

2019 MID-YEAR ACHIEVEMENTS

In Ukraine, UNHCR implements its [2018-2022 Multi-Year, Multi Partner Protection and Solutions Strategy](#) together with various stakeholders and supports internally displaced persons, conflict-affected persons, refugees, asylum seekers and stateless persons throughout the country. In the east, where UNHCR is present with five offices are located, it provides humanitarian assistance and protection to people on both sides of the 'contact line'. In 2019, UNHCR Ukraine works with [13 NGO partners](#), including 12 national responders.



59,826 People

benefited from UNHCR and partners' services between January and June 2019

KEY POPULATION FIGURES (August 2019)

1.5 Million - Internally Displaced Persons and conflict-affected persons
2,627 - Refugees, including persons with complementary protection
2,174 - Asylum-seekers
35,650 - Stateless persons

SUPPORT TO INTERNALLY DISPLACED AND CONFLICT-AFFECTED PERSONS

Legal Assistance

11,578 IDPs (64%) and conflict-affected persons received legal assistance mostly for issues related to social benefits/pensions payments (45%), access to adequate housing (21%), or civil documentation (11%).

904 court cases related to social benefits/pensions payments (87%) and personal documentation (9%) were finalized successfully.

27 residents of Non-Government Controlled Areas (85% women) were referred and supported by UNHCR NGO partners to resolve their pension issues in Government-Controlled Areas.

19 survivors of Sexual and Gender-Based Violence (SGBV) benefited from UNHCR NGO partners' legal assistance.

Protection Counselling

27,771 people received individual protection counselling provided by UNHCR NGO partners mainly through mobile teams (72%), or phone/email/social networks (21%).

Social accompaniment

919 women and **632** men with specific needs benefited from social accompaniment provided by UNHCR NGO partners in the areas along the 'contact line'.

Emergency Shelter & Core Relief Items

429 Emergency Shelter kits were distributed to **896** people to cover their urgent shelter needs while **418** households received core relief items such as blankets, bedding, or kitchen sets.

Psychosocial Support (PSS)

1,363 people (80% women) benefitted from individual psychosocial support provided by UNHCR NGO partners in isolated settlements near the 'contact line'.

Individual Protection Assistance (IPA)

417 persons with specific needs living in the areas along the 'contact line' received **USD 250 cash grants** to cover their most acute protection needs.

238 conflict-affected persons assisted with in-kind assistance such as wheelchairs or other assistive devices.

Long-term Shelter

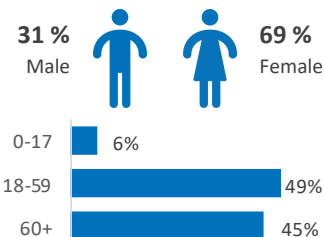
180 persons residing in **78** apartments/houses in the areas along the 'contact line' benefited from light, medium or heavy repairs.

4 vulnerable families relocated permanently from isolated settlements to safe houses, further away from the 'contact line'.



Team of humanitarian workers from UNHCR and its partner NGO Proliska carry out home visits to people living in this multi-story building with no central heating at the village of Maiorske in Donetsk area. Despite living in constant danger near the contact line, having no central heating or access to medical or social services some families still live here, having no opportunity to relocate. In its mandate to provide durable solutions to IDPs and conflict affected persons, UNHCR is repairing houses and apartments.

56,315 people reached

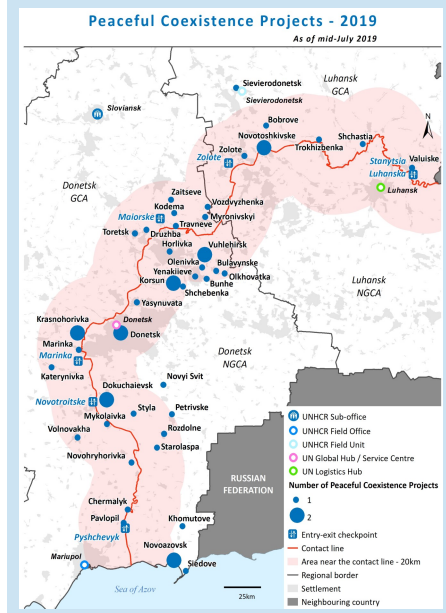


52% received UNHCR assistance in the areas along the 'contact line' (20km)

Community-based protection

120 IDP and conflict-affected communities supported by UNHCR and partners through various types of initiatives such as trainings, mentoring or community-to-community exchanges. → [Map](#)


49 Peaceful co-existence projects developed and selected for implementation in Eastern Ukraine, of which **10** have already been completed. → [Map](#)




Awareness-Raising

815 women and **102 men** benefited from **70 awareness raising/training SGBV sessions** in the eastern conflict-affected areas along the 'contact line'.

UNHCR and NGO partners carried out **372 group consultations** to **4,429 persons** on various protection issues in conflict-affected settlements.


External Relations & Public Information

UNHCR facilitated **18 field missions** with donors from various countries and Government stakeholders and published **17 media stories** on UNHCR operations.

UNHCR Ukraine @UNHCRUkraine · Mar 20
 Representatives of @CanEmbUkraine @EmbEspKiev @DKAMBinUkraine @EE_Ukraine, Embassy of Hungary, Embassy of Finland, Royal Netherlands Embassy and @UNHCRUkraine staff visited the city of Sviatogirsk in order to study the problems faced by #IDP in #Ukraine.



Evidenced-Based Advocacy

53 Advocacy interventions targeting Government stakeholders and the international community were undertaken on various protection issues including freedom of movement, payment of pensions, personal documentation, housing, land and property, or durable solutions.


UNHCR also facilitated **8 local protection meetings (LPMs)** to galvanize and facilitate advocacy, referrals mechanisms and joint initiatives at the field level.


Protection Monitoring & Needs Assessments

UNHCR offices and partners continued to monitor protection issues in conflict-affected settlements along the 'contact line' and at the **Entry-Exit Checkpoints** through **3,834 monitoring missions**.

UNHCR carried out its biannual **participatory assessment** and contributed - together with Protection Cluster - to the **joint protection assessment** undertaken by REACH in isolated settlements along the 'contact line'.

ACCOUNTABILITY TO AFFECTED POPULATION

 **UNHCR Hotline** received **1,053 calls** from **782 women** and **271 men** requesting information on various issues, in particular about the **payment of social benefits and pensions**. **63%** of the calls originated from IDPs.


Inter-Agency Coordination

UNHCR continues to support inter-agency efforts through active participation in the Humanitarian Country Team (HCT) and by leading the **Protection** and **Shelter/NFI** Clusters including through the production of advocacy and guidance notes, and the organization of regular coordination meetings at the national and field levels, gathering over **50** local and international organizations.


SUPPORT TO REFUGEES AND ASYLUM-SEEKERS

Legal Assistance

2,046 refugees and asylum-seekers were provided with legal assistance in Kyiv, Odesa, Zakarpattya and Kharkiv regions.



In May, UNHCR Ukraine hosted a "Refugee Books Zone", in order to celebrate this year's theme of the Kyiv Book Arsenal Festival: "The Neighbourhood: An Open Question". ©UNHCR2019


Psychosocial Support (PSS) & Social Accompaniment

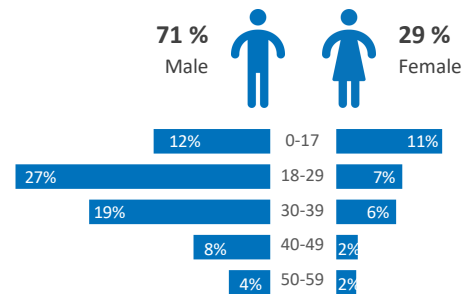
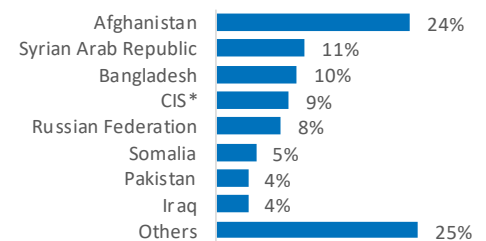
177 persons with psychosocial needs received individual PSS while **1,682** vulnerable people benefited from **social consultations**.


Cash grants

371 most vulnerable **asylum-seekers and refugees** benefited from monthly subsistence allowance amounting in total to **USD 105,000**



Livelihoods


205 refugees received life-skills training for livelihood purposes.

2,574 people reached

Countries of origin


*CIS: Armenia, Azerbaijan, Belarus, Kazakhstan, Kyrgyzstan, Tajikistan, Uzbekistan

SUPPORT TO STATELESS PERSONS

 **937 stateless persons** (or at risk of) were identified and provided with legal assistance in Kyiv, Odesa, Zakarpattya and Kharkiv regions.

 **80 persons** received a passport between January and June 2019 thanks to UNHCR and partners.

937 people reached
