

Cluster Coordination Performance Monitoring Report and Action Plan

Cluster: Shelter and NFI

Country: Yemen

Level: National and Sub-National

Survey completed on: 23 February 2021

CCPM meeting held on: 28 February 2021

This report provides the findings of the Cluster Coordination Performance Monitoring (CCPM). It allows the reporting of good practices, constraints, and action points that have been identified and agreed upon by the cluster partners.

Table 1. Response rate amongst partners

The table summarizes the participation in the CCPM survey which was open from 2nd to 23rd of February.

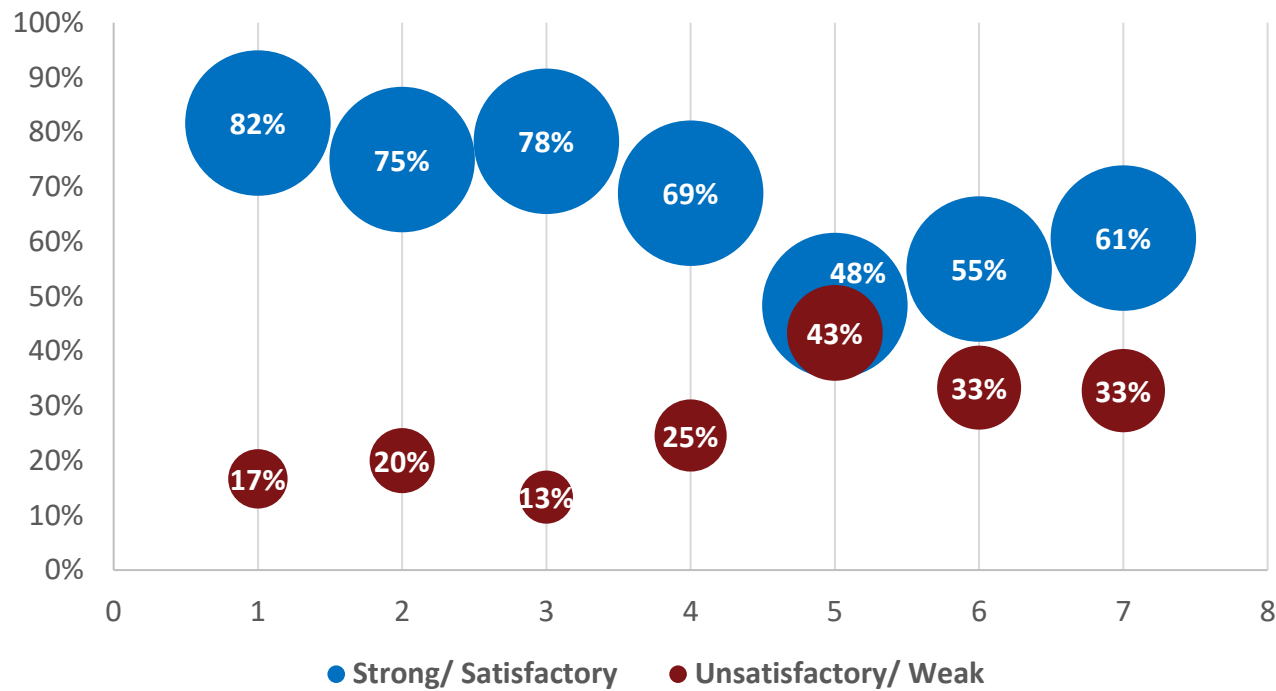
Partner type	# of partners responded	# of partners participated in the last CCPM	Response rate (at National level)	Response rate (at Sub-National level)						
				Response rate (at Sub-National level)	Sana'a	Aden	Al Hudaydah	Marib	Sa'adah	Ibb
National NGO	45 (32/32)	28 (18/10)	71%	71%	59%	19%	44%	6%	25%	41%
International NGO	6 (2/4)	0 (0/0)	33%	67%	0%	50%	50%	0%	0%	0%
UN Organization	5 (4/3)	1 (0/1)	80%	60%	33%	33%	33%	0%	0%	0%
Donor	2 (0/2)		0%	100%	0%	100%	0%	0%	0%	0%
Other	2 (2/0)	2 (0/2)	100%	0%	0%	0%	0%	0%	0%	0%
International Red Cross Red Crescent Movement	1 (1/0)		100%	0%	0%	0%	0%	0%	0%	0%
National authority	0 (0/0)				0%	0%	0%	0%	0%	0%
Total	61 (41/41)	31 (18/13)	67%	67%	49%	27%	41%	5%	20%	32%

Overall response rate increased by 197 % compared to the previous year.

Table 2. Survey Result

Infographic 1: Core Cluster Function & Accountability (Partners Feedback)

The findings were arranged to correlate with the six core cluster functions, plus accountability to affected populations (6+1).



1. Supporting **service delivery**
2. Informing **strategic decision making**
3. **Planning and implementing** cluster strategies
4. **Monitoring and evaluating** performance
5. **Building nat'l capacity** in prep. and cont. planning
6. Supporting robust **advocacy**
7. Promoting **accountability** to affected populations

Infographic 2: Specific thematic topics of the Accountability Chain (Partners Feedback)

The accountability chain section was arranged to rate each thematic topic's severity and its impact on the response of each humanitarian entity.

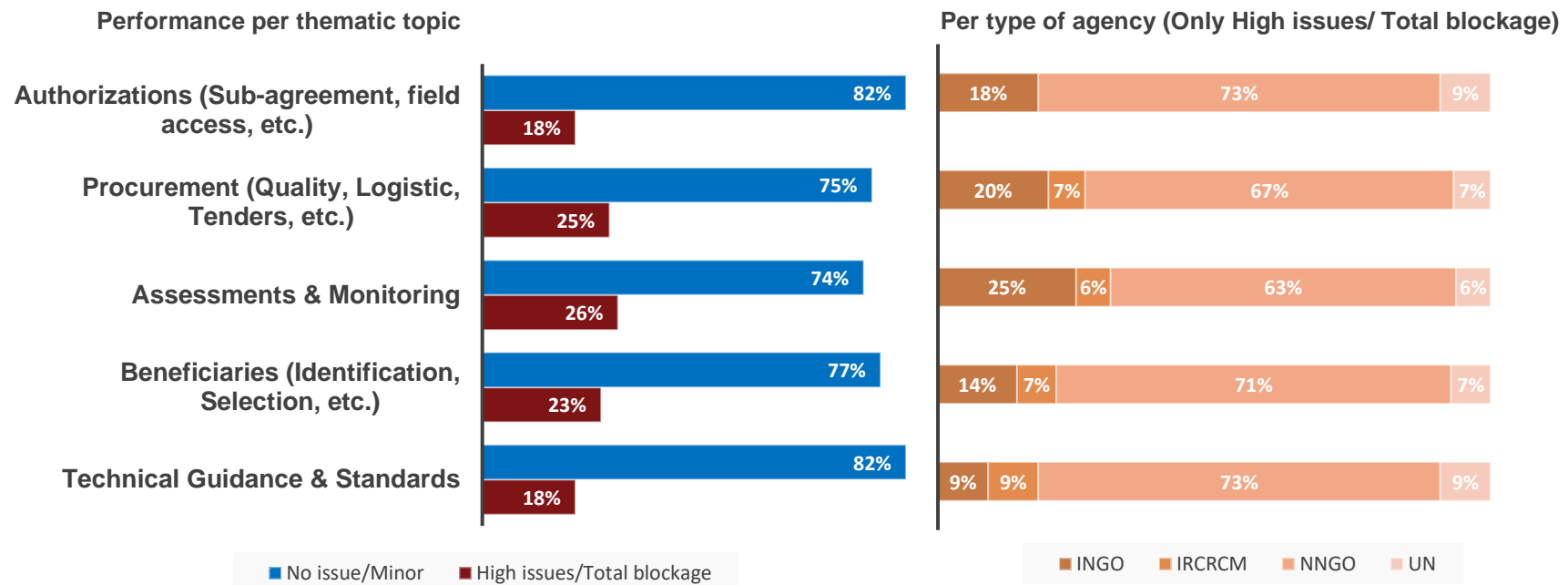


Table 3. Action Plan

This section helps to identify common issues and actions that will assist the cluster in coordinating an effective and accountable response. These include areas requiring improvement and methods of good practice that can potentially be amplified.

Core cluster functions	Performance Status (Partners) ¹	Performance Status (SCT) ²	Constraints, unexpected circumstances, good practice	Follow-up action and support requirements	Deadline	Responsible for follow up
1. Supporting service delivery	Good (82%)	Good (100%)	<ul style="list-style-type: none"> - Some partners are implementing low-quality or not relevant shelter programs. - Meetings at the Sub-National level were not held regularly. - There are considerable delays in getting the necessary authorization for program implementation. - It is challenging to provide shelter solutions in sites on private lands. - The involvement of donors in strategic discussions is critical. 	<ul style="list-style-type: none"> - Set up a common pipeline to serve regular and contingency distributions, ensuring reliable sourcing, quality of items, and cost-effectiveness. - Provide more frequent technical support to partners, particularly to NNGOs in the field. - Carry on the work on the watershed and runoff analysis. - Develop a comprehensive approach to flood prevention and mitigation. - Develop a catalog of all assessments and monitoring forms. - Update the fund mapping and access constraints surveys quarterly. - Provide support to address Housing, Land tenure, and Property (HLP) issues with all relevant counterparts' contributions. - Develop a calendar of meetings at national and sub-national levels. - Strengthen 5Ws reporting at sub-district and site levels measuring progress against the Cluster strategy and agreed on results 	<ul style="list-style-type: none"> Q1-Q4 Q2 Q1-Q4 Q1-Q2 Q1-Q2 Q1-Q2 Q1-Q4 Q1 Q1 	<ul style="list-style-type: none"> SCT, SAG, Relevant Entities SCT, TWiGs SCT SCT, REACH SCT SCT, Relevant Entities SCT SCT SCT

¹ Survey results were grouped as follow: Good (Strong or Satisfactory) and Needs more work (Unsatisfactory or Weak).

² Shelter Cluster Team (SCT)

Core cluster functions	Performance Status (Partners) ¹	Performance Status (SCT) ²	Constraints, unexpected circumstances, good practice	Follow-up action and support requirements	Deadline	Responsible for follow up
2. Informing strategic decisionmaking	Good (75%)	Good (100%)	–Lack of up-to-date gap analysis to guide partners' interventions.	<ul style="list-style-type: none"> – Ensure an effective and timely sharing of early warning reports especially related to floodings. – Prepare needs assessments and analysis of gaps (across and within Clusters, using information management tools as needed) to inform the setting of priorities regularly. 	Q2-Q3 Q2-Q4	SCT SCT, Partners
3. Planning and implementing cluster strategies	Good (78%)	Good (100%)	– There is a necessity to update the cluster strategy to reflect long-term planning for at least three years.	<ul style="list-style-type: none"> – Update the Shelter Cluster strategy for 2021-2023. – Develop the winterization recommendation earlier before the beginning of the winter season. – Support Partners who are eligible to access funding instruments by providing technical guidance and recommendations if necessary. – Clarifying funding requirements, setting priorities, and agreeing to Cluster contributions to the HC's overall humanitarian funding proposals. 	Q1-Q2 Q2 Q1-Q4 Q1-Q4	SCT, SAG SCT, SAG SCT SCT
4. Monitoring and evaluating performance	Good (69%)	Good (100%)	– Some partners do not have effective monitoring and evaluation systems.	<ul style="list-style-type: none"> – Develop a guideline and tools for the monitoring and evaluation. – Strengthen monitoring of the context, the coverage and technical quality of interventions, and the satisfaction of affected people, ensuring that monitoring leads to direct action. 	Q2-Q3 Q1-Q4	SCT SCT
5. Building nat'l capacity in prep. and cont. planning	Needs more work (43%)	Needs more work (50%)	<ul style="list-style-type: none"> – COVID19 pandemic restrictions and low internet connectivity hindered the implementation of the capacity building plan. – A briefing is required to the local authorities on the different shelter 	<ul style="list-style-type: none"> – Develop a capacity-building work plan that captures the process of creating training materials and delivering at least five priority programs in 2021. – Facilitate specific training to local authorities to familiarize them with the 	Q2-Q4 Q2	SCT SCT

Core cluster functions	Performance Status (Partners) ¹	Performance Status (SCT) ²	Constraints, unexpected circumstances, good practice	Follow-up action and support requirements	Deadline	Responsible for follow up
			programs and their relevance to the context in different locations.	different data collection forms and shelter programs after completing the catalog.		
6. Supporting robust advocacy	Good (55%)	Good (90%)	– More engagement and advocacy of the cluster are required, especially in HLP and other priority issues.	<ul style="list-style-type: none"> – Undertake advocacy on behalf of Cluster in specific issues, including HLP, fire incidents, fuel shortages, and the necessary authority authorizations for shelter programs. – Organize donor outreach missions to advocate for Shelter/NFI priorities. – Periodically share key advocacy messages with the HC/RC and HCT, e.g., on Capacity, coordination gaps (current or upcoming), funding, and other barriers to an effective response. 	Q1-Q4 Q2-Q3 Q1-Q4	SCT, SAG SCT, SAG SCT, SAG
7. Promoting accountability to affected populations	Good (61%)	Good (90%)	– More work needs to be done to promote accountability to affected populations.	<ul style="list-style-type: none"> – Strengthen information sharing with partners and affected population. – Update the AAP guidance document. – Deliver a refresher session on AAP. – Mechanisms to receive, investigate and act upon complaints on the assistance received agreed upon and used by partners. – Mechanisms to consult and involve affected people in decision-making agreed upon and used by partners 	Q1-Q4 Q2 Q3 Q3 Q4	SCT SCT SCT SCT, SAG SCT, SAG
Accountability Chain			– It is obvious from the results of the survey (Infographic 2) that NNGOs struggle in almost all thematic areas while INGOs are facing challenges on assessments & monitoring as well as procurement.	<ul style="list-style-type: none"> – Further discussions on these issues will be held with relevant actors. – Develop a strategy to advocate for these issues and remove barriers hindering the implementation of shelter programs. 	Q2 Q2	SCT, Partners SCT, Partners