

This document outlines the overall strategy for **Shelter, Energy and NFI Cluster** and highlights action points to be taken by partner organisations, UN agencies and relevant stakeholders to support the COVID-19 emergency.¹ This document classifies the actions in a temporary line (immediate action needed, mid-term actions, and future or longer-term actions).

Immediate action is required:

- Standardize and create hygiene and advisory protocols for temporary shelter arrangements. In line with the Refugee and Migrant Response Plan (RMRP) 2020, improving the hygiene conditions and protocols for refugees and migrants from Venezuela in transit who have limited resources and are hosted temporary shelter arrangements.
- Mapping of temporary shelter arrangements. In line with the coordination functions of the cluster, mapping of functioning temporary shelter arrangements to improve the coordination mechanism among actors.
- Adapt the kits intended for Internally Displaced Persons (IDPs) and migrants and the emergency habitat kit, taking into consideration Sphera standards.
- Due to the extraordinary emergency situation, liaise with the relevant Governmental authorities to build and maintain temporary protection arrangements in border areas (emergency shelter).
- Adapt key temporary shelter arrangements in border areas and other key locations to host and provide secure shelter for people in need for longer periods – not thinking on just a few days, but mid-term solutions for people affected by the COVID-19 emergency.
- Distributing solar lamps and proposing secondary energy sources for health centers in remote areas without regular access to the public grid.
- Distributing hygiene kits for hospitals (including facemasks and protection gloves. In coordination with the Health Cluster, developing guidelines for retirement homes and old people's homes (this has been already discussed with Health Cluster).

Mid-term actions (requires an assessment of medical and hospital capacity, in coordination with the Health Cluster and other relevant actors).

- If the assessment results suggest it is needed, arrange temporary tents to provide health care in border areas to alleviate the pressure of the hospital network. Creation of quarantine in key areas/zones when needed.
- Improving and keep on supporting the distribution of kits for hospitals (including facemasks and protection gloves) in accordance with Sphera recommendations.

¹ This document does not intend to be a comprehensive sectorial strategic document.

Strategy to be considered in the future (longer-term actions if the COVID-19 emergency remains after 2 months):

- In coordination with the relevant Governmental authorities, supporting the maintenance of key infrastructure of the public grid to provide secure access to electricity to the most affected populations in Venezuela.
- In coordination with the relevant Governmental authorities and other relevant clusters, reinforce the network of temporary tents built in border areas and expand them to other key areas to alleviate the pressure on the hospital network.
- In coordination with Food Security cluster, provide cash for food for the most affected populations.
- consider cash for rent for the most affected populations.