



Инициатива качества
систем убежища

в Восточной Европе и на Южном Кавказе



Asylum Systems
Quality Initiative

In Eastern Europe and South Caucasus



**ASYLUM SYSTEMS QUALITY INITIATIVE IN EASTERN EUROPE AND SOUTH CAUCASUS
DCI-MIGR/2012/282-477**

**Seminar on RSD procedures
Wednesday, 2 October 2013
Royal Tulip Grand Hotel Yerevan, Grand Oval Hall**

- 9:00 – 9:30 Registration and coffee**
- 9:30 – 9:45 Opening remarks**
EU Delegation to Armenia, SMS, UNHCR
- 9:45 – 11:00 Preparing for the Interview (presentation and short exercises)**
Gladys Macpherson, International RSD Expert
- 11:00 – 11:15 Coffee break**
- 11:15 – 13:00 The Interview (presentation and short exercises)**
Gladys Macpherson, International RSD Expert
- 13:00 – 14:00 Lunch**
- 14:00 – 15:00 Case Study - Preparation of a Case Plan and Discussion**
Facilitated by UNHCR Armenia
- 15:00 – 15:15 Coffee Break**
- 15:15 – 16:30 Case Study (continuation) - Discussion of interview transcript to identify good and poor techniques**
Facilitated by UNHCR Armenia
- 16:30 – 17:00 Experts, witnesses and other sources of information in RSD**
Gladys Macpherson, International RSD Expert
- 17:00 – 17:15 Wrap up**
- 18:00 Reception**