# IMPORTANT NOTICE
# Coronavirus (COVID-19)

Due to the corona virus (COVID-19) outbreak, and following the recommendations of the Maltese Government and WHO, UNHCR Malta and its partners have suspended all activities that require physical meetings or gatherings at the moment including visiting the centres and appointments at our offices. You can still contact UNHCR via the phone or via e-mail. Please follow the instructions below.

## Ways to contact UNHCR

**Email: mtava@unhcr.org**

**Send a WhatsApp/SMS or voice message to the mobile numbers below at any time**

**Call/WhatsApp call the number below during the indicated hours:**

| LANGUAGE | PHONE / WHATSAPP NUMBER | DAY / TIME AVAILABLE |
|---|---|---|
| **English or Maltese** | **9969 0080** | **Tuesday and Thursday** **10:00 - 12:00** |
| Somali | 9969 0080 | **Wednesday** **12:00 - 14:00** |
| **French or Arabic** | **9911 5792** | **Wednesday and Friday** **14:00 – 16:00** |
| Bengali / Bangla | 9911 5804 | **Tuesday** **12:00 - 14:00** |
| Tigrinya | 9911 5804 | **Monday** **10:00 - 12:00** |

## If you are experiencing fever, cough or difficulty breathing, contact the national helpline on 111

For emergencies not related to the corona virus (COVID-19), please contact the Emergency number (hospital, police and fire department) (available 24/7) on: 112