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Agência da ONU para Refugiados

MINISTÉRIO DA
JUSTIÇA E
SEGURANÇA PÚBLICA



**PÁTRIA AMADA
BRASIL**
GOVERNO FEDERAL

**WELCOME TO BRAZIL!
YOU ARE SAFE HERE!**



WHO CAN BE RECOGNIZED AS A REFUGEE IN BRAZIL?

If you cannot return to your country because your life, physical integrity or freedom are at risk or under threat, you can apply for asylum in Brazil. The National Committee for Refugees (Conare) is the Brazilian government body responsible for analysing every application and making a decision in each case.

Brazil recognizes as a refugee any individual who left his/her country of origin due **to a well-founded fear of persecution on the grounds of race, religion, nationality, political opinion, or membership of a particular social group, or due to serious and widespread violations of human rights in the country of origin.**

WHAT IS THE DIFFERENCE BETWEEN MIGRANTS AND REFUGEES?

REFUGEES

Persons forced to flee their country because their life, physical integrity or freedom are at risk.

Cannot or do not want to return to their country of origin because their government is unable to protect them.

MIGRANTS

Persons that move voluntarily seeking better life conditions.

Can choose to return home and continue receiving protection from their government.

ATTENTION!

If you are an asylum seeker and need international protection, you can access Sisconare and apply for asylum. All information shared at the time of request is **confidential** and **will not be shared with authorities from your country of origin.**

ACCESS SISCONARE HERE: [SISCONARE.MJ.GOV.BR](https://sisconare.mj.gov.br)

However, if there are other reasons why you left your country, according to the Brazilian Migration Law (Law nº 13.445, of May 24th 2017), you can seek migratory regularization in Brazil. Find the nearest civil society institution or the Federal Police to clarify your doubts.

HOW CAN YOU APPLY FOR ASYLUM IN BRAZIL?



STEP 1: GATHER ALL POSSIBLE DOCUMENTS

Before you start your application for asylum gather all relevant supporting documents, such as **personal documents, photos, certificates, videos, reports, messages, emails, news, and more.**

IMPORTANT! Persons without documents can also apply for asylum. However, the more documents you present, the more elements will be taken in consideration on the analysis of your claim.



STEP 2: REGISTER ON SISCONARE

Register on Sisconare and you will receive an email to create your access password. **ATTENTION: KEEP YOUR PASSWORD IN A SAFE PLACE!**



Remember: in order to register in Sisconare you must have an email address.



STEP 3: COMPLETE THE ASYLUM CLAIM FORM

Enter Sisconare with your password and complete the asylum application form. You can apply for asylum individually or if you have other dependent family members in Brazil you can include them in your application.

Answer all the questions of the form in detail and include all documents gathered on step 1.

After completing the form, a control number will be generated, which can be found by clicking the notifications button  or the bell  in the upper right corner of the system.



STEP 4: GO TO THE FEDERAL POLICE

- **Go to the Federal Police so that your asylum claim will be received, and your Protocol issued (Asylum Seeker Identification document)**
- In order to facilitate the service, bring a copy (printed or written down) of your Sisconare control number.
- Check if it is necessary:
 - To schedule an appointment previously at the Federal Police to have your asylum claim received.
 - To take a recent photo of yourself, that will be attached to your Protocol.

IMPORTANT! Your asylum claim will only be completed after this appointment at the Federal Police.

STAY TUNED!

- Your Protocol must be renewed annually.
- With the Protocol, the asylum seeker can obtain his/her working permit (Carteira de Trabalho, CTPS), Individual Tax Identification Number (Cadastro de Pessoa Física - CPF) and access all public services available in Brazil.



STEP 5: WAIT FOR CONARE'S DECISION

- Conare will analyze your case and contact you to continue the process.
- **It is essential to keep your contact information updated and access Sisconare at least once a month to receive notifications about your asylum claim, such as scheduling your interview and the final decision of the case.**

How do I update my contact information?

- 1) Once you are registered at Sisconare: update your contact information in the system.
- 2) If you have not registered at Sisconare: send new data by electronic petition to Conare. Access the website <https://www.justica.gov.br/seus-direitos/refugio/apos-a-solicitacao> for more information.





STEP 6: CONARE'S DECISION

- > If you are recognized as a refugee, you should go to the Federal Police (check for appointment) to apply for the National Migration Registration Card (CRNM).
- > In case your claim was denied, an appeal can be filed **within 15 working days**. The deadline starts from the moment you read the notification with Conare's decision (available on Sisconare) or the 31st day after the notification, **whichever comes first**. To present an appeal, you can be assisted by the Public Defender's Office (Defensoria Pública).

TRAVEL COMMUNICATION

If you need to leave Brazil during the asylum claim process, you must communicate your travel plans to Conare.

IMPORTANT: Travel communication must be done by Electronic Petition. See instructions on the website: <https://www.justica.gov.br/seus-direitos/refugio/viagem>. **If you do not communicate your travel information to Conare, your asylum claim will be suspended.**

ATTENTION!

As an asylum seeker, you have **provisional residence in Brazil**. If you decide to change to another type of residence permit, your asylum claim will **be closed**.

CONTACTS

CONARE'S GENERAL COORDINATION:

SITE: <https://www.justica.gov.br/seus-direitos/refugio>

EMAILS: conare@mj.gov.br and sisconare@mj.gov.br

TELEPHONE: (61) 2025-9225

FEDERAL PUBLIC DEFENDER'S OFFICE (DPU):

<https://www.dpu.def.br/contatos-dpu>

STATE PUBLIC DEFENDER:

https://www.anadep.org.br/wtk/pagina/defensorias_nacionais

For more information access the website HELP from the UN Agency for Refugees <https://help.unhcr.org/>



Sisconare is the new platform for asylum claims in Brazil.

- › Sisconare allows you to make a new asylum claim or renew the Protocol (re-register an old application).

To renew the Protocol, follow steps 1 and 2 on how to apply for asylum in Brazil and, when accessing Sisconare, choose the option “Renewal of application”. To finalize the renewal and update the Protocol’s expiration date, go to the Federal Police.

- › **Remember: an applicant must create an email before** registering in the system.
- › Do not forget to keep your contact information updated and **access the system once a month, obligatorily.**

SISCONARE.MJ.GOV.BR

REMEMBER: COMPLETING THE SISCONARE FORM AND ALL OTHER STEPS OF THE PROCESS IS FREE.

UNHCR WOULD LIKE TO THANK THE SUPPORT OF ALL ITS DONORS.