



FREE LEGAL AID DIRECTORY FOR INTERNALLY DISPLACED AND CONFLICT-AFFECTED PEOPLE IN UKRAINE (LUHANSKA OBLAST)

This legal aid directory has been developed by the Protection Cluster in Ukraine to provide information about free legal aid services for IDPs and the conflict-affected population, and to facilitate information sharing and legal aid referrals.

*For any queries regarding this legal aid directory, please contact:
UkraineInfoManagement@unhcr.org*

Main definitions

* All types of legal assistance:

- Civil documentation (birth, marriage, death).
- IDP registration.
- Housing, Land and Property (all property related issues, including property dispute and compensation).
- Access to social services.
- Freedom of movement.
- Access to financial assistance (including IDP payments and pensions).
- Court case assistance.
- Legal assistance to SGBV survivors.
- Other legal assistance.

** Primary and secondary legal aid and access to electronic services of the Ministry of Justice of Ukraine:

- Provision of legal information; consultations and clarifications on legal issues.
- Preparation of applications, complaints and other legal documents, including procedural documents.
- Protection.
- Realization of representation of interests of the persons entitled to such assistance in courts, other state bodies, local authorities, before other persons.
- Access to electronic services of the Ministry of Justice of Ukraine.
- Mobile and remote access points to legal assistance.

The Free Legal Aid Directory for IDPs and Conflict-Affected People includes international and national organizations, as well as a network of national Free Legal Aid Centers providing primary and secondary legal assistance in line with the provisions of the 2011 Law of Ukraine on 'Free Legal Aid'. Free primary legal aid refers to assistance with access to law: consultation and explanation of legal issues; support in drafting legal requests, complaints and other legal documents (excluding procedural documents); as well as support accessing secondary legal aid and mediation. Free secondary legal aid refers to access to justice: representation of people in courts, as well as tribunals and other government bodies; and drafting procedural documents.

According to the Law of Ukraine on Free Legal Aid, primary legal assistance is provided to all citizens of Ukraine, while secondary legal assistance is provided only to certain categories of marginalized people.

The Free Legal Aid Directory does not list all government Free Legal Aid Centers. For a list of all centres, please consult the following websites:

- Coordination center: <http://www.legalaid.gov.ua/ua/kontakty>
- Regional Centers: <http://www.legalaid.gov.ua/ua/tsentry-z-nadannia-bezoplatnoi-vtorynnoi-pravovoi-dopomohy>
- Local Offices: <http://www.legalaid.gov.ua/ua/local-centres>

All types of legal assistance* - Civil documentation (birth, marriage, death); IDP registration; Housing, Land and Property (all property related issues, including property dispute and compensation); Access to social services; Freedom of movement; Access to financial assistance (including IDP payments and pensions); Court case assistance; Legal assistance to SGBV survivors; Other legal assistance.

Legal Aid Telephone Hotlines

All hotlines listed below have nationwide coverage.

№	ORGANIZATION	WEBSITE	TYPE(S) OF LEGAL ASSISTANCE PROVIDED	PHONE	OPERATING DAYS AND HOURS
1	All-Ukrainian Youth Public Organization "Vinnytsia Human Rights Group"	www.vpg.org.ua	All types of legal assistance*	38(067)7274670 Natalia 38(097)1432639 Kateryna 38(050)5297166 Roman	9:00 a.m. - 6:00 p.m. Monday - Friday
2	CF "Goreniye"	www.fgorenie.org	All types of legal assistance*	38(050)0445601 38(066)3555246 38(068)5699306 38(067)5626401 38(073)1063467 Skype: yurist.gorenie.dp yurist.gorenie.dn yurist.gorenie.zp yurist.gorenie.kh	9:00 a.m. - 5:00 p.m. Monday - Friday
3	Charitable Organization "Right to Protection"	www.r2p.org.ua	All types of legal assistance*	38(099)5075090 (int. 750,751) – incl. Viber 38(098)5976472 38(063)4968088 38(094)9056764	9:00 a.m. - 6:00 p.m. Monday - Friday
4	Chernihiv Public Committee for Protection of Human Rights	www.protection.org.ua	All types of legal assistance* Help in circulation in the European Court of Human Rights	38(0462)612532	10:00 a.m. - 5:00 p.m. Monday - Friday
5	Chuhuiv Human Rights Group	www.pereselenci.kh.ua	All types of legal assistance*	38(097)1793822	9:00 a.m. - 6:00 p.m. Monday – Friday

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6	Civil society organization "La Strada-Ukraine"	www.la-strada.org.ua	Civil documentation (birth, marriage, death) IDP registration Access to social services Freedom of movement Court case assistance Legal assistance to SGBV survivors Consultations regarding labor law (National hotline of prevention of domestic violence, human trafficking and gender-based discrimination)	38(800)500335 (free of charge from landlines phones for territory of Ukraine) 116123 (free of charge from mobile phones)	24/7
7	Civil society organization "La Strada-Ukraine"	www.la-strada.org.ua	Civil documentation (birth, marriage, death) IDP registration Access to social services Freedom of movement Court case assistance Legal assistance to SGBV survivors Consultations regarding labor law (National Children's hotline)	38(800)5005 (free of charge from landlines phones for territory of Ukraine) 116111 (free of charge from mobile phones)	12:00 a.m. - 4:00 p.m. Monday - Friday
8	Crimea SOS	www.krymsos.com	All types of legal assistance*	Kyiv: 38(063)0731619 38(095)0315397 Kherson: 38(095)2775355	10:00 a.m. - 7:00 p.m. Monday – Friday (callback for missed calls in non-working time)
9	Danish Refugee Council	www.drc.dk	All types of legal assistance*	380953642810	9:00 a.m. - 6:00 p.m. Monday - Friday
10	Donbas SOS, Non-Government Organization	www.donbasssos.org , www.fb.com/DonbassSOS/ online reception http://www.donbasssos.org/online_ua/	All types of legal assistance*	0 800 309 110 Viber: +38 093 500 69 18 Skype: login "Donbas SOS"	Monday - Friday: 9:00-21:00, Saturday -Sunday: 9:00-18:00
11	Egida Zaporizhzhya		Housing, Land and Property (all property related issues, including property dispute and compensation) Court case assistance	38(093)0021629	10:00 a.m. - 5:00 p.m. Monday - Friday

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			Other legal assistance		
12	Kharkiv Human Rights Protection Group	www.khpg.org	All types of legal assistance*	38(057)7006281 38(057)7006772 38(050)4053015	10:00a.m.-6:00p.m.
13	NGO "Stantsiya Kharkiv"	www.station.kharkov.ua	All types of legal assistance* Redirection of administrative services centers, centers providing legal services, the provision of information, which have been moved and state judicial authorities to uncontrolled territories, alimony, deprivation of parental rights, etc.	38(050)6904516	
14	NGO «Active citizen position»	www.facebook.com/groups/citizen1agp	Primary legal aid: assistance in armed conflict and military aggression victim status obtaining by adults and children; Housing, Land and Property (all property related issues, including property dispute and compensation); consultations of moral harm compensation; Civil documentation (birth, marriage, death); IDP registration; access to social services; freedom of movement; the order of permitting documents registration; access to financial assistance (including IDP payments and pensions); medical law consultations (free medical care right, the relationship between patients, medical personnel, medical institutions); consulting in education right (free preschool education right, free secondary and higher education, the state target support for students); access to public information, petition of citizens; basic legal literacy trainings; secondary legal aid: assistance with legal representation before courts; appeal to the European Court of Human Rights; supporting social groups of IDPs; other legal assistance. Advocacy.	38(067)6240042 38(044)2273539	10:00 a.m. - 6:00 p.m. Monday – Friday; 10:00 a.m. - 4:00 p.m. Saturday
15	Norwegian Refugee Council	www.nrc.no	Civil documentation (birth, marriage, death) IDP registration Housing, Land and Property (all property related issues, including property dispute and compensation) Access to social services Freedom of movement	NRC Ukraine Hotline 0 800 302 007 Free of charge from all landline and mobile phones within Ukraine	9:00 a.m. - 5:00 p.m. Monday - Friday

All types of legal assistance* - Civil documentation (birth, marriage, death); IDP registration; Housing, Land and Property (all property related issues, including property dispute and compensation); Access to social services; Freedom of movement; Access to financial assistance (including IDP payments and pensions); Court case assistance; Legal assistance to SGBV survivors; Other legal assistance.

			Access to financial assistance (including IDP payments and pensions) Court case assistance		
16	PO "East Human Rights Group"	www.vpg.net.ua	All types of legal assistance*	380938432181 Pavlo 380956554395 Vira 380679441010 Ivan	24/7
17	PO "Legal and Political Research Centre "SIM"	www.centre7.org.ua	All types of legal assistance*	38(032)2432550 (available beyond working hours) 38(068)7547162 38(066)1059778	9:00 a.m. - 6:00 p.m. Monday - Friday
18	Public Initiative VOSTOK SOS	www.vostok-sos.org	All types of legal assistance*	38(050)8237702 38(066)6866512 38(098)8088193 38(093)2951827	10:00 a.m. - 7:00 p.m. Monday - Friday
19	Public Organization "Agency for Democratic Development of Donbas"	www.zminy-misto.com	All types of legal assistance*	38(066)7112613 38(063)5165361	24/7
20	United Nations High Commissioner for Refugees (UNHCR)	http://unhcr.org.ua/uk/	All types of legal assistance* <i>Please note: UNHCR hotline operators do not provide legal consultations. All legal assistance requests that come to the hotline are daily referred to Right To Protection (R2P) or The Tenth of April lawyers in respective offices in Ukraine. Lawyers call people back within three working days.</i>	0800307711	9:00 a.m. - 6:00 p.m. Monday – Friday.
21	Zaporizhzhya Public Organization "Lacho Drom"		Civil documentation (birth, marriage, death) IDP registration Access to social services Access to financial assistance (including IDP payments and pensions)	38(063)2840200	24/7

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Office consultations and mobile teams in Luhanska oblast

No	ORGANIZATION	WEBSITE	METHOD OF PROVIDING LEGAL AID	TYPE(S) OF LEGAL ASSISTANCE PROVIDED	ADDRESS	PHONE	OPERATING DAYS AND HOURS
1	BO "Luhansk Oblast Society" All-Ukrainian Network of People Living with HIV/AIDS"	www.facebook.com/plwh.lugansk/	Office consultation	Civil documentation (birth, marriage, death) IDP registration Access to social services Freedom of movement Access to financial assistance (including IDP payments and pensions) Legal assistance to SGBV survivors Protecting the rights of HIV - positive people (illegal dismissal of HIV-positive status, disclosure of information on the health status of HIV - infected person, employee medical facilities and so forth.) Representation of their interests in state structures	Rubizhne, 30 Let Pobedy 10, 93012	38(050)6330981 38(093)8527605 Kalienov lawyer	9:00a.m.-5:00p.m. Monday - Friday
2	Charitable Organization "Right to Protection"	www.r2p.org.ua	Office consultation	All types of legal assistance*	Severodonetsk, YRC "Mriia" Quarter, 2, of. 12	38(099)5075090 (also Viber) 38(094)9056764 38(098)5976472 38(063)4968088	8:00a.m.-5:00p.m. Monday - Friday
3	Charitable Organization "Right to Protection"	www.r2p.org.ua	Mobile team	All types of legal assistance*		38(099)5075090 (also Viber) 38(094)9056764 38(098)5976472 38(063)4968088	

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4	Milove Local Centre for Free Secondary Legal Aid	http://kharkiv.legalaid.gov.ua/ua/c-centr/milovskiy	Office consultation	Primary and secondary legal aid and access to electronic services of the Ministry of Justice of Ukraine**	Milove, Myru Str., 37	38(06465)22949	
5	Norwegian Refugee Council	www.nrc.no	Office consultation	Civil documentation (birth, marriage, death) IDP registration Housing, Land and Property (all property related issues, including property dispute and compensation) Access to social services Freedom of movement Access to financial assistance (including IDP payments and pensions) Court case assistance	Severodonetsk, Fedorenko Str., 10, 1 floor	NRC Ukraine Hotline 0 800 302 007 Free of charge from all landline and mobile phones within Ukraine	9:00a.m.-5:00p.m. Monday - Friday
6	Norwegian Refugee Council	www.nrc.no	Office consultation	Civil documentation (birth, marriage, death) IDP registration Housing, Land and Property (all property related issues, including property dispute and compensation) Access to social services Freedom of movement Access to financial assistance (including IDP payments and pensions) Court case assistance	Stanytsia Luhanska, Tsentralna St. 30 (previously Lenin St.)	NRC Ukraine Hotline 0 800 302 007 Free of charge from all landline and mobile phones within Ukraine	9:00a.m.-4:00p.m. Monday - Friday

All types of legal assistance* - Civil documentation (birth, marriage, death); IDP registration; Housing, Land and Property (all property related issues, including property dispute and compensation); Access to social services; Freedom of movement; Access to financial assistance (including IDP payments and pensions); Court case assistance; Legal assistance to SGBV survivors; Other legal assistance.

7	Norwegian Refugee Council	www.nrc.no	Mobile team	Civil documentation (birth, marriage, death) IDP registration Housing, Land and Property (all property related issues, including property dispute and compensation) Access to social services Freedom of movement Access to financial assistance (including IDP payments and pensions) Court case assistance		NRC Ukraine Hotline 0 800 302 007 Free of charge from all landline and mobile phones within Ukraine	9:00a.m.-5:00p.m. Monday - Friday
8	PO "East Human Rights Group"	www.vpg.net.ua	Office consultation	All types of legal assistance*	Lysychansk, Voroshylova Str., 5, of. 203.	380968688502	10:00a.m.-16:00p.m. Monday - Friday
9	PO "East Human Rights Group"	www.vpg.net.ua	Mobile team	All types of legal assistance*		380968688502	
10	Public Initiative VOSTOK SOS	www.vostok-sos.org	Office consultation	All types of legal assistance*	Rubizhne, Myru Str.,36, Charity Fund "Hope", 1st floor, of. 18	38(095)3748270	Monday - Saturday (upon appointment)
11	Public Initiative VOSTOK SOS	www.vostok-sos.org	Office consultation	All types of legal assistance*	Sievierodonetsk, Haharina Str.,78-Б, Former kindergarten, 2nd floor, entrance from the yard	38(068)8272895 38(095)3748205	8:00 a.m.-5:00p.m. Monday - Friday

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12	Public Initiative VOSTOK SOS	www.vostok-sos.org	Office consultation	All types of legal assistance*	Starobilsk, Tsentralna Str. (Kommunarov), 25, Charity Fund "Oberig", 2nd Floor	38(068)8272896 38(095)3748260	8:00a.m.-5:00 p.m. Monday - Friday
13	Severodonetsk Local Centre for Free Secondary Legal Aid	http://luhansk.legalaid.gov.ua/ua/mistsevi-tsenyry/sever-mc	Office consultation	Primary and secondary legal aid and access to electronic services of the Ministry of Justice of Ukraine**	Sieverodonetsk, Hoholia Str.,24	38(099)5264854 38(06452)42543	9:00a.m.-6:00p.m. Monday - Friday
14	Starobilsk Local Centre for Free Secondary Legal Aid	http://luhansk.legalaid.gov.ua/ua/mistsevi-tsenyry/starob-mc	Office consultation	Primary and secondary legal aid and access to electronic services of the Ministry of Justice of Ukraine**	Starobilsk, Trudova Str., 12	38(099)2961821 38(098)2803739 38(06461)24646	9:00a.m.-6:00p.m. Monday - Friday

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