



COVID-19 RESPONSE MOZAMBIQUE MAPPING OF PROTECTION STANDARDS

Location: _____ **Cluster:** _____ **Date:** _____ **Focal Point:** _____

The purpose of the following checklist is to assist you in mapping the extent to which key protection services are in place across cluster’s response to COVID-19. The checklist is not a performance evaluation but rather assists in identifying and responding to gaps. If you are in doubt rather check “No”. For further guidance and support, contact Protection Cluster Coordinators:

1. National Protection Cluster Coordinator: Jessica Möttö, mottoj@unhcr.org
2. Sofala Protection Cluster Coordinator, Deiliany Lazara de Souza, lazarade@unhcr.org
3. Cabo Delgado Protection Cluster Coordinator, Eduardo Burmeister, burmeister@unhcr.org

#	Category	Activities/ Services	Yes, in place	No, not fully in place	Comments (In case answer varies per site, please clarify)
1	Health	Health centers are established and scale of services is proportionate to the size of population to be served.	<input type="checkbox"/>	<input type="checkbox"/>	
		Inclusive and meaningful access (local language, images, sign language etc.) to information on hygiene measures, health infrastructures and health made available in communities.	<input type="checkbox"/>	<input type="checkbox"/>	
		Health facilities and routes to them are away from actual or potential threats such as violence; especially the risk or threat of gender-based violence (GBV), disability based violence and attacks from armed groups.	<input type="checkbox"/>	<input type="checkbox"/>	



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		Medical treatment is available and accessible for all, including vulnerable groups such as IDPs and refugees	<input type="checkbox"/>	<input type="checkbox"/>	
		Healthcare staff are trained and sensitised on disability and associated healthcare needs, and in how to respectfully communicate with people with disabilities and older people	<input type="checkbox"/>	<input type="checkbox"/>	
		Confidentiality and privacy is respected in any form of consultation, counseling or personal information sharing to avoid stigmatization	<input type="checkbox"/>	<input type="checkbox"/>	
		Referral pathways to health care services kept up-to-date and disseminated in communities	<input type="checkbox"/>	<input type="checkbox"/>	
		Aid workers and volunteers have been trained or sensitized on PSEA standards and have signed a PSEA declaration/Code of Conduct.	<input type="checkbox"/>	<input type="checkbox"/>	
		PSEA reporting mechanism accessible to beneficiaries	<input type="checkbox"/>	<input type="checkbox"/>	
		PSEA messaging, including information on reporting mechanisms, is included in information materials/ community engagement activities.	<input type="checkbox"/>	<input type="checkbox"/>	
2	WASH	WASH facilities, especially for hand washing, accessible in all communities.	<input type="checkbox"/>	<input type="checkbox"/>	
		Sphere standards on minimum emergency water quantities for households, isolation centers and other facilities, such as hospitals, adhered to.	<input type="checkbox"/>	<input type="checkbox"/>	
		Vulnerable groups, including persons with disabilities, older persons, persons with underlying	<input type="checkbox"/>	<input type="checkbox"/>	



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	medical conditions, women and children prioritized for WASH distributions.			
	Inclusive access to information on prevention and mitigation measures, including proper hand washing and social distancing, shared in communities in local languages.	<input type="checkbox"/>	<input type="checkbox"/>	
	WASH facilities, including latrines are well lit.	<input type="checkbox"/>	<input type="checkbox"/>	
	Beneficiaries know where to access clean water and know how to obtain it.	<input type="checkbox"/>	<input type="checkbox"/>	
	Sanitation facilities are safe for the users (e.g. have separate entrances for women and men, have locks on the door), in addition to being culturally acceptable and avoid stigmatization of their users.	<input type="checkbox"/>	<input type="checkbox"/>	
	Water distribution points and sanitation facilities are centrally located and not too far from dwellings so that people with chronic diseases, disabilities and older people can access them	<input type="checkbox"/>	<input type="checkbox"/>	
	Access to WASH facilities and services are monitored and service diversion or access restrictions are reported to relevant authorities.	<input type="checkbox"/>	<input type="checkbox"/>	
	Communities consulted on the establishment of WASH facilities	<input type="checkbox"/>	<input type="checkbox"/>	
	Aid workers and volunteers have been trained or sensitized on PSEA standards and have signed a PSEA declaration/Code of Conduct.	<input type="checkbox"/>	<input type="checkbox"/>	



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		PSEA reporting mechanism accessible to beneficiaries	<input type="checkbox"/>	<input type="checkbox"/>	
		PSEA messaging, including information on reporting mechanisms, is included in information materials/community engagement activities.	<input type="checkbox"/>	<input type="checkbox"/>	
3	Shelters	Camps and camp-like settings are well lit for security reasons.	<input type="checkbox"/>	<input type="checkbox"/>	
		The accommodation spaces are distributed in an age, gender and diversity sensitive manner e.g. women are part of process to identify, materials for shelters, proper lighting, locks included.	<input type="checkbox"/>	<input type="checkbox"/>	
		Space for families to remain together is available.	<input type="checkbox"/>	<input type="checkbox"/>	
		Cases of family separation identified and reported to authorities.	<input type="checkbox"/>	<input type="checkbox"/>	
		Standards of safe location and time for NFI distribution that adhere to minimum precautionary measures defined by health authorities established.			
		Unaccompanied older persons, girls and boys are accommodated and are being cared for and supported by the community.	<input type="checkbox"/>	<input type="checkbox"/>	
		Respect minimum space standards and partitions to facilitate social distancing in shelters to minimize risks of exploitation and abuse, especially in vulnerable urban neighborhoods.	<input type="checkbox"/>	<input type="checkbox"/>	
		Aid workers and volunteers have been trained or sensitized on PSEA standards and have signed a PSEA declaration/Code of Conduct.	<input type="checkbox"/>	<input type="checkbox"/>	



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		PSEA reporting mechanism accessible to beneficiaries	<input type="checkbox"/>	<input type="checkbox"/>	
		PSEA messaging, including information on reporting mechanisms, is included in information materials/community engagement activities.	<input type="checkbox"/>	<input type="checkbox"/>	
4	CCCM	Risk of violence, especially GBV, disability based violence and PSEA, examined and monitored in relation to access to and use of WASH facilities, such as water collection points.	<input type="checkbox"/>	<input type="checkbox"/>	
		There is control and oversight on who enters or exits the site, all actors carrying out activities are registered.	<input type="checkbox"/>	<input type="checkbox"/>	
		Security personal is present and act to mitigate any security risk.	<input type="checkbox"/>	<input type="checkbox"/>	
		Distribution of NFIs, including soap or water tanks is safe and accessible for all, including women, children, and elderly, and persons with disabilities, prioritizing vulnerable groups.	<input type="checkbox"/>	<input type="checkbox"/>	
		Community-led committee managing the site, with equal gender representation, established and supported.			
		Community tensions and discrimination of groups and/or individuals monitored and reported in a timely manner.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
		Aid workers and volunteers have been trained or sensitized on PSEA standards and have signed a PSEA declaration/Code of Conduct.	<input type="checkbox"/>	<input type="checkbox"/>	
		PSEA reporting mechanism accessible to beneficiaries	<input type="checkbox"/>	<input type="checkbox"/>	



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		PSEA messaging, including information on reporting mechanisms, is included in information materials/community engagement activities.	<input type="checkbox"/>	<input type="checkbox"/>	
5	Food security	Vulnerability criteria adhered to during food distributions.	<input type="checkbox"/>	<input type="checkbox"/>	
		Complaint and feedback mechanisms, such as Linha Verde 1458, leveraged to disseminate information on special measures or changes in food distributions.			
		Distribution sites meet standards of minimum precautionary measures defined by health authorities.	<input type="checkbox"/>	<input type="checkbox"/>	
		Continuation of food distribution to highly vulnerable communities ensured to avoid secondary negative impact of COVID-19, such as sexual exploitation and abuse.	<input type="checkbox"/>	<input type="checkbox"/>	
		Beneficiaries know when and how to access food assistance.	<input type="checkbox"/>	<input type="checkbox"/>	
		Aid workers and volunteers, community leaders and members of committees have been trained or sensitized on PSEA standards and have signed a PSEA declaration/Code of Conduct.	<input type="checkbox"/>	<input type="checkbox"/>	
		PSEA reporting mechanism accessible to beneficiaries	<input type="checkbox"/>	<input type="checkbox"/>	
		Food-for-work, cash-for-work and livelihoods programs are designed and implemented in ways that take account of the capacities of people with disabilities, older people and their caregivers seek	<input type="checkbox"/>	<input type="checkbox"/>	



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		to overcome or compensate for barriers to their participation.			
		PSEA messaging, including information on reporting mechanisms, is included in information materials/community engagement activities.	<input type="checkbox"/>	<input type="checkbox"/>	
6	Education	Alternative and inclusive solutions for children without access to remote learning mediums identified and implemented.	<input type="checkbox"/>	<input type="checkbox"/>	
		Special considerations of the specific needs of girls during school closures identified and monitored.	<input type="checkbox"/>	<input type="checkbox"/>	
		Referral pathways and access to mental health and psychosocial support for children established and maintained.	<input type="checkbox"/>	<input type="checkbox"/>	
		Inclusive access to information. on COVID-19 for children developed and disseminated in communities	<input type="checkbox"/>	<input type="checkbox"/>	
		Children at risk of dropping out of school identified and prioritized for assistance.	<input type="checkbox"/>	<input type="checkbox"/>	
		Guidelines and mechanisms to monitor and report instances of abuse and exploitation put in place, including SEA affecting children.	<input type="checkbox"/>	<input type="checkbox"/>	
		Children in camp and camp-like settings prioritized for assistance in ensuring continuity of education	<input type="checkbox"/>	<input type="checkbox"/>	
		Aid workers, teachers and volunteers have been trained or sensitized on PSEA standards and have signed a PSEA declaration/Code of Conduct.	<input type="checkbox"/>	<input type="checkbox"/>	



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		Child friendly PSEA reporting mechanism accessible to children and their families.	<input type="checkbox"/>	<input type="checkbox"/>	
		Child friendly PSEA messaging, including information on reporting mechanisms, is included in information materials/community engagement activities.	<input type="checkbox"/>	<input type="checkbox"/>	
7	Nutrition	An assessment has been conducted to identify protection threats and health standards around the delivery locations.	<input type="checkbox"/>	<input type="checkbox"/>	
		Delivery locations meet standards of minimum precautionary measures defined by health authorities.	<input type="checkbox"/>	<input type="checkbox"/>	
		Distribution times and locations are safe for beneficiaries to travel to the distribution point and return home without exposure to further risk of harm. Alternative distribution locations considered due to movement restrictions.	<input type="checkbox"/>	<input type="checkbox"/>	
		Inclusive access to information on COVID-19 and nutrition (e.g. breastfeeding and COVID-19) ensured.	<input type="checkbox"/>	<input type="checkbox"/>	
		Priority access to services and distribution given to nutritionally vulnerable groups (i.e. children with SAM, PLW with acute malnutrition, persons with pellagra, older people, pregnant and lactating women etc.)	<input type="checkbox"/>	<input type="checkbox"/>	
		A system is designed for regularly finding out about new nutrition-related needs, e.g.	<input type="checkbox"/>	<input type="checkbox"/>	



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		through IDP/Refugee camp committees, elders, or women's groups to ensure secondary negative effects of COVID-19 are identified and responded to in a timely manner.			
		Methodology of provision of services and space arrangements are designed to meet minimum standards set by health professionals	<input type="checkbox"/>	<input type="checkbox"/>	
		Aid workers and volunteers have been trained or sensitized on PSEA standards and have signed a PSEA declaration/Code of Conduct.	<input type="checkbox"/>	<input type="checkbox"/>	
		PSEA reporting mechanism accessible to beneficiaries	<input type="checkbox"/>	<input type="checkbox"/>	
		PSEA messaging, including information on reporting mechanisms, is included in information materials/community engagement activities.	<input type="checkbox"/>	<input type="checkbox"/>	
8	Protection	Referral pathways established and kept up to date.	<input type="checkbox"/>	<input type="checkbox"/>	
		Community Based Protection activities scaled up and information on COVID-19 disseminated in communities.	<input type="checkbox"/>	<input type="checkbox"/>	
		Specialized services and assistance are available for persons with physical and mental health issues	<input type="checkbox"/>	<input type="checkbox"/>	
		Tools are provided to ensure that cases are adequately identified and referred on a timely basis, follow up and case monitoring is conducted.	<input type="checkbox"/>	<input type="checkbox"/>	
		Dissemination and application of existing international standards and guidelines.	<input type="checkbox"/>	<input type="checkbox"/>	



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		Advocacy actions on behalf of clusters and affected population carried out to ensure protection risks and needs adequately addressed.	<input type="checkbox"/>	<input type="checkbox"/>	
		Issues of Housing Land and Properties rights have been adequately identified, such as loss of land, evictions and loss of shelters	<input type="checkbox"/>	<input type="checkbox"/>	
		Issues of lack of documentation are identified and referred to relevant authorities	<input type="checkbox"/>	<input type="checkbox"/>	
		Police and relevant security services, including Community Police, cover the site and address as needed security incidents	<input type="checkbox"/>	<input type="checkbox"/>	
		Complaint and feedback mechanisms are in place using different modalities to cater for different preferences/culture/access and the communities are aware of their functioning	<input type="checkbox"/>	<input type="checkbox"/>	
		Protection focal points and aid workers have been trained or sensitized on PSEA standards and have signed a PSEA declaration/Code of Conduct..	<input type="checkbox"/>	<input type="checkbox"/>	
		PSEA reporting mechanism accessible to beneficiaries	<input type="checkbox"/>	<input type="checkbox"/>	
		PSEA messaging, including information on reporting mechanisms, is included in information materials/community engagement activities.	<input type="checkbox"/>	<input type="checkbox"/>	
9	Child protection	Specific arrangements are in place for appropriate alternative care for unaccompanied and separated children.	<input type="checkbox"/>	<input type="checkbox"/>	
		Alternative solutions, due to closure of CFS, for safe spaces for children are available and accessible.	<input type="checkbox"/>	<input type="checkbox"/>	



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		Training is provided for new staff and partners on how to identify children at risk and how to conduct case referral and management	<input type="checkbox"/>	<input type="checkbox"/>	
		Family tracing and reunification services are coordinated and carried out in the child's best interests	<input type="checkbox"/>	<input type="checkbox"/>	
		Quarantine and isolation centers ensure safety for girls and boys, including safety from human trafficking and exploitation	<input type="checkbox"/>	<input type="checkbox"/>	
		Aid workers and volunteers have been trained or sensitized on PSEA standards and have signed a PSEA declaration/Code of Conduct.	<input type="checkbox"/>	<input type="checkbox"/>	
		PSEA reporting mechanism accessible to beneficiaries	<input type="checkbox"/>	<input type="checkbox"/>	
		PSEA messaging, including information on reporting mechanisms, is included in information materials/community engagement activities.	<input type="checkbox"/>	<input type="checkbox"/>	
10	GBV	GBV prevention and response services are survivor centred and respect confidentiality.	<input type="checkbox"/>	<input type="checkbox"/>	
		Psychosocial support is available and accessible to survivors.	<input type="checkbox"/>	<input type="checkbox"/>	
		Legal services including counselling of survivors is pro-bono, available and accessible.	<input type="checkbox"/>	<input type="checkbox"/>	
		SOPs on prevention and response to GBV is in place and functioning.	<input type="checkbox"/>	<input type="checkbox"/>	
		Regular awareness and sensitization sessions are conducted for the affected population including the host community	<input type="checkbox"/>	<input type="checkbox"/>	



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		Material support for SGBV survivors available, timely and adequate. Distribution should be culturally sensitive	<input type="checkbox"/>	<input type="checkbox"/>	
		Support is provided to activities that aim to raise awareness on GBV and that combat discrimination and other underlying causes.	<input type="checkbox"/>	<input type="checkbox"/>	
		Information about GBV prevention and response, including how and where to access relevant assistance and services, is readily available to all survivors.	<input type="checkbox"/>	<input type="checkbox"/>	
		Male engagement activities initiated and supported.	<input type="checkbox"/>	<input type="checkbox"/>	
		Aid workers and volunteers have been trained or sensitized on PSEA standards and have signed a PSEA declaration/Code of Conduct.	<input type="checkbox"/>	<input type="checkbox"/>	
		PSEA reporting mechanism accessible to beneficiaries	<input type="checkbox"/>	<input type="checkbox"/>	
		PSEA messaging, including information on reporting mechanisms, is included in information materials/community engagement activities.	<input type="checkbox"/>	<input type="checkbox"/>	
11	PSEA	PSEA declaration available to all sectors staff and volunteers and signed.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
		Adequate PSEA messaging, including child friendly develop to be incorporated in sector community engagement activities.	<input type="checkbox"/>	<input type="checkbox"/>	
		Remote PSEA training package developed and available for facilitation to Aid workers	<input type="checkbox"/>	<input type="checkbox"/>	
		Remote PSEA sensitization platform developed and available to priority sectors volunteers	<input type="checkbox"/>	<input type="checkbox"/>	



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		Inter-agency functional referral pathway to assistance services and investigation offices	<input type="checkbox"/>	<input type="checkbox"/>	
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