

2020/ITB/003

For the supply of Standard and Multi-purpose Sleeping Mats

Questions and Answers Date: 17/06/2020

No.	Question	Answer
1	Please let us know if any laboratory is nominated by UNHCR for testing or we can use any international laboratory for testing the samples?	Please refer to the ITB cover point no. 2.4.1.6 which outlines the minimum requirements for the laboratory certificate.
2	Can we send quotations for only one type of Sleeping Mat?	Yes, you may quote for either the type in Lot 1 and/or Lot 2.
3	Do you need one sample or two samples for Visual Inspection? In previous tenders, you always needed two samples so you can retain one sample with you and one sample you send for testing. Please confirm.	For this tender we require one (1) sample per product (Lot).

4	In the ITB its written "Supplier can get the product tested from any International Laboratory". In previous tenders, you always specify name of Laboratories. Does it mean we can get test report from any Laboratory of our choice. If we submit you test results of suppose ABC Laboratory and later on you say you don't accept Test Report of this Laboratory, what we can do. Please clarify.	 Bidders must provide relevant Laboratory Certificate of the product offered. The Laboratory Certificate shall comply with the following requirements: The Certificate is issued by an internationally recognized laboratory in the relevant industry; The Certificate is dated, and issuance date is no later than 24 months counted from the submission tender deadline; and The Laboratory Certificate result shall demonstrate compliance of the product offered with the specification as outlined in specifications. If alternative products are offered, please submit a Laboratory Certificate for each product version.
5	If we submit Test Report of ABC Laboratory to you and you send sample for testing to XYZ Laboratory. Test results might differ if you change the Laboratory for testing. Please clarify.	In principle, changing the laboratory should not give different results for the same sample if the two laboratories follow the same testing protocol.
6	 (MULTI-PURPOSE SLEEPING MATS): On Page 7 - Paragraph 2.4.1.6 "Laboratory Certificate" It is written: "The Certificate is dated, and issuance date is no later than 24 months counted from the submission tender deadline." Our question: Since the bid is not for food items why there is a limitation of the date of issuance of the certificate "No later than 24 months counted from the submission tender deadline"? FYI: We have done the required test for the same item and had got the required certificate for the same manufacturer on 6th. of July 2015. Will this certificate can be acceptable? 	The ISO requires from the laboratory to have an audit every three (3) years for checking the compliance (re- calibration of the machines and tools). The UNHCR tendering processes have several stages until the awarding of the contract/Frame Agreement. The certificate from July 2015 will be not accepted.

7	On Page 12 – Paragraph 2.4.2 "Content of the FINANCIAL OFFER": Since the sleeping mats are manufactured from Synthetic materials which their costs are linked and based on the fuel worldwide prices which may arises from time to time.	As per the tender document, the unit price for the initial duration of three (3) years of the Frame Agreement needs to be fixed and should the market conditions change for the extension period, the bidder may submit a request for a price revision.
	Will UNHCR allow us to adjust the unit price – each year of the contract – based on official supporting documents justifying the price revision.	
8	In UNHCR Specification it is written as "a min. 500 deniers thick Polypropylene mono-filament straws for wefting. Sleeping mats are woven in a way to create tunnels to be filled with 2 cm diameter foam tubes made of EPE (Expanded Polyethylene) fillers or PE tubes filled with 100% Polyester fabric till the edges as weft." For the same explanation purpose a representation image has been shown on Page 2.	The A1 in your question is the structure explication of the mat. While A2 and A3 is the optional materials to make this structure. However, please also see the note under the image on page 2 from the technical specifications.
	From above we have understood, for the purpose of weft you have given three options : A1. 500 Denier Thick Polypropylene Mono Filament Straw A2. Tunnels to be filled with 2cm diameter foam Tubes made of EPE A3. PE Tubes filled 100% Polyester Fabric Image on Page 2 Represents Option A2.	
	Kindly confirm are we correct in understanding the product specification.	