Introduction to the SGBV and CP modules in proGres v4

Regional SGBV CM/IM Workshop

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Learning objectives

- Explain who has access to the SGBV and Child Protection modules in proGres v4 and when use of the modules is appropriate.

- Share overview of how the proGres v4 security model works and how user access is granted.

- Understand how the case management process and work flow fits with information management in proGres v4.

Overview of proGres v4 security model

- 7 levels in each "team". A team might be Registration, Referrals, RSD, SGBV, CP, etc.

- Example: SGBV team

1. No visibility
2. Reader Basic
3. Reader Intermediate
4. Reader Advanced
5. Basic
6. Intermediate
7. Advanced

User access rights for SGBV and CP modules

❑ Who can be granted access?

❑ What is the standard operating procedure?

❑ Who receives the request to assign user access rights?

❑ Who has the supervisory role and reviews the request before it is granted?

❑ Focal point follows up to cancel user access if user leaves job or PPAchanges

Use of the SGBV/CP modules

- Appropriate for

  – UNHCR SGBV/CP focal point;

  – Partner social worker or case worker;

  – Staff trained on SGBV/CP case management;

  – SGBV/CP case management supervisor.

Getting to know proGres v4

We will cover the following:

- proGres v4 terminology
- How to navigate through the screens
- Making **Views** in proGres v4
- How to record an SGBV incident
- Data points in an SGBV record

How to log in to proGres v4

- http://progres-trn.unhcr.org

- Login:

Click on:	UNHCR	Partner
Enter:	Email address	Partners\name
Password:	Your password	unhcr@123

- Time for a **TREASURE HUNT**!

ACTIVITY: TREASURE HUNT!

- Work in pairs. Take turns. One person is the case manager and one is the supervisor.

- Follow the instructions on your handout to find key information about an SGBV case the case worker entered.

- Search and find the answers to the questions for a treat!
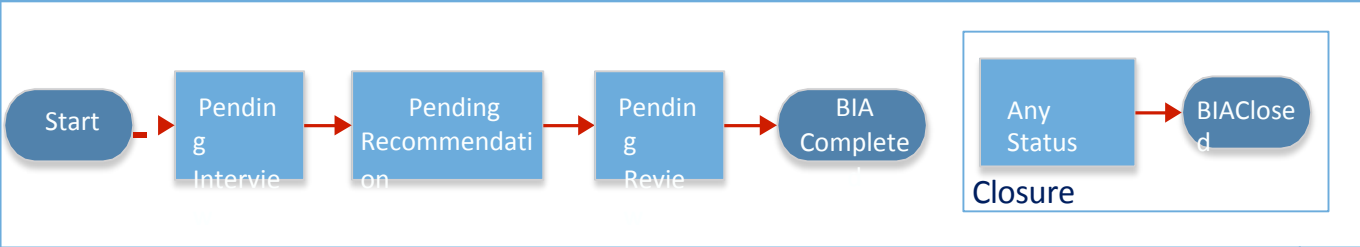
Child Protection module

- Child Protection Case
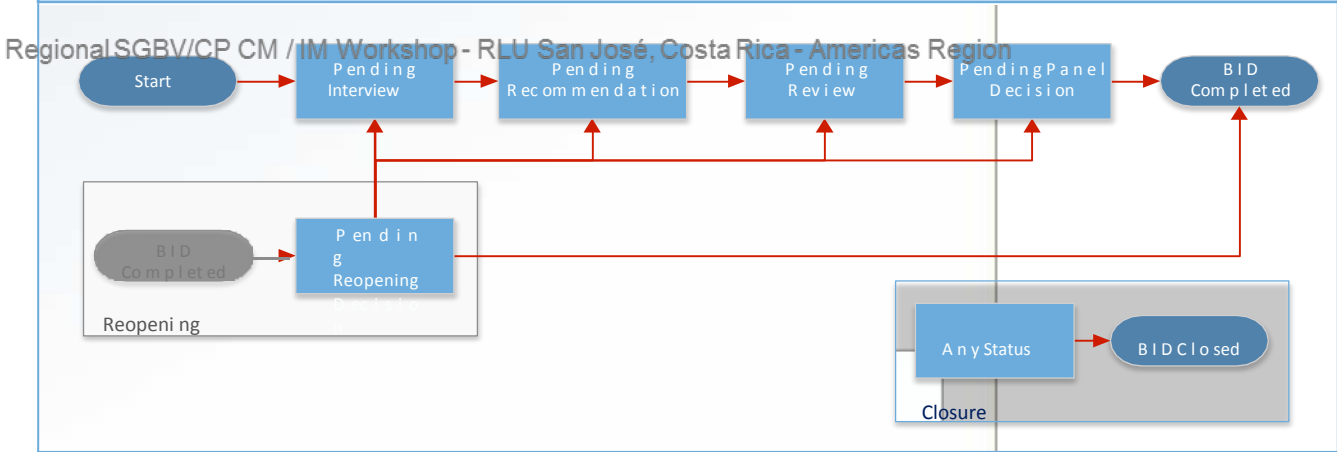 - Child Protection Incident
    - BIA form
    - BID form

BIA and BID then follow a process

UNHCR
The UN Refugee Agency

BIA and BID Process Flow

- BIA

- BID

Key messages

1. proGres v4 access is granted after a Protection Officer has reviewed the access request.
2. Differentiated access to SGBV and CP modules.
3. proGres is intended to follow the UNHCR work flow.
4. BIAs and BIDs have a built-in process to ensure follow up at each step.