

CROSSING THE CONTACT LINE: July 2019 Snapshot

More statistical data are available on the Eastern Ukraine Checkpoint Monitoring Online Dashboard – http://bit.ly/CP Monitorina 2019



1,297,000 CROSSINGS

- PUI* reported about the increase in the number of people seeking medical assistance at Marinka EECP. The number of people fainting at Stanytsia Luhanska is still alarmingly high. On July 1-3 this number was in peak, surpassing 80 persons per day.
- A free bus route for older people and people with disabilities at Stanytsia Luhanska was launched in the GCA by Luhansk Oblast administration on July 15. The share of complaints about long distance to walk at this EECP decreased by 43% (from 73% in June to 30% in July), following the launch.
- On July 21 at around 12:00 an unexploded mine was found by the SES at Maiorske EECP, causing a suspension of operation on July 21 (partially) and 22.
- Minor changes in demographics were observed in comparison to June. The share of younger respondents increased by 8% due to the vacation season (vacation was one of the three most common reasons for crossings among respondents aged 18-34 in July).
- The share of respondents who were concerned about long waiting times in July was 10% higher than in June. The sharpest increase was at Stanytsia Luhanska EECP (9% to 56%).

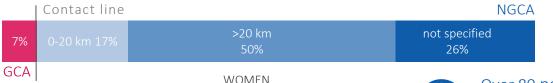


MEN

(35-59)

MEN

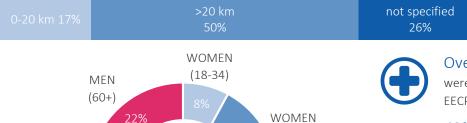
(18-34)



(35-59)

WOMEN

(60+)



THE MAJORITY OF

RESPONDENTS ARE

WOMEN

63%

39%

2,409 Individuals surveyed by R2P in July¹

Over 80 people per day

were losing consciousness at Stanytsia Luhanska EECP in early July

43% less



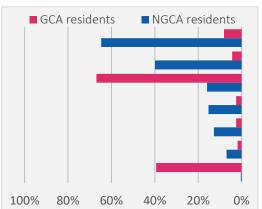
respondents at Stanytsia Luhanska EECP complained about long distance following the launch of the free bus in GCA

29%

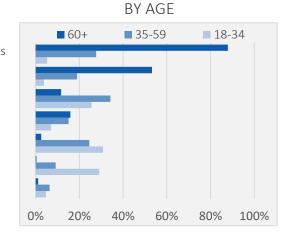
of respondents aged 18-34 (97% of them were NGCA residents) were traveling through the contact line for recreation purposes.

MOST FREQUENT REASONS FOR CROSSING

BY PLACE OF RESIDENCE



Issues related to pensions/social payments Withdrawing cash Visiting relatives Shopping Solving issues with documents Vacation Checking on property



*(N)GCA – (non-)government-controlled areas

EECP – entry-exit crossing point

PUI - Première Urgence Internationale

SES – State Emergency Service

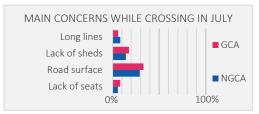
SSU – Security Service of Ukraine

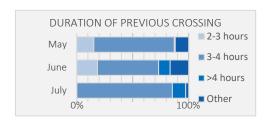
UNHCR and the NGO the Right to Protection (R2P) are grateful for the generous support provided by donors, including the European Union's Civil Protection and Humanitarian Aid Operations (ECHO); the Governments of Canada, Denmark, Estonia, Finland, France, Germany, Italy, Japan, Republic of Korea, Lithuania, Luxembourg, the Netherlands, Norway, Sweden, Switzerland, the United Kingdom (DFID), the United States of America (PRM) as well as Private Citizens who are contributing funds through different UNHCR private associations such as España con ACNUR of Spain and the UNO Flüchtlingshilfe of Germany.

¹The findings of the monitoring should not be generalized to all persons crossing checkpoints in the East of Ukraine.

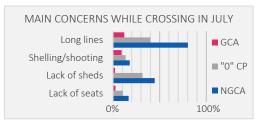
CONCERNS AND DURATION OF CROSSING

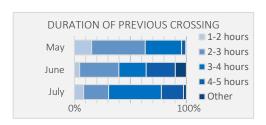
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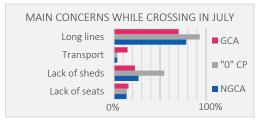


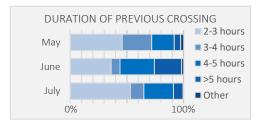
₽ MAIORSKE



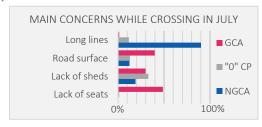


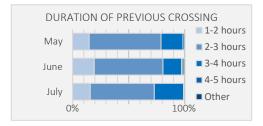
₽MARINKA



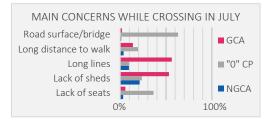


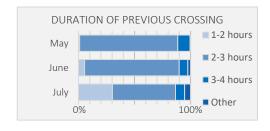
♥ NOVOTROITSKE





STANYTSIA LUHANSKA





INFORMATION AWARENESS

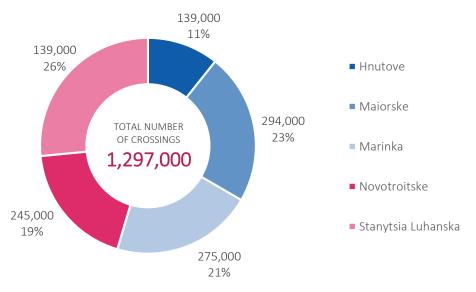
- 73% of all respondents stated that the information provided at the EECP was sufficient, mostly at Hnutove (98%) and Stanytsia Luhanska (91%) EECPs.
- The lowest awareness level was at Novotroitske (45%) EECP, which is 16% less than in June. In comparison, the share of respondents who were lacking a bus schedule and contacts for raising complaints increased by 6% and 12% respectively.
- 68% of all respondents were not aware of any mechanism for raising complaints regarding the functioning of governmental entities and/or NGOs.

ABUSE OF POWER

- Two concerns about abuse of power were articulated by respondents. One of them reported about verbal assaults from an SBGS serviceman at Marinka EECP. Another respondent at Maiorske EECP was concerned that he might be included to the SSU "blacklist".
- On July 3 monitors at Maiorske EECP identified a man traveling to the GCA who stated that he was tortured by persons in uniform in the NGCA. SSU representatives surveyed the man and found that he was wanted for theft since 2013, therefore he was detained by the police.

NUMBER OF CROSSINGS²

The number of crossings increased by **107,000** in comparison to the previous month. Compared to the previous year (July 2018), the number of crossing increased by **3,000**.



²General statistics on crossings are available at the UNHCR dashboard visualizing data from the State Border Guard Service. https://goo.gl/TZbU8c