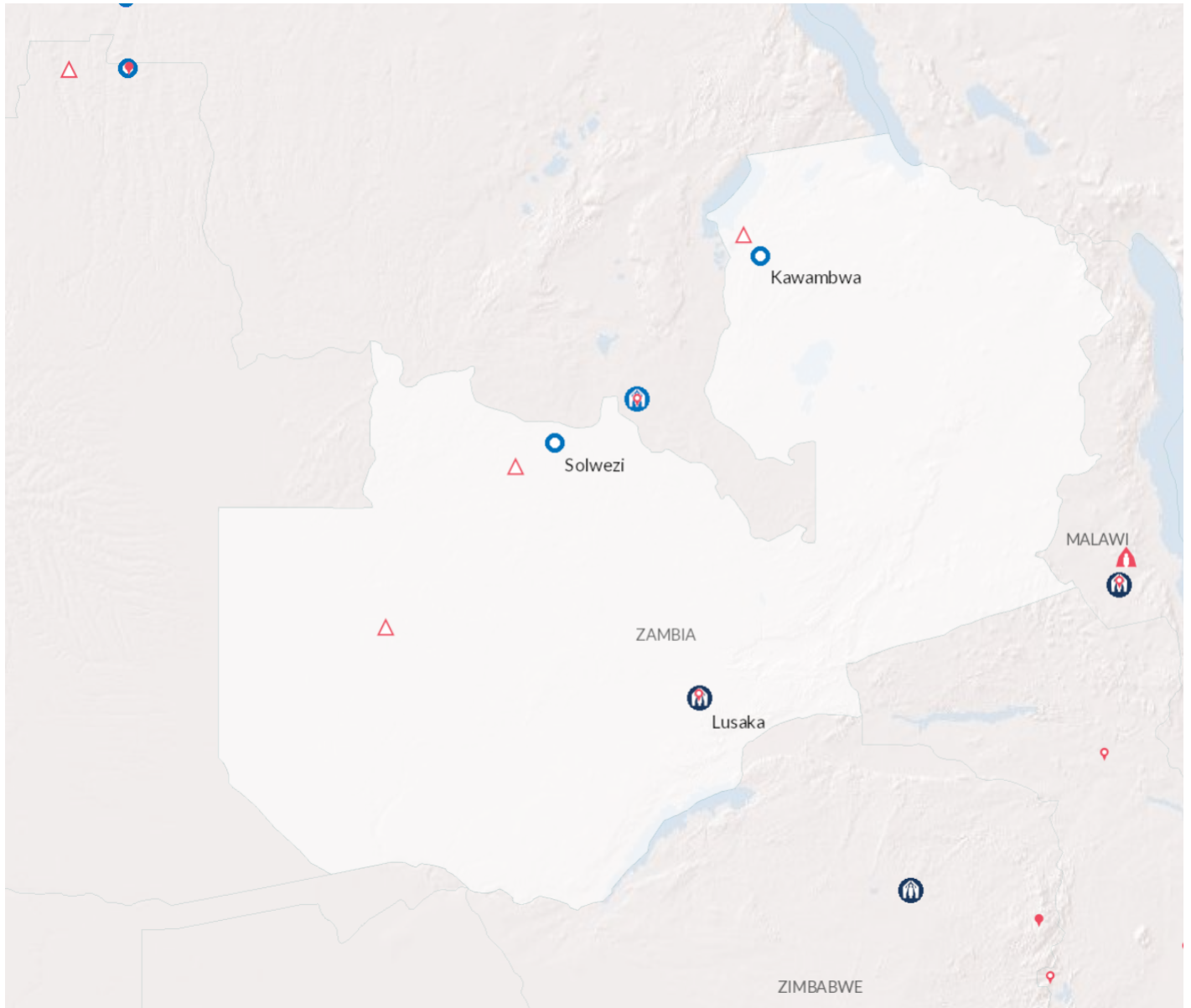


Operation: Zambia

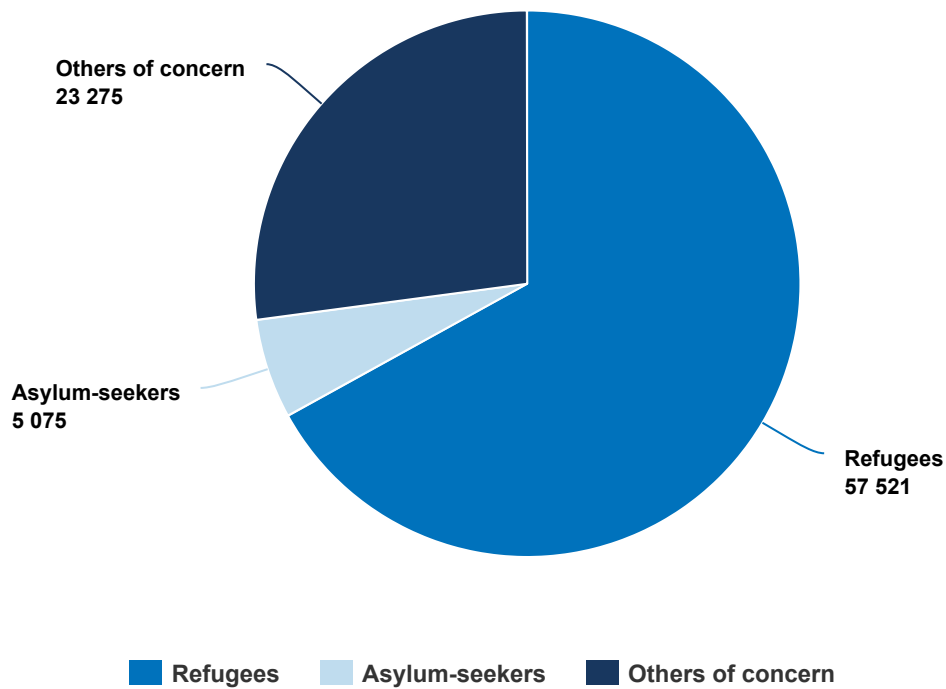


The boundaries and names shown and the designations used on this map do not imply official endorsement or acceptance by the United Nations.

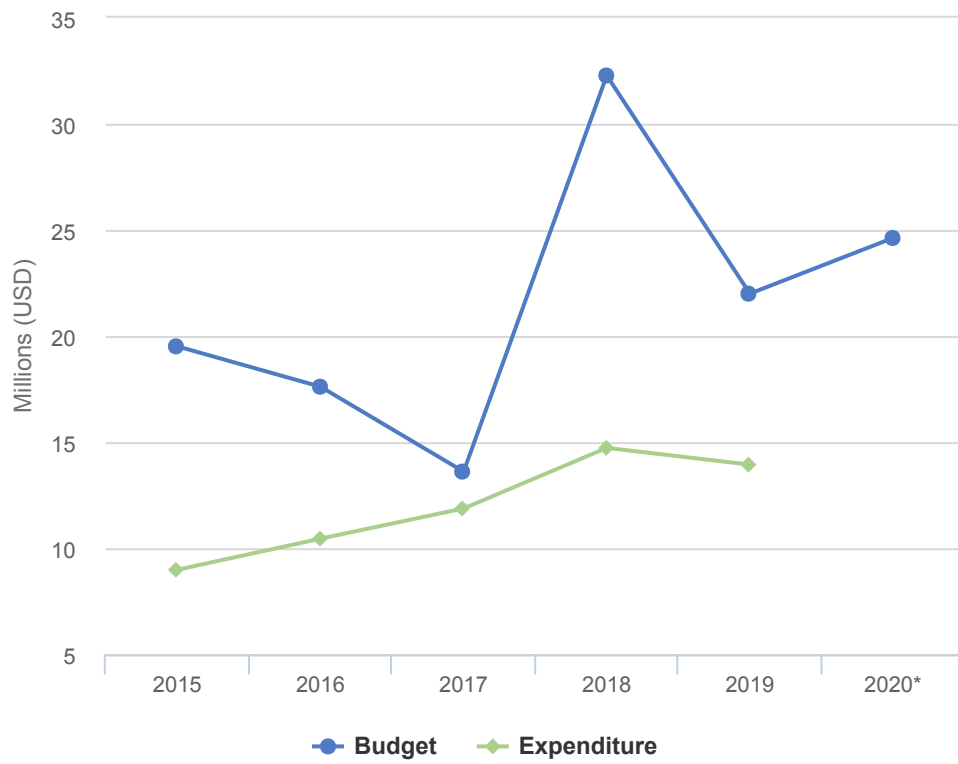
People of Concern

**13% INCREASE IN
2019**

2019	85,871
2018	76,027
2017	68,340



Budgets and Expenditure for Zambia



Operational context

The Government of Zambia continued providing refugees and asylum-seekers with access to national services and land. However, resources were limited, with a heavy reliance on humanitarian aid. The Congolese crisis, which began in September 2017, continued to generate approximately 500 new arrivals per month.

In pursuing local integration efforts for former refugees from Angola and Rwanda, the Government provided residence permits to more than 1,000 people.

As part of the Comprehensive Refugee Response Framework, for which Zambia was a roll-out country, the Government expanded access to social amenities for Congolese refugees and their Zambian hosts. The Government also made seven pledges during the Global Refugee Forum in December 2019, including in the areas of local integration, alignment of national laws with international standards, civil registration and legal documentation, food security and livelihoods, social inclusion, energy, and inclusion of refugees in national education systems.

Population trends

In 2019, Zambia hosted some 57,500 refugees, 5,075 asylum-seekers and 23,275 former refugees (18,232 Angolans and 5,043 Rwandans). This represented an increase of 13% from 2018. Women and children constituted 72% of all people of concern in Zambia.

In 2019, 88% of some 480 refugees resettled to a third country were Congolese. Voluntary repatriation remained very minimal in 2019 with only 43 refugees and around 136 others of concern returning their country of origin.

Achievements

- UNHCR conducted vulnerability assessments in Mantapala, Mayukwayukwa and Meheba settlements to verify and reinforce the referral pathway to services for people with specific needs.
- The permanent health centre in Mantapala was completed and handed over to the Ministry of Health to provide free services to over 14,000 refugees and 5,000 Zambian hosts. In Meheba and Mayukwayukwa settlements, refugees and former refugees continued to access free primary health care services.
- During 2019, UNHCR complaint and feedback mechanisms were strengthened in all locations, with protection help desks for individual counselling and complaint/suggestion boxes.

Unmet needs

- Limited resources hindered efforts to provide livelihood activities for all refugees in need.
- Resources were inadequate to meet the education needs of refugees and asylum-seekers of school age.
- A lack of resources prevented much needed maintenance and expansion of infrastructure in Meheba and Mayukwayukwa settlements.
- There remained a need for greater engagement of development actors to support effective inclusion and to build up self-reliance for refugees in protracted situations.

2019 Expenditure for Zambia | USD

The following table presents the final budget and funds available by pillar and the final expenditure at the objective-level, as reported at year-end.

	Pillar 1 Refugee programme	Total
Final Budget	21,998,310	21,998,310
Income from contributions*	4,646,507	4,646,507
Other funds available / transfers	9,870,646	9,870,646
Total funds available	14,517,152	14,517,152
Expenditure by Objective		
Favourable Protection Environment		
International and regional instruments	22,637	22,637
Law and policy	130,540	130,540
Legal remedies and legal assistance	122,699	122,699
Subtotal	275,877	275,877
Fair Protection Processes and Documentation		
Reception conditions	420,431	420,431
Registration and profiling	317,253	317,253
Status determination	1,298,567	1,298,567
Civil status documentation	369,362	369,362
Subtotal	2,405,613	2,405,613
Security from Violence and Exploitation		
SGBV prevention and response	848,094	848,094
Non-arbitrary detention	90,714	90,714
Child protection	313,617	313,617
Subtotal	1,252,425	1,252,425
Basic Needs and Essential Services		
Health	359,884	359,884
Reproductive health and HIV/ Aids response	311,881	311,881
Nutrition	245,476	245,476
Food security	770,349	770,349
Water	133,540	133,540
Sanitation and hygiene	634,228	634,228
Shelter and infrastructure	138,246	138,246
Basic and domestic and hygiene Items	122,739	122,739
Services for persons with specific needs	520,148	520,148

	Pillar 1 Refugee programme	Total
Education	420,121	420,121
Subtotal	3,656,610	3,656,610
Community Empowerment and Self Reliance		
Community mobilization	173,700	173,700
Self-reliance and livelihoods	1,158,086	1,158,086
Subtotal	1,331,786	1,331,786
Durable Solutions		
Voluntary return	256,089	256,089
Resettlement	910,590	910,590
Subtotal	1,166,679	1,166,679
Logistics and Operations Support		
Supply chain and logistics	1,609,262	1,609,262
Operations management, coordination and support	2,240,930	2,240,930
Subtotal	3,850,192	3,850,192
Headquarters and Regional Support		
Technical advice and support	124	124
Fund raising and resource mobilization	44	44
Subtotal	168	168
2019 Expenditure Total	13,939,350	13,939,350

**Income from contributions includes indirect support costs that are recovered from contributions to Pillars 3 and 4, supplementary budgets and the “New or additional activities – mandate-related” (NAM) Reserve. Contributions towards all pillars are included under Pillar 1.*