

Annex 1: Action Plan

<i>Overarching Goal: People affected by recent conflicts in Iraq enjoy their fundamental rights, free from discrimination, and are supported in the transition to durable solutions, in accordance with applicable international legal standards and protection principles, as well as domestic legal and policy frameworks.</i>				
Required action/output	Timeline	Focal point	Other responsible actors	Progress indicators
Critical protection issues (CPI) notes presented as standing item to HCT on major protection issues and rights violations to enable HCT members to engage in high-level, harmonized advocacy with government, security and military interlocutors.	Each HCT meeting	NPC Coordinators	Cluster lead agency (UNHCR), NGO co-lead (DRC)	Perceptions of improvement in protection environment by humanitarian partners and IDPs/returnees.
<p>Compile information through GBV safety audits and governorate-level GBV Working Groups on camps and informal sites in which CRSV incidents have been anecdotally reported to GBV partners and share such information with the MARA WG. If appropriate and necessary, the MARA WG to conduct monitoring missions to such camps/sites to gather information on CRSV risks, after consultation with NPC and CCCM Cluster on risk assessment and mitigation measures.</p> <p>MARA monitoring mission reports to be submitted on a quarterly basis to the HC/HCT to inform advocacy and strategic outreach. GBV Sub-Cluster to develop and implement follow-up action plans for scaling up of GBV prevention and response interventions in camps / sites where CRSV risks are assessed to be high.</p>	TBD	GBV SC, UNAMI (MARA)	GBV Sub-Cluster lead agency (UNFPA), CCCM Cluster and NPC	# of GBV safety audits (Target: quarterly); # of MARA monitoring missions (Target: quarterly); # of monitoring mission reports presented to HCT (Target: quarterly); # of follow-up action plans developed and implemented by GBV SC (Target: quarterly)

Specific Objective 1: Protect the rights of, and promote solutions for, people with perceived affiliation to extremists.

Required action/output	Timeline	Focal point	Other responsible actors	Progress indicators
The Task Force on Protection and Solutions for People with Perceived Affiliation to meet quarterly, at the Head of Agency level, to determine engagement and advocacy with relevant partners on protection and solutions for people with perceived affiliation, including the Government of Iraq, the Coalition, and donors.	TBD	HC	Heads of UN Agencies	# of Task Force meetings held (Target: quarterly); Progress updates on Task Force meeting outcomes provided by OCHA to ICCG (Target: quarterly)
An HCT-level Task Force on Civil-Military Coordination for Protection Issues will be convened to provide strategic direction on prioritized civil-military coordination issues. The Task Force will comprise humanitarian, human rights and security sector reform actors at the Head of Agency level, and will meet quarterly to determine engagement and advocacy with relevant partners on such issues, including the Government of Iraq, the Coalition, Iraqi Security Forces and donors.	TBD	HC	Heads of UN Agencies, UNAMI (Human Rights Office), UNDP (Security Sector Reform)	# of Task Force meetings held (Target: quarterly); Progress updates on Task Force meeting outcomes provided by OCHA to ICCG (Target: quarterly)
Establish clear targeting criteria for inclusion in CWC IEC materials. Promote non-discriminatory access to humanitarian assistance through awareness raising on humanitarian principles – targeting civilian authorities, military/security actors, and community leaders – with an emphasis on impartiality and need-based targeting.	TBD	OCHA and clusters/WGs to establish targeting criteria; CWC IEC materials to be developed by OCHA/NPC; Awareness-raising sessions by OCHA.	N/A	Clear targeting criteria established, for inclusion in IEC materials; Publication of IEC material on non-discriminatory access to assistance; # of awareness-raising sessions (Target: TBD)

		clusters/WGs, IIC, CwC TF, CRCs		
<p>Roll out of Rights Violations Tracking Matrix for People with Perceived Affiliations with workshops on protection of people with perceived affiliations among humanitarian actors across Iraq including quarterly trends report for HCT.</p> <p>Gather data on security clearance, movement restrictions, access to documentation and legal assistance, among camp-based and out-of-camp IDPs, in order to inform evidence-based advocacy by HC/HCT.</p>	March-December 2019	CCCM Cluster (camp-based data) and NPC (data from all locations). NPC to prepare trends report.	N/A	Publication and dissemination of quarterly reports on rights violations of people with perceived affiliation, to inform evidence-based advocacy.

Specific Objective 2: Strengthen accountability to affected populations (AAP) through streamlined and revitalized coordination, and collective ownership across all sectors.

Required action/output	Timeline	Focal point	Other responsible actors	Progress indicators
ICCG to assess benefits of establishing an amalgamated AAP/CwC WG under the ICCG, co-chaired by OCHA and UNHCR.	TBD	OCHA & UNHCR to co-chair	Participation of Clusters/WGs/partners, IIC, PSEA Network Co-Chairs, CRC Steering Committee Chairs	Existence of an AAP WG under the ICCG, with agreed ToRs, and monthly meetings with active participation of relevant stakeholders
Clusters to improve resolution rates with respect to referrals, complaints and feedback received from the IIC.	TBD	IIC	Clusters/WGs	Quarterly reporting by IIC to ICCG on resolution rates per Cluster;

<p>Clusters to provide IIC with up-to-date service mapping and key messages.</p> <p>IIC to increase awareness raising sessions about their services across Iraq, particularly in those governorates or districts from which there are limited calls from affected populations.</p>				<p>10% annual improvement in resolution rates by each Cluster;</p> <p>Up-to-date service mapping and key messages shared by Clusters with IIC semi-annually; # of awareness raising sessions by IIC in governorates/districts with limited calls (Target: TBD)</p>
<p>PSEA Network to: (i) update of its ToRs, including participation of NGOs; (ii) establish an annual work plan, including an increase in awareness raising activities, and strengthening of referral pathways; and (iii) prepare trends analysis for the ICCG and HC/HCT.</p>	TBD	UNHCR, UNFPA	N/A	<p>ToRs updated; Annual work plan agreed; Trends analysis shared with the ICCG and HC/HCT</p>
<p>Clusters/WGs to articulate their protection/GBV/CP mainstreaming action plans – with particular attention to age, gender and disability inclusion, and the promotion of non-discriminatory access to assistance – and report on progress in their implementation.</p>	TBD	Clusters/WGs	Technical support from NPC, GBV & CP Sub-Clusters	<p>Existence and implementation of protection/GBV/CP mainstreaming action plans (Target: Q3 2019); Progress reporting on implementation of the action plans (Target: semi-annually)</p>

Specific Objective 3: Integrate the centrality of protection in the post-conflict transition towards durable solutions.

Required action/output	Timeline	Focal point	Other responsible actors	Progress indicators
<p>HCT and UNCT to prepare a joint advocacy strategy and action plan to encourage the GoI to assume greater responsibilities over basic service provision, in areas of displacement and origin, and to ensure that adequate</p>	TBD	HCT, UNCT	GoI	<p>Existence of joint advocacy strategy and action plan on government ownership of basic service provision, as</p>

budgetary allocation and administrative mechanisms are in place for prioritized social transfers (e.g. MoLSA social welfare benefits, HLP compensation, return grants).				well as budgetary allocation and administrative mechanisms to support prioritized social transfers
HC/RC to convene a dialogue between humanitarian (ICCG, HCT), stabilization, recovery and development actors on operationalization of the humanitarian-development nexus, in accordance with the principles of the New Way of Working, with a focus on: establishing mechanisms for coordination, information-sharing, operational linkages and complementary approaches between existing frameworks, in order to ensure responsible transition toward solutions.	TBD	HC/RC	HCT, ICCG, UNCT	Existence of agreed mechanisms for coordination, information-sharing, operational linkages and complementary approaches between humanitarian, stabilization, recovery and development actors
Clusters/WGs to channel information on social tensions and inter-communal disputes to the NPC for inclusion in the Critical Protection Issues (CPI) Notes, particularly where there is a need for the HC/HCT to advocate scaling up of medium-term social cohesion interventions by recovery or development actors, or longer-term reconciliation-oriented interventions by the GoI. OCHA – on behalf of the HC/HCT – to report back to the ICCG on interventions undertaken by the relevant stakeholders.	TBD	NPC & OCHA	Clusters/WGs, HC/HCT	Regular reporting on social tensions and inter-communal disputes by Clusters/WGs to NPC, for inclusion in CPI Notes; Regular reporting by OCHA to the ICCG on interventions undertaken by recovery/development actors or GoI
HC/HCT, ICCG and other stakeholders (i.e. UN and NGO members of GRCs) to sustain engagement with civilian authorities and military/security actors on camp consolidation/closure and principled returns through governorate-level GRCs, and to advocate the development of governorate-level joint action plans towards operationalization of the GRC ToRs, CCCM	TBD	OCHA, UN and NGO members of GRCs	HC/HCT, ICCG	# of governorate-level joint action plans developed and operationalized (Target: all GRCs); # of GRC meetings chaired by HC (Target: quarterly); Secretariat support to GRCs is

<p>Cluster’s camp consolidation and closure operational guidance, and the Principled Returns Framework.</p> <p>HC to periodically chair the GRC meetings in each governorate.</p> <p>OCHA to provide dedicated secretariat support to the GRCs, including convening meetings, setting meeting agendas, taking minutes, following up on agreed action items, and providing regular updates to the ICCG and/or HCT.</p>				<p>evidenced through regularity of meetings, meeting agenda/minutes, follow-up actions, and ICCG/HCT updates</p>
<p>HCT/UNCT to articulate and implement a comprehensive Durable Solutions Framework and Strategy for Iraq, encompassing humanitarian, stabilization, recovery and development interventions, and aligned with the Government of Iraq’s National Vision 2030. The HC/RC has recruited a Durable Solutions expert to lead the consultation and strategy development process in Iraq.</p>	TBD	Durable Solutions expert	HC/HCT, UNCT, ICCG, humanitarian partners, GoI, KRG, governorate-level and local authorities	Existence of HCT/UNCT-endorsed Durable Solution Strategy.
<p>Consideration of transitioning the RRP Social Cohesion and Reconciliation working group into the Priority Working Group (PWG) on Social Cohesion, Protection and Inclusion under the United Nations Sustainable Development Cooperation Framework (UNSCDF), 2020-2024.</p>	TBD	HC/RC	HCT, UNCT, DCO, clusters/WG, development, stabilization and recovery partners.	TBD on finalization of UNSCDF.