

**Sector partners providing urgent aid to the civilians of Aleppo**

Two children at the door of a collective shelter, where they sought shelter with their mother, Ruqaiya 30, after they fled the battle over eastern Aleppo neighborhoods last month.

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## Emergency Shelter Support

With almost half of the Syrian population being displaced since the beginning of the crisis, shelter as a basic form of physical protection is one of the main essential needs. For over five years now, the shelter sector has collectively developed tailored-made and need-based shelter responses that ensure safe and decent housing conditions for IDPs until and after they are able to return to their homes. In 2016, life-saving and life-sustaining shelter support to displaced population in various stages of emergency was still the main response of the sector. This type of assistance ranges from the provision of emergency shelter material, shelter kits, to seasonal (winterization) shelter support; as well as mid-term solutions such as rehabilitation and maintenance of public structures as collective shelters and upgrade of unfinished private buildings as shared shelters.

**SHELTER KITS DISTRIBUTION:** In 2016, the sector distributed emergency shelter kits to 25,842 people and winterization shelter support to 5,911 people in need. Emergency shelter kits commonly consist of light construction materials that can be used for the closure and insulation of living spac-

es, such as wooden boards and plastic sheets in addition to fixing and repair tools. This response is designed to provide temporary and immediate shelter assistance.

**COLLECTIVE SHELTER REHABILITATION AND MAINTENANCE:** To ensure a protective environment for the displaced, the sector also supports the rehabilitation of public buildings operating as short and mid-term shelters. In 2016, a total of 23,488 displaced persons benefitted from this activity. Moreover, UNRWA has continued to provide the management and maintenance to shelters which accommodate 3,517 Palestinian refugees.

**PRIVATE UNFINISHED BUILDING UPGRADE:** The largest number of beneficiaries (39,552) in 2016, were reached through private shelters upgrade. This results from the decrease of new available public buildings assigned as collective shelters in 2016 compared to previous years, as well as the large number of unfinished buildings accessible in Rural Damascus.

## Sustainable Shelter Support

The sector has proposed more durable solutions this year, in order to slowly shift the response to a resilient approach in areas that would allow it. In 2016, a new shelter activity was drafted, orienting partners towards providing sustainable shelter support in safer places and areas of return; targeting entire neighborhoods by rehabilitating the damaged houses of legal owners and tenants, together with minor repairs of the main basic and essential services. This approach enables collective shelters to be less prioritized and relieved from the repetitive need for re-upgrade and maintenance. Furthermore, it will contribute to the resilience of the communities by enabling them to return to their neighborhoods and resume their former life, as well as creating job opportunities and revive local markets.

**OWNER / TENANT-ORIENTED SHELTER SUPPORT:** The long-term rehabilitation of damaged houses for owners and tenants aims at rehabilitating their premises to standard/basic living conditions. This type of project is considered a more sustainable and durable solution, as it targets apartments in the areas of return. This

activity comprises the full rehabilitation of 1 or 2 rooms, kitchen and a bathroom for each family. This year, a total of 12,184 people in need benefitted from this shelter activity.

**BASIC INFRASTRUCTURE LIGHT REPAIR:** The sector partners also provide light rehabilitation of basics public services related to durable or transitional shelter projects. Besides ensuring families can go back to their homes, this approach also addresses communities by restoring their main services and infrastructures, allowing for neighbourhoods to function again. In 2016, 5,200 people directly benefitted from this type of project in Aleppo.

**CAPACITY BUILDING:** To ensure beneficiaries are empowered, the sector continues to inform both the displaced population and host community on Housing, Land and Property (HLP) rights through awareness session by legal aid partners. Furthermore, the sector strengthens local capacities and skills by providing shelter-related training to stakeholders. In 2016, a total of 186 individuals attended such trainings.

## KEY FIGURES

**115,880**  
people in need served

Number of assisted people in need with shelter support in 2016  
(65% of Damascus partner projects' target)  
(39% of HRP Damascus hub target)

**39,552**  
private shelter upgrade beneficiaries

Shelter project activity that serves the biggest number of beneficiaries  
(34% of the total served beneficiaries by the sector in 2016).

**2,203**  
no. of apartments rehabilitated

Total no. of apartments rehabilitated collectively by sector partners benefitting 12,184 people

**5,300**  
infrastructures' repair beneficiaries

Total beneficiaries of light repair of basic community services related to durable or transitional shelter projects



## Gaps and Challenges

Despite numerous complicated challenges and constraints faced, the sector was able to cover huge needs of families with shelter support and raise awareness on the importance of providing adequate shelters to families in order for them to live in dignity. In 2016, the Shelter Sector has reached 115,880 individuals using various emergency as well as durable shelter solutions. However, the main pressing issues, that continue to defy the sector in delivering their assistance, are the following:

- Security concerns impeding access or hindering regular access to areas of need.
- Suddenness and unpredictability of displacements following tensions and conflict.
- Complexity of formal requirements and administrative procedures.
- Limited number of NGOs permitted to operate in Syria as well as their limited operational capacity
- Reliable identification and verification of specific needs, vulnerabilities and beneficiary groups.
- Limited availability of sites and structures in certain areas for transitional solutions or upgrading for temporary use by IDPs.

**CRISIS BACKGROUND:** *The crisis in Syrian Arab Republic that started in March 2011 has transformed into a multi-sided armed conflict that has displaced around 6.5 million people and forced around 4.2 million people out of the country to seek asylum. As per the 2016 Humanitarian Needs Overview, around 13.5 million people are in need of humanitarian assistance of which around 2.4 million people are desperate to receive adequate shelter support and other multi-sectorial assistance as they continue to struggle in an unsafe and uncertain environment. Due to the protracted nature of the conflict, many of both displaced and host communities become more vulnerable and their ability to cope and find safe and durable shelter solutions have been greatly affected. The humanitarian community has been challenged to both provide emergency and life-saving shelter solutions while building back community cohesion and resilience through provision of sustainable shelter assistance.*

## ALEPPO IN FOCUS



**Syria. Displaced by the fighting in Aleppo, a harsh winter awaits**

*A woman displaced from her home in east Aleppo tries to keep warm in the Jibreem industrial zone of the city, where warehouse buildings have been converted into temporary accommodation for thousands of people.*

In the western part of Aleppo city displaced families are either living in overcrowded collective shelters or staying with host families. UNHCR, DRC, Al Taalouf and ICRC have been working together to rehabilitate collective public structures to respond to the reported congestion and provide decent shelter spaces to IDPs.

In Jibreem collective shelter, where IDPs have been accommodated both from 1070/Ryade and Mahalej Cotton Factory, rehabilitation projects are still ongoing. Contrary to the local authority's prediction on IDPs leaving Jibreem to return to their homes, partner assessment reveal that only 10% of the families in Jibreem are willing or able to go back home in the coming months. In the meantime, sector partners have been providing shelter winterization support to fight the cold weather and alleviate the suffering of the affected families.

Before the year ended, heavy fighting took place in Aleppo city particularly in the eastern side, resulting in Eastern Aleppo neighbourhoods being retaken by the Government of Syria. This had caused massive displacement and further destruction of city neighborhoods.

By the end of December, some 90,500 people have been registered as displaced across Aleppo city. Of this figure, some 47,500 people were registered in east Aleppo while around 38,750 people were sheltered or hosted by families/relatives in west Aleppo and the remaining 4,250 displaced people are still accommodated in Jibreem collective shelter. Furthermore, around

36,000 individuals evacuated to Idlib governorate.

In Eastern Aleppo, some families have moved back to Masaken Hanano, Tariq Al-Bab and Al-Qatiji neighborhoods, where significant levels of damage are observed. Basic services have also been heavily affected, requiring a proper inter-sector planning to address both shelter and infrastructure needs. An inclusive response plan is essential to rehabilitate neighborhoods with a sustainable perspective, but following a step-approach initiated with emergency and quick interventions in line with a long-term strategy.

Following rapid multi-sector assessments, other shelter gaps and challenges were identified in Aleppo neighbourhoods and include: the clearing of rubble and potential remnants of explosives for areas to be considered safe; immediate conduct of structural assessments to quickly identify structurally sound buildings in which houses can be rehabilitated; provision of basic services such as running water, sanitation, sewage, road lighting and electricity; and mapping of operational presence for better planning. The assessment also reveals that inadequate and insufficient shelter spaces are the biggest concerns of humanitarian actors with the onset of winter season.

### Shelter Sector Coordination Team

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# PROFILE SHEET

AS OF  
December  
2016

## ABOUT US

### We Collaborate

**We coordinate for the common good.**

The Shelter Sector in Syria is one of the activated sectors to respond to the civil war that erupted in 2011. The sector values the need to collectively address gaps, ensure complementarity and strengthen accountability to the people it aims to help. Activated in 2012, the sector has been co-led by the United Nations High Commissioner for Refugees (UNHCR) with the Ministry of Local Administration (MoLA) in Syria.

### We Share Information

**We process data to better decide.**

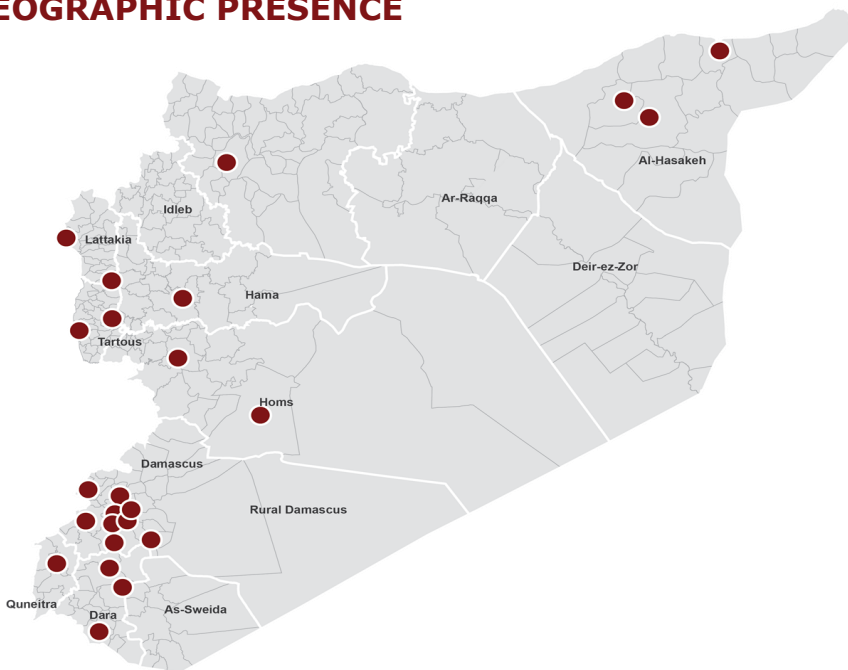
The sector functions using evidence-based approach. It treats information as support to better protect the displaced people it aims to assist. With information management, the sector is able to identify the most vulnerable, deliver appropriate response, and monitor its impact. The sector recognizes the need to provide the right information to the right people at the right time using the right channels.

### We Rebuild Lives

**We rebuild homes to alleviate suffering.**

More than rehabilitating shelters, the sector provides hope to vulnerable displaced people. In every shelter project the sector provides, it helps these people get back on their feet. Ranging from live-saving shelter support to resilient-oriented shelter assistance, the sector has been committed to provide durable and long-term shelter solutions to all affected population in Syria.

## GEOGRAPHIC PRESENCE



**22** SHELTER  
SECTOR  
PARTNERS

**9** LOCAL  
NGOs

**32** COVERED  
SUB-DISTRICTS  
OUT OF 272

**160** SHELTER  
PROJECTS  
DECEMBER 2016

## SECTOR PARTNERS

### Co-Lead Agencies



### Local NGOs



### International NGOs



### UN



## CONTACT US

### Shelter Sector Coordination Team

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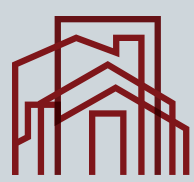
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[www.sheltercluster.org/response/syria-hub](http://www.sheltercluster.org/response/syria-hub)

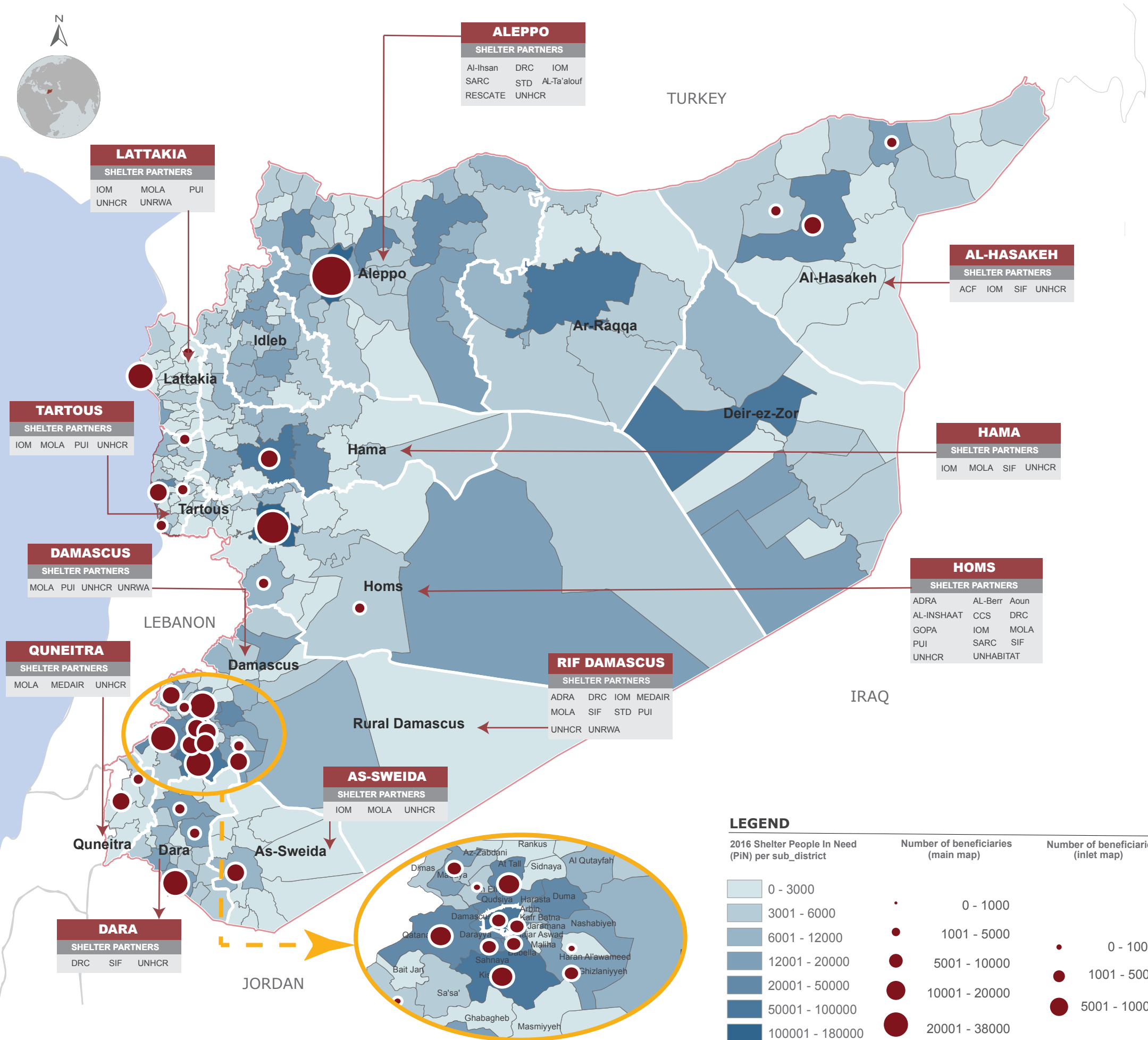


# SYRIA: SHELTER RESPONSE SNAPSHOT

Reporting Period: January - December 2016



**Shelter Sector  
Syria Hub**  
Sheltercluster.org  
Coordinating Humanitarian Shelter

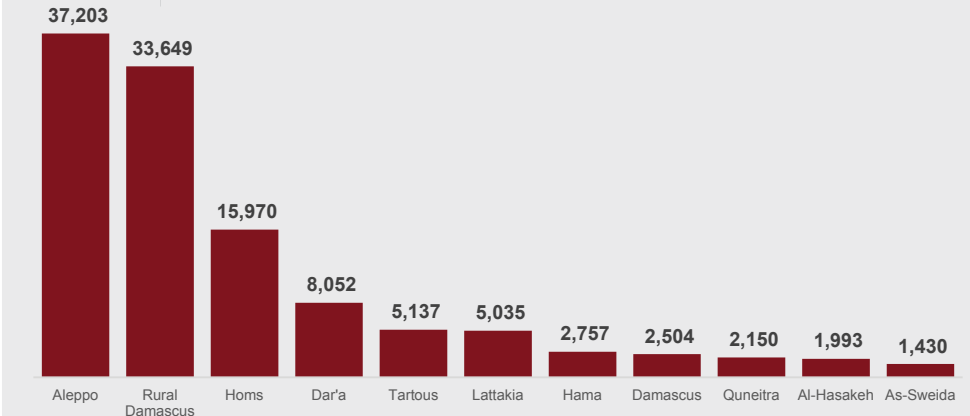


## TOTAL BENEFICIARIES REACHED / ASSISTED

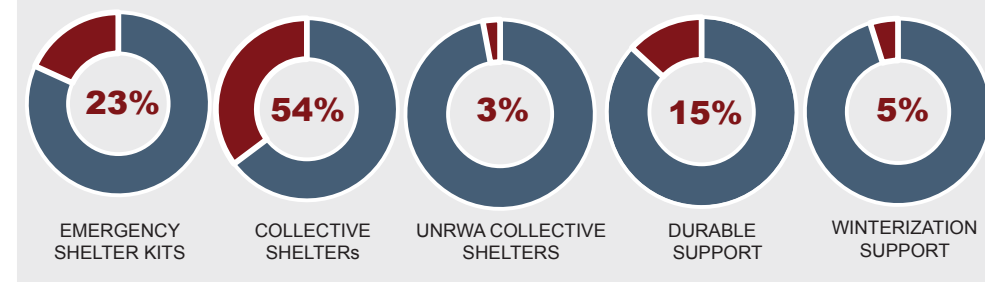


39% of 300,000 targeted PiN (in shelter) by Syria Hub

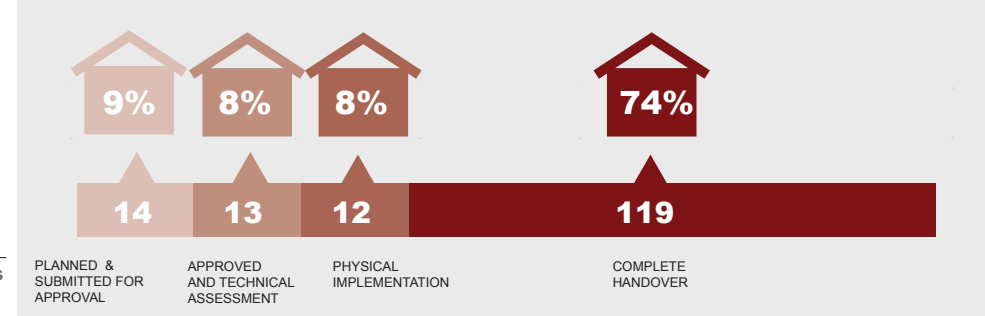
## BENEFICIARIES REACHED PER GOVERNORATE



## BENEFICIARIES REACHED BY TYPE OF SUPPORT



## SHELTER PROJECTS PER STAGE



## SHELTER SECTOR PARTNERS

CO-LEAD AGENCIES		SHELTER PARTNERS				
		ACF	ADRA	Al-Berr	Al-INSHAAT	Aoun
		Al-Ihsan	CCS	DRC	GOPA	
		IOM	MEDAIR	NRC	PUI	
		RESCATE	SARC	SIF	Child Care Society (CCS)	
		STD	AL-Ta'alouf	UNHabitat	UNRWA	

## Shelter Sector 4W January - December 2016 (By Governorate)

Governorate	Type of Activity	Implementing Partner	Funding Partner	Status	Target Individuals	Total Individuals Reached
Aleppo	Collective Shelter Rehabilitation	Ta'alouf	OCHA	Completed	3,860	1,360
Aleppo	Collective Shelter Rehabilitation	Ta'alouf	UNHCR	Completed	150	150
Aleppo	Collective Shelter Rehabilitation	DRC	DRC	Completed	4,100	2,040
Aleppo	Collective Shelter Rehabilitation	DRC	DRC	Ongoing	835	-
Aleppo	Collective Shelter Rehabilitation	Al-Ihsan Charity and Development	OCHA	Planned	1,260	
Aleppo	Collective Shelter Rehabilitation	Al-Taalouf (Al Taalouf Charity)	OCHA	Ongoing	2,977	
Aleppo	Owner-Oriented Shelter Support	Ta'alouf	UNHCR	Completed	789	789
Aleppo	Private Shelter upgrade	Syria Trust Development	UNHCR	Completed	400	400
Aleppo	Provision of emergency Shelter Kits	IOM	IOM	Completed	1,665	1,665
Aleppo	Provision of emergency Shelter Kits	IOM	IOM	Planned	2,500	-
Aleppo	Life saving multi sector assistance	RESCATE (ONG Rescate Syria)	OCHA	Planned	9,850	
Aleppo	Rehabilitation of community Structure /	Al-Ihsan Friends	UNHCR	Completed	5,200	5,200
Aleppo	Provision Shelter Kits or winterization	Ta'alouf	UNHCR	Completed	5,911	5,911
Aleppo	Provision Shelter Kits	Ta'alouf	UNHCR	Completed	10,326	10,326
Aleppo	Provision Shelter Kits	SARC	UNHCR	Completed	9,362	9,362
Al-Hasakeh	Collective Shelter Rehabilitation	ACF-SP	ACF-SP	Ongoing	763	763
Al-Hasakeh	Collective Shelter Rehabilitation	SIF	UNHCR	Completed	455	475
Al-Hasakeh	Provision of emergency Shelter Kits	IOM	IOM	Completed	500	755
As-Sweida	Provision of emergency Shelter Kits	IOM	IOM	Planned	1,000	-
As-Sweida	Upgrade Collective Shelters	MOLA	UNHCR	Completed	1,430	1,430
Damascus	Collective Shelter Rehabilitation	MOLA	UNHCR	Completed	225	225
Damascus	Management and Maintainance of UNRWA	UNRWA	UNRWA	Completed	1,960	1,960
Damascus	Upgrade Collective Shelters	PU	UNHCR	Completed	319	319
Dar'a	Collective Shelter Rehabilitation	DRC	DRC	Completed	190	190
Dar'a	Collective Shelter Rehabilitation	DRC	DRC	Planned	1,005	-
Dar'a	Collective Shelter Rehabilitation	SIF	UNHCR	Completed	75	75
Dar'a	Private Shelter upgrade	DRC	DRC	Completed	1,150	1,150
Dar'a	Private Shelter upgrade	DRC	UNHCR	Completed	2,005	2,005
Dar'a	Private Shelter upgrade	SIF	UNHCR	Completed	4,632	4,632
Hama	Collective Shelter Rehabilitation	MOLA	UNHCR	Completed	865	865
Hama	Collective Shelter Rehabilitation	SIF	UNHCR	Completed	944	944
Hama	Provision of emergency Shelter Kits	IOM	IOM	Completed	500	538
Hama	Provision of emergency Shelter Kits	IOM	IOM	Planned	1,000	-
Hama	Support to O&M unites	MOLA	UNHCR	Completed	410	410
Homs	Capacity Building/ Training of stakeholders on	UNHabitat	UNHabitat	Completed	20	20
Homs	Capacity Building/ Training of stakeholders on	IOM	IOM	Completed	166	166
Homs	Collective Shelter Rehabilitation	DRC	DRC	Completed	260	260
Homs	Collective Shelter Rehabilitation	DRC	DRC	Ongoing	1,260	1,260
Homs	Owner-Oriented Shelter Support	Al-Berr	UNHCR	Completed	3,000	3,000
Homs	Owner-Oriented Shelter Support	PU	PU	Planned	1,000	-
Homs	Owner-Oriented Shelter Support	PU	UNHCR	Completed	760	760
Homs	Owner-Oriented Shelter Support	Church of Kanisat Saydat Albishara	UNHabitat	Completed	500	500
Homs	Owner-Oriented Shelter Support	ADRA	UNHCR	Completed	1,095	1,095
Homs	Owner-Oriented Shelter Support	GOPA	UNHCR	Completed	1,500	1,500
Homs	Owner-Oriented Shelter Support	Childhood care Charity	UNHCR	Completed	1,625	1,625
Homs	Owner-Oriented Shelter Support	Aoun	UNHCR	Completed	1,300	1,300

Governorate	Type of Activity	Implementing Partner	Funding Partner	Status	Target Individuals	Total Individuals Reached
Homs	Owner-Oriented Shelter Support	SARC	UNHCR	Completed	125	125
Homs	Owner-Oriented Shelter Support	IOM	IOM	Completed	1,015	1,015
Homs	Owner-Oriented Shelter Support	IOM	IOM	Planned	1,620	-
Homs	Private Shelter upgrade	Al-Berr	UNHCR	Completed	435	435
Homs	Private Shelter upgrade	PU	PU	Completed	750	550
Homs	Private Shelter upgrade	PU	UNHCR	Completed	200	200
Homs	Private Shelter upgrade	Childhood care Charity	UNHCR	Completed	500	500
Homs	Private Shelter upgrade	CCS (Child Care Society)	OCHA	Planned	900	
Homs	Private Shelter upgrade	Alinshat Area Association	OCHA	Planned	1,750	
Homs	Provision of emergency Shelter Kits	IOM	IOM	Completed	750	659
Homs	Life saving multi sector assistance	SIF (Secours Islamique France)	OCHA	Planned	1,063	
Homs	Support to O&M unites	MOLA	UNHCR	Ongoing	2,000	1,000
Lattakia	Management and Maintainance of UNRWA	UNRWA	UNRWA	Completed	20	20
Lattakia	Owner-Oriented Shelter Support	IOM	IOM	Planned	250	-
Lattakia	Upgrade Collective Shelters	PU	UNHCR	Completed	265	265
Lattakia	Support to O&M unites	MOLA	UNHCR	Completed	4,750	4,750
Quneitra	Collective Shelter Rehabilitation	MOLA	UNHCR	Completed	375	375
Quneitra	Private Shelter upgrade	MEDAIR	MEDAIR	Planned	750	-
Quneitra	Provision of emergency Shelter Kits	MEDAIR	MEDAIR	Planned	1,250	1,395
Quneitra	Rehabilitation of community Structure /	MEDAIR	MEDAIR	Planned	15,000	-
Quneitra	Support to O&M unites	MOLA	UNHCR	Ongoing	750	380
Rural Damascus	Collective Shelter Rehabilitation	ADRA	ADRA	Completed	900	
Rural Damascus	Collective Shelter Rehabilitation	ADRA	ADRA		500	
Rural Damascus	Management and Maintainance of UNRWA	UNRWA	UNRWA	Completed	1,537	1,537
Rural Damascus	Owner-Oriented Shelter Support	ADRA	ADRA		325	
Rural Damascus	Owner-Oriented Shelter Support	Syria Trust Development	UNHCR	Completed	475	475
Rural Damascus	Private Shelter upgrade	PU	PU	Completed	865	1,575
Rural Damascus	Private Shelter upgrade	PU	PU	Planned	3,000	-
Rural Damascus	Private Shelter upgrade	PU	UNHCR	Completed	935	935
Rural Damascus	Private Shelter upgrade	ADRA	ADRA	Planned	3,125	
Rural Damascus	Private Shelter upgrade	ADRA	UNHCR	Completed	7,000	7,005
Rural Damascus	Private Shelter upgrade	MOLA	UNHCR	Completed	1,500	1,500
Rural Damascus	Private Shelter upgrade	Syria Trust Development	UNHCR	Completed	890	890
Rural Damascus	Private Shelter upgrade	DRC	DRC	Completed	2,210	2,210
Rural Damascus	Private Shelter upgrade	DRC	DRC	Ongoing	1,685	1,425
Rural Damascus	Private Shelter upgrade	SIF	UNHCR	Completed	13,775	14,140
Rural Damascus	Private Shelter upgrade	The Syria Trust for Development	OCHA	Planned	3,409	
Rural Damascus	Provision of emergency Shelter Kits	IOM	IOM	Completed	1,000	912
Rural Damascus	Provision of emergency Shelter Kits	MEDAIR	MEDAIR	Planned	500	230
Rural Damascus	Upgrade Collective Shelters	PU	UNHCR	Completed	815	815
Tartous	Collective Shelter Rehabilitation	PU	UNHCR	Completed	420	420
Tartous	Collective Shelter Rehabilitation	UNHCR	UNHCR	Completed	300	300
Tartous	Collective Shelter Rehabilitation	IOM	IOM	Planned	1,750	-
Tartous	Provision of Transitional Housing	IOM	IOM	Planned	910	0
Tartous	Upgrade Collective Shelters	PU	UNHCR	Completed	2667	2667
Tartous	Support to O&M unites	MOLA	UNHCR	Completed	1750	1750
<b>Grand Total</b>					<b>177,860</b>	<b>115,880</b>