

ANNEX - NOTE ON THE UNHCR CO MONITORING SYSTEM

The FOCUS monitoring system used by the UNHCR CO s based on the UNHCR Framework for results, adapted to the national context and specific country operations. In summary, the goal 1900 is the most exhaustively developed, with 108 impact indicators, 45 outputs and 21 objectives divided into seven rights groups. It is followed by the goal 1202 with 62 impact indicators, 22 outputs and 15 objectives divided into six rights groups. The goals 1321 and 1308 have only one rights group. The goal 1308 only appears for the years 2016 and 2018. On average, the UNHCR CO is using around 100 monitoring indicators and, despite some efforts to reduce the number of outputs and impact indicators in 2019, the list of indicators seems still too long and complex to be efficient and easy to apply to operations and programme decision making (see annex).

Distribution by year of goals, objectives, outputs and impact indicators

	2016	2017	2018	2019
Goal	4	3	4	3
Rights Group	15	14	15	14
Objective	30	32	32	29
Output	51	51	50	41
Indicator impact	120	121	114	100

Although the evaluation team has not carried out an exhaustive revision of the overall UNHCR results framework and UNHCR CO monitoring system, four major considerations can be drawn:

- The diversity and the large number of indicators make the monitoring system difficult to manage (probably demanding relevant time efforts to fulfil), hindering its effective use and limiting strategic and programmatic decision-making based on sound data.
- The use of the same indicators under different Goals (1900, 1321, 1202, 1308) and Rights groups (Basic Needs and Essential Services; Community Empowerment and Self Reliance; Durable Solutions, etc) is confusing and does not seem to contribute to more precision in the assessment of outcomes.
- The annual planning and monitoring system of UNHCR activities, although justified by budgetary factors and the operational pressure resulting from responses to crisis, is not adapted to more stable contexts and capacity building interventions. This is particularly visible in contexts where the UNHCR envisages a long-term support to build a national asylum system. Additionally, annual planning and monitoring make it difficult to carry out strategic analysis requiring, in many cases, analysis of patterns or trends in the medium term.
- The formulation and comprehension of some indicators may be subject to different interpretations, so a more precise definition or construction of the indicator should be required.

The analysis of the UNHCR CO monitoring structure (based on FOCUS) is presented in the following tables.

Goal : Protection and mixed solutions (1900)

Rights Group	Objective	Output	Impact Indicator
Basic Needs and Essential Services	4	10	20
Community Empowerment and Self Reliance	2	5	16
Durable Solutions	3	8	15
Fair Protection Processes and Documentation	3	5	13
Favourable Protection Environment	4	3	17
Leadership, Coordination and Partnerships	2	4	7
Logistics and Operations Support	1	3	5
Security from Violence and Exploitation	2	7	15
Total	21	45	108

Goal : Emergency response (1321)

Rights Group	Objective	Output	Impact Indicator
Basic Needs and Essential Services	4	5	14
Total	4	5	14

Goal : Protection pending solutions (1202)

Rights Group	Objective	Output	Impact Indicator
Basic Needs and Essential Services	4	5	14
Community Empowerment and Self Reliance	2	3	7
Durable Solutions	3	6	11
Fair Protection Processes and Documentation	2	3	11
Favorable Protection Environment	3	4	16
Leadership, Coordination and Partnerships	1	1	3
Total	15	22	62

Goal: Advocacy for protection and solutions (1308)

Rights Group	Objective	Output	Impact Indicator
Basic Needs and Essential Services	3	3	11
Total	3	3	11

SUMMARY OF RELEVANT FIGURES PER GOAL

Impact indicator analysis: goal protection and mixed solutions (1900)

- *# of persons referred to secondary and tertiary medical care*: YER (2,152.0) is more than double that of the Target OL (1,000.0) for the year 2018.
- *% of secondary school-aged young people enrolled in secondary*: YER (28.2) is much lower than the Target OL (70.0) for the year 2018.
- *# of households receiving conditional cash grants or vouchers for education*: YER (403.0) is much higher than that the Target OL (150.0) for the year 2016.
- *# of known LGBTI PoC receiving specific support*: YER (178.0) is more than double that of the Target OL (80.0) for the year 2017.
- *% of persons of concern (18-59 yrs) with own business / self-employed for more than 12 months*: there is a big gap between the baseline (4.6), the Target OL (70.0) and the YER (53.7) for the year 2016.
- *Extent persons of concern have formal access to work opportunities in host country*: there is a significant increase of the YER between 2016 (6.0) and 2017 (40.0).
- *# of PoC provided with guidance on business market opportunities*: there is a sharp increase between 2017 (Target OL: 50.0 / YER: 79.0) and 2018 (Target OL: 200.0 / YER: 320.0).
- *# of PoC registered in job placement services*: in 2018 YER (30.0) is far away of the Target OL (100.0).
- *# of Resettlement Registration Forms (RRFs) submitted*: in 2017 YER (29.0) is lower than the Target OL (66.0) and in contrast in 2018 YER (133.0) is higher than the Target OL (60.0).
- *# of persons who received anti-fraud training*: YER (3.0) is low than the Target OL (20.0) for the year 2018 and the indicator is not present for the year 2019.
- *Average # of days from registration to first instance interview*: there is a sharp increase between 2016 (Target OL: 30.0 / YER: 80.0) and 2018 (Target OL: 180.0 / YER: 160.0).
- *# of children registered and issued documentation under regular birth registration procedure*: YER is always much higher than the Target OL for the years 2016, 2017, 2018.
- *# of identity documents issued for PoC*: in 2017 the Target OL (10,000.0) is high compared to other years (2016: 3,500.0/2018: 2,500.0/2019: 1,000.0).
- *# of media stories on UNHCR operations published*: YER (64.0) is higher than the Target OL (20.0) for the year 2017.
- *# of partner and government staff provided with general training on child protection and children's rights*: there is a significant increase between 2016 (Target OL: 30.0 / YER: 44.0) and 2017 (Target OL: 250.0 / YER: 315.0).
- *# of partner, government and UNHCR staff trained on SGBV prevention and response*: YER (412.0) is eight times higher than the Target OL (50.0) for the year 2016.

Impact indicator analysis: goal emergency response (1321)

- *% of targeted households whose basic needs are met with multi-purpose cash grants or vouchers*: this indicator is only used for the year 2019.
- *# of households receiving cash grants*: this indicator is only used for the year 2019.
- *# of PoC receiving cash grants*: the Target OL is divided by half between 2017 (1,200.0) and 2018 (600.0).

- *# of children aged 3-5 enrolled in early childhood education:* YER (147.0) is higher than the Target OL (50.0) for the year 2016.

Impact indicator analysis: goal protection pending solutions (1202)

- *# of persons referred to secondary and tertiary medical care:* YER (867.0) is higher than the Target OL (300.0) for the year 2018.
- *# of households receiving cash grants:* this indicator is only used for the year 2019.
- *% of secondary school-aged young people enrolled in secondary:* YER (28.2) is much lower than the Target OL (70.0) for the year 2018.
- *# of PoC receiving residence permits:* YER (661.0) is higher than the Target OL (100.0) for the year 2016.
- *% of persons of concern submitted for resettlement who have departed for resettlement:* YER (86.7) is higher than the Target OL (50.0) for the year 2016.
- *Average # of days from registration to first instance interview:* YER (80.0) is higher than the Target OL (30.0) for the year 2016.
- *# of government status determination staff trained:* YER is 0.0 while the Target OL was to 40.0 in the year 2016. This indicator is not available for the years 2017, 2018 and 2019.

Impact indicator analysis: goal advocacy for protection and solutions

- *# of persons referred to secondary and tertiary medical care:* YER (754.0) is more than double that of the Target OL (350.0) for the year 2018.
- *% of secondary school-aged young people enrolled in secondary:* YER (28.2) is much lower than the Target OL (70.0) for the year 2018.
- *# of PoC receiving cash grants:* YER (1,000.0) is ten times higher than that the Target OL (100.0) for the year 2018.