,000 Venezuelans irregularly present in Colombia were registered by the Government with UNHCR and IOM support between April and June 2018. Those registered are eligible for the PEP, an alternative legal status that provides them access to basic services and the labour market for a period of 2 years.
- Orientation on refugee status determination procedures and other options to regularize their migration status.
- Orientation on the confirmation of Colombian nationality procedures.
- Orientation for victims of the armed conflict, including displaced persons, to access their rights.
- Information on referral pathways to access basic rights such as education, health, work, etc.
- When needed, refer cases to the Ombudsman Office, Coordination office for Local Ombudsmen, Health Department, Education Department, among others, according to the specific needs of the population.
- Identify and refer persons with specific needs, such as pregnant and lactating women, separated and unaccompanied children and persons with a severe medical condition to respective entities for a response to their needs.

Information and Orientation Kiosks



Information and Orientation Kiosk in Simón Bolívar Bridge, in Cúcuta. UNHCR/Fournier, R.

Contributions for UNHCR

The Information and Orientation Points receive the support of:



and

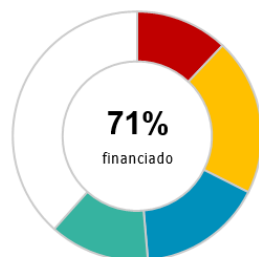


UNHCR Colombia also receives support from private donors and:



\$34.1 millones

Requerimientos financieros 2018



- Fondos de asignación específica estricta
- Fondos de asignación específica
- Fondos de asignación medianamente específica
- Fondos sin asignación específica
- No financiado (indicativo)

COLOMBIA

Actualizado al 18 diciembre 2018