



# 2020 PROTECTION CLUSTER PARTNERS' ACTIVITY MATRIX



ACTIVITY TYPE	ACTIVITY	DEFINITION / EXPLANATION	INDICATOR	UNIT OF MEASUREMENT	GUIDANCE	LEVEL OF DISAGGREGATION														People with disability	People residing in NGCA	Modality	Type of organization
						Geographical (Settlement/Admin 4 level)	Beneficiary Category			Beneficiary Sex & Age													
							IDPs	Returnees	Other conflict-affected people	Female	Male	Elderly Women (60+)	Elderly Men (60+)	Adults Women (18-59)	Adults Men (18-59)	Girls (1-17)	Boys (1-17)						
5. Provision of targeted essential services and individual assistance (incl. cash)	5.1.1 Provision of Primary Legal Aid	Primary legal aid - provision of information by a <b>qualified lawyer</b> to an applicant regarding his/her rights and freedoms, how to fulfil and/or renew them in case of violation; how to challenge acts or omissions of representatives of state authorities, local self-government and their staff. Primary legal aid includes: provision of legal information; consultations and clarifications on legal issues; assistance in compiling applications and petitions (apart from procedural documents as understood in judicial process); as well as assisting in getting access to free secondary legal aid and mediation.	# of persons receiving primary legal aid	Individuals	In order to avoid situations of multiple reporting on legal assistance provided to the same individual, partners should report on each individual only once, that is to say at the time of provision of <b>initial individual legal assistance</b> (unique beneficiary to avoid double counting). Please include the number of beneficiaries, not the number of consultations. Beneficiaries receiving phone legal consultations by <b>qualified lawyers</b> can also be counted under this indicator. One person can be counted only once per calendar year per type of legal assistance (i.e. primary and secondary).	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No		
	5.1.2 Provision of Secondary Legal Aid	Secondary legal aid - any activity by a <b>qualified lawyer</b> directed at creating equal opportunities in having access to justice; it includes protection and representations of interests of an applicant in courts; assistance in drafting procedural documents.	# of persons receiving secondary legal aid	Individuals	One person can be counted only once per calendar year per type of legal assistance (i.e. primary and secondary).	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No		
	5.1.3 Provision of Protection Information/Counselling	Protection Information/Counselling provided by <b>non-qualified lawyer or protection staff</b> should be reported under this activity.	# of persons receiving protection information/counselling	Individuals	One person can be counted only once per calendar year per type of assistance.	Yes	No	No	No	Yes	Yes	No	No	No	No	No	No	No	Yes	No	No		
	5.2.1 Individual Protection Assistance (Cash)	<b>Types of assistance may include</b> (but not limited to): the provision of assistive devices for people with disabilities and older people; support for urgent shelter needs, provision of basic and emergency items, travel and food allowance, support in specific urgent situation where other types of assistance are not applicable, i.e. burial, partial coverage of medical expenses (on exceptional basis, provided that official and other sources have been exhausted and upon existence of accompanying protection risks); assistance to meet the specific needs of children, GBV survivors, victims of trafficking. Please note, that assistance provided to mine victims (either through cash, in-kind, or individual case management) should be reported separately (See activity 5.7).	# of persons receiving targeted services (cash)	Individuals	Each protection partner undertaking cash and non-cash individual assistance activities should have a tool in place to track beneficiaries, including Sex and Age Disaggregated data, as well as people with disabilities. One person can be counted only once per calendar year per type of assistance.	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes	No		
	5.2.2 Individual Protection Assistance (In-kind)	Multi-purpose cash (MPC) activities should not be reported to the Protection Cluster but to the Cash Working Group. One person can be counted only once per calendar year per type of assistance.	# of persons receiving targeting services (in-kind)	Individuals	Multi-purpose cash (MPC) activities should not be reported to the Protection Cluster but to the Cash Working Group. One person can be counted only once per calendar year per type of assistance.	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No		
5.2.3 Individual case management	Individual case management - a structured method for providing protection and/or targeted assistance to IDPs and conflicted affected people. It involves one organization offering all the available information based on the identified needs of a person of concern and followed up in a coordinated way.  Social accompaniment - actions that involve the partner physically accompanying the person to facilitate his/her access to a service/right, when that individual would not be able to access that service independently. Examples include transporting or accompanying a person to a government office (e.g. for filling an application) or a medical appointment.  Home-based care - a set of actions that includes non-medical care such as assistance with activities of daily living and domestic chores for older people or people with disabilities without family support. HBC visits improve older people's psychosocial well-being and form around them safe environment. This can be achieved through connecting them to available services and wider community, and educating them and their direct surroundings about increasing their mobility and independence.	# of persons benefitting from individual case management	Individuals	One person can be counted only once per calendar year per type of assistance.	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No			
5.2.4 Transportation assistance for the most vulnerable	Includes provision of free of charge transportation services for people residing in isolated villages and people crossing the contact line.	# of persons provided with transportation services	Individuals	Includes provision of free of charge transportation services for people residing in isolated villages and people crossing the contact line. For assistance provided at checkpoints, indicate a checkpoint where services are provided. For assistance provided to people living in isolated villages, indicate settlements where people are boarding the bus.	Yes	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No			
5.3 Individual Psychosocial Support (all types)	Includes <b>all types of individual psychosocial assistance</b> , including for GBV survivors, <b>victims of trafficking (VoTs), mine victims and survivors</b> , children, people with disabilities and older people affected by the conflict	# of persons reached by individual psychosocial support	Individuals	- Includes entries in PSS hotline databases. - When feasible, psychosocial partners should also ensure to disaggregate beneficiaries by vulnerable groups, such as # of children/adults with disabilities, pregnant women, physical/cognitive disability, Mental Health issues, substance use... For more guidance on Psychosocial Support, partners are encourage to liaise with the MHPSS Sub-Cluster. One person can be counted only once per calendar year per type of assistance. - <b>PSS provided through Child Friendly Spaces (CFS), group consultation or Outreach should be reported under "5.5 PSS through CFS, Group Sessions or Outreach"</b> .	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No		
5.4 Psychosocial Support through Child Friendly Spaces (CFS), Group Sessions, or Outreach	Includes PSS through CFS, Group Sessions, or Outreach	# of persons reached by psychosocial support activities through Child Friendly Spaces (CFS), Group Sessions, day care centers or outreach	Individuals	Each child protection partner managing CFS should have a registry in place to track the children who are visiting the CFS, including sex/age/disability disaggregated data. CP partners should report quarterly the number of "unique" children (no double counting). Partners conducting group sessions or outreach activities should also keep record of the persons participating in these activities.	Yes, up to the school or community protection centre (CPC) level	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	No			
5.5 Provision of Safe space/shelter to GBV survivors		# of GBV survivors/those at risk of violence, accessing safe space/shelter or day care centers	Individuals	GBV partners should have a tool in place to track the number of beneficiaries (disaggregated by sex/age/disability) and avoid double counting.	Yes, up to the safe space level	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes	No	No	No			
5.6 Provision of Community spaces for older people and people with disabilities		# of older people and people with disability accessing community spaces	Individuals	Age and disability partners should have a tool in place to track the number of beneficiaries and avoid double counting.	Yes, up to the community space level	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes	No	No	No				
5.7 Mine Victim Assistance	<b>Mine Victim Assistance encompasses six core spheres of intervention:</b> 1. Data collection on MVA 2. Emergency and continuing medical care 3. Physical and other rehabilitation 4. Psychological and psychosocial support for survivors and their families 5. Social and economic inclusion, inclusive education, access to basic services, awareness on disability 6. Establishment and implementation of relevant laws and policies. <b>Not all of them should be reported under Activity 5.7 See Guidance section</b>	# of mine victims receiving assistance	Individuals	One person can be counted only once per calendar year per type of assistance. Under Activity 5.7 partners should report on assistance 1) with covering the cost of emergency and continuing medical care and 2) Physical and other rehabilitation, including assistive and mobility devices. 3) Social and economic inclusion, inclusive education and access to basic services for mine victims. Rehabilitation is "a set of measures that assist individuals who experience, or are likely to experience, disability to achieve and maintain optimal functioning in interaction with their environments" (WHO). On top of assistive devices and technologies, it includes medical rehabilitation and therapy. Partners may report managing or contributing to the functioning of rehabilitation facilities under this activity. (Disaggregated by sex/age/disability.) - Psychological support for survivors, families and communities. Psychosocial support for survivors, families and communities must be reported under activity 5.4 on individual PSS. Interventions relating to the establishment, enforcement and implementation of relevant laws and public policies must be reported under activity 1. on Advocacy	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No			

