Funding UNHCR's Programmes

TABLE 1 | BUDGET AND EXPENDITURE | USD

		PILLAR 1	PILLAR 2	PILLAR 3	PILLAR 4	
REGION AND SUB-REGION		Refugee programme	Stateless programme	Reintegration projects	IDP projects	TOTAL
AFRICA						
West Africa	Budget	180,592,744	10,352,157	37,624,511	59,326,284	287,895,697
	Expenditure	134,266,057	6,450,998	11,632,820	32,050,326	184,400,200
East and Horn of Africa	Budget	1,398,660,091	5,788,161	156,010,483	121,987,863	1,682,446,598
	Expenditure	640,231,951	2,257,051	34,713,377	75,312,519	752,514,898
Central Africa and the Great Lakes	Budget	469,560,282	2,817,860	31,569,912	91,297,824	595,245,878
	Expenditure	223,024,052	742,175	19,798,047	66,870,514	310,434,789
Southern Africa	Budget	100,082,262	1,513,290	-	8,712,717	110,308,269
	Expenditure	66,944,628	1,363,026	-	5,667,724	73,975,378
SUBTOTAL AFRICA	Budget	2,148,895,380	20,471,468	225,204,907	281,324,688	2,675,896,442
	Expenditure	1,064,466,687	10,813,250	66,144,244	179,901,083	1,321,325,265
THE AMERICAS						
Regional Bureau and activites for the Americas	Budget	11,936,200	-	-	-	11,936,200
	Expenditure	5,389,022	-	-	-	5,389,022
North America and the Caribbean	Budget	28,849,188	8,415,010	-	-	37,264,197
	Expenditure	20,048,325	3,672,122	-	-	23,720,447
Latin America	Budget	318,655,186	981,548	-	16,963,267	336,600,001
	Expenditure	213,616,269	289,722	-	8,638,012	222,544,003
SUBTOTAL THE AMERICAS	Budget	359,440,573	9,396,558	-	16,963,267	385,800,398
ASIA AND THE PACIFIC	Expenditure	239,053,615	3,961,844	-	8,638,012	251,653,471
Regional Bureau and activites for Asia and the Pacific	Budget	5,187,578	-	-	-	5,187,578
	Expenditure	3,910,183		_	-	3,910,183
South-West Asia	Budget	201,041,632	558,163	96,879,763	21,344,496	319,824,055
	Expenditure	68,273,634	109.894	38,392,750	18,397,052	125,173,329
Central Asia	Budget	6,193,297	2,482,851			8,676,147
	Expenditure	3,371,104	1,785,092	-	-	
South Asia	Budget	25,155,141	675,301	-	-	25,830,442
	Expenditure	13,597,253	605,305	-	-	14,202,558
South-East Asia	Budget	365,600,708	25,708,851	-	12,394,796	403,704,354
	Expenditure	205,154,822	14,541,549	-	7,681,700	227,378,071
East Asia and the Pacific	Budget	13,511,857	364,291	-	-	13,876,148
	Expenditure	10,343,728	289,631	-	-	10,633,359
SUBTOTAL ASIA AND THE PACIFIC	Budget	616,690,212	29,789,457	96,879,763	33,739,292	777,098,725
	Expenditure	304,650,723	17,331,470	38,392,750	26,078,751	386,453,694

The total population of concern to UNHCR grew in 2019 to reach 86.5 million people, an increase of nearly 16% from the 74.8 million of 2018. In response to new, protracted or worsening crises generating greater needs, UNHCR's 2019 global needs-based budget increased by 5% in comparison with 2018.

		PILLAR 1	PILLAR 2	PILLAR 3	PILLAR 4	
REGION AND SUB-REGION		Refugee programme	Stateless programme	Reintegration projects	IDP projects	TOTAL
EUROPE						
Regional Bureau and activites for Europe	Budget	8,552,833	194,616	-	-	8,747,448
	Expenditure	3,293,984	18,847	-	-	3,312,831
Eastern Europe	Budget	413,702,397	2,486,602	-	26,492,668	442,681,667
	Expenditure	139,308,336	1,828,422	-	17,757,131	158,893,888
South-Eastern Europe	Budget	26,708,186	4,793,174	-	-	31,501,360
	Expenditure	20,180,273	2,937,377	-	-	23,117,650
North, West and South Europe	Budget	345,219,214	2,745,456	255,925	-	348,220,595
	Expenditure	309,745,390	1,999,084	206,313	-	311,950,786
SUBTOTAL EUROPE	Budget	794,182,630	10,219,848	255,925	26,492,668	831,151,070
	Expenditure	472,527,982	6,783,729	206,313	17,757,131	497,275,155
MIDDLE EAST AND NORTH AFRICA Regional Bureau and activites for	Budget	60.962.518	-	-	-	60,962,518
the Middle East and North Africa	Expenditure	7,108,845	-	-	-	7,108,845
Middle East	Budget	1,251,132,894	1,633,543	259,382,854	904,704,774	2,416,854,065
	Expenditure	685,330,021	1,100,337	17,180,980	402,207,560	1,105,818,898
North Africa	Budget	246,000,941		-	26,968,830	272,969,771
	Expenditure	132,723,432	-	-	7,083,269	139,806,702
SUBTOTAL MIDDLE EAST AND NORTH AFRICA	Budget	1,558,096,353	1,633,543	259,382,854	931,673,604	2,750,786,354
	Expenditure	825,162,298	1,100,337	17,180,980	409,290,830	1,252,734,445
SUBTOTAL FIELD	Budget	5,477,305,148	71,510,874	581,723,448	1,290,193,519	7,420,732,990
	Expenditure	2,905,861,306	39,990,630	121,924,287	641,665,808	3,709,442,031
Global Programmes	Budget	491,220,030	-	-	-	491,220,030
	Expenditure	462,576,303	-	-	-	462,576,303
Headquarters	Budget	246,988,720	-	-	-	246,988,720
	Expenditure	234,494,571	-	-	-	234,494,571
SUBTOTAL PROGRAMMED ACTIVITIES	Budget	6,215,513,898	71,510,874	581,723,448	1,290,193,519	8,158,941,740
	Expenditure	3,602,932,179	39,990,630	121,924,287	641,665,808	4,406,512,904
Operational Reserve	Budget	459,384,981	-	-	-	459,384,981
New or additional activities- mandate-related (NAM) Reserve	Budget	5,600,748	-	-	-	5,600,748
JPO	Budget	12,000,000	-	-	-	12,000,000
	Expenditure	8,778,022	-	-	-	8,778,022
TOTAL	Budget	6,692,499,627	71,510,874	581,723,448	1,290,193,519	8,635,927,468
	Expenditure	3,611,710,201	39,990,630	121,924,287	641,665,808	4,415,290,926

This chapter presents an overview of UNHCR's 2019 requirements, income and expenditure. More detailed information, including dedicated dashboards showing budget and funding by quarter linked to interactive donor profiles, can be found on UNHCR's main operational reporting platform, Global Focus.



2019 BUDGET

The Executive Committee, at its 68th session in October 2017, approved an original global needs-based budget for 2019 of \$7.352 billion.

At its 69th session in October 2018, the Executive Committee approved a revised budget of \$8.591 billion based on updated assessed needs. The final budget of \$8.636 billion represents the sum of the approved revised budget of \$8.591 billion, two supplementary budgets of \$107.4 million issued for new or worsening crises in Cameroon (\$35.4 million) and the Venezuela situation (\$72 million) and a budget reduction of \$62.6 million.

The final budget of \$8.636 billion comprised programmed activities of \$8.159 billion (including management and administration costs at Headquarters, which were covered in part by the United Nations Regular Budget contribution); an operational reserve of \$459.4 million; the "new or additional activities - mandate-related" reserve of \$5.6 million; and the \$12 million fund for Junior Professional Officers. When compared with the final 2018 budget of \$8.220 billion, the final 2019 budget increased \$415.5 million or 5%.

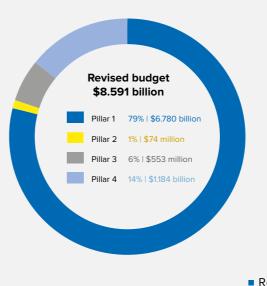
Globally, Pillar 1 (global refugee programmes) was the largest component of the budget for programmed activities, at 77% of total requirements.

The largest requirements under Pillar 1 were in the Middle East and North Africa region for Lebanon (\$562 million) and Jordan (\$372 million), in Africa for Uganda (\$386 million) and Ethiopia (\$311 million), in Asia and the Pacific for Bangladesh (\$308 million) and in Europe for Turkey (\$391 million) and Greece (\$272 million).

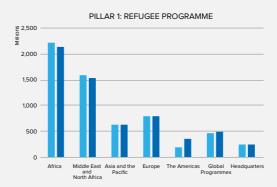
The second largest component of programmed activities was Pillar 4 (global IDP projects) at 15% of requirements. Major operations were in the Middle East and North Africa region, namely Iraq (\$416 million) and the Syrian Arab Republic (Syria) (\$318 million).

Regionally, the largest requirements were in the Middle East and North Africa and the Africa regions, at \$2.751 billion, or 34%, and \$2.676 billion, or 33%, of requirements for programmed activities respectively. This reflected the continuing challenges of responding to protracted and overlapping crises in these two regions.

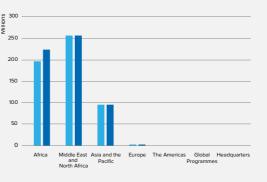
CHART 1 | REVISED AND FINAL BUDGETS BY REGION AND PILLAR | 2019

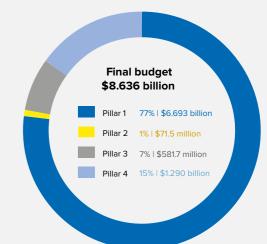




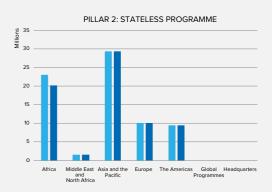


PILLAR 3: REINTEGRATION PROJECTS

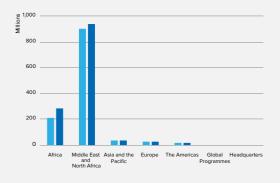




Revised budget Final budget

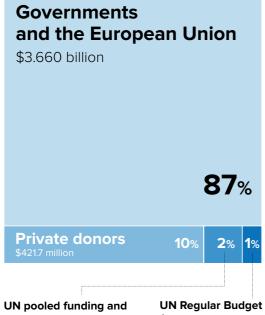






2019 INCOME

CHART 2 | SOURCES OF INCOME | 2019



Intergovernmental donors \$91.8 million

\$43.3 million

UNHCR raised \$4.174 billion, a record level. The assessed contribution of the UN Regular Budget accounted for a further \$43.3 million, bringing total contributions to \$4.217 billion. Voluntary contributions included \$101 million acknowledged in 2019 for implementation in 2020 or beyond and excluded \$78.4 million acknowledged

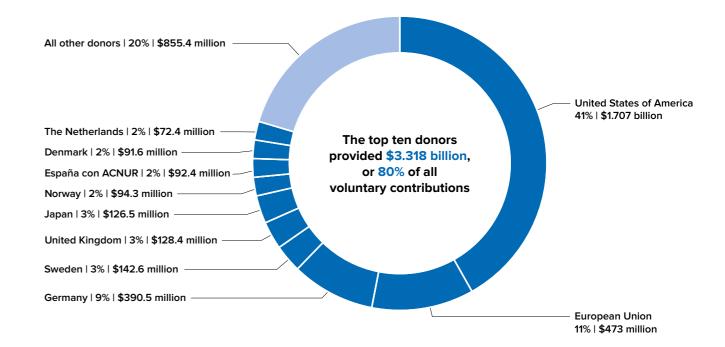
in 2017 and 2018 for implementation in 2019. Write-offs of \$1.3 million reduced funds available. Overall, this meant UNHCR had contributions of \$4.193 billion available against budgetary needs.

The United States of America was the top donor to UNHCR, providing 41% of all voluntary contributions for 2019. The top three donors-the United States, the European Union (EU) and Germany—provided 62% of all voluntary contributions received. The top ten donors provided 80% of voluntary contributions, an increase from the 76% in 2018.

Since 2010, on average the top ten donors have provided annually between 74-79% of UNHCR's voluntary contributions. In the last ten years, UNHCR has benefited from increased support from a few donors-notably the United States, the European Union, and Germany-while seeing reductions from other top ten donors.

Notable increases came from the United States (\$117.1 million, 7% increase), the United Kingdom (\$23 million, 23%), Qatar (\$12 million, 139%), Denmark (\$9.6 million, 12%), Japan (\$6.4 million, 5%), Ireland (\$2.4 million, 15%), and Czechia (\$2.2 million, 84%)

CHART 3 | CONTRIBUTIONS FROM THE TOP TEN DONORS | 2019



In 2019, Gulf Cooperation Council volatility had a major impact, with a total reduction of \$72.3 million from the United Arab Emirates (\$36 million, 93% reduction from 2018), Kuwait (\$23.4 million, 54% reduction), and Saudi Arabia (\$13 million, 26% reduction). Canada also reduced its support by 18% (\$13 million).

There were also significant declines in pooled funding, with contributions from the CERF and country-based pooled funds dropping \$11.2 million (18%) and \$9 million (36%) respectively.

However, contributions from development funding sources increased \$30.3 million (14%) from \$215.9 million in 2018 to \$246.3 million in 2019.

In-kind contributions such as support for premises, provision of standby partners or supply of core relief items, came to \$31.7 million, including \$12.6 million from the private sector. This was an overall 12% drop compared to 2018.

Flexibility, timeliness and predictability

Despite Grand Bargain commitments, the trend of increased earmarking continued, with a marked drop in softly earmarked contributions and continued increases in earmarking at the country level. At \$1.257 billion, flexible funding-which comprises unearmarked and softly earmarked funding—represented 30% of voluntary contributions. This was \$115.4 million less than 2018, when it represented 33% of voluntary contributions.

CHART 5 | TOP TEN SOURCES OF FLEXIBLE FUNDS | 2019

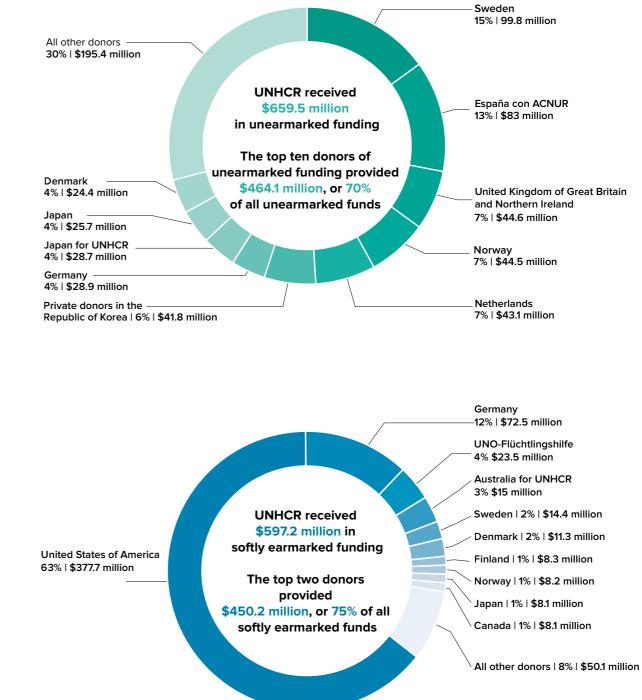
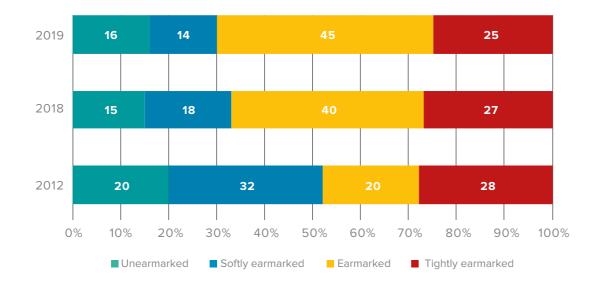


CHART 4 | LEVELS OF EARMARKING | 2012 - 2019



Unearmarked funding, which is contributed without restrictions on its use, came to \$659.5 million. This was 7% increase on 2018's levels and comprised 16% of all voluntary contributions. Sweden continued to be the largest unearmarked donor (\$99.8 million); notably, these funds are also predictable and multi-year. The private sector provided 37% of UNHCR's unearmarked funding, on par with 2018 levels.

Three private donors made the top-ten donors of unearmarked funding: Espaňa con ACNUR (\$83 million), private donors in the Republic of Korea (\$41.8) and Japan for UNHCR (\$28.7 million).

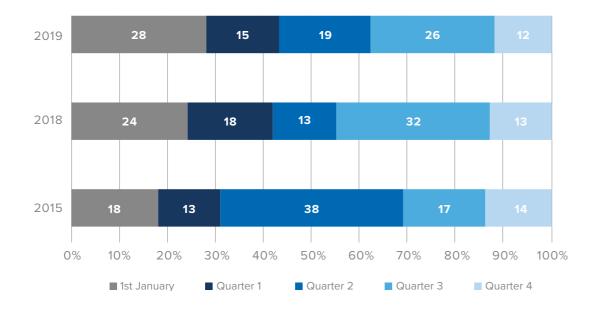
Softly earmarked funding, which can be used across a range of countries and activities in a given region or situation, came to \$597.2 million. This was a 21% drop compared to 2018, as the United States adjusted its earmarking classifications.

However, the United States also provided UNHCR with a critical source of flexible funding through contributions to the Operational Reserve, with a record \$93 million in 2019. These funds allowed UNHCR to meet critical needs in underfunded operations around the world such as Bangladesh, the Central African Republic (CAR), the Democratic Republic of the Congo (DRC), Ecuador, Iraq, Niger, Nigeria, Somalia, South Sudan, and Uganda.

On timeliness, more voluntary contributions were received prior to the start of the year, helping ensure continuity of services and building in more predictability.

Even compared to 2018, availability of funds within the first quarter showed a marked increase in 2019.

CHART 6 | TIMELINESS OF CONTRIBUTIONS | 2015 - 2019



See Global Focus situation dashboards



Multi-year funding is another measure of flexibility and predictability for UNHCR operations. It reduces the negative impact of income fluctuations throughout the year which can have knock-on effects across all areas of UNHCR operations, from emergency supply chains, staffing capabilities in the field, and core operations. UNHCR was able to draw from over \$542 million in multi-year funding in 2019.

Other positive developments to note included some donors reducing reporting requirements in line with Grand Bargain commitments. In particular, Germany accepted situation level reports, which were developed on Global Focus.

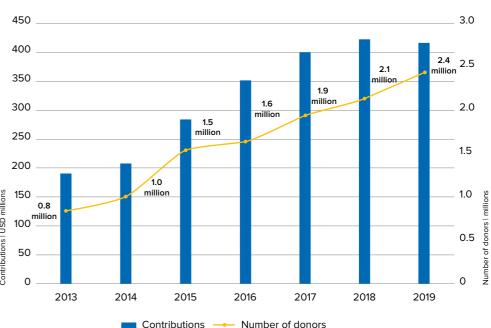
Private sector income

UNHCR raised \$422 million from private donors, of which \$242 million (57%) was unearmarked and \$71 million (17%) softly earmarked. Around \$305 million (72%) was raised from individuals (4% growth from 2018), and \$117 million (28%) from corporations, foundations and high-net-worth individuals (9% decrease since 2018).

Income equaled that raised in 2018. Growth stabilized in 2019 mainly because of a divisive political environment which translated into increased anti-refugee sentiment; a shift in public interest from refugee causes to climate action; and the negative impact of exchange rates.

Nevertheless, UNHCR reached more than 2.4 million donors, of whom 1.4 million were regular donors providing monthly support. Its global network of private sector fundraising operations grew, with two new National Partners in Argentina and the United Kingdom. As part of its strategy for diversification of income, UNHCR is now present in more than 30 countries. The largest private sector contributions came from Europe (\$186 million), followed by Asia and the Pacific (\$122 million), the Middle East and North Africa (\$61 million), the Americas (\$52 million), and Africa (\$391,000).

CHART 7 | PSP CONTRIBUTIONS AND DONOR NUMBERS | 2013-2019



In 2019, Qatari philanthropist H.E. Sheikh Thani Bin Abdullah Bin Thani Al-Thani made the largest ever gift from an individual donor (see story below). The next two largest private sector donors were Qatar Charity with \$10 million in support of the Rohingya, Yemen and Iraq situations, and Japanese fashion retailer UNIQLO with a \$5 million in-kind donation of clothing to displaced people in 13 countries.

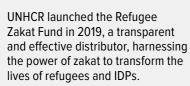
The increasingly crucial role of the private sector in supporting refugees was demonstrated at the Global Refugee Forum, with over 100 companies and foundations attending and more than 30 private sector organizations such as Ingka Group, Vodafone Foundation and LEGO Foundation announcing pledges worth more than \$250 million.

Private donors provided timely support to UNHCR's response to refugee, natural disaster and internal displacement emergencies. Over \$111.7 million was raised in mostly softly earmarked funding. Important donations were received for the Rohingya refugee situation in Bangladesh (\$30.6 million), Yemen (\$24 million), Syria (\$17 million, including \$2.5 million for the escalation of violence in north-east Syria in late 2019), the DRC (\$8.3 million), South Sudan (\$8 million), Somalia (\$6.6 million), the Bolivarian Republic of Venezuela (\$3.7 million) and Cyclone Idai in Southern Africa (\$1.8 million).

Global campaigns continued to support fundraising. The shelter campaign, Nobody Left Outside, which started in 2016, was UNHCR's first global campaign to raise funds from private donors for one thematic area. The campaign ended in 2019, exceeding its fundraising target of \$25 million, and raising \$3.4 million in 2019.

The Ramadan campaign continued to grow, raising \$3.8 million globally. UNHCR also successfully beta tested a new mobile application that enables refugees and donors to communicate directly and securely, as part of a fundraising campaign to raise funds for cash assistance.

Islamic philanthropy in focus



In 2019, \$43 million in zakat was received, including \$35.2 million from the Thani Bin Abdullah Bin Thani Al-Thani Humanitarian Fund, \$4 million from Qatar Charity, and \$3.51 million from individuals through the Fund's digital platform.



Zakat supported more than 1 million beneficiaries in Yemen, Bangladesh, Egypt, Iraq, Jordan, Lebanon, Malaysia, and Mauritania, and UNHCR aims to establish partnerships with entities interested in expanding the impact of zakat by utilizing UNHCR's distribution network in hard-to-reach areas.

UNHCR's Eminent Advocate supports displaced families through zakat

H.E. Sheikh Thani Bin Abdullah Bin Thani Al-Thani contributed \$35.2 million in support of Rohingya refugees in Bangladesh and displaced Yemenis in the form of zakat through UNHCR. This was the largest contribution UNHCR has ever received from an individual donor and the first major zakat contribution of its kind. Approximately one million Rohingya refugees and Yemeni IDPs, returnees and members of host communities were supported through this generous contribution.



UNO-Flüchtlingshilfe 12% | \$27.6 million UNHCR's National Partners 193,336 individual donors raised \$223 million or 53% of all income from the private sector. UK for UNHCR National Partners raised Less than 1% | \$410,000 \$151 million in unearmarked funding, accounting for 62% of all rmarked funds raised by the private sector. Sweden for UNHCR 10% | \$22.7 million 143.674 individual donors

Japan for UNHCR 13% | \$29.8 million 158,993 individual donors

USA for UNHCR

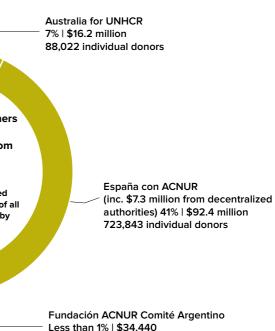
15% | \$33.9 million

130.877 individual donors

UNHCR's National Partners

In times of rising xenophobia, the role of the National Partners is more important than ever before. In addition to funding for UNHCR's programmes, National Partners engaged and mobilized individual supporters, corporations and foundations and raised awareness through their extensive networks about what it means to be forcibly displaced. Two new National Partners were established in Argentina and the United Kingdom, bringing the number of committed supporters worldwide to over 1.4 million.

CHART 8 | INCOME FROM NATIONAL PARTNERS | 2019



6,835 individual donors

Australia for UNHCR | Mobilizing and

connecting corporates and leading women in Australia with refugee women and girls, Australia for UNHCR supported the Office's maternal health programmes in the DRC for refugees from the CAR with its corporate partner, Teachers Health. A high-level women's donor mission to Uganda raised funds for local UNHCR programmes and launched the Australia for UNHCR-funded Vocational Training Centre in Kyaka2 refugee settlement. Leading up to the Global Refugee Forum, its flagship World Refugee Day breakfast with 500 attendees highlighted how businesses can support resettled refugees through employment, training and mentoring. To empower refugee voices, Australia for UNHCR created a full tuition scholarship to give a talented refugee storyteller the opportunity to attend the Australian Film, Television and Radio School.

España con ACNUR (Spain) | Fundraising grew steadily due to a strong fundraising programme with regular donors, corporations, foundations and pioneering segments such as major and legacy donors; and to a communication and public engagement strategy bringing together civil society, boosting UNHCR's brand and keeping the refugee cause a top priority for Spanish people. The "Loco de ACNUR" (Crazy about UNHCR) brand campaign continued with a fresh look and feel and a multi-year development plan.

(Argentina) | Inaugurated in 2019, the Committee rolled out multiple donor recruitment channels and launched its first multichannel campaign "Crazy not to help" for World Refugee Day. A live TV concert was attended by some 2,000 people and accompanied by street advertising and telemarketing. Over 50 celebrities and influencers supported the campaign, which had a potential reach of 37 million people with 5 million impressions. The Committee recruited 6,700 donors, helped by a successful end-of-year winterization campaign, and received its first donation from a high-net-worth individual worth \$14,000.

Fundación ACNUR Comité Argentino

Japan for UNHCR | Achieving the milestone of 104,709 monthly donors at year-end, the number of newly-acquired monthly donors grew by 57% compared to 2018. One-off donations exceeded expectations (37% over target), especially in reactivating lapsed donors, growing the middle donor programme (donors giving over \$1,000 annually), and cultivating legacy gifting. Brand communication included media coverage of key events such as the lighting up in blue of 15 landmarks on World Refugee Day and re-branding of the film festival as UNHCR WILL2LIVE Cinema, which was mentioned by 131 media outlets. Sweden for UNHCR | Taking the opportunity of its relationship with Roger Akelius (see below), new ways of communicating with donors and the general public were tested. Income from other partnerships and high-net-worth individuals surpassed expectations, thanks to continued support

Sweden for UNHCR and Swedish billionaire find each other via newspaper ad

Each year, Swedish billionaire Roger Akelius

selects three humanitarian organizations for an end of year "matching" campaign. In 2019, UNHCR was not one of them. In response, Sweden for UNHCR published a full-page advertisement in a Swedish newspaper which read "Unfortunately, we were not one of the selected organizations. But we happen to know that there are 190 other billionaires in Sweden". Mr. Akelius replied with an ad saying, "I already have three relationships. But if you don't find a better partner, let me try". The light-hearted response resulted in Mr. Akelius matching Sweden for UNHCR's 2019 Christmas campaign. The matching received extensive media attention and played a key role in the outstanding increase of one-off income in late 2019-a 66% increase compared to 2018.

UNO-Flüchtlingshilfe (Germany) | Putting

strong emphasis on acquiring one-off and regular donors, donations from individuals increased thanks to extended programmes to retain donors and multi-channel donor communications. For regular donors, a welcome cycle (including the innovative refugee story series "Between Lives") was implemented and steps taken to build a personalized donor engagement strategy. Successful mailing appeals were combined with several telemarketing campaigns to convert existing one-off donors into regular supporters. Campaigns to reactivate lapsed donors showed very promising results. Strong progress was also made in terms of legacy fundraising.

USA for UNHCR | Realizing growth among its most valuable donor segments and enhancing engagement on many fronts, both gift value and retention improved among its most loyal donors (43,732 individuals who have given for two or more years consecutively), each of whom donated over \$348 monthly. Efforts to maintain strategic partnerships led to \$3.3 million in funding from Latter-Day Saints Charities, and ongoing financial and in-kind support from Microsoft, UPS Foundation, Google, Nike and others. USA for UNHCR drove awareness and engagement with compelling content, and its social media engagement rate was 3.3% with nearly 1.6 million visits to its website.



from the Swedish Postcode Lottery, H&M Foundation, Lindex, IKEA Sweden and The World We Want Foundation. a new donor. In-house social media content production increased and surpassed targets (30 million views and 100,000 followers).



2019 EXPENDITURE

Total funds available to UNHCR came to \$4.826 billion, including contributions of \$4.193 billion, carry-over of \$484.1 million, and \$149 million from other income and adjustments.

Expenditure totaled \$4.415 billion, an increase of \$189 million or 4% in comparison with 2018, and with an implementation rate (expenditure over total funds available) of 91%.

Expenditure under Pillar 1 (global refugee programmes) increased by approximately \$137.4 million or 4% compared to 2018 and, at 82% of total expenditure, continued to account for the overwhelming majority of UNHCR expenditure.

Pillar 2 (global stateless programme) increased by \$2 million or 5%, or approximately 1% of total expenditure; approximately 33% of the expenditure for statelessness programmes was associated to the operation in Myanmar.

Expenditure for Pillar 3 (global reintegration projects) increased by nearly \$2 million or 1% and accounted for 3% of total expenditure. The largest reintegration projects were in Afghanistan, Somalia, and Syria.

Pillar 4 (global IDP projects) increased by \$47.8 million or 8% compared to 2018 and accounted for 15% of total expenditure. Major IDP projects were in the Middle East and North Africa-in Syria, Iraq and Yemen-followed by Africa-in the DRC, Somalia and South Sudan.

Europe

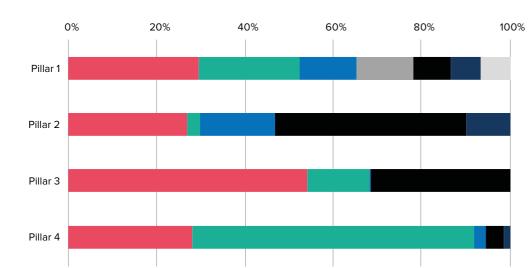
The Americas

In Africa, expenditure increased by \$17.2 million or 1% compared to 2018. Major increases were in the DRC, followed by Niger, Nigeria, Rwanda and Burkina Faso. In the DRC, the increase was in response to increased conflict-induced displacement in North Kivu and Ituri Provinces. The increases in Niger, Nigeria and Burkina Faso were also for conflict-induced displacement in the Sahel, while for Rwanda, the increase was mainly attributable to the launch of an Emergency Transit Mechanism.

The increases were partially offset by decreases in Uganda, followed by Ethiopia and Chad. In Uganda the decrease was attributable to the reduced budget following the revision downwards of population planning figures for refugees from Burundi, the DRC and South Sudan.

In Ethiopia, delays were encountered in the approval of Eritrean refuges. Chad being a CRRF country, resources available from partners such as the World Bank and the European Union meant UNHCR was able to reduce some budgeted activities.

Expenditure in the Middle East and North Africa remained relatively stable, decreasing slightly by \$2.3 million (0.2%) mainly in Iraq, Jordan and Syria. In Iraq and Syria, the decreases were mainly due to challenges in reaching people of concern due to the situation in north and north-eastern Syria. The decreases were partially offset by an increase in Lebanon for provision of cash assistance and winterization to extremely vulnerable households under the Syria situation.

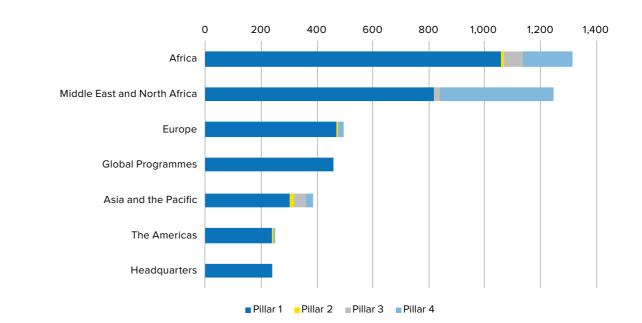


Middle East and North Africa

Asia and the Pacific

CHART 9 | EXPENDITURE BY REGION AND BY PILLAR | per cent

CHART 10 | EXPENDITURE BY REGION AND BY PILLAR | USD millions



Africa

Global Programmes

Headquarters

In Asia and the Pacific, expenditure increased by \$17.3 million or 5%, with major increases for the Myanmar situation for expansion in the provision of water and sanitation, registration, core relief items, education and staffing, and peaceful coexistence projects. The increases were partly offset by decreases in Indonesia under resettlement, shelter and peaceful coexistence.

Expenditure in the Americas increased by nearly \$118 million or 88% to respond to the Venezuela and North of Central America situations. The major increases were in the Bolivarian Republic of Venezuela, Peru, Colombia, Ecuador, Brazil for the Venezuela situation; and in Mexico, Costa Rica and Panama for the North of Central America situation.

Lastly, expenditure in Europe increased by \$11.8 million or 2%. The main increase was in Greece due to the growing number of refugees arriving from Syria requiring assistance and protection.

CHART 11 | EXPENDITURE FOR GLOBAL PROGRAMMES

Expenditure for global programmes.

This increased by \$27 million, or 6%, with the main increases in the Division of External Relations (activities under Private Sector Partnerships), in the Division of Resilience and Solutions (activities under the Global Compact on Refugees) and in Executive Direction and Management (additional resources for risk management, evaluation, and initiatives to curb sexual exploitation and abuse and sexual harassment). The increases were partly offset by decreases related to restructuring the Division of Programme Support and Management and the impact of decentralization and regionalization on the Division of Information Systems and Telecommunications.

Headquarters expenditure remained stable compared to 2018 with a slight decrease of \$0.6 million or 0.2%. As was the case in 2018, this represented 5% of overall expenditure.

TABLE 2 | 2019 EXPENDITURE BY SOURCE OF FUNDING | USD thousands

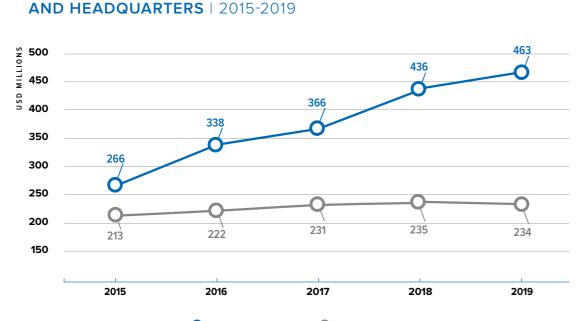
	SOURCE OF FUNDING									
	Carry-over fro	m prior years	Volunt	Voluntary cash contributions		Voluntary	Programme	United	0.11	
	Earmarked	Unearmarked	Earmarked	Softly earmarked ¹	Unearmarked	in-kind contributions	support costs	Nations Regular Budget	Other income ²	TOTAL
FIELD OPERATIONS										
Africa	91,197	50,002	693,218	250,051	163,007	6,972	17,644		49,234	1,321,32
The Americas	14,580	6,813	130,673	56,470	22,522	1,020	3,479		16,096	251,654
Asia and the Pacific	27,694	6,965	248,141	66,633	29,202	270	3,960		3,590	386,454
Europe	32,560	7,350	366,202	28,076	54,966	1,519	1,940		4,664	497,27
Middle East and North Africa	52,975	7,134	1,045,467	84,246	35,132	864	2,304		24,612	1,252,734
TOTAL FIELD OPERATIONS	219,006	78,263	2,483,700	485,475	304,829	10,646	29,327	-	98,196	3,709,442
Global Programmes	9,755	65,776	47,554	42,804	220,302	11,601			64,784	462,57
Headquarters	20		509			9,496	178,744	43,328	2,398	234,49
Operational Reserve and new or additional activities mandate-related reserve										
Junior Professional Officers Fund			8,778							8,778
TOTAL	228,782	144,039	2,540,541	528,279	525,131	31,742	208,072	43,328	165,378	4,415,29
%	5%	3%	58%	12%	12%	1%	5%	1%	4%	100%

¹ Includes contributions earmarked at the regional, subregional, situation or thematic level.
 ² Includes miscellaneous income, prior year adjustments and cancellations and other internal transfers.

Table 2 displays how UNHCR used its various sources of income to cover its expenditure, and usefully highlights how the unearmarked funding was allocated. Unearmarked income was allocated throughout the year in line with identified priorities and needs, and according to the overall objectives of kickstarting emergency operations; bolstering underfunded operations; and enabling programmes to implement fully.

UNHCR raised \$208 million in programme support costs, with \$178 million or 86%

Earmarked voluntary contributions funded 58% of UNHCR operations in 2019, while unearmarked and softly earmarked contributions each funded 12%. The largest expenditures funded from earmarked voluntary contributions were in the Middle East and North Africa, followed by Africa and Europe at 41%, 27% and 14% respectively.



O Global Programmes O Headquarters

spent on Headquarters. The resulting surplus of \$29.3 million was allocated to the five regional bureaux.

This table shows all contributions coming from all sources, including from governments and the private sector in countries supporting UNHCR's work, and from inter-governmental and pooled funding mechanism. As such, it is a way of reflecting the financial support to UNHCR from the "whole-of-society" approach. A traditional donor ranking is available from the Global Focus website using the QR code opposite.



TABLE 3 | TOTAL CONTRIBUTIONS | 2019

DONOR	GOVERNMENT	PRIVATE DONORS	INTER-GOVERNMENTAL BODIES	UN FUNDS	TOTAL
United States of America	1,706,832,053	37,816,302			1,744,648,355
European Union			473,024,447		473,024,447
Germany	390,479,234	27,601,051			418,080,285
Japan	126,466,093	36,522,777			162,988,870
Sweden	142,556,147	19,442,156			161,998,303
United Kingdom of Great Britain and Northern Ireland	122,408,890	6,382,725			128,791,615
Spain ¹	11,685,890	92,407,654			104,093,544
Norway	94,345,776	2,668,000			97,013,776
Denmark	91,641,152	728,735			92,369,887
Netherlands	72,362,386	9,471,472			81,833,858
Republic of Korea	25,850,008	47,369,647			73,219,655
Italy	47,331,349	22,318,676			69,650,025
Qatar	20,535,000	48,012,940			68,547,940
Canada	59,732,515	8,370,524			68,103,039
Central Emergency Response Fund ²		-,		48,829,890	48,829,890
Australia	28,652,493	16,418,500		,5,000	45,070,993
Switzerland	41,688,356	2,945,981			44,634,337
United Nations Regular Budget	11,000,000	2,010,001		43,306,822	43,306,822
France	40,652,187	1,537,396		10,000,022	42,189,583
Saudi Arabia	37,014,001	1,966,825			38,980,826
Finland	22,500,245	1,300,023			22,500,245
Kuwait	20,115,400	1 070 170			
Belgium		1,978,179		_	22,093,579
0	22,034,357	17,570			22,051,927
Ireland	18,105,393	1,155		10 100 700	18,106,548
Country-based pooled funds ³	4 00 4 000	44.000.000		16,186,789	16,186,789
China	1,924,229	11,668,092			13,592,321
Luxembourg	10,361,584	111,483			10,473,066
United Arab Emirates	2,812,175	4,851,349			7,663,524
New Zealand	6,715,573				6,715,573
Thailand	20,000	6,443,383		_	6,463,383
Czechia	4,826,684				4,826,684
Austria	3,956,389	42,283			3,998,671
Education Cannot Wait ⁴				3,363,485	3,363,485
Hungary	3,324,676				3,324,676
Bahamas		3,209,929			3,209,929
Brazil	1,089,574	1,872,832			2,962,407
European Economic Area			2,739,448		2,739,448
IOM				2,717,326	2,717,326
UNAIDS				2,677,400	2,677,400
Lebanon		2,397,390			2,397,390
United Nations-African Union Hybrid Operation in Darfur				2,352,163	2,352,163
UN-Habitat				2,209,438	2,209,438
WFP				2,107,476	2,107,476
Russian Federation	2,000,000				2,000,000
Malaysia	,,	1,833,778			1,833,778
Philippines	10,000	1,659,071			1,669,071
Spotlight Initiative to eliminate violence against women and girls ⁵		,,.		1,586,396	1,586,396
African Development Bank			1,559,623		1,559,623
United Nations Peacebuilding Fund ⁶			1,000,020	1,204,501	1,204,501
			1 115 074	1,204,301	
Intergovernmental Authority on Development			1,115,074	1 020 022	1,115,074
United Nations Trust Fund for Human Security ⁷	F0.000	007 477		1,038,823	1,038,823
Mexico	50,000	987,477			1,037,477
Egypt	075 005	939,816			939,816
Iceland	875,303				875,303
Sudan	854,107				854,107
Poland	850,523				850,523

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TOTAL*	3,187,438,540	421,656,075			
Ghana		7,286		_	7,3
UN Women				9,173	9,
Slovakia	11,481				11,4
Senegal		11,991			11,9
Organisation of Islamic Cooperation			12,901		12,9
Zimbabwe		14,000			14,0
Costa Rica	14,475				14,4
Sri Lanka	15,000				15,0
Guyana	15,883				15,8
Cyprus	16,502				16,
slamic Republic of Pakistan	20,000				20,0
Indorra	22,321				22,
lorocco	25,184				25,
und to End Violence Against Children ¹⁰				29,182	29,
Iruguay	30,000				30,
otswana	30,472				30,
ИЮ				33,294	33,
ndia		37,998			37,
atvia	38,504				38,
yrgyz Republic	47,520				47,
quatorial Guinea	50,000				50,
ulgaria	55,000				55,
lovenia	57,405				57,
zerbaijan	67,200				67,
ndonesia	60,000	17,537			77,
ithuania	89,685				89,
lontenegro	94,122				94
rmenia	98,000				98,
lgeria	100,000				100,
frican Union			100,000		100,
Romania	103,521				103,
Colombia	106,323				106,
INESCO				108,070	108,
ligeria	63,735	49,872			113,
outh Africa	19,481	99,647		_	119,
Angola	120,000	00.017			120,
ierbia	120,942				120
Peru	129,933				129,
One UN Fund [®]	400.000			139,489	139,
Kazakhstan	150,931			120,400	150,
Trust Fund for Colombia ⁸	150.004	_		,=	
United Nations Post-Conflict Multi-Partner				163,602	163,
Кепуа		208,098			208,
FAO				236,968	236,
Portugal	259,176				259,
sle of Man	261,549			_	261,
Oman		262,765			262,
Greece		294,329			294,
Furkey	300,000	18			300,
Argentina	267,100	38,166			305,
Malta	310,140				310,
JNICEF				326,537	326,
Singapore	60,000	330,488			390,
JNDP				393,889	393,
Estonia	477,547				477,
Jnited Nations Office for Project Services				516,206	516,
Liechtenstein	403,226	220,200			623,
Monaco	666,438	68,534			734,

TOTAL* 3,187,438,540

¹ The total for Spain includes \$7,326,160 in contributions from other public sources channelled through España con ACNUR. ¹ The total for Spain includes \$7,326,160 in contributions from other public sources channelled through España con ACNUR.
² The Central Emergency Response Fund is a multi-donor funding mechanism. For details, see www.unocha.org/cert/donors/donorspage.
³ Country-based pooled funds are multi-donor funding mechanism. For details, see www.unocha.org/cert/donors/donorspage.
³ Country-based pooled funds are multi-donor funding mechanism. For details, see www.unocha.org/cert/futonors/donorspage.
⁴ Education Cannot Wait is a multi-donor funding mechanism. For details, see www.unocha.org/cert/humanitarian-financing/country-based-pooled-funds-cbpfs.
⁴ Education Cannot Wait is a multi-donor funding mechanism. For details see, www.educationcannotwait.org.
⁵ The Spotlight Initiative to eliminate violence against women and girls is a multi-donor funding mechanism. For details, see www.unopf.org.
⁶ The United Nations Trust Fund for Human Security is a multi-donor funding mechanism. For details, see https://www.un.org/humansecurity.
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⁶ The United Nations Trust Fund for Human Security is a multi-donor funding mechanism. For details, see https://www.un.org/humansecurity.

⁷ The United Nations Post-Conflict Multi-Partner Trust Fund for Colombia is a multi-donor funding mechanism. For details, see http://www.un.org/numansecurity.
 ⁸ The United Nations Post-Conflict Multi-Partner Trust Fund for Colombia is a multi-donor funding mechanism. For details, see http://mptf.undp.org.
 ⁹ The One UN Fund is a multi-donor funding mechanism. For details, see http://mptf.undp.org.
 ¹⁰ The Fund to End Violence Against Children is a multi-donor funding mechanism. For details, see www.end-violence.org.
 ^{*} Excludes \$78,385,157 acknowledged in 2017 and 2018 for activities with implementation in 2019 and includes \$101,039,639 acknowledged in 2019 for activities with implementation in 2020 and beyond.

421,656,075	478,551,492	129,536,919	4,217,183,026

TABLE 4 | IN-KIND CONTRIBUTIONS | 2019

		USD
DONOR	DESCRIPTION	AMOUNT
GOVERNMENTS AND UN FUN	DS	
Angola	Premises for the UNHCR office in Luanda	120,000
Argentina	Premises for the UNHCR office in Buenos Aires	107,100
Armenia	Premises for the UNHCR office in Yerevan	98,000
Austria	Premises for the UNHCR office in Vienna	57,471
Azerbaijan	Premises for the UNHCR warehouse in Baku	7,200
Botswana	Premises for the UNHCR office in Gabarone	30,472
Brazil	Premises for the UNHCR office in Brasilia	20,341
Canada	Deployment of standby experts for UNHCR Global Programmes	156,917
China	Premises for the UNHCR office in Hong Kong SAR (China)	90,034
Czechia	Premises for the UNHCR office in Prague	38,100
Denmark	Premises for the UNHCR office in Copenhagen	2,540,701
Germany	Premises for the UNHCR office in Nuremberg	27,127
Guyana	Premises for the UNHCR office in Georgetown	15,883
lungary	Premises for the UNHCR office in Budapest: Global Service Centre and Regional Representation for Central Europe	3,324,676
reland	Deployment of standby experts through Irish Aid	155,000
taly	Premises for the UNHCR office in Rome	98,172
azakhstan	Premises for the UNHCR office in Almaty	50,931
Cuwait	Premises for the UNHCR office in Kuwait City	39,490
ýyrgyz Republic	Premises for the UNHCR office in Bishkek	47,520
uxembourg	Premises for the UNHCR office at the University of Luxembourg	10,274
Iontenegro	Premises for the UNHCR office in Podgorica	82,745
Aorocco	Premises for the UNHCR office in Laayoune, Western Sahara	25,184
ligeria	Premises for the UNHCR office in Lagos	63,735
Poland	Premises for the UNHCR office in Warsaw	87,000
Romania	Premises for the UNHCR office in Bucharest	103,521
Serbia	Premises for the UNHCR office in Belgrade	115,942
South Africa	Premises for the UNHCR office in Pretoria	19,481
Spain	Premises for the UNHCR office in Madrid	366,038
Sudan	Mosquito nets for the UNHCR operation in Sudan	441,032
Sweden	Deployment of standby experts by Swedish Rescue Services (MSB) to various UNHCR operations	930,500
Switzerland	Deployment of standby experts to various UNHCR operations and premises for UNHCR Headquarters in Geneva due to Switzerland's host-state policy that provides excellent conditions for international organizations to work effectively	6,385,459
Jnited Arab Emirates	Premises for the UNHCR warehouse in Dubai provided through the International Humanitarian City and transportation services to the UNHCR operations in Albania and Zimbabwe	2,612,175
Jnited Kingdom of Great Britain and Northern Ireland	Deployment of standby experts to various UNHCR operations	538,000
JNDP	Mosquito nets for the UNHCR operation in Chad	262,861

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TABLE 4 | IN-KIND CONTRIBUTIONS | 2019

		USD
DONOR	DESCRIPTION	AMOUNT
PRIVATE DONORS		
Autodesk Foundation	Computer software for the Division of Resilience and Solutions	1,115,700
Avanti Communications Group	Telecommunications equipment for the UNHCR operation in Uganda	93,740
Danish Refugee Council	Deployment of standby experts to various UNHCR operations	639,500
Fast Retailing (UNIQLO)	New and used clothing for UNHCR operations in Afghanistan, Algeria, Angola, Botswana, Burkina Faso, Chad, the Democratic Republic of the Congo, India, Lebanon, Malawi, Mauritania and Uganda	5,143,651
Fuji Optical Co Limited	Optical package to the UNHCR operation in Azerbaijan	221,616
Hope Health Action	Supplementary food to the UNHCR operation in Uganda	87,920
HUGO BOSS	Donation of new winter clothing for the UNHCR operation in Ecuador	31,220
IMMAP	Deployment of standby experts to various UNHCR operations	151,500
Microsoft Corporation	Laptops and software to the UNHCR operation in Kenya	32,194
Norwegian Refugee Council	Deployment of standby experts to various UNHCR operations	2,668,000
RedR	Deployment of experts by RedR Australia to various UNHCR operations	200,500
Rituals Cosmetics Enterprise	New clothing and accessories for the UNHCR operation in Ecuador	789,967
TOMS Shoes LLC	Shoes for the UNHCR operations in Burkina Faso and Uganda	446,511
Unilever (UK)	Soap for the UNHCR operation in Lebanon	31,250
UPS Corporate	Transportation services to the UNHCR operations in the Bolivarian Republic of Venezuela, Malawi, Nigeria and Somalia	900,000
War Child Holland	Information technology equipment for the UNHCR operation in Chad	54,268
WeWork	Office premises for the Division of External Relations	64,922
SUBTOTAL		12,672,458

SUBTOTAL

TOTAL

31,741,539

TABLE 5 | PRIVATE DONORS OVER \$100,000 IN SUPPORT OF UNHCR | 2019

UNHCR GLOBAL

Agência Brasileira de Cooperação **Bill and Melinda Gates Foundation** Educate A Child Programme (EAC) Programme - Education Above All (EAA) Foundation Fast Retailing Co. Ltd. (UNIQLO) **IKEA** Foundation NPT (UK) Ltd. The JMCMRJ Sorrell Foundation United Nations Foundation

UN Fund for International Partnerships United Nations Foundation

THE AMERICAS

CANADA

- Morneau Shepell
- Mr. & Mrs. Martin & Brenda Gibson NASIMCO

MEXICO

Nacional Monte Piedad, I.A.P.

USA / USA FOR UNHCR

Autodesk Foundation **Global Environment & Technology Foundation** Google iMMAP Kuwait-America Foundation Microsoft Corporation The Church of Latter-day Saints TOMS Shoes LLC

UPS Corporate

ASIA AND THE PACIFIC

HONG KONG SAR

Shih Wing Ching Foundation

JAPAN / JAPAN FOR UNHCR

Fuji Optical Co Limited

MALAYSIA

Maybank Islamic Berhad

THAILAND

Mr. Wanchai Tachavejnukul

Vimuttayalaya Institute

EUROPE

FRANCE Fondation BNP Paribas

GERMANY / UNO-FLŰCHTLINGSHILFE AmazonSmile

ITALY

- Intesa Sanpaolo Fondazione Milan Onlus
- Fondazione Prosolidar-Onlus LUXEMBOURG
- Fondation de Luxembourg

NETHERLANDS

Dutch Postcode Lottery (NPL) **Rituals Cosmetics Enterprise BV**

SPAIN / ESPAŇA CON ACNUR

"la Caixa" Banking Foundation Equatorial Coca-Cola Bottling Company Laboratorios Vinas

SWEDEN / SWEDEN for UNHCR

Akelius Foundation H&M Hennes & Mauritz AB Swedish Postcode Lottery The Einar Belvén Foundation The World We Want Foundation

SWITZERLAND

CorPa Treuhand AG	
Fondation Sesam	
Krueger Foundation	
Üsine Foundation	

UNITED KINGDOM

Allen & Overy LLP	
Asfari Foundation	
Bloomsbury Publishing	
Said Foundation	
The Hands Up Foundation	
Unilever Gulf FZE	
Vodafone Foundation	

MIDDLE EAST AND NORTH AFRICA

EGYPT Mansour Abd El Meguid Amer

KUWAIT

Alghanim Industries Mabarrat Ghanaem Al Khair (MGAK)

Zain Telecommunications Group

QATAR

Qatar Charity Silatech

Thani Bin Abdullah Humanitarian Fund

SAUDI ARABIA

Athmar Holding (AH) **Tamer Family Foundation**

UNITED ARAB EMIRATES

Al Tayer Insignia	
Careem Networks	
Falcon Trading Group	

The Big Heart Foundation

TABLE 6 | BUDGET AND EXPENDITURE FOR HEADQUARTERS | USD

	PILLAR 1 - REFUGE	E PROGRAMME
DIVISIONS/DEPARTMENTS	Budget ¹	Expenditure ¹
EXECUTIVE DIRECTION AND MANAGEMENT		
Executive Office	5,542,460	5,452,163
Liaison Office New York	4,851,811	4,851,811
Inspector General's Office	12,165,770	11,569,746
Legal Affairs Section	5,240,618	4,604,456
Office of the Ombudsman	552,246	513,060
Ethics Office	3,595,825	2,987,273
Enterprise Risk Management	1,229,032	1,190,763
Evaluation Service	2,335,613	2,043,541
Change Management	3,457,355	2,628,909
Governance Service	2,667,303	2,481,519
SUBTOTAL	41,638,033	38,323,240
DIVISION OF EXTERNAL RELATIONS		
Office of the Director	2,395,268	2,395,268
Donor Relations and Resource Mobilization Service	7,458,929	7,400,524
Private Sector Partnership Service	1,284,412	1,199,93
Global Communications Service	5,352,196	5,281,596
Records and Archives Section	1,925,780	1,901,79
Partnership and Coordination Service	2,252,293	2,240,257
Digital Engagement	361,781	361,781
Public Outreach and Campaigns	1,660,557	1,607,545
Joint UN Activity Contributions	2,539,000	2,478,788
SUBTOTAL	25,230,216	24,867,492
DIVISION OF INTERNATIONAL PROTECTION		
Office of the Director	2,523,876	2,505,538
Specialized sections	12,358,326	12,302,331
SUBTOTAL	14,882,202	14,807,868
DIVISION OF RESILIENCE AND SOLUTIONS		
Office of the Director	2,634,037	2,333,199
Specialized sections	1,406,320	805,397
SUBTOTAL	4,040,357	3,138,596
DIVISION OF PROGRAMME SUPPORT AND MANAGEMENT		
Office of the Director	2,989,410	2,628,767
Specialized sections	6,916,729	4,965,075
SUBTOTAL	9,906,140	7,593,842
DIVISION OF EMERGENCY, SECURITY AND SUPPLY		
Office of the Director	2,032,188	2,023,450
SUBTOTAL	2,032,188	2,023,450

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TABLE 6 | BUDGET AND EXPENDITURE FOR HEADQUARTERS | USD

DIVISIONS/DEPARTMENTS	Budget ¹	Expenditure ¹
REGIONAL BUREAUX	10 002 057	40 554 0
Office of the Director for Africa	10,602,057	10,554,6
Office of the Director for the Middle East and North Africa	6,410,159	5,595,2
Special Envoy for the Central Mediterrean Situation	225,902	202,7
Office of the Director for Asia and the Pacific	5,295,105	5,136,0
Office of the Director for Europe	6,522,968	4,689,4
Office of the Director for the Americas	4,923,458	3,803,1
SUBTOTAL	33,979,647	29,981,1
DIVISION OF INFORMATION SYSTEMS AND TELECOMMUNICATIONS		
Office of the Director	7,055,680	7,022,7
nfrastructure and Telecommunications Service	17,749,409	17,721,3
SUBTOTAL	24,805,089	24,744,0
DIVISION OF HUMAN RESOURCES		
Office of the Director	3,573,559	3,544,0
Specialized sections	12,122,002	11,653,7
UBTOTAL	15,695,561	15,197,8
DIVISION OF FINANCIAL AND ADMINISTRATIVE MANAGEMENT		
Office of the Controller and Director	6,403,442	5,868,3
Specialized sections and services	5,954,911	5,917,3
Audit	789,052	789,0
JN Finance Division	1,150,000	1,150,0
leadquarters running costs (including security and safety at Headquarters)	18,052,462	17,963,3
SUBTOTAL	32,349,867	31,688,1
GLOBAL SERVICE CENTRE (BUDAPEST)		
· · ·	4,190,848	4,150,1
Aanagement unit	4,190,848 138,792	
Management unit Ombudsman office		119,1
Management unit Ombudsman office Division of Financial and Administrative Management	138,792	119,4 3,348,4
Management unit Ombudsman office Division of Financial and Administrative Management Division of Human Resources Division of Information Systems and Telecommunications	138,792 3,448,789 19,755,345 2,835,679	119, ⁴ 3,348,4 19,646,6
Management unit Ombudsman office Division of Financial and Administrative Management Division of Human Resources Division of Information Systems and Telecommunications	138,792 3,448,789 19,755,345	119, ⁻ 3,348,4 19,646,6 2,827,6
Management unit Ombudsman office Division of Financial and Administrative Management Division of Human Resources Division of Information Systems and Telecommunications Division of Emergency, Security and Supply	138,792 3,448,789 19,755,345 2,835,679	119,1 3,348,4 19,646,6 2,827,6 6,115,3
Management unit Dmbudsman office Division of Financial and Administrative Management Division of Human Resources Division of Information Systems and Telecommunications Division of Emergency, Security and Supply SUBTOTAL GLOBAL SERVICE CENTRE (COPENHAGEN)	138,792 3,448,789 19,755,345 2,835,679 6,121,688 36,491,141	119, 3,348,4 19,646,6 2,827,6 6,115,3 36,207,5
Management unit Ombudsman office Division of Financial and Administrative Management Division of Human Resources Division of Information Systems and Telecommunications Division of Emergency, Security and Supply SUBTOTAL BLOBAL SERVICE CENTRE (COPENHAGEN)	138,792 3,448,789 19,755,345 2,835,679 6,121,688	119, 3,348, 19,646, 2,827, 6,115, 36,207,
GLOBAL SERVICE CENTRE (BUDAPEST) Management unit Dmbudsman office Division of Financial and Administrative Management Division of Human Resources Division of Information Systems and Telecommunications Division of Emergency, Security and Supply SUBTOTAL GLOBAL SERVICE CENTRE (COPENHAGEN) Management Unit SUBTOTAL	138,792 3,448,789 19,755,345 2,835,679 6,121,688 36,491,141	119,1 3,348,4 19,646,6 2,827,6 6,115,3 36,207,3 4,962,2
Management unit Ombudsman office Division of Financial and Administrative Management Division of Human Resources Division of Information Systems and Telecommunications Division of Emergency, Security and Supply SUBTOTAL GLOBAL SERVICE CENTRE (COPENHAGEN) Management Unit	138,792 3,448,789 19,755,345 2,835,679 6,121,688 36,491,141 4,970,743	4,150,1 119,1 3,348,4 19,646,6 2,827,6 6,115,3 36,207,3 4,962,2 4,962,2 959,3

TABLE 7 | CONTRIBUTIONS TO HEADQUARTERS | USD

		PILLAR 1		
DIVISIONS/DEPARTMENTS	DONORS	Refugee programme	ALL PILLARS	TOTAL
HEADQUARTERS OVERALL	United Nations Regular Budget	43,306,822		43,306,822
	SUBTOTAL	43,306,822		43,306,822
DIVISION OF FINANCIAL AND	Switzerland	3,892,459		3,892,459
ADMINISTRATIVE MANAGEMENT	SUBTOTAL	3,892,459		3,892,459
EXECUTIVE DIRECTION AND	Hungary		3,062,343	3,062,343
MANAGEMENT	Denmark		2,540,701	2,540,701
	United States of America	176,725		176,725
	European Union	16,722		16,722
	SUBTOTAL	193,447	5,603,044	5,796,491
DIVISION OF EXTERNAL RELATIONS	Japan		180,603	180,603
	Germany	128,400		128,400
	SUBTOTAL	128,400	180,603	309,003
REGIONAL BUREAUX	European Union	157,826		157,826
	SUBTOTAL	157,826		157,826
DIVISION OF PROGRAMME SUPPORT	Bill & Melinda Gates Foundation	10,695		10,695
AND MANAGEMENT	SUBTOTAL	10,695		10,695
TOTAL*		47,689,649	5,783,647	53,473,296

*Notes: ¹ Contributions include 7% programme support costs. ² Includes \$176,725 million acknowledged in 2018 for activities with implementation in 2019.

TABLE 8 | BUDGET AND EXPENDITURE FOR GLOBAL PROGRAMMES | USD

PILLAR 1 - REFUGEE PROGRAMME

ACTIVITIES	Budget	Expenditure
OPERATIONAL ACTIVITIES		
Cash-based interventions	999,784	662,84
Durable solutions	5,600,415	4,520,24
Education-related projects	25,221,584	24,143,06
Emergency-related projects (including stockpiles)	47,388,829	43,165,33
Environment-related projects	620,000	444,84
Health-related projects (including HIV/AIDS, anaemia, water & sanitation)	3,486,320	3,433,42
Innovation project	2,932,873	2,042,62
Protection-related projects	6,221,126	5,503,69
Private sector fundraising	129,350,107	124,174,70
Public information and media projects	9,400,648	8,515,73
Refugee women, children and adolescents	976,811	945,74
Registration, data and knowledge management	6,467,896	6,608,03
Research, evaluation and documentation	4,200,000	3,040,40
Resettlement	12,017,334	11,306,23
Shelter-related projects	23,846,876	22,105,39
Training-related projects	1,417,732	1,329,51
Miscellaneous	904,800	852,58
	224 252 425	000 704 40

SUBTOTAL OPERATIONAL ACTIVITIES

281,053,135 262,794,426

PROGRAMME SUPPORT ACTIVITIES

EXECUTIVE DIRECTION AND MANAGEMENT		
Innovation project	2,072,669	1,783,463
Inspector General's Office field activities	2,135,637	1,771,937
Lega Affairs Section field activities	1,103,199	920,700
Risk Management 2.0	2,594,310	2,511,284
DIVISION OF EXTERNAL RELATIONS		
Division of External Relations Service	9,209,205	6,105,956
Private sector fund raising - investment funds and activities	16,548,930	15,909,726
DIVISION OF INTERNATIONAL PROTECTION	5,922,078	4,835,897
DIVISION OF INFORMATION SYSTEMS AND TELECOMMUNICATIONS	28,893,923	28,845,444
DIVISION OF RESILIENCE AND SOLUTIONS	13,457,078	11,488,386
DIVISION OF PROGRAMME SUPPORT MANAGEMENT	9,811,898	9,490,865
DIVISION OF EMERGENCY, SECURITY AND SUPPLY		
Emergency Capacity Management Section	4,999,181	4,999,059
Field Safety Section and - field security support	11,842,124	11,834,488
Supply Management - field strenghtening and support	22,273,465	21,841,919

TABLE 8 | BUDGET AND EXPENDITURE FOR GLOBAL PROGRAMMES | USD

ACTIVITIES DIVISION OF HUMAN RESOURCES Special staff costs Training of UNHCR staff DIVISION OF FINANCIAL AND ADMINISTRATIVE MANAGEMENT Audit IPMS Business Innovation Group BUDAPEST GLOBAL SERVICE CENTER Division of Emergency, Security and Supply COPENHAGEN GLOBAL SERVICE CENTER Division of International Protection Division of Programe Support Management Division of Information Systems and Telecommunications Division of External Relations

SUBTOTAL PROGRAMME SUPPORT ACTIVITIES

TOTAL

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PILLAR 1 - REFUGEE PROGRAMME			
Budget	Expenditure		
39,401,948	38,896,541		
10,074,077	9,738,386		
4,973,475	4,952,782		
711,352	711,352		
1,749,255	1,749,255		
1,167,457	1,167,318		
10,251,330	9,876,277		
1,768,058	1,768,058		
9,206,245	8,582,785		
210,166,896	199,781,877		
491.220.030	462.576.303		

TABLE 9 | VOLUNTARY CONTRIBUTIONS TO GLOBAL PROGRAMMES | USD

		PILLAR 1		
DIVISIONS/DEPARTMENTS	DONORS	Refugee programme	ALL PILLARS	TOTAL
DIVISION OF EMERGENCY, SECURITY A	ND SUPPLY			
Deployment of standby experts	Danish Refugee Council	639,500		639,500
Deployment of standby experts	iMMAP	151,500		151,500
Deployment of standby experts	Ireland	155,000		155,000
Deployment of standby experts	Norwegian Refugee Council	2,143,625	53,875	2,197,500
Deployment of standby experts	RedR Australia	200,500		200,500
Deployment of standby experts	Sweden	930,500		930,500
Deployment of standby experts	Switzerland	1,818,500		1,818,500
Deployment of standby experts	United Kingdom of Great Britain and Northern Ireland	538,000		538,000
Emergency preparedness and response	Luxembourg	313,808		313,808
Emergency preparedness and response	United Arab Emirates	2,109,175		2,109,175
Emergency preparedness and response	UPS Corporate	311,570		311,570
Global fleet management	UPS Corporate	107,000		107,000
Global Protection Cluster	United States of America	160,500		160,500
UNHCR e-Centre	Japan		392,605	392,605
	SUBTOTAL	9,579,178	446,480	10,025,658

DIVISION OF EXTERNAL RELATIONS

Nansen Refugee Award	IKEA Foundation	100,000		100,000
Nansen Refugee Award	Norway	165,216		165,216
Nansen Refugee Award	Switzerland	218,484		218,484
Private Sector Partnerships	China		82,832	82,832
Private Sector Partnerships	IKEA Foundation	134,983		134,983
Private Sector Partnerships	IOM	56,710		56,710
Private Sector Partnerships	WeWork		64,922	64,922
Olympic 2020	Japan		225,754	225,754
Urban outreach: Telling the Real Story 2.0 project	European Union	2,154,030		2,154,030
	SUBTOTAL	2,829,423	373,508	3,202,930

DIVISION OF HUMAN RESOURCES

Emergency preparedness supply training	UPS Corporate	30,510	30,510
Emerging Resettlement Countries Joint Support Mechanism	United States of America	383,907	383,907
Protection in Conflict project	IOM	16,050	16,050
Safe from the Start project	Germany	62,046	62,046
	SUBTOTAL	492,513	492,513

DIVISION OF INTERNATIONAL PROTECTION

Climate change project	Monaco	22,753	22,753
Deployment of standby experts	Switzerland	280,500	280,500
Emerging Resettlement Countries Joint Support Mechanism	IOM	677,932	677,932
Enhancing resettlement activities	Canada	156,917	156,917
Enhancing resettlement activities	Germany	555,554	555,554
Enhancing resettlement activities	Norway	944,223	944,223
Enhancing resettlement activities	United Kingdom of Great Britain and Northern Ireland	4,270,370	4,270,370

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TABLE 9 | VOLUNTARY CONTRIBUTIONS TO GLOBAL PROGRAMMES | USD

		PILLAR 1		
DIVISIONS/DEPARTMENTS	DONORS	Refugee programme	ALL PILLARS	TOTAL
Enhancing resettlement activities	United States of America	2,000,000		2,000,000
Global Protection Cluster	Germany	46,805		46,805
Global Protection Cluster	Norwegian Refugee Council	319,000		319,000
Global Protection Cluster	Switzerland	308,960		308,960
Global Protection Cluster	United States of America	981,190		981,190
High-level meeting on statelessness and related activities	Germany	192,890		192,890
Partnership Jobs and education project	Netherlands	372,360		372,360
Prevention of detention of children	European Union	74,215		74,215
Quality protection partnership and asylum capacity support project	United Kingdom of Great Britain and Northern Ireland	250,983		250,983
Resettlement case law	Allen & Overy LLP	32,342		32,342
Safe from the Start project	United States of America	4,176,466		4,176,466
	SUBTOTAL	15,663,460		15,663,460
DIVISION OF PROGRAMME SUPPORT A	ND MANAGEMENT			
Deployment of standby experts	Norwegian Refugee Council	151,500		151,500
Deployment of standby experts	Switzerland	394,000		394,000
Energy and environment	IKEA Foundation	87,931		87,931
Global Protection Cluster	United States of America	32,100		32,100

Deployment of standby expents	SWILZEIIdIIU	594,000		394,000
Energy and environment	IKEA Foundation	87,931		87,931
Global Protection Cluster	United States of America	32,100		32,100
High-level meeting on statelessness and related activities	Germany	160,500		160,500
HIV/AIDS	UNAIDS	2,000,000		2,000,000
Improved plastic latrine slab design project	Bill & Melinda Gates Foundation	114,815		114,815
Improving nutritional conditions	"la Caixa" Banking Foundation	200,000		200,000
Improving nutritional conditions	Laboratorios Viñas	4,449		4,449
Joint IDP Profiling Service	Norway		228,441	228,441
Joint IDP Profiling Service	United States of America		107,000	107,000
Mental health and psychological support project	WHO	33,294		33,294
Partnership jobs and education project	Netherlands	1,605,000		1,605,000
Refugee Housing Units	Nando Peretti Foundation	55,006		55,006
Safe from the Start project	United States of America	107,000		107,000
Saving newborn lives project	Bill & Melinda Gates Foundation	259,358		259,358
Shelter and settlement	Autodesk Foundation	1,115,700		1,115,700
Tuberculosis interventions	UNDP	31,712		31,712
Waste-to-water project	Bill & Melinda Gates Foundation	70,602		70,602
	SUBTOTAL	6,422,967	335,441	6,758,408

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TABLE 9 | VOLUNTARY CONTRIBUTIONS TO GLOBAL PROGRAMMES | USD

		PILLAR 1		
DIVISIONS/DEPARTMENTS	DONORS	Refugee programme	ALL PILLARS	TOTAL
DIVISION OF RESILIENCE AND SOLUTIONS				
A.Einstein German Academic Refugee Initiative (DAFI)	Asfari Foundation	231,910		231,910
A.Einstein German Academic Refugee Initiative (DAFI)	Germany	18,461,729		18,461,729
A.Einstein German Academic Refugee Initiative (DAFI)	Private donors in the Republic of Korea	22,217		22,217
A.Einstein German Academic Refugee Initiative (DAFI)	Said Foundation	356,910		356,910
A.Einstein German Academic Refugee Initiative (DAFI)	SAP (UK) Ltd.	25,000		25,000
A.Einstein German Academic Refugee Initiative (DAFI)	The Hands Up Foundation	527,266		527,266
A.Einstein German Academic Refugee Initiative (DAFI)	UNO-Flüchtlingshilfe (Germany)	329,670		329,670
A.Einstein German Academic Refugee Initiative (DAFI)	USA for UNHCR	50,000		50,000
A.Einstein German Academic Refugee Initiative (DAFI)	Üsine Foundation	107,646		107,646
Digital education	Google	223,146		223,146
DRS livelihoods	European Union	53,499		53,499
Durable solutions	Denmark	3,049,245		3,049,245
Education for All	Google	390,854		390,854
Education for All	Netherlands	36,024		36,024
Education for All	UNICEF	248,203		248,203
Global Compact on Refugees	European Union	887,441		887,441
Global Compact on Refugees	Germany	1,106,195		1,106,195
Global Compact on Refugees	IKEA Foundation	39,339		39,339
Global Compact on Refugees	Japan		903,016	903,016
Innovative solutions	Luxembourg	299,163		299,163
Innovative solutions	Sweden	23,468		23,468
MADE51 livelihoods initiative	Krueger Foundation	5,000		5,000
MADE51 livelihoods initiative	The Andan Foundation	80,000		80,000
Partnership jobs and education project	Netherlands	567,100		567,100
Peace nexus	Japan		90,302	90,302
Resilience and solutions	Germany	2,272,727		2,272,727
	SUBTOTAL	29,393,754	993,318	30,387,072

EXECUTIVE DIRECTION AND MANAGEMENT						
Innovative solutions	Belgium	457,882		457,882		
Innovative solutions	Luxembourg	1,361,506		1,361,506		
	SUBTOTAL	1,819,388		1,819,388		
Global operations	United States of America		45,800,000	45,800,000		
	SUBTOTAL		45,800,000	45,800,000		
TOTAL*		66,200,682	47,948,746	114,149,428		

Notes: ¹ Contributions include 7% programme support costs. ² Includes \$12.3 million acknowledged in 2018 for activities with implementation in 2019 and excludes \$17.2 million acknowledged in 2019 for activities with implementation in 2020 and beyond.

TABLE 10 | CONTRIBUTIONS TO THE JUNIOR PROFESSIONAL **OFFICERS SCHEME** | 2019

	USD		USD
DONOR	AMOUNT	DONOR	AMOUNT
United States of America	2,650,000	Finland	300,025
Japan	2,407,086	France	285,683
Netherlands	1,436,542	Switzerland	224,164
China	1,034,195	Luxembourg	200,300
Germany	992,842	Republic of Korea	185,278
Denmark	662,231	Austria	122,019
Sweden	487,749		
Italy	485,186	TOTAL	11,473,300

TABLE 11 | TRANSFERS FROM THE 2019 "NEW OR ADDITIONAL ACTIVITIES -MANDATE-RELATED" RESERVE | USD

1. "NEW OR ADDITIONAL ACTIVITIES - MANDATE-RELATED" RESERVE APPROVED BY EXCOM IN OCTOBER 2018							
2. TRANSFERS							
		Pillar 1	Pillar 2	Pillar 3	Pillar 4	Total	
OPERATIONAL RES	ERVE						
Operational reserve	Transfer from the operational reserve	30,000,000	-	-	-	30,000,000	
2. TOTAL TRANSFERS IN		30,000,000	-	-	-	30,000,000	
3. TRANSFERS OUT							
THE AMERICAS							
Mexico	Strengthening capacity to support increased protection and assistance activities	44,399,252		-	-	44,399,252	
3. TOTAL TRANSFE	RS OUT	44,399,252	-	-	-	44,399,252	
4. BALANCE AFTER	TRANSFERS					5,600,74	

TABLE 12 | TRANSFERS FROM THE OPERATIONAL RESERVE | 2019

		PROVED BY THE EXECUTIVE COMMITTEE IN OCTOBER 2018			620,168,102
2. TRANSFERS FROM THE	OP	ERATIONAL RESERVE			
			Pillar 1	Pillar 4	Total
				0.000.000	
Burkina Faso		Provision of protection and assistance to internally displaced persons	-	3,000,000	3,000,00
Eritrea		Response to the voluntary return of Somali refugees and the return of Eritreans from Libya	5,785,086		5,785,08
Niger		Assistance for the socioeconomic integration of Malian refugees	3,356,474		3,356,47
Rwanda		Emergency Transit Mechanism related to central Mediterranean mixed movement situation	10,000,000		10,000,00
SUBTOTAL			19,141,560	3,000,000	22,141,56
THE AMERICAS Bolivarian Republic		Increase for the situation for the Deliverian Depublic of Venezuela		-	
of Venezuela		Increase for the situation for the Bolivarian Republic of Venezuela	9,730,669		9,730,66
Brazil		Increase for the situation for the Bolivarian Republic of Venezuela	2,506,238	-	2,506,23
Costa Rica		North of Central America's additional requirements	10,000,000	-	10,000,00
Panama Regional Office	1)	Strengthen protection policy and asylum processes	2,400,000	-	2,400,00
	2)	Strengthen protection capacity and provision of humanitarian aid and multi-purpose cash grants	5,900,000	-	5,900,00
	3)	Strengthen asylum system and solutions mechanism	8,900,000		8,900,00
	4)	Enhance protection capacity	8,000,000	-	8,000,00
	5)	Enhance protection and solutions process	8,500,000	-	8,500,00
Regional activities		North of Central America's additional requirements	850,000		850,00
SUBTOTAL			56,786,907		56,786,90
GLOBAL PROGRAMME	S				
Executive Direction and Management		Humanitarian education accelerator project	634,815		634,81
Division of External Relations		"Telling the real story" project	2,415,723	-	2,415,72
Division of International Protection	1)	Global Compact on Refugees	687,437	-	687,43
	2)	Prevention and response to sexual exploitation and abuse, and sexual harrassment and abuse of authority	225,437	-	225,43
	3)	Enhancing UNHCR's resettlement capacity	788,458		788,45
	4)	Senior Advisor on IDPs	334,538		334,53
Division of Emergency, Security and Supply	1)	Additional cost sharing for security-related UN joint activities	259,840	-	259,84
	2)	Global Fleet Management*	14,794,136		14,794,13
Division of Resilience and Solutions	1)	Global Compact on Refugees	5,669,630	-	5,669,63
	2)	Education project	625,284		625,28
	3)	Government of the Netherlands - Partnership Seed Funding	238,400	-	238,40
Division of Information System and Telecommunications	าร	Additional costs related to software revised subscriptions	1,910,000	-	1,910,00
Division of Human Resources	1)	Prevention and response to sexual exploitation and abuse, and sexual harrassment and abuse of authority	1,718,791		1,718,79
	2)	Voluntary separation costs	9,500,000		9,500,00
	3)	Additional termination costs	4,000,000		4,000,00
Division of Programme Support and Management	1)	Support to the Business Innovation Group	683,827		683,82
-	2)	Additional external audit cost for partnership projects	500,000		500,00

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TABLE 12 | TRANSFERS FROM THE OPERATIONAL RESERVE | 2019

1. OPERATIONAL RESERVE APPROVED BY THE EXECUTIVE COMMITTEE IN OCTOBER 2018					620,168,102
2. TRANSFERS FROM THE	OP	ERATIONAL RESERVE			
SUBTOTAL			44,986,316	-	44,986,316
HEADQUARTERS					
Executive Direction and Management	1)	Global Compact on Refugees	36,000		36,000
	2)	Prevention and response to sexual exploitation and abuse, and sexual harrassment and abuse of authority	250,000	-	250,000
	3)	Additional share of costs for administration of justice	302,290	-	302,290
Executive Direction and Management	1)	Prevention and response to sexual exploitation and abuse, and sexual harrassment and abuse of authority	376,809	-	376,809
	2)	Strengthening donor relations support functions	437,493	-	437,493
Regional Bureaux		Special Envoy for the Central Mediterranean Situation	225,902	-	225,902
Division of Human Resources		Prevention and response to sexual exploitation and abuse, and sexual harrassment and abuse of authority	1,347,386	-	1,347,386
Division of Financial and Administrative Management		In-kind contribution for rental of premIses	3,892,459	-	3,892,459
SUBTOTAL			6,868,339	-	6,868,339
"NEW OR ADDITIONAL	AC	TIVITIES - MANDATE-RELATED" (NAM) RESERVE			
NAM reserve		Independent Audit and Oversight and Internal Audit's additional requirements	30,000,000	-	30,000,000
SUBTOTAL			30,000,000	-	30,000,000
TOTAL TRANSFERS			157,783,122	3,000,000	160,783,122

3. BALANCE AFTER TRANSFERS

* This line consolidates several transfers in accordance with the business model of the Global Fleet Management.

459,384,979.775