

Agenda Presentation for the CASI/GPC webinar Monday 31 August, 2020 Prepared for Global Protection Cluster























GBV/CP Coordination for inclusion of child and adolescent survivors of sexual violence and adapted responses to COVID-19









Introduction of Resource Persons/Facilitators

Bashir Murad - Interagency Case Management Adviser deployed by IRC Iraq

Hamza Abdulnabe- Field Coordinator/Ninewa GBV Working group Coordinator UNFPA, Iraq

Emmanuelle Haug – CP Sub-cluster, Niger

Anifa Soumana – GBV Sub-cluster Coordinator, Niger

Jennifer Lee – CP/GBV CASI Adviser

Tizita Tekletsadik- CP/GBV CASI specialist

Carina Hickling – CASI Coordinator CP AoR









Webinar Sessions Flow

First session will be to Introduce CASI Phase II with a discussion on how coordinators can get involved .

After that session, we will have Niger and Iraq Coordination teams sharing their experiences and brief case-studies where CP and GBV coordination mechanisms are working together to address the needs and risks for the child and adolescent survivors while highlighting coordination best practices and how CP-GBV coordination has been adapted in response to COVID 19

CASI Coordination team will follow with a presentation to share practical examples and tools for coordination from CASI phase II to be presented by me

CASI Learning Programme and Technical capacity development

Question - Answer session and Closing remarks









General Information for the webinar

- Please write your name, organization and your role in the chat box. Also write your question, comments and request in the chat box and someone within our team will share during the Q&A session.
- There is a 3 minutes evaluation and a link will be shared with you please fill it in.
- webinar will be recorded and recording will be made anonymous, and will later be posted online for people who did not have the opportunity to attend to access it.









Continuation

- This is the first webinar on the thematic areas and we are all learning by doing.
- It gives us an opportunity to discuss and strengthen linkages between AoRs and other sectors







CHILD AND ADOLESCENT SURVIVORS INITIATIVE CASI

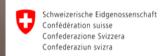
Child and adolescent survivors of sexual violence in humanitarian settings have access to quality services that meet their diverse and specific needs













CASI

Improve quality and access to services for child and adolescent survivors of sexual violence in humanitarian settings

Strengthening coordination, and collaboration, between CP and GBV actors

Interagency support for country level CP and GBV coordination groups

technical capacity development for CP and GBV practitioners to appropriately care for child and adolescent survivors of sexual violence

CASI Global Reach

In-country and remote support to CP and GBV coordination

Technical guidance and capacity development for CP and GBV practitioners

How to request support from CASI

Joint email by CP and GBV Coordinators (or other relevant focal points)

To
Global CP AoR Help Desk
(Ibienkowski@unicef.org)
and GBV AoR CASI Focal Point
(ruehl@unfpa.org)

HOW TO REQUEST SUPPORT FROM CASI



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CASI Background in Iraq

CASI seeks to;

- Improve and enhance the quality of and access to services for child and adolescent survivors of sexual abuse in emergencies
- Providing inter-agency support to country-level CP and GBV coordination groups.

This presentation captures some of the highlights of the Phase I, January 2018 and October 2019 from CASI engagement in Iraq (Anbar, Salah-al-Din then in Ninewa)







Child Protection and GBV before CASI

- Coordination between GBV and Child Protection was inefficient and lack partnership and collaboration
- Referral pathways GBV CP unclear, particularly for child survivors below 12.
- The CP and GBV referrals were limited to the CP and GBV WGs coordinators only.
- GBV and CP staff need capacity development on Child and Adolescent Survivors.
- There was no guidance document to clarify the role and responsibilities for coordination between CP and GBV actors







CASI Achievements in Iraq

- 1. Improved coordination between CP and GBV actors:
 - Identifying convergence/divergence.
 - Service mapping and referral pathway have been updated through an online workshop
 - CP/GBV guide note for case management coordination with partners Anbar, Salah-al-Din and Ninewa in <u>Arabic</u> and <u>English</u>







CASI Achievements in Iraq

Increased capacity in case management and coordination

- Knowledge transfer: Staff have continued to practice their knowledge in new positions. For example in the handling of complex cases requiring robust coordination and follow-up.
- Guidance note is used to coach GBV and CP Focal Points.
- Guidance note establish communication between coordination groups.





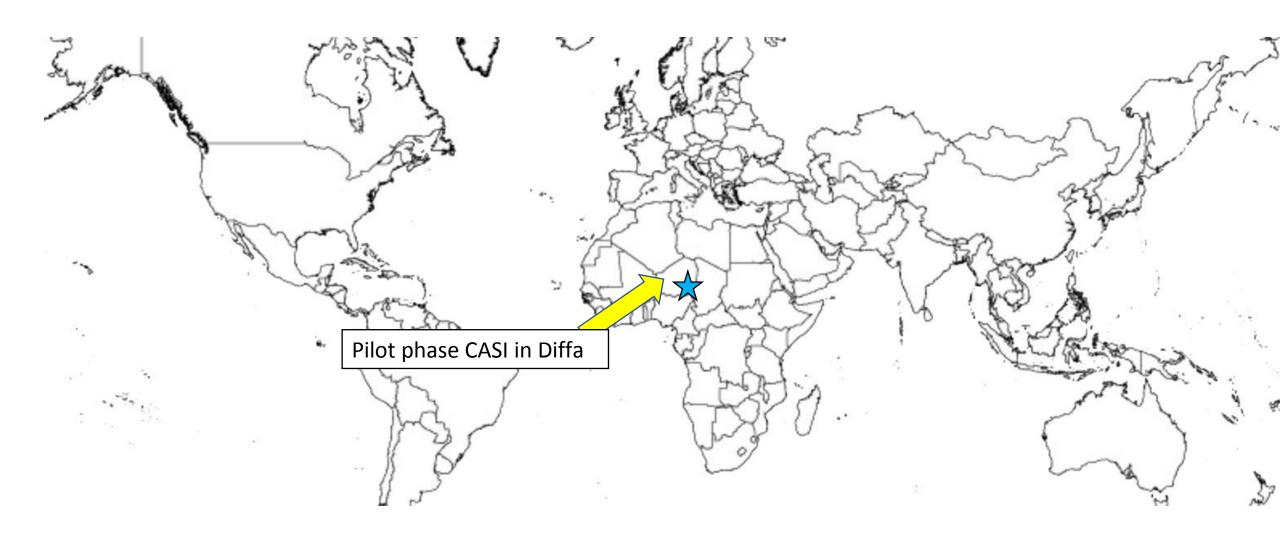


CASI Challenges in Iraq

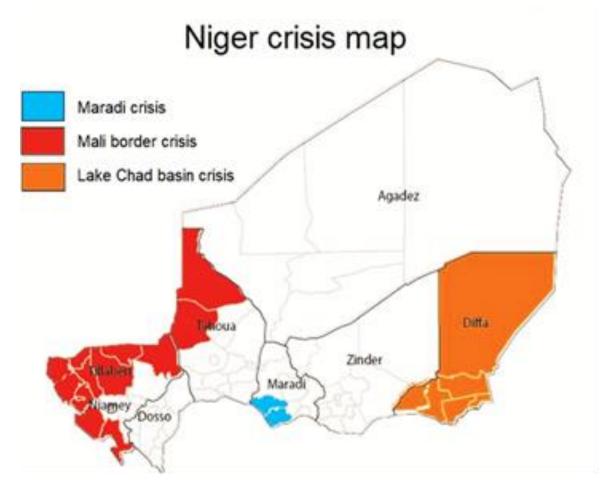
- Limited CP and GBV service providers working in the same location (in some of the underserved locations).
- Coordination is generally improved, nevertheless, require further support in some governorates
- CAAFAG survivors can not access services due to lack of official documents, and the risk of being detained.
- The geographic location of CP and GBV actors can be a challenge for some beneficiaries due to transportation costs.

CASI Child Adolescent Survivor Initiative in Niger

CASI in Niger

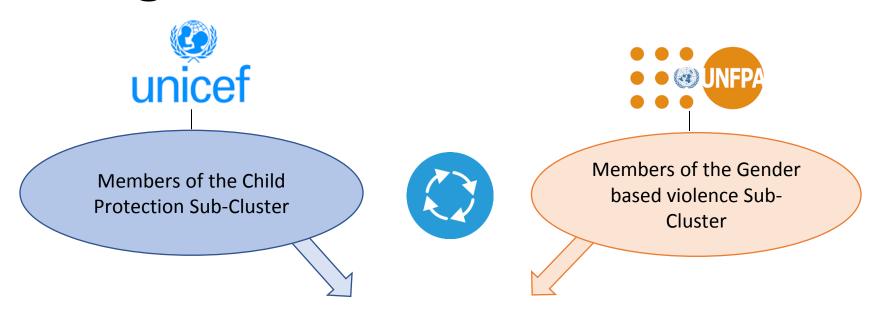


Emergency areas in Niger



CASI is a high value-added initiative in a country where advancing the basic humanitarian response is laborious (few actors, little funding, and access to high-risk emergency areas).

CASI at a glance



A holistic and coordinated response to cases of sexual violence against children and adolescents in emergency situations.

How?

- Strengthening case management skills of social workers
- Coordination of Child Protection and Gender-Based Violence in the field
- Sensitization and advocacy on the issue of Sexual violence against children and adolescents.

CASI 2019 Results

15 Champions and 5 Super Champions trained and coached on caring for child and adolescent survivors of sexual violence and celebrated during a ceremony.

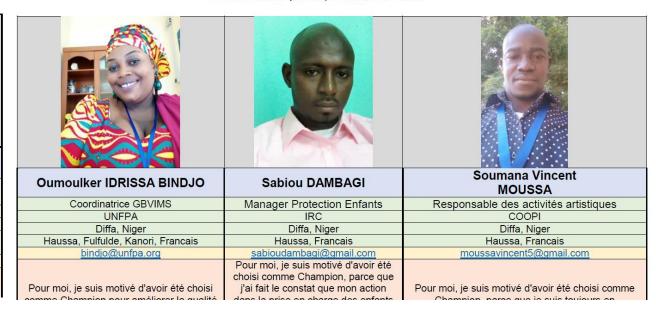
Comprehensive Coordination Support to Child and Adolescent Survivors of Sexual Abuse in Emergencies Initiative

Comprehensive Coordination Support to Child and Adolescent Survivors of Sexual Abuse in Emergencies Initiative

PHOTO ALBUM | NIGER, CHAMPIONS - 2018



PHOTO ALBUM | NIGER, CHAMPIONS - 2018



"I am motivated by the virtuous learning exchanges with other collaborators and the opportunities with other champions to improve services." "I am motivated to be chosen as a Champion to gain new knowledge and help child survivors of sexual abuse."

CASI 2019 Results

 Increased quality of services: Police, Justice, NGOs offering mental health services received trainings.









- Better coordination of child protection and GBV at the regional and national levels with a jointly developed work plan and common tools: Standard Operating Procedure for Child and Adolescent Survivors of Sexual Violence, 3-year joint work plan with Task Forces and a workshop on similarities/convergences and needs to harmonize sectors
- Better integration of CASI needs into the HNO/HRP 2020 and advocacy at the global level



CASI 2019 Results

Sensitization, dynamics, motivation on the issue of child and adolescent survivors of sexual violence e.g.
 Whatsapp group with sharing of good practices, country examples and refferals.





Challenges in 2020 for a good CASI foundations

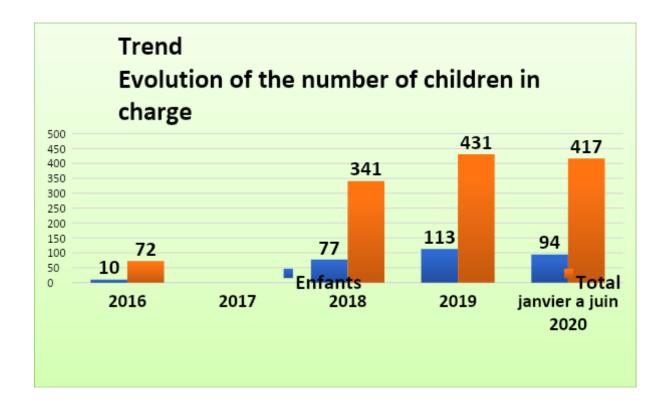
- **CP and GBV coordination tools:** national mapping of services, PEP kits, referencing paths by department, etc.
- **The implementation of CPIMS+,** the Child Protection Information and Management System for case management and GBVIMS and training in case management
- **The workload and field coordination in Niger** to move CASI forward with a GBV Sub-Cluster Coordinator has had two functions since 2017.
- There is also a need for **knowledge of the field and that of the MPFPE.** Basic services (clinical and psychosocial care) whose quality should be strengthened as well as the maintenance/listening capacities of child survivors of sexual violence.



COVID 19 hit us!

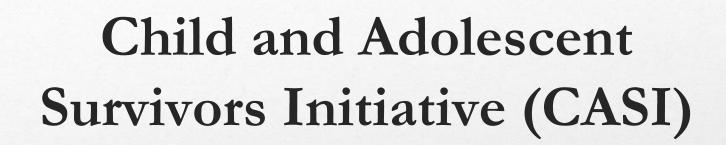
Collaboration/coordination between the two sectors as well as the country's CP and GBV services (health centers, police, justice, etc.) **have been slowed down** due to health restrictions and the breakdown of regular programs.

However, the PE and GBV skills of the social workers were acquired and they enabled the continuation of the response to cases (of sexual violence against children).



The CASI needs to move forward

- Assess (skills, capacities, presence) the GBV and CP actors on the care of child survivors of sexual violence in the pilot region of Diffa.
- Assess the needs of child survivors of sexual violence in all regions affected by the security crisis
- Mobilise resources to roll out the initiative in the other regions affected by the crisis: Tillaberi, Tahoua Maradi, Zinder, Agadez.
- Strengthen the initiative in HR in its second phase (60% minimum time for CASI Niger phase 2)
- Encourage national ownership of the initiative for its sustainability, including by community and state structures.



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CASI Coordination Tools

- a) Strengthening Coordination and Collaboration between CP/GBV coordination to ensure inclusion of child and adolescent survivors
- Service mapping and referral pathways Identify service gaps ,update referral pathways including services for child and adolescent survivors and focal persons contacts.
 - Standard Operating Procedures Identify whether the GBV and CP Standard Operating procedures in country have Child and Adolescent survivors of sexual violence issues included and how support is coordinated, does it contain the specific considerations for Child and adolescents survivors of sexual violence.

For Guidance to coordinators for creating referral pathways for child survivors <u>Click here</u> and Refer to GBV Referral Pathways South West Cameroon, Directory of Service Providers <u>here</u>









Continuation

- Local Service Agreements/Guidance note for Case Coordination This is a tool developed to support effective coordination of support to child and adolescent survivors in locations where both GBV and CP actors exist. Example of Iraq Guidance note for Case Coordination
- Humanitarian Response Plans/HNOs Support the GBV and CP coordination groups to ensure that the needs of child and adolescents survivors are reflected in the HRPs/HNOs









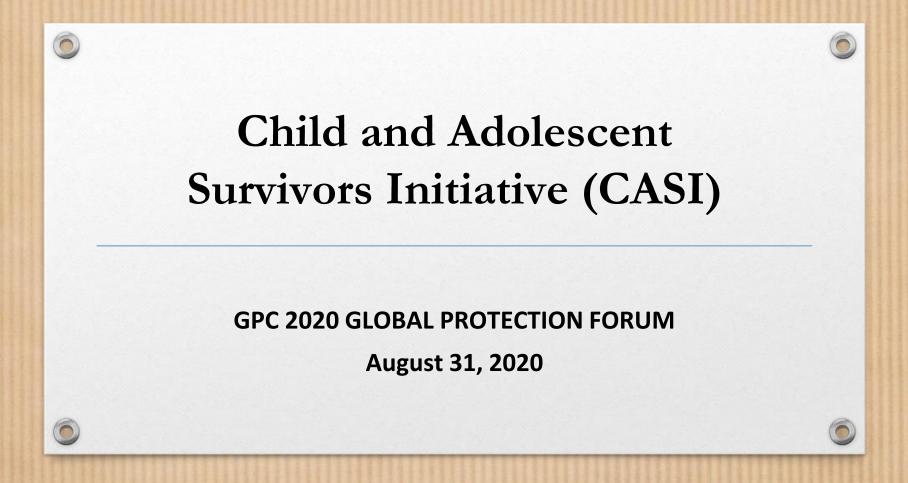
Continuation

- b) Development of tools and materials to support CP and GBV coordination groups
- Coordination tip sheet for COVID-19 this is a document that aim to inspire the GBV and CP coordination groups to closely work together and coordinate support to child and adolescents survivors of sexual violence. It encourages the GBV/CP actors to share priorities and develop inclusive working relationship throughout Humanitarian programme cycle. The final version of this document is available here
- ☐ CP/GBV field cooperation guidance Its between CP and GBV AoRs In the pipeline
- c) Analysis to understand barriers child and adolescent survivors face in accessing services 2 pilot countries
- To have in-depth understanding of barriers to child and adolescent access to services
- ☐ Develop and test methodology for child/adolescent action based barrier analysis



























CASI Phase II Overview

Technical Capacity Development:



Coordination:







8-month CASI Learning Program for CP and GBV case management supervisors/managers (South Sudan, Yemen)

Partnerships with NNGOs to strengthen capacity of GBV and CP CWs to support child and adolescent survivors, as well as to strengthen institutional capacity (South Sudan, Yemen)

- Global CP/GBV Community of Practice
- Global CASI Workshop for global technical support and coordination colleagues
- Coordination of CASI partners

Joint CP/GBV coordination support to CP and GBV coordination groups to ensure inclusion of child and adolescent survivors in service mapping, referral pathways, SOPs, needs identification, etc.

Development of tools and materials to support CP and GBV coordination groups (e.g., coordination tip sheet for COVID-19, CP/GBV field cooperation guidance)

Analysis to understand barriers child and adolescent survivors face in accessing services







CASI Learning Program: Overview

CM Supervision and Coaching Training

- Provided remotely/online for 4 days (4 hours each)
- Training package adapted and uploaded on Kaya platform
- 36 participants (25 F, 11M)
 attended the training. 10 INGOs,
 7 UN agencies, and 2 Ministry
 office and 17 NNGOs
- Pre and post assessment conducted to track knowledge change and confidence

Launch Workshop

- Provided remotely/online for 2 days (3 hours each)
- Share key partnerships concepts and humanitarian approaches
- Participants Signed a learning agreement
- 17 out of 20 participants regularly attended. (1 staff on leave, 2 staff turn over)

CCS Training

- Provided remotely/ online for 8 days (4 hours each)
- Training package adapted and uploaded in google
 classroom
- regularly attended (10 INGOs i.e. IRC, WV and PI, 7NNGOs-AYA and UNIDOR)

Partner Project Implementation

- Selected two NNGOs based on CASI evaluation matrix
- CP and GBV SCs involved in the entire process
- AYA from GBV and UNDIOR from CP were selected for subawards
- Finalized pre-award assessment









Challenges & Lessons Learned (to date)

Challenges

- No access to the internet or limited connectivity
- Difficulty in using different technologies/platforms such as Kaya, Google Classroom, Zoom, Kahoot, Jamboard, etc.
- Time constraints

Lessons Learned

- Familiarize participants with technology and platforms in advance
- Engage participants in regular communication and updates
- Need for more CP and GBV joint platforms









CASI Learning Program South Sudan: GBV Partner Active Youth Agency (AYA)

Vision

Empower, strengthen and build the capacity of communities through advocacy and communication, socio-economic activities, health and civic education for peaceful coexistence in South Sudan.

Operational Areas

Central Equatoria (Juba, Lobonok), Western Equatoria (Mundri West, Mundri East, Mvolo), Western Bahr El Ghazal (Raja)

15 years experience operating in South Sudan

9 years working on gender based violence and child protection









AYA's Experience with the CASI Learning Program

• Participated in remote capacity building trainings on case management supervision and coaching, CASI Learning Program launch workshop, and CCS



- Understood and learned about supervision skills, attitudes, knowledge/ experience, staff care and well being
- Necessary tools were shared with staff
- As a result confident and empowered to provide quality supervision to caseworkers



• Equipped with necessary knowledge and skills and able to advocate internally to adapt some best practices, tools, approaches and standards to CCS and support caseworkers to deliver quality case management to children and adolescent survivors of sexual violence









AYA's Cross Learning between CP and GBV

Need for regular capacity assessment that include skill, attitude, and knowledge to caseworkers

Emotional and psychosocial support is necessary to the child and adolescents as well as the caregiver/family members

Integrating 7 guiding principles of CCS and child friendly communication techniques across each steps of case management in working with child and adolescent survivors

Learned that at certain developmental stage or age of the child, trusted caregivers or social workers can make informed consent on behalf of the child while the child make informed assent



Learned based on global best practice CP supervisor support and supervises 5-6 case workers and one caseworker manage max of 25 caseloads. Whereas, GBV supervisors support 8 case workers and one caseworker manage max of 20 cases









From Learning to Practice: AYA's Project Implementation

Based on learning planned to conducted capacity assessment of caseworkers regularly and integrate it with the existing in house capacity action plan

Planned to improve the case management by including one on one supervision to caseworkers, group case management, observation, shadowing, etc.

Based on knowledge gained on CCS, planned to conduct CCS training to caseworkers within and to other organizations.

Collaboration and coordination between child protection actors and GBV actors will be strengthened

Previously AYA was referring some child survivors for other CP actors; however, with CASI technical capacity building, AYA will provide timely and quality case management and PSS services to children and adolescent survivors. In addition, planned to provide self care for CWs.









CASI Learning Program South Sudan: CP Partner Universal Intervention and Development Organization (UNIDOR)

Vision

To alleviate suffering, resolve conflict, prevent humanitarian crisis and save lives.

Operational Areas

Unity State (Leer, Mayendit, Koch, Panyinjiar)

16 years experience operating in South Sudan

6 years working on gender based violence and child protection









UNIDOR's Cross Learning between CP and GBV

Child Protection

- Mandatory reporting is an exception to principle of confidentiality. Thus, making sure sharing limited information.
- However, due to funding constraint in some place and context it is difficult to respond in timely and effective manner where there is no GBV partners.

Gender Based Violence

- Learned children disclose sexual abuse differently and disclosure is often a process rather than a single or specific event.
- Many cases go unreported because majority of child sexual abuse are interlinked with harmful traditional practices (ex. harmful, forced and early marriages) and preference to informal structures.

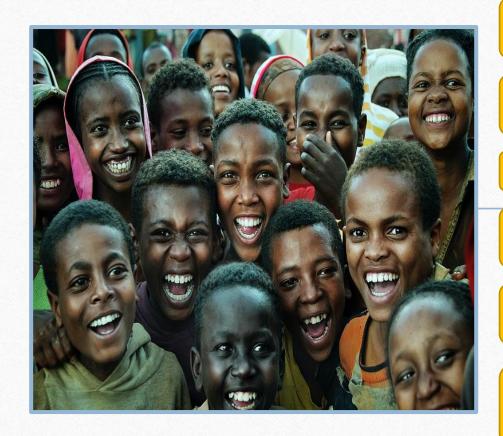








From Learning to Practice: UNIDOR's Project Implementation



Implement action plan for supervision during the CASI learning project period

Adapt supervision and coaching tools such as shadowing or observation to UNIDOR context

Arrange one-on-one supervision sessions with caseworkers

Adapt communication tools and techniques and share with caseworkers

Advocate further for senior managers to reduce the caseload to 25 or less per each case worker

Provide CCS training to caseworkers and other multisector that includes guiding principles, communication, PSS and coordination











Thank you!



