

*recalling / presenting*

**ASYLUM-SEEKER**

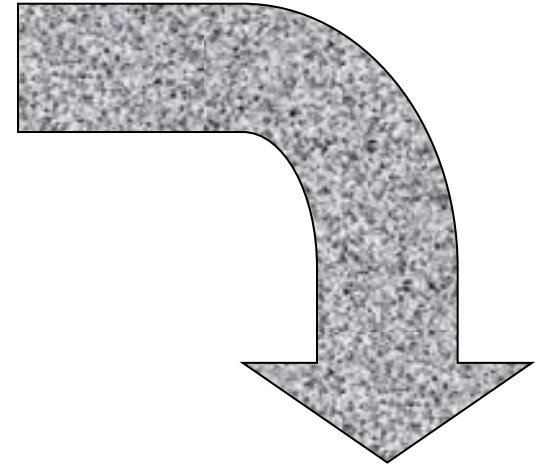
For example:

- **General limits of human memory** (e.g. memory is strongly selective, its content continuously changes and is naturally distorted by several factors)
- **Effects of trauma** (e.g. torture survivors cannot give a coherent account about traumatic experiences)
- **Shame, stigma and denial** (e.g. gay or lesbian asylum-seekers may not be ready to promptly reveal their sexual orientation)

*transmitting*

For example:

- **Language barriers** (e.g. communication through interpretation involves inherent distortions)
- **Intercultural barriers** (e.g. non-verbal signs have different meanings in different cultural contexts)



*receiving / understanding*

**DECISION-MAKER**

For example:

- **Circumstantial factors** (e.g. emotions and mood in a given moment influences decision-making and attitude)
- **Professional experience and environment** (e.g. burn-out, compassionate or professional fatigue can lead to mistrust)
- **Personal background** (e.g. some people are more sympathetic or more naive than others)

**THE ASYLUM-SEEKER'S INDIVIDUAL AND CONTEXTUAL CIRCUMSTANCES...**

**...THE DECISION-MAKER'S INDIVIDUAL AND CONTEXTUAL CIRCUMSTANCES**