



5.1 Supporting national contingency plans; cluster has discussed how to strengthen response capacity in country	70%	Satisfactory, needs minor improvement	80%	Good	94%	Excellent	43%	Unsatisfactory, needs major improvement	27%
5.2 Involvement of partners in documentation of best practices and adapting to changing needs and priorities to support response capacity in country	69%	Satisfactory, needs minor improvement	83%	Good	100%	Excellent	61%	Satisfactory, needs minor improvement	8%
<b>6. Supporting robust advocacy</b>									
6.1 Identifying concerns and contributing key information and messages to HC/HCT messaging and action	75%	Satisfactory, needs minor improvement	90%	Good	100%	Excellent	100%	Excellent	-25%
6.2 Supporting partners in their advocacy efforts	65%	Satisfactory, needs minor improvement	66%	Satisfactory, needs minor improvement	63%	Satisfactory, needs minor improvement	75%	Satisfactory, needs minor improvement	-10%
<b>7. Accountability to affected populations</b>									
7.1 Mechanisms to consult and involved affected people in decision making; agreed mechanisms to receive, investigate and act upon complaints; key issues relating to protection from sexual violence and abuse raised and discussed	69%	Satisfactory, needs minor improvement	83%	Good	85%	Good	83%	Good	-14%

**Responses to open ended questions (Partners)**

**Write here any comments or information you wish to add on how the Cluster supports service delivery.**

- The selection and help if Shelter provides, it has to be for everyone, not to look at the face to see if it goes with you.
- It'd be so interesting if all the materials, especially those which refers to technical approach are available in a blog or in a Google Drive Folder.
- Coordination with other affected Provinces by cyclones
- Aprimorar articulação e partilha de informação

**Please write here any comments or information you wish to add on how the Cluster informs decisions of the HC/HCT.**

- n/a
- Not additional comments.
- De princípio os trabalhos estão a correr bem

**Write here any comments or information you wish to add about planning and strategy development.**

- Thank the Shelter team for a job well done
- Not additional comments.
- O grupo de abrigo é um actor muito importante nas acções de planificação estratégica relacionado com a contribuição e divulgação dos tipos de Projectos para habitação.
- O envolvimento do Coordenador do Shelter da Sociedade Nacional nas intervenções e trabalhos a todos níveis.

**Write here any comments or information you wish to add on how the Cluster has monitored and reported its strategy and results.**

- n/a
- Not additional comments
- Continuar com essa coordenação satisfatória do Shelter cluster

**Please write here any other comments or information you wish to add on preparedness and contingency planning.**

- n/a
- Not additional comments.
- Continuar a colher as boas práticas para implementação nas futuras acções
- No Plano de Contingencia limitou se somente na disponibilidade

**Write here any other comments and information you wish to add on the Cluster's role in advocacy activities.**

- n/a

- Yes, because it allowed organizations to coordinate their efforts to meet shelter needs in all the communities, without overloading them.
- Trabalhos de campo em coordenação com os Governos locais foram e estão sendo muito importantes
- Sendo um trabalho mais participativo e crucial deu se inicio mas precisou mais um exercicio concreto para a efectivacao, e os desafios foram maiores que as prioridades.
- Yes foram nas mais variadas vertentes, desde a planificacao, difinicao de prioridades

**Write here any comments or information you wish to add on Cluster accountability to affected women, girls, men and boys, and how feedback systems are performing.**

- n/a
- Not additional comments
- Sinto que a população está disponível para colaborar com todas as entidades no processo de emergência e reconstrução e devemos capitalizar este acto.
- Aprimorar a planificação articulada, actuação dispersa e coordenada

**Responses to open ended questions (Coordinators)**

**Write here any comments or information you wish to add on how the Cluster supports service delivery.**

- have better clearly defined information products (as default or template for any cluster) to facilitate the work of the IM
- Limited HR slowed the initiative to start hubs outside of Beira. Initially, Beira had the majority of actors, so it was useful to concentrate the effort there, but shortly after, with improved access, decentralization was essential.
- "In terms of frequencies of meetings and partners participation, it changed from time to time as different team members also changed so i am just responding from the period i joined.
- I also think there is a lesson learned in terms of IM products. We struggle to get a reliable baseline data to be able to identify not just general needs but shelter specific needs (houses damages vs families affected and in need of shelter support). The 4Ws was a tool that had to be reviewed by all coordinators and that took alot of efforts as not everyone was on board in terms of how the tools was useful to all. It is important to emphasize that the 4W is not just an IM tool but it is a tool that all coordinators should be familiar with and advocate to partners specially outside Beira if there is limited IM capacity. There was always a gap between coordination in Pemba and Beira. I think in the future establishing agreed catch ups via skype with the core team in Pemba and Beira would have helped to know what is happening in both sides. "
- Cluster meetings more adapted to the local partners and local gouvernements.

**Please write here any comments or information you wish to add on how the Cluster informs decisions of the HC/HCT.**

- First rotation the assessments were multi sectoral, so fed through OCHA. But from there we were separating key Shelter and settlement data to share with partners
- In terms of needs assessments, i think this is a lesson learned from IM. More should have been done in following up with partners to assist them in their assessments (if they needed support) and to share their assessments with other partners for better needs analysis that would benefit the other SC partners.

**Write here any comments or information you wish to add about planning and strategy development.**

- Funds were not yet approved when I was there.
- From a first rotation experience, some of these are hard to answer.

**Write here any comments or information you wish to add on how the Cluster has monitored and reported its strategy and results.**

- Updates/sharing to partners in first rotation was flexible and less formal. Don't remember having a bulletin yet
- There was no specific format set/agreed to report on needs (as far as i know). Only data from INGC at the beginning of the response and DTM later on the response. There was a very big need to have a shelter assessment but unfortunately this was not done.

**Please write here any other comments or information you wish to add on preparedness and contingency planning.**

- Limited contingency related work in first rotation, used the "resettlement" work as a reference
- We did not have a shelter contingency plan document. We had a table with what partners had in stock to respond to different scenarios and that formed part of a bigger plan submitted to OCHA that made part of the overall government contingency plan.

**Write here any other comments and information you wish to add on the Cluster's role in advocacy activities.**

- Good work across sectors for resettlement and Asbestos awarness

**Write here any comments or information you wish to add on Cluster accountability to affected women, girls, men and boys, and how feedback systems are performing.**

- Great PSEA initiatives, as well as Engagement and accountability importance

**PARTNER DETAIL PER QUESTION**

<b>1. Supporting service delivery</b>		
<i>1.1 Cluster coordination meetings/general coordination arrangements</i>		
4 (2.1) Are you satisfied with the frequency of cluster meetings?	80%	Good
5 (2.2) How often has your organization participated in cluster meetings?	77%	Good
6 (2.3) Were meetings run in a way that your organization was able to attend and easily participate in?	75%	Satisfactory, needs minor improvement
7 (2.4) Do you feel that the coordination needs of local actors were well represented?	67%	Satisfactory, needs minor improvement
8 (2.5) Did you feel like your opinions and viewpoints were able to be heard and considered?	84%	Good
<i>1.2 Facilitating contact between relevant stakeholders</i>		
9 (2.6) Was your organization able to connect with various government departments (ex. Local government, INGC, DPOPHRH (Obras Publicas), DPTADER, GREPOC, SDPI, etc.) as required for implementing your programs?	73%	Satisfactory, needs minor improvement
10 (2.7) Was the cluster helpful for your institution (government) to provide overview of ongoing activities and facilitate contacts to implementing agencies?	80%	Good
12 (2.9) Did you feel that the Cluster has been useful to promote communication and information exchange between Maputo and the Coordination hubs (Beira and Pemba)?	72%	Satisfactory, needs minor improvement
<i>1.3 Promoting/facilitating access to funding and overview of funding requirements</i>		
32 (4.6) Has the cluster been able to help identify how much funding has been made available and how much is required for this response?	58%	Satisfactory, needs minor improvement
11 (2.8) Did your relationship with the Shelter Cluster assist you to secure any additional funding either through providing linkages with donors or assistance with proposals?	42%	Unsatisfactory, needs major improvement
<b>2. Informing strategic decisions of the humanitarian coordinator (HC) and Humanitarian country team (HCT)</b>		
<i>2.1 Preparing needs assessments and analysis of goals (across and within Clusters, using information management tools as needed ) to inform the setting of priorities</i>		
16 (3.2) Have needs, gaps, and response priorities been discussed and shared with partners?	84%	Good
17 (3.3) Have these analyses considered cross-cutting issues such as the needs of elderly people, gender issues, and environmental concerns?	83%	Good
18 (3.4) Has an analysis of where partners are working and their contribution to the response needs been done?	83%	Good
<i>2.2 Alignment with government and wider humanitarian response</i>		
33 (4.7) Do you feel that the strategy help to compliment the government response?	78%	Good
34 (4.8) Do you think the shelter strategy compliments the larger humanitarian effort including other clusters?	73%	Satisfactory, needs minor improvement
<b>3. Planning and strategy development</b>		
<i>3.1 Developing sectoral plans objectives and indicator that directly support realization of the overall response's strategic objectives</i>		
15 (3.1) Has your organization been involved in any coordinated shelter assessment initiatives or surveys in this response?	69%	Satisfactory, needs minor improvement
21 (3.7) Did your organization participate in the development of the strategy for the Shelter Cluster?	61%	Satisfactory, needs minor improvement
24 (3.10) Did your organization participate in membership in the Strategic Advisory Group (SAG)?	34%	Unsatisfactory, needs major improvement
28 (4.2) Have you felt that your organization has been able to meaningfully contribute to the development of a shelter strategy for this response?	75%	Satisfactory, needs minor improvement
<i>3.2 Application and use of SC strategy and analysis (needs, gaps, obstacles, duplication and cross-cutting issues)</i>		

19 (3.5. Have any of the analyses provided through the cluster supported the development of your agency's response plan?	75%	Satisfactory, needs minor improvement
20 (3.6. Has your organization taken decisions based upon the analysis provided by the cluster?	78%	Good
22 (3.8. Did your organization make use of or consult the Shelter Cluster strategy in your planning processes, programs/interventions?	77%	Good
23 (3.9. Has data and information provided by the cluster been disaggregated based on factors such as needs analysis, gender, age, and vulnerable groups?	67%	Satisfactory, needs minor improvement
25 (3.11. Do you have the impression that the work of the SAG was useful for your organization?	38%	Unsatisfactory, needs major improvement
27 (4.1. Has the cluster shared an evolving strategy of what assistance is suggested in which locations or to what type of affected people?	81%	Good
<b>3.3 Development of common standards and guidelines, provision of technical guidance</b>		
29 (4.3. Have technical guidelines or standards been developed and shared with cluster partners?	84%	Good
30 (4.4. Has any of the technical guidance provided through the cluster supported the development of your agency's shelter programme?	75%	Satisfactory, needs minor improvement
31 (4.5. Has technical guidance provided been useful to plan/review/adapt your intervention?	66%	Satisfactory, needs minor improvement
53 (7.1. Has the cluster suggested clear technical messages for shelter response?	75%	Satisfactory, needs minor improvement
54 (7.2. Has your organisation received technical guidance on how to build back safer for this response?	73%	Satisfactory, needs minor improvement
<b>4. Monitoring and evaluating performance</b>		
<i>4.1 Monitoring and reporting on Activities and needs: measuring progress against the cluster strategy and agreed results; recommending corrective action where necessary</i>		
38 (5.1. Has the cluster provided regular updates highlighting how the situation has changed with respect to needs, risks, and gaps?	86%	Good
39 (5.2. Did you feel like your organization's efforts were reflected in cluster updates?	78%	Good
40 (5.3. Do you feel like reporting formats are agreed upon by the cluster partners?	64%	Satisfactory, needs minor improvement
41 (5.4. Did you find the reporting format easy enough to use and was explanation provided?	56%	Satisfactory, needs minor improvement
42 (5.5. Did you find the frequency of reporting adequate and adapted to the phase of response?	78%	Good
<b>5. Building National capacity in preparedness and contingency planning</b>		
<i>5.1 Supporting national contingency plans; cluster has discussed how to strengthen response capacity in country</i>		
44 (6.1. Has the cluster participated in the governments contingency planning efforts?	67%	Satisfactory, needs minor improvement
45 (6.2. Has the cluster developed a shelter specific contingency plan that can be helpful for shelter response in future disasters?	72%	Satisfactory, needs minor improvement
49 (6.6. Do you feel the cluster has coordinated well with relevant local actors and authorities (e.g. INGC, DPOPHRH, GREPOC etc.)	77%	Good
50 (6.7. As government agency (e.g. INGC, DPOPHRH, GREPOC etc.) do you feel the cluster has supported your coordination with the organisations active in shelter response?	63%	Satisfactory, needs minor improvement
<i>5.2 Involvement of partners in documentation of best practices and adapting to changing needs and priorities to support response capacity in country</i>		
46 (6.3. Do you feel like your organization is better prepared now to respond in the future?	75%	Satisfactory, needs minor improvement
47 (6.4. Do you feel like that coordination mechanisms and arrangements amongst the various actors (relevant authorities, implementing agencies etc.) have improved?	77%	Good
48 (6.5. Have the shelter cluster coordination mechanisms undergone any adjustments during the course of the response based on feedback or suggestions from your organization or other cluster members?	64%	Satisfactory, needs minor improvement
50 (6.8. Has your organization assisted the shelter cluster in documenting good practices, lessons learned for future responses?	61%	Satisfactory, needs minor improvement
<b>6. Supporting robust advocacy</b>		
<i>6.1 Identifying concerns and contributing key information and messages to HC/HCT messaging and action</i>		

55 (7.3. Has the cluster flagged shelter related concerns (such as land rights, risk zones, hazardous materials, etc.) and advocacy points in this response?	83%	Good
56 (7.4. Has the cluster undertaken any initiatives, message campaigns or other, to raise awareness of shelter related concerns?	73%	Satisfactory, needs minor improvement
60 (7.8. Did the cluster, or your own organization, conduct any advocacy activities to meet the needs of the the affected population (particularly of vulnerable groups such as minority groups, people with disabilities, elderly and etc.) around protection from	69%	Satisfactory, needs minor improvement
<b>6.2 Supporting partners in their advocacy efforts</b>		
57 (7.5. Do you feel like your organization has had an appropriate level of involvement in developing any messages on behalf of the shelter sector?	59%	Satisfactory, needs minor improvement
58 (7.6. Do you feel the cluster supported your organization to effectively advocate on behalf of the affected people? Were the advocacy efforts of your organization effective?	70%	Satisfactory, needs minor improvement
<b>7. Accountability to affected populations</b>		
<b>7.1 Mechanisms to consult and involved affected people in decision making; agreed mechanisms to receive, investigate and act upon complaints; key issues relating to protection from sexual violence and abuse raised and discussed</b>		
62 (8.1. Has the cluster identified mechanisms for consulting with affected people for the response?	70%	Satisfactory, needs minor improvement
63 (8.2. Has your organization applied any suggested consultation mechanisms in your programming?	69%	Satisfactory, needs minor improvement
64 (8.3. Do you feel like affected populations have had an appropriate level of consultation?	69%	
65 (8.4. Do you feel that affected people (women, men, girl and boys) were adequately involved in all phases of the disaster response, including communication?	61%	Satisfactory, needs minor improvement
66 (8.5. Has your organization taken any steps to minimize any potential negative impacts that may arise from your assistance/interventions, such as increasing the exposure of affected populations to danger or violations of human rights?	78%	Good