

SMS Operational Dashboard

East Harerge and Dire Dawa

(August 2019)

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Overview

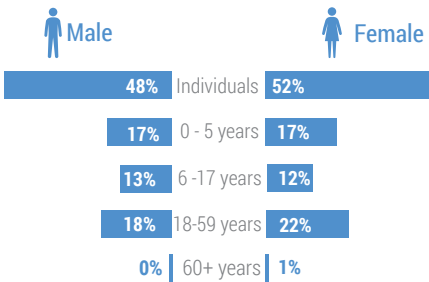
IOM is the only Site Management Support actor in East Harerge. IOM started SMS operations in these locations in December 2018, in response to inter-communal violence in 2018, which displaced thousands of people.

The SMS team currently operates in 12 collective sites in 3 Woredas in East Harerge. The team works closely with Zonal, Woreda, and Administrative DRMO offices, as well as other partners. Key SMS activities include provision and maintenance of communal structures in IDP sites, facilitation of community representative structures (site committees), service mapping and monitoring, support coordination of humanitarian assistance, and management of a Complaints & Feedback mechanisms for site residents.

Key Figures



Demographics



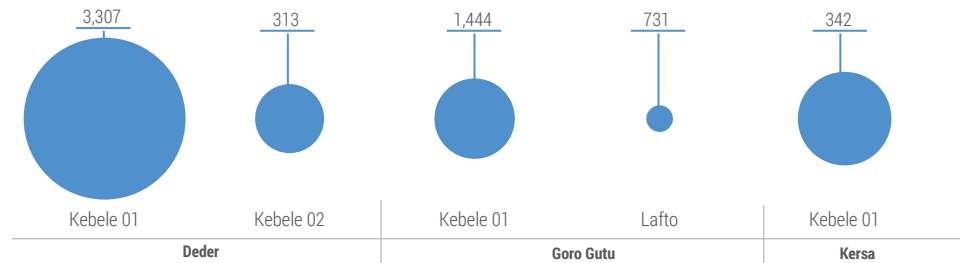
Vulnerabilities



* Vulnerabilities are calculated out of the total IDP population SMS is supporting in the East Harerge

IDP Site Population by Kebele (SMS)

* Source, SMS Beneficiary Database of August 2019

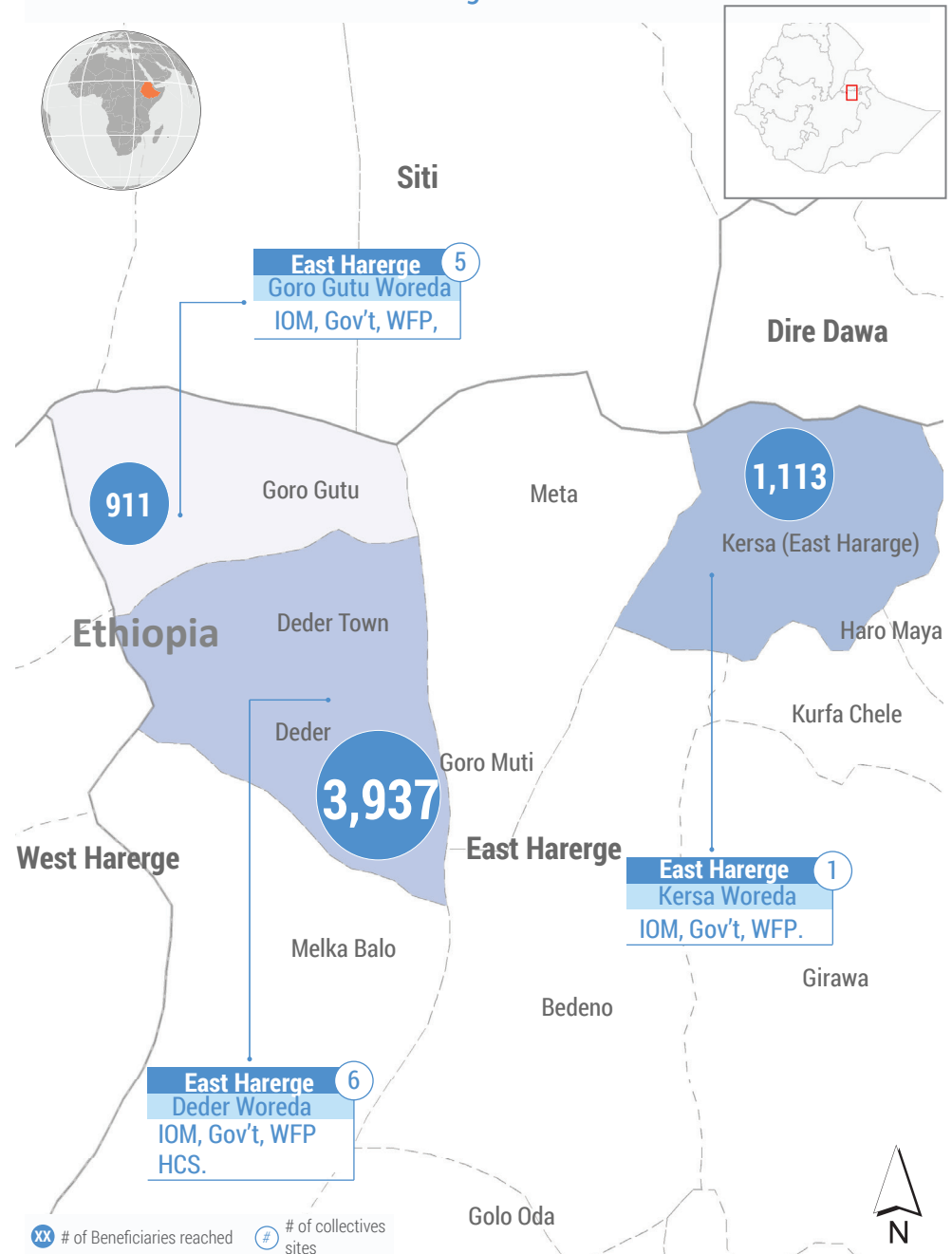


Gaps and challenges

Few humanitarian actors operate in Dire Dawa and East Harerge. While many basic needs are covered in these sites, longer term, participatory solutions are needed for displaced communities.

In the month of August, 50% of complaints received through the SMS Complaints and Feedback mechanism related to the insufficiency or lack of food distribution in the sites. Food distribution has now resumed in all sites.

Humanitarian Actors in East Harerge Zone IDP Sites



XX # of Beneficiaries reached # # of collectives sites

DATA SOURCES DTM, SMS, OCHA, ESRI.

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Disclaimer: The Boundaries and names shown and used on this dashboard do not imply official acceptance and endorsement by IOM