**Coordination of Service Provision in Camps and Camp-like Settings**

**MODULE 8**

**Module at a glance:**

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| **Topic / Activities** | **Description** | **Time**  **(min)** | **Resources** |
| **1. Introduction to coordination**  Optional Activity 1A or B | Presentation on:   * Objectives |  | PPT |
| Activity 1A | Group work on:   * Identifying protection needs | 90 | Print Annex 6.1  Print Annex 8.1  Print Annex 8.2 |
| Activity 1B | Group work on:   * Discussion questions | 25 | Flipcharts |
| **2. Coordination and standards**  Optional Activity 2A or B |  |  |  |
| Activity 2A | Presentation on:   * Defining coordination * Monitoring standards | 30 | PPT  Blank paper |
| Activity 2B | Group work on:   * Matching vocabulary * Standards and indicators   Optional video on:   * Sphere Standards | 50 | Print Annex 8.3  Print Annex 8.4 (optional)  Print Annex 8.5 (optional) |
| **3. Coordinating service provision in camps**  Activity 3 | Group work on:   * Coordination tasks in camp management | 25 | Blank paper  Flipchart |
| **4. What to coordinate in camps and camp-like settings**  Activity 4 | Group work on:   * Coordination responsibilities and actions | 45 | Print Annex 8.6  Print Annex 8.7  Print Annex 8.8 |
| Optional topic  **5. Coordination mechanisms and tools** | Video on:   * How does a camp manager coordinate? | 15 | PPT |
| **6. Effective coordination pyramid**  Activity 6 | Presentation on:   * Mandates, systems and interpersonal communication   Group work on:   * Driving or restraining change | 45 | Flipcharts  Post-it notes |
| **Total Activity timeframe** | | **325 minutes** | |

**Learning objectives**

* Review who the camp stakeholders are and analyse their expectations of the CM team on coordination and relevance of partnerships.
* Define coordination of services at camp level and its relevance linked to access to rights and standards.
* Identify the coordination tasks of CM teams to address existing gaps and emerging needs in camp response.
* Illustrate how evidence-based decision-making can improve coordination.
* Explore different mechanisms and tools to support the coordination role of a CM.
* Explain how good and bad behavioural practices in coordination have an impact on the camp response.