

UKRAINE COVID-19 Response



These face masks produced by conflict-affected communities in Donetsk and Luhansk oblasts were distributed to persons with specific needs in localities along the contact line. Photo by Proliska.



This box with disinfectant gel, face masks and a temperature screening device was set up to check those who move between Staromarivka and Hranitne villages in Donetsk oblast. UNHCR negotiated renewal of civilian movement between the two locations. Photo by Proliska.



UNHCR distributed face masks, protective gloves, respirators, cleaning and sanitizing products to service care providers at HIV health care facilities in Luhansk oblast. Photo by UNHCR.



Increasing the capacities of health facilities through Quick Impact Projects (QIPs) on both sides of the contact line in east Ukraine: In April, UNHCR has initiated nine COVID-19 related QIPs in eastern Ukraine to increase the capacities of local health care service providers on both sides of the contact line in conflict-affected areas in Donetsk and Luhansk oblasts. Directly or jointly with its NGO partners, the QIPs include providing city hospitals and ambulance stations with personal protective equipment, mattresses, medical couches, and pillows. The QIPs also includes seven first-aid points in Luhansk GCA.



Increasing the connectivity of persons in 'contact line' locations to access information and medical services: Together with three communities in eastern Ukraine (Bakhmutka, Kodema and Zhovanka), UNHCR has installed amplifiers in order to strengthen the telephone connectivity of communities near the 'contact line'. Thanks to the improved internet connection, villagers will be able to utilize online banking (thus avoiding crowded bank branches), access their pensions and receive relevant information on COVID-19. In one location, Pshenychne village where UNHCR also strengthened internet connectivity UNHCR's NGO partner Proliska also facilitated lessons for elderly persons to learn how to use the internet.

1,482

Face masks produced by refugees and asylum-seekers were distributed to Temporary Accommodation Centres in Odesa, Kyiv and Zakarpattia regions
 by UNHCR and its NGO partners

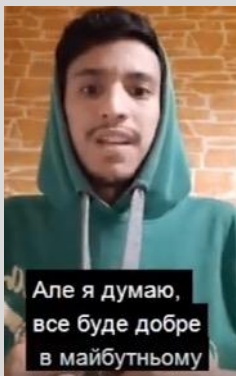
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refugees and asylum-seekers received additional financial support to mitigate the impact of COVID-19 restrictions on their businesses launched with support of UNHCR livelihood grants

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online counselling sessions were organized to improve communication with refugees and asylum-seekers during the COVID-19 quarantine
 by UNHCR and its NGO partners

Chat bot launched to provide legal assistance to refugees and asylum-seekers: UNHCR's NGO partner the Right to Protection (R2P) launched a special chat bot on Facebook called the "**Refugee Helper**". This innovative tool is important during the quarantine when in-person consultations have been suspended because of the COVID-19 pandemic. The chat bot is available on Facebook 24/7. It simplifies access to legal information for refugees and asylum-seekers in Ukraine by automatically responding to questions related to applying for refugee status, COVID-19 restrictions and rules, housing and employment.



"Everything will be fine": a refugee from Yemen joins Ukrainian language challenge and sends a message of optimism

Loay, a refugee from Yemen, recorded this [video](#) to participate in the online [#StayHome #GoodTimeForStudy](#) challenge organized by UNHCR's NGO partner Rokada. Participants are encouraged to demonstrate their Ukrainian language skills improved thanks to online courses organized by Rokada for refugees and asylum-seekers in Ukraine during the COVID-19 lockdown. After fleeing Yemen, Loay received refugee status in Ukraine and is now studying at a university in Kyiv. In his motivational video, he encourages everyone to take advantage of the quarantine period for self-education and shares hopes that "everything will be fine in the future".

UNHCR's support to communities and health care service providers in east Ukraine



47 Community Support Initiatives, Quick Impact Projects and Peaceful Coexistence Projects under implementation by UNHCR and partners in Donetsk and Luhanska oblasts



Community Support Initiatives:

- 1 Production of face masks by local community for residents of Sviatohirsk
- 2 Support medical and social staff at HIV prevention center of the Luhansk Regional Society with PPEs
- 3 Production of face masks by local community for the residents of Sloviansk
- 4 Production of face masks by local community in Petropavlivka village
- 5 Production of face masks by local community in Trokhizbenka village
- 6 Production of face masks by local community in Perediiske village
- 7 Production of face masks by local community in Krymske village
- 8 Production of face masks by local community in Shchastia city
- 9 Production of face masks by local community in Zolote city
- 10 Production of face masks by local community in Pshenychno village
- 11 Increase access to internet in Pshenychno village to access pensions, banking services and information about COVID-19
- 12 Production of face masks by local community in Stanytsia Luhanska
- 13 Distribution of sanitizing products to remote and isolated villages in Stanytsia Luhanska and Novoaidar districts
- 14 Installation of benches, sanitizing materials distribution of water for persons who are unable to cross the line of contact at EECF in Stanytsia Luhanska
- 17 Production of face masks by local community in Popasna city
- 18 Distribution of sanitizing products to remote and isolated villages of Popasna district
- 20 Installation of amplifier for stronger mobile coverage of Kodema to call medical services, access pensions, banking services and information about COVID-19
- 21 Production of face masks by local community for the residents of Luhanske
- 22 Installation of amplifier for stronger mobile coverage of Bakhmutka to call medical services, access pensions, banking services and information about COVID-19
- 23 Installation of amplifier for stronger mobile coverage of Zhovanka to call medical services, access pensions, banking services and information about COVID-19
- 24 Production of face masks by local community for the residents of Novhorodske
- 25 Production of face masks for first-aid points and targeted population in Lastochkyne and localities in 5km zone from the contact line in Yasynuvatskyi rayon
- 27 Distribution of face masks
- 31 Production of face masks for first-aid points, hospices and targeted population in Marinka and localities in 5km zone from the contact line in Marinskyi rayon
- 34 Distribution of face masks
- 35 Distribution of face masks
- 36 Distribution of face masks
- 38 Distribution of face masks
- 39 Production of face masks for first-aid points and targeted population in Svobodne and localities in 5km zone from the contact line in Volnovasky rayon
- 40 Distribution of face masks
- 41 Distribution of sanitizing products for local the population of Staromarivka village
- 42 Production of face masks by local community in Myrne
- 43 Distribution of face masks in Chermalyk and Orlivske
- 44 Distribution of face masks
- 46 Distribution of face masks

Quick Impact Projects:

- 15 Provision of PPEs for primary health care personnel
- 26 Provision of water tanks to ten boarding schools and six geriatric homes in Luhansk
- 28 Provision of sewing equipment and supplies for the production of face masks
- 29 Provision of PPEs for the medical staff of Kurakhove city hospital
- 30 Provision of sewing equipment, consumables, as well as materials for replacing flooring of local community center
- 32 Provision of PPEs for the medical staff of Marinskyi raion hospital
- 33 Provision of PPEs and information about COVID-19 prevention in Marinka district hospital
- 37 Provision of bed linens and pillow cases for improving hospitalization capacity of Volnovasky raion hospital
- 45 Provision of disinfectant and sanitizing products to the Primary Health Care Providers in Sartana hromada

Peaceful Coexistence Projects:

- 16 Increasing capacities of medical facilities in isolated villages in response to COVID-19
- 19 Increasing capacities of medical facilities in isolated villages in response to COVID-19
- 47 Provision of bicycles for local community for improvement of services for elderly persons

