

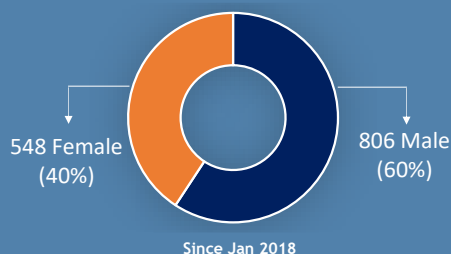


OVs training on Community Based protection Approach Quetta, Balochistan



Meeting with Ref Elders/Community focal persons on Community Based Approach, Islamabad

1,354 Outreach volunteers identified



Since 1 January 2020

553 Community visits and meetings conducted

1,124 Individual referrals to services

42 Community-led interventions

BACKGROUND



The aim of UNHCR Pakistan's Community-based Protection (CBP) strategy is to empower Persons of Concern (POCs) to have an effective role as protection actors and meaningfully participate in the design, planning and implementation of activities that are most needed within their communities. CBP seeks to restore positive roles within a community and rebuild community-based support mechanisms and protection structures. UNHCR, in collaboration with its partners; International Catholic Migration Committee (ICMC), Society for Human Rights and Prisoners Aid (SHARP), DANESH, Water, Environment and Sanitation Society (WESS) and Commissioner for Afghan Refugees (CAR), continue its efforts to implement CBP interventions throughout the country.

The four key priorities of the strategy covers:

1. Enhance outreach and communication
2. Ensure access to needed services
3. Promote empowerment leading to self-reliance
4. Strengthen partnership and coordination

HIGHLIGHTS



- ⇒ During the month of September, a total of 7,082 Outreach Volunteers and community mobilizers were reached-out with information on COVID-19 prevention through WhatsApp and telephonic counseling.
- ⇒ 11,351 individual refugees (with a focus on vulnerable/high-risk populations) provided with information on COVID-19 prevention and referral mechanisms through UNHCR's helplines and telephonic counselling.
- ⇒ UNHCR through in-person visits, WhatsApp, and telephonic counselling reached with information on the UNHCR CBI cash assistance program to 17,450 outreach volunteers and community leaders.

OUTREACH VOLUNTEER ACTIVITIES

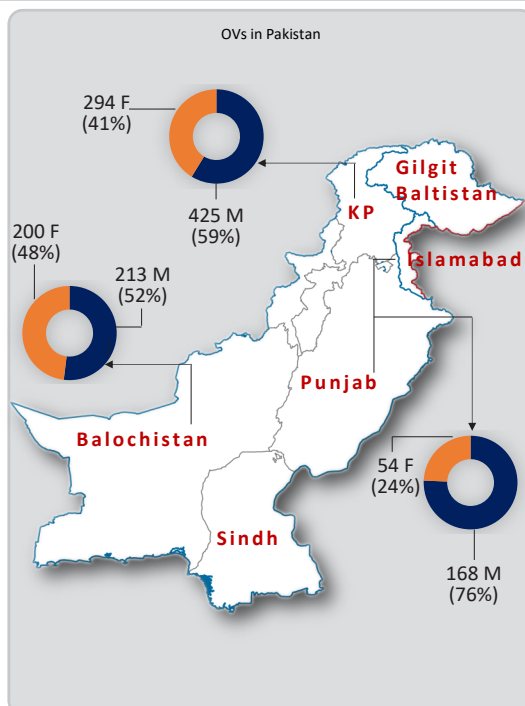


- ⇒ 336 outreach volunteers in all CBP focused areas shared their performance with partner and UNHCR staff through 38 meetings held in their respective communities.

COMMUNICATION WITH COMMUNITIES



- ⇒ Data collection for CBI phase II continued in all RVs and urban areas across Pakistan.



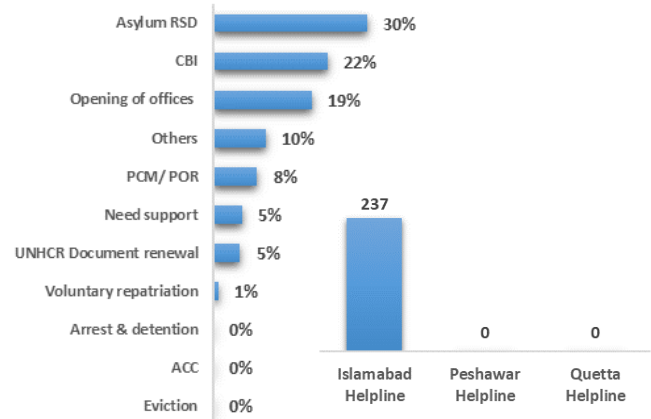
UNHCR, Commissionerate of Afghan Refugees and implementing partners including SHARP, ICMC, DANESH, WESS, and the Refugee leaders worked closely to identify beneficiaries in line with the revised eligibility criteria.

- ⇒ Countrywide a total of 623 awareness sessions were conducted through UNHCR and partner staff in which 2334 female and 3318 male refugees, outreach volunteers, elders, focal persons, community committee members and youth were targeted. The content of these sessions was access to basic services, health, child protection, GBV, renewal of refugee cards and asylum seeker certificates, identification and referral of PwSN, community participation, mobilization and engagement.
- ⇒ 3 Training on psychological first aid was conducted for outreach volunteers in Quetta and Islamabad for 66 female and male outreach volunteers. The main objective of this training was to enable the volunteers to provide basic counseling for refugees who were affected at this time of COVID-19. CBP staff in COI along with partner staff provided 6 refresher training to 106 outreach volunteers and refugee elders on the CBP approach. of COVID-19. CBP staff in COI along with partner staff provided 6 refresher training to 106 outreach volunteers and refugee elders on the CBP approach.

PROTECTION HELPLINE



⇒ During the reporting month, the majority of calls received in Khyber Pakhtunkhwa were in regards to CBI. Other call received throughout Pakistan were related to PCM, PoR cards, Asylum and RSD throughout Pakistan. So far in 2020, 10,508 calls have been attended through the protection helpline.



COMMUNICATION & OUTREACH MECHANISM



Outreach Volunteers



Radio and TV



E-mail Accounts (UNHCR & Partners)



Complaint & Feedback Boxes



Helplines (UNHCR & Partners)



Community and Shura Meetings



Mass Information Materials



Social Media (Facebook, Twitter)



In-Person Inquiries

LINKAGES WITH OTHER SECTORS



- ⇒ A joint visit was held at Kot Chandna RV for assessment of the proposed community center within the premises of the Camp Health Unit. The proposed community center will provide a safe space for women and girls where an event like sensitization, awareness-raising, and training/ capacity building will be held.

TRAINING AND CAPACITY BUILDING



- ⇒ CBP unit at Islamabad held 2 days of training on revised CBP and field outreach strategy for 30 partner staff. The workshop also covered various annexes to the strategy which were discussed and modified in the context of pandemic. Also, one day training of Code of Conduct, psychological first aid, PSEA and SGBV was provided to the same staff.
- ⇒ CBP team at sub office Peshawar provided training to UNFPA partner staff on SGBV case management, the opportunity was also used to sensitize on issues faced by refugees, and possibilities to find synergies for integrating refugees into UNFPA ongoing SGBV and reproductive health activities.

UNHCR's COMMUNITY-BASED PROTECTION PARTNERS



Society for Human Rights and Prisoners' Aid (SHARP)



Water, Environment & Sanitation Society (WESS)



Drugs and Narcotics Educational Services for Humanity (DANESH)



International Catholic Migration Commission (ICMC)



Commissionerate of Afghan Refugee Punjab (CAR/CDU)