

FUNDING UNHCR'S PROGRAMMES

WHO FUNDS UNHCR?

Apart from a small annual contribution from the UN Regular Budget, UNHCR relies exclusively on voluntary contributions to cover the cost of its operations. Contributors include governments, intergovernmental organisations, non-governmental organisations (NGOs), as well as the private sector (corporations, foundations and individuals). Fifteen donors (14 governments and the European Commission) provided 94 per cent of funds received in 1999. With the encouragement of UNHCR's Executive Committee, the Office continued efforts to enlarge its donor base, both by increasing the number of government donors and

by tapping the private sector. Although increased media coverage during emergencies has had a tendency to generate fresh funds, it has been more difficult to generate sufficient funds for other, lesser-known operations. As part of a long-term strategy to meet the needs of populations of its concern, UNHCR will continue to reach out to the general public to create awareness and deepen understanding of the people the Office is mandated to serve. For more information on UNHCR's donors, please refer to the donor profiles at the end of this report.

THE TARGET

In October 1998, the Executive Committee approved a target of USD 413 million for 1999 General Programmes (compared to USD 440 million in 1998). The Committee took note of the target for Special Programmes of USD 482 million (compared to USD 663.9 million the year before). Total requirements for 1999 therefore amounted to USD 914.7 million (taking account of the UN Regular Budget contribution of USD 19.7 million).

UNHCR began the year with a smaller than usual carry-over of funds to commence activities as of 1 January. A total of USD 135.7 million was carried over from 1998, of which only USD 9.6 million under General Programmes and the remainder under Special Programmes. In addition to these funds, at the Annual Pledging Conference in New York in November 1998, government donors had announced USD 121.1 million for 1999 General Programmes (an increase of USD 12 million over the previous year). The total available for General Programmes (USD 130.7 million)

was sufficient to cover needs until the end of the first quarter. Under Special Programmes, the initial cash-flow situation was more preoccupying. Although some programmes had sufficient funds to start activities as of 1 January, others were entirely dependent on fresh contributions. This highlighted the importance to UNHCR of early announcement by donors of a substantial part of their pledges (both for General and Special Programmes) at the Annual Pledging Conference and other forums.

While the General Programmes target remained unchanged, requirements for Special Programmes increased substantially (by USD 259.2 million) during the spring, primarily due to the Kosovo Emergency. A new Special Programme, with a budget of USD 29.5 million, was also launched in the early autumn to respond to the situation in Timor. Other new needs were covered through allocations from the Emergency Fund, the Voluntary Repatriation Fund or the Programme Reserve.

THE FUNDING SITUATION

Despite the two high-profile emergencies (which stimulated increased media coverage and generous response), UNHCR experienced a number of funding problems in 1999. A detailed table of contributions (USD 911.6 million in total), including both gov-

ernment and private sector donors, is available at the end of this chapter. A second table shows the working budget (totalling USD 1,213,908,316) and total expenditure (USD 1,044,871,237) for all programmes, by region.

An analysis of funding trends and projections in early 1999 showed that the **General Programmes** were unlikely to be fully funded. This meant that decisions had to be made early in the year to bridge the gap. A number of precautions were taken and some painful measures were introduced:

- Obligation levels (the authorisation to spend for a given field operation) were closely monitored, and often reduced below the level requested by operation managers. Implementation plans were re-prioritised and some activities were reduced, particularly those not considered life-sustaining.
- In situations where the operational circumstances had changed, budgets were reviewed and funds redistributed within or between regions.
- A limit was imposed on allocations from the Emergency Fund, the Voluntary Repatriation Fund and the Programme Reserve.

By year's end, total contributions to General Programmes amounted to USD 326.9 million. Even when combined with income from other sources (carry-over, internal adjustments and return on investment), this was still some USD 40 million short of the target approved by the Executive Committee. At the same time, the high implementation rate of most General Programmes meant that, by 31 December, only USD

TRENDS

While donors have continued to provide unfaltering support to UNHCR's programmes over the years, two worrying trends have recently been noted. The first was a continued rise in earmarked contributions (i.e. imposing restrictions on the use of contributions and limiting the High Commissioner's flexibility to allocate resources as a function of needs). In 1999, 80 per cent of total contributions were earmarked to some degree: the highest percentage in the agency's history. Of the 15 top donors in 1999, only two governments gave more than 50 per cent of their total contribution without any earmarking. A further 11 governments provided between 11 and 50 per cent of their contributions without any earmarking, while the remaining two provided no unearmarked contributions at all. UNHCR pursued discussions with donors regarding the impact of tight earmarking on its activities. It is hoped that improved reporting and transparency will build UNHCR's credibility and donor confidence, reducing the need for this practice.

A second trend is the growing unpredictability of

1.8 million could be carried over into 2000 (an amount of USD 7.6 million was borrowed from the Working Capital and Guarantee Fund to maintain the Emergency Fund at the level required under the Financial Rules and Regulations). Please see the section on General Programmes for further details.

As in the previous year, most **Special Programmes** experienced cash-flow problems in 1999. Funds either arrived too late, holding up planning for reintegration and discouraging voluntary repatriation, or in insufficient quantity forcing operations to be scaled down. This was the case for a number of operations in Africa (the Liberian Repatriation and Reintegration, the Special Programme in the Horn of Africa, and Rwanda), the Special Programme in the CIS countries, the Afghan Repatriation and Reintegration Operation and the Myanmar/Bangladesh Repatriation and Reintegration Operation. On the other hand, unprecedented donor response to the Kosovo Emergency and the crisis in Timor meant that both programmes were fully funded well before the end of the year. Total contributions to Special Programmes reached USD 584.6 million, including over USD 30 million in contributions from the private sector. By the end of the year, the carry-over under Special Programmes stood at USD 84.3 million. Please see the section on Special Programmes for further details.

funding levels, which obliged UNHCR to revise its activities, as a function of available resources, and to re-prioritise needs. In this regard, UNHCR's efforts to promote early and predictable funding received a strong boost when several governments announced their total 1999 contribution before or during the first quarter. This substantially improved UNHCR's ability to anticipate overall projected income for the year and adjust operational plans accordingly. The Office is committed to involving donors more actively in the initial planning stages, but hopes that any needs identified in joint planning exercises are later followed by early and sustained financial support.

Three positive trends were also noted. First, the demand for tailor-made reports on earmarked contributions diminished substantially. After having studied the 1998 Global Report in detail, many governments informed UNHCR that in future they would accept UNHCR's Global Report as the sole financial report on the use of their contributions. Second, UNHCR registered an increase in donations from the private sec-

tor, which is described in the next section. Third, contributions were also received from new government donors (for example in Central Europe), and partnerships were created with semi-governmental donors in Arab States.

During 1999, two informal consultations focused particularly on issues related to the funding of the office. Discussions included the question of how to transform the Annual Pledging Conference into a more

effective vehicle to fund the High Commissioner's programmes, the need to pledge at an early stage (particularly in view of the introduction in 2000 of the "unified" Annual Programme Budget), and the need to link the approval of the annual budget by the Executive Committee more clearly to a commitment to fully fund UNHCR's programmes. Although progress was made on most of these issues, the question of how to achieve full funding will require further consultations.

SUPPORT FROM THE PRIVATE SECTOR

Over the past years, UNHCR's Executive Committee has repeatedly encouraged the Office to broaden its donor base. Since then, UNHCR has sought the support of the private sector, working principally through its national associations, such as USA for UNHCR, UK for UNHCR (RefAid), *España con ACNUR* in Spain, and *Action Réfugiés* in France, formulating strategies tailored to each target country. These efforts also helped

increase public awareness of the plight of refugees and UNHCR's work for them. The Office conducted an appraisal in 1999 of the potential scope of private sector fund-raising. It recommended that UNHCR focus not only on raising funds from the general public, but also develop corporate partnerships and seek funds from foundations. To strengthen co-operation with the private sector, UNHCR laid plans for a new, ded-



icated section within the Division of Communication and Information.

Objectives

In 1999, UNHCR set three broad objectives in this area: (i) to continue to broaden its donor base and diversify its funding sources; (ii) to develop structures and establish partnerships at the national level to support its fund-raising efforts; and (iii) to establish new partnerships, particularly with the corporate sector.

Achievements

Although governments remain the primary source of funding, UNHCR made significant progress in 1999 in broadening its donor base and developing partnerships with the private sector, including the general public, corporations, foundations and NGOs. Thanks to these efforts in a number of countries, as well as the positive response to the Kosovo refugee emergency, UNHCR raised over USD 32.7 million from the private sector in 1999, excluding donations in kind. This was a significant increase over the previous year's total of USD 11.5 million.

UNHCR Offices and National Associations

Most of these funds were raised by UNHCR offices in Japan and Italy, as well as by national associations, including USA for UNHCR, UK for UNHCR (RefAid), *España con ACNUR* in Spain, and *Action Refugiés* in France.

Individuals

The many donations from individual contributors to UNHCR offices, national associations or NGOs accounted for some 75 per cent of contributions received from the private sector in 1999.

NGOs

NGOs are important partners in private sector fund-raising. They are also key advocates for UNHCR's mandate and for continued support for asylum-seekers and refugees at the national and international level. Like national associations, NGOs contributed to UNHCR's annual budget by making public appeals on behalf of the Office, for example, during the Kosovo refugee emergency or for assistance for Liberian refugees. NGOs that assist in this manner include the *Deutsche Stiftung für ONU Flüchtlingshilfe* in Germany and the *Stichting Vluchteling* in the Netherlands. Donations in kind worth several million dollars were received by UNHCR in 1999 for assistance to refugees from Kosovo

and elsewhere. For example, contributions from Lutheran World Relief (USA) alone amounted to nearly USD 4.4 million.

Corporations

Support from the corporate sector increased significantly in 1999. Microsoft and its partners developed the Kosovar Refugee Registration Project (see separate section). Other examples of corporate support included a pledge from Mitsui, the Japanese energy company, which contributed USD 600,000 to a shelter project in Azerbaijan.

The Kosovo refugee emergency elicited especially generous support. Members of the Geneva-based World Economic Forum contributed nearly USD 1.0 million, while a concert in Italy sponsored by Luciano Pavarotti (Pavarotti and Friends) raised USD 1.0 million for Kosovar children. Benetton sponsored a print-ad campaign in some 30 major publications in Europe and North America to raise funds for the Kosovo emergency. Time Warner matched employee contributions and raised almost USD 1.7 million. America On-Line also raised funds for Kosovo relief. In Italy, a number of corporations, including Mercedes Benz, Benetton, Procter & Gamble, and *Servizi Interbancari*, made significant contributions. Contributions in kind were also received from many companies. They included telecommunications equipment and services from Iridium, Motorola, British Telecom, Eutelsat and Inmarsat. The European retailer, Hennes & Mauritz, provided clothing valued at almost USD 680,000 for distribution in Kosovo and Serbia (Federal Republic of Yugoslavia).

Foundations

Support from foundations also grew. The William H. Gates Foundation contributed USD 605,000 to the Microsoft Kosovar Refugee Registration Project. The United Nations (Turner) Foundation (UNF) provided USD 950,000 for the Kosovo emergency and USD 668,000 towards a USD 1.65 million two-year project to combat sexual violence in sub-saharan Africa. UNF also pledged USD 2.0 million to strengthen reproductive health services for communities in crisis and USD 1.0 million for a project to improve the nutritional status of refugee women and girls in East Africa. Japan's Nippon Foundation contributed USD 1.27 million for assistance to refugees in the Islamic Republic of Iran and for the production of the *UNHCR Handbook on Emergencies* in six languages.

Other Contributors

Since 1995, the International Olympic Committee has selected at least two refugee camps each year to fund sports equipment and facilities. In 1999, refugee children in the Sudan and Uganda benefited from this support. During the past two years, twelve national Olympic Committees have purchased UNHCR-designed sports kits for refugees. In 1999, the kits were distributed in East Timor, the Federal Republic of Yugoslavia (Serbia and Kosovo), and Senegal. Since 1996, the International Volleyball Federation has donated equipment and staff to support volleyball

activities for refugees in several countries each year. In 1999, activities were conducted in Albania (Kosovar refugees), Azerbaijan, Guinea, Liberia and Tajikistan.

Impact

The increase in private sector contributions demonstrated that private donors respond generously to refugee emergencies and underscored the sector's significant potential. To foster new partnerships with the private sector, UNHCR plans to develop new national associations in Australia, Greece, Japan, and the United Arab Emirates in the year 2000.

Voluntary Contributions - All Programmes (USD)

Donor	GENERAL PROGRAMMES Income	CONTRIBUTION	SPECIAL PROGRAMMES Income	CONTRIBUTION	TOTAL Income
Government of the United States of America	118,131,547	118,131,547	174,722,531	174,722,531	292,854,078
Government of Japan*	27,130,000	27,130,000	111,128,632	108,675,321	138,258,632
European Commission	4,893,020	6,433,819	89,354,144	89,834,371	94,247,164
Government of Norway	23,967,881	23,967,881	28,043,930	28,043,930	52,011,811
Government of Sweden	29,272,848	29,272,847	17,115,652	17,098,495	46,388,500
Government of Denmark	18,811,285	18,811,285	26,245,275	26,245,275	45,056,560
Government of the Netherlands	23,338,570	23,329,955	21,198,630	21,198,630	44,537,200
Government of United Kingdom	15,690,587	15,690,587	9,271,184	9,271,184	24,961,771
Government of Switzerland	10,804,516	10,804,516	12,739,248	12,707,150	23,543,764
Government of Germany	8,738,097	8,738,097	13,705,711	13,705,711	22,443,808
Government of Canada	6,353,476	6,523,544	12,568,411	12,397,178	18,921,887
Government of Australia	8,419,333	8,419,333	8,826,738	8,826,738	17,246,071
Government of Finland	7,543,988	7,543,988	7,150,410	7,150,410	14,694,398
Private Donors Italy	80,319	80,320	12,982,847	12,982,847	13,063,166
Government of France	3,907,988	3,907,988	6,602,461	6,602,459	10,510,449
Government of Italy	5,834,463	5,834,463	2,174,043	2,391,981	8,008,506
Government of Belgium	2,329,641	2,329,641	2,325,429	2,325,429	4,655,070
Government of Spain	2,203,379	2,203,379	2,084,255	2,084,255	4,287,634
Government of Ireland	1,869,228	1,869,228	1,677,120	1,677,120	3,546,348
Government of Austria	378,921	397,690	1,932,498	1,932,497	2,311,419
USA for UNHCR (USA)	0	0	2,085,000	2,085,000	2,085,000
Government of Luxembourg	159,588	159,588	1,788,971	1,788,971	1,948,559
<i>España con ACNUR (SPA)</i>	96,840	96,839	1,727,257	1,764,286	1,824,097
UNF/UNFIP (Ted Turner)	0	0	1,668,036	1,668,036	1,668,036
Government of New Zealand	801,975	801,975	824,948	824,948	1,626,923
Nippon Foundation (JPN)	1,000,000	1,000,000	273,700	273,700	1,273,700
<i>Deutsche Stiftung für UNO-Fluchtlingshilfe E.V. (GFR)</i>	12,357	12,358	1,009,293	1,009,293	1,021,650
War Child Italia (ITA)	0	0	1,000,000	1,000,000	1,000,000
World Economic Forum (SWI)	0	0	990,119	990,119	990,119
Private Donors Japan	436,896	436,895	507,933	507,931	944,829
Government of Portugal	225,000	225,000	700,000	700,000	925,000
Council of Europe	0	0	918,351	918,351	918,351
Government of the Republic of Korea	900,000	900,000	0	0	900,000
UK for UNHCR (GBR)	31,124	31,123	742,452	742,451	773,576
<i>Stichting Vluchteling (NET)</i>	73,123	73,123	700,000	700,000	773,123
Government of South Africa	620,659	620,659	75,888	75,888	696,547
William H Gates Foundation	0	0	605,443	605,443	605,443
Qatar Charitable Society (QAT)	600,500	600,500	0	0	600,500
Microsoft Corporation (USA)	0	0	600,000	600,000	600,000
<i>Mitsui Kur Dashi (JPN)</i>	0	0	600,000	600,000	600,000
Saudi Joint Relief	0	0	600,000	600,000	600,000
<i>Action Réfugiés (FRA)</i>	4,763	4,763	407,359	407,359	412,122
Government of Greece	300,000	300,000	0	0	300,000
IBRD	0	0	300,000	300,000	300,000
Austcare (AUL)	0	0	284,810	284,810	284,810

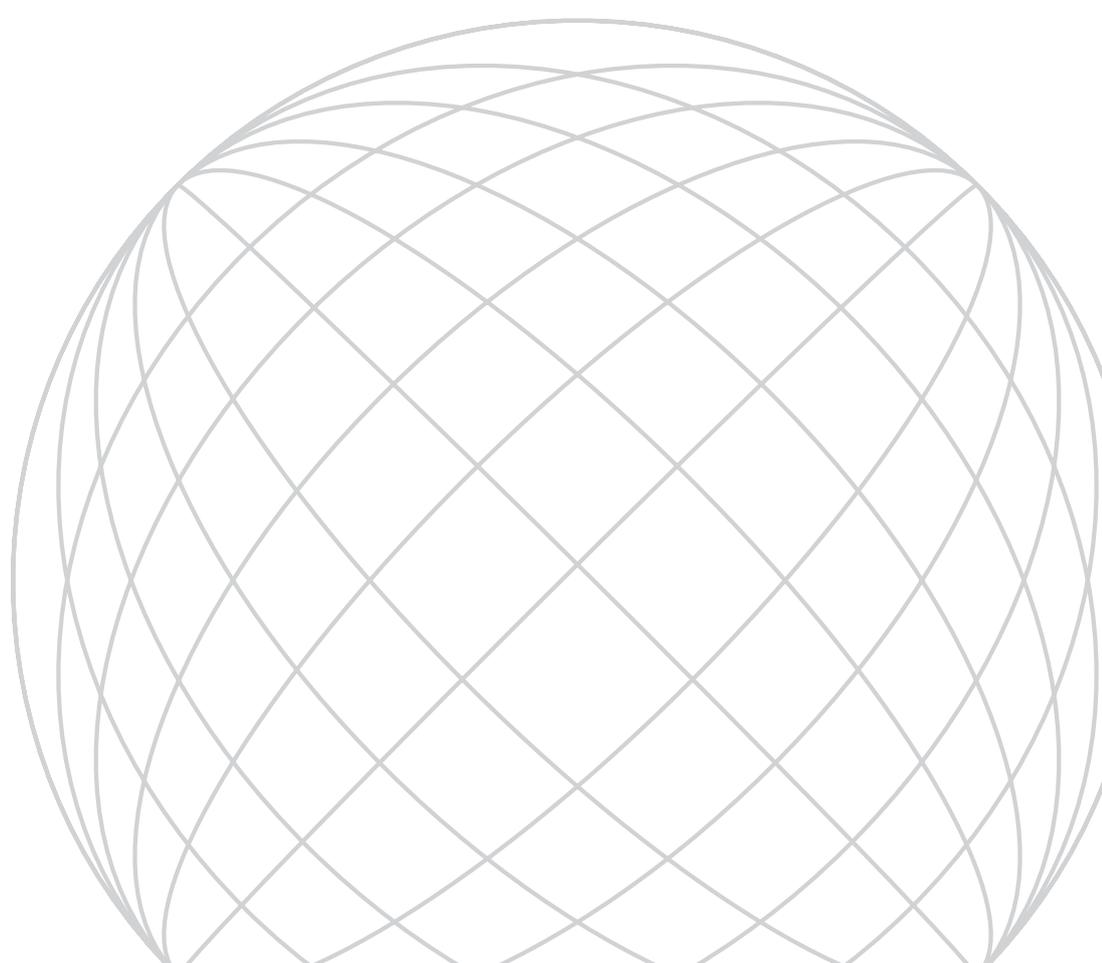
* Does not include USD 1,000,000 (unspecified reserved pledge).

Donor	GENERAL PROGRAMMES		SPECIAL PROGRAMMES		TOTAL Income
	Income	Contribution	Income	Contribution	
Government of China	250,000	250,000	14,900	14,900	264,900
<i>Shin-Nyo-En</i> Foundation (JPN)	0	0	219,984	219,984	219,984
Government of Liechtenstein	34,722	34,722	167,785	167,785	202,507
American Jewish Committee	0	0	200,000	200,000	200,000
Finnish Refugee Council (FIN)	16,880	16,880	179,458	179,458	196,338
Government of Kuwait	195,651	195,651	0	0	195,651
UNOCHA	77,027	77,027	100,000	100,000	177,027
Liberal Democratic Party of Japan	0	0	174,197	174,197	174,197
Government of Saudi Arabia	160,051	160,051	0	0	160,051
Women Cultural & Social Society (KUW)	0	0	160,000	200,000	160,000
Soroptimist International (JPN)	209	209	151,564	151,564	151,773
Government of Iceland	76,315	76,315	74,405	74,405	150,720
Government of Turkey	150,000	150,000	0	0	150,000
Committee for Solidarity of Asian Underprivileged (JPN)	0	0	142,109	142,109	142,109
JTUC-RENGO (JPN)	0	0	140,187	140,187	140,187
Sankei Shimbun & Nippon Hoso Corp. (JPN)	0	0	122,264	122,264	122,264
Government of the Czech Republic	22,000	22,000	86,900	86,900	108,900
Government of Thailand	15,000	15,000	93,512	93,512	108,512
Government of Mexico	100,465	100,465	0	0	100,465
Government of Andorra	0	0	100,000	100,000	100,000
Government of Brunei Darussalam	0	0	100,000	100,000	100,000
Ford Foundation (USA)	0	0	100,000	100,000	100,000
Government of the Republic of Korea	0	0	100,000	100,000	100,000
The Kadoorie Charitable (CHI)	0	0	100,000	100,000	100,000
Jusco Co. (JPN)	0	0	95,787	95,787	95,787
<i>Organisation Internationale de la Francophonie</i>	0	0	95,523	95,523	95,523
The Principality of Monaco	8,820	8,820	81,801	81,801	90,621
Jomas (JPN)	0	0	83,084	83,084	83,084
Private Donors Switzerland	8,334	8,331	74,538	74,537	82,872
Procter and Gamble (ITA)	0	0	78,014	78,014	78,014
UNFPA	67,950	67,950	0	0	67,950
<i>Radda Barnen</i> (SWE)	59,966	59,966	0	0	59,966
<i>Jyodoshu</i> (JPN)	0	0	58,123	58,123	58,123
Kanto Golf Association (JPN)	49,550	49,550	8,403	8,403	57,953
<i>Cartasi Servizi Interbancari</i> (ITA)	0	0	56,941	56,941	56,941
Mainichi Shimbun Social Welfare (JPN)	4,167	4,167	52,392	52,392	56,559
Government of the United Arab Emirates	54,000	54,000	0	0	54,000
Waffenschmidt G., Mr. (GFR)	0	0	52,820	52,820	52,820
Government of The Philippines	1,350	1,350	49,937	49,937	51,287
<i>Seicho-no-Ie</i> (JPN)	0	0	50,741	50,741	50,741
Government of Morocco	0	0	50,050	50,050	50,050
Agfund (IGO)	0	0	50,000	50,000	50,000
Government of Algeria	50,000	50,000	0	0	50,000
Government of Bangladesh	0	0	50,000	50,000	50,000
Government of Poland	20,000	20,000	30,000	30,000	50,000
Government of Singapore	0	0	50,000	50,000	50,000
Private Donors United States of America	1,808	1,808	45,978	45,978	47,786
KPN Telecom B.V. (NET)	0	0	47,500	47,500	47,500
Lintz Corporation (JPN)	45,088	45,088	0	0	45,088
Tree for Life (JPN)	45,086	45,086	0	0	45,086
Government of Israel	45,000	45,000	0	0	45,000
World Conference on Religion and Peace (JPN)	1,000	1,000	43,478	43,478	44,478
<i>Jodo Shinshu Honganjiha</i> (JPN)	0	0	42,017	42,017	42,017
<i>Soka Gakkai</i> (JPN)	0	0	41,542	41,542	41,542
Private Donors Argentina	0	0	37,622	37,622	37,622
Government of Nigeria	35,294	35,294	0	0	35,294
Taher K., Mr. (SWI)	32,468	32,468	0	0	32,468
Nansen Environmental Remote Center	0	0	30,603	30,603	30,603
Tokyo American Club	0	0	30,468	30,468	30,468
Government of Hungary	30,000	30,000	0	0	30,000
Benetton (ITA)	0	0	27,125	27,125	27,125
The Millennium Fund (SWI)	25,000	25,000	0	0	25,000
<i>Myochi-Kai</i> (JPN)	0	0	24,925	24,925	24,925
International Ladies B.S (JPN)	0	0	24,590	24,590	24,590
<i>Jinrui Aizen-Kai</i> (JPN)	0	0	24,590	24,590	24,590
<i>Réfugiés du Monde</i> (FRA)	0	0	24,180	24,180	24,180

Donor	GENERAL PROGRAMMES		SPECIAL PROGRAMMES		TOTAL Income
	Income	Contribution	Income	Contribution	
Kozar M., Mr. (HRV)	0	0	22,669	22,669	22,669
Private Donors Kuwait	6,535	6,536	15,444	15,442	21,979
Saudi Arabian Red Crescent Society (SAU)	21,826	21,826	0	0	21,826
Ogasawara H., Ms (JPN)	8,411	8,411	12,510	12,510	20,921
Islamic Bank of Bangladesh	0	0	20,678	20,678	20,678
Government of Argentina	20,000	20,000	0	0	20,000
Government of Brazil	0	0	20,000	20,000	20,000
Government of Chile	20,000	20,000	0	0	20,000
Government of Malaysia	20,000	20,000	0	0	20,000
Government of Colombia	19,000	19,000	0	0	19,000
Private Donors Germany	547	547	16,874	16,874	17,421
<i>Denryoku Soren</i> (JPN)	0	0	16,616	16,616	16,616
Kuwait Financial Center Co. (KUW)	16,340	16,340	0	0	16,340
Women's Federation for World Peace (JPN)	9,009	9,009	6,865	6,865	15,874
Private Donors China	0	0	15,706	15,706	15,706
Private Donors Greece	5,431	5,431	10,261	10,261	15,692
Sacred Heart Women University (JPN)	2,802	2,802	12,794	12,794	15,596
Japan Times (JPN)	0	0	14,955	14,955	14,955
Mannan A., Dr. (CAN)	0	0	14,846	14,846	14,846
Earth Access Committee (JPN)	6,224	6,224	8,264	8,264	14,488
Usuki M, Mr. (JPN)	14,019	14,019	0	0	14,019
<i>Zenkoku Tomo-no Kai</i> (JPN)	9,804	9,804	4,167	4,167	13,971
Private Donors United Arab Emirates	13,477	13,476	0	0	13,477
Government of Costa Rica	13,356	13,356	0	0	13,356
Usami S, Mr. (JPN)	4,098	4,098	8,916	8,916	13,014
<i>Egawa Unso Co.</i> (JPN)	0	0	13,009	13,009	13,009
Japan Volleyball Association (JPN)	0	0	12,632	12,632	12,632
Government of Rwanda	11,849	11,849	0	0	11,849
Private Donors Spain	1,345	1,344	10,013	10,013	11,358
<i>Comune di Paese Provincia di Treviso</i> (ITA)	0	0	11,215	11,215	11,215
Prince El-Walid bin Talal bin Abdul-Aziz Al Saud (SAU)	10,667	10,667	0	0	10,667
<i>Al-Khorafi Co.</i> (KUW)	0	0	10,084	10,084	10,084
Tokyo Masonic Ass. (JPN)	0	0	10,084	10,084	10,084
Holy See	10,000	10,000	0	0	10,000
International Olympic Committee	0	0	10,000	10,000	10,000
Private Donors Bangladesh	0	0	9,833	9,833	9,833
Private Donors Sweden	0	0	9,437	9,437	9,437
<i>Komeito Fukuoka Hqs</i> (JPN)	0	0	8,696	8,696	8,696
Private Donors Canada	1,771	1,769	6,313	6,312	8,084
Private Donors France	909	909	6,903	6,902	7,812
Private Donors Egypt	0	0	7,357	7,357	7,357
Private Donors Thailand	38	38	7,255	7,255	7,293
Private Donors Australia	1,397	1,396	5,733	5,733	7,130
Private Donors Austria	2,264	2,262	4,459	4,459	6,723
Government of Cyprus	5,322	5,322	0	0	5,322
Government of Ghana	5,000	5,000	0	0	5,000
Private Donors Luxembourg	0	0	5,000	5,000	5,000
Government of Sri Lanka	4,780	4,780	0	0	4,780
Government of Tunisia	4,202	4,202	0	0	4,202
Government of Oman	4,000	4,000	0	0	4,000
Private Donors Belgium	3,268	3,268	0	0	3,268
Private Donors Mexico	0	0	3,196	3,196	3,196
Loosco Foundation (NET)	2,732	2,732	0	0	2,732
Danish Refugee Council (DEN)	0	0	2,334	0	2,334
Private Donors Korea	2,247	2,245	0	0	2,247
Private Donors United Kingdom	154	154	2,063	2,063	2,217
Private Donors Jordan	2,118	2,118	0	0	2,118
Government of Panama	2,000	2,000	0	0	2,000
Private Donors Bahrain	0	0	1,868	1,868	1,868
Private Donors Croatia	1,651	1,650	0	0	1,651
Private Donors Republic of Moldova	0	0	1,603	1,603	1,603
Government of Bahamas	1,500	1,500	0	0	1,500
Government of Benin	1,500	1,500	0	0	1,500
Private Donors Senegal	1,141	1,141	0	0	1,141
Private Donors Iceland	0	0	1,000	1,000	1,000

Donor	GENERAL PROGRAMMES		SPECIAL PROGRAMMES		TOTAL Income
	Income	Contribution	Income	Contribution	
Private Donors Israel	0	0	1,000	1,000	1,000
Private Donors New Zealand	0	0	1,000	1,000	1,000
Private Donors Côte d'Ivoire	787	787	0	0	787
Private Donors Venezuela	420	420	0	0	420
Private Donors FYR Macedonia	0	0	412	412	412
Private Donors Hungary	0	0	400	400	400
Private Donors Czech Republic	0	0	367	367	367
Private Donors Nigeria	270	270	0	0	270
Private Donors Indonesia	10	10	225	225	235
Government of Madagascar	182	182	0	0	182
Private Donors Russian Federation	0	0	100	100	100
Private Donors Cyprus	0	0	70	70	70
Private Donors Ireland	0	0	34	34	34
TOTAL	326,939,516	328,660,523	584,684,006	582,783,056	911,623,522

Earmarked contributions are reported in the relevant regional and thematic contribution tables. The difference between contributions reported in those tables and each donor's total 1999 contribution (shown above) represents the unearmarked portion. Figures shown in the regional and thematic contribution tables do not add up to the total.



Budget and Expenditure - All Programmes (USD)

Region	Working Budget		Expenditure	
	General Programmes	Special Programmes	General Programmes	Special Programmes
GREAT LAKES	19,248,828	93,552,938	17,093,402	85,539,542
WEST AND CENTRAL AFRICA	62,327,572	33,532,601	58,516,330	25,979,260
EAST AND HORN OF AFRICA	68,287,937	25,385,961	64,766,113	17,102,179
SOUTHERN AFRICA	17,658,241	5,880,230	15,871,846	5,119,533
NORTH AFRICA	5,741,324	3,512,733	5,099,610	2,360,152
MIDDLE EAST	20,006,514	1,178,838	19,488,762	903,543
SOUTH-WEST ASIA	27,571,669	14,282,464	26,180,268	12,697,382
CENTRAL ASIA	5,132,853	3,100,525	5,092,762	3,058,536
SOUTH ASIA	8,280,258	19,234,833	8,081,540	18,166,680
EAST ASIA AND THE PACIFIC	16,586,044	36,746,734	12,921,113	38,096,838
EASTERN EUROPE	19,563,618	30,183,951	19,263,536	23,829,679
SOUTH EASTERN EUROPE	1,514,650	415,866,866	938,818	360,789,355
CENTRAL EUROPE AND THE BALTIC STATES	10,747,849	0	10,012,373	0
WESTERN EUROPE	20,439,985	2,436,513	19,572,018	2,313,947
NORTH AMERICA	5,886,253	50,000	5,806,849	50,000
CENTRAL AMERICA	11,171,142	2,375,430	10,937,169	2,286,647
SOUTH AMERICA	6,953,454	524,519	6,317,049	450,100
OTHER PROGRAMMES	27,748,591	21,998,706	18,683,316	17,350,849
HEADQUARTERS	39,617,129	38,728,704	38,041,077	34,899,846
JUNIOR PROFESSIONAL OFFICERS	0	10,996,349	0	7,933,994
SUB-TOTAL	394,483,911	759,568,895	362,683,952	658,928,062
PROGRAMME RESERVE	14,795,302	0	0	0
VOLUNTARY REPATRIATION FUND	17,336,126	0	0	0
EMERGENCY FUND	7,956,685	0	0	0
TOTAL VOLUNTARY FUNDS	434,572,023	759,568,895	362,683,952	658,928,062
REGULAR BUDGET	0	19,767,398	0	23,259,223
GRAND TOTAL	434,572,023	779,336,293	362,683,952	682,187,285

Extra-Budgetary In-kind Contributions

Donor	Value (USD)
Japan	3,379,094
The Netherlands	10,741
Norway	498,460
Republic of Korea	700,000
Saudi Arabia	167,046
Sweden	307,984
Switzerland	1,972,955
United Arab Emirates	82,012
United States of America	855,096
Danish Refugee Council (DEN)	715,106
Lutheran World Relief (USA)	4,401,133
Hennes & Mauritz (AUS)	678,422
Private Donors Canada	688,500
Al-Wedyan National Co. for Food Products Ltd. (SAU)	5,296
TOTAL	14,461,845

MICROSOFT LEADS A PRIVATE SECTOR EFFORT TO HELP UNHCR RESPOND TO THE KOSOVO EMERGENCY

In the early days of the Kosovo emergency, Microsoft employees around the world watched the dramatic refugee exodus in the media and wanted to help. Microsoft's Europe, Middle East and Africa Headquarters in Paris approached UNHCR Headquarters with an offer of assistance, including technology and expertise, to establish a refugee registration system. UNHCR welcomed the offer. Microsoft quickly assembled a team of volunteers from a number of its offices and identified appropriate partners to design and implement the project in partnership with UNHCR.

To support the Kosovar Refugee Registration Project, Microsoft provided USD 600,000. An additional USD 605,000 came from the William H. Gates Foundation. Microsoft also enlisted the support of corporate partners. Compaq contributed 50 laptops, one server and several workstations. Hewlett-Packard donated 50 laptops and Canon provided two large printers. In addition, Kingston Technology donated flash cards, while Securit World Ltd. and ScreenCheck B.V. provided additional components. The total value of the hardware, software, services and supplies exceeded USD 3.5 million, on top of the invaluable contribution made by volunteers. Thirty-five Microsoft employees from nine countries volunteered to develop and implement the project, and worked in the field under demanding and fast-changing conditions. UNHCR was impressed with their commitment and dedication during all phases of the project. The International Organization for Migration (IOM), the Council of Europe and the Organization for Security and Cooperation in Europe (OSCE) also supported this project in the field.

Thanks to this effort, 100 registration kits were produced. Each included a laptop computer, a digital camera, an identity card printer and other accessories and equipment. The kits were used to issue approximately 5,500 identity cards to refugees in The former Yugoslav Republic of Macedonia (FYR Macedonia) and 7,400 in Albania. Just when the registration system was fully operational, the mass return of refugees to Kosovo began. This effort nonetheless resulted in the creation of two Refugee Data Centres in Skopje and Tirana that were linked electronically, including data on some 400,000 refugees in FYR Macedonia and 70,000 in Albania. The refugee database helped to facilitate the distribution of assistance and was useful in searching for and reuniting separated families.

Thanks to this pioneering partnership with the corporate sector, new capabilities for registration and operation management were developed and field-tested in record time. An important legacy of the project is the Refugee Field Kit 2000, which will be used for a refugee registration exercise in Senegal in early 2000 and in other countries later in the year.

