

# Data Management in the Americas

## Regional SGBV CM / IM Workshop

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# Individual Data Management

1. Registration and Identity management
  - What is it? What tools do we have?
  - Policies and guidance
  
2. Regional situations and plans

# Registration and Identity Management

- Registration
  - The recording, verifying and updating of information on persons of concern to UNHCR with the aim of protecting, assisting and documenting them and of implementing **durable solutions**.
- **Old definition** – UNHCR Handbook for Registration, Provisional Release 2003
- Concept is more applicable to mandate operations

# Registration and Identity Management

- Identity Management
  - the recording, strengthening, preserving and utilizing of **identity records**, for the purpose of **empowering** persons of concern, promoting access to rights, and facilitating protection and **durable solutions**

# Registration and Identity Management

In essence:

“UNHCR **progressively strengthens identity records** by verifying and updating a person’s data at each subsequent contact, whether through registration-related activities, status determination procedures, resettlement, protection interviews or assistance programmes.”

*(Upcoming revision of the Registration Handbook)*

# Registration and Identity Management

How:

- **proGres** – Profiling Global Registration System
- **BIMS** – Biometric Identity Management System
- **Kobo** – mobile data collection exercises
- **ERT** – Emergency Registration Tool
- **GDT** – Global Distribution Tool
- **CashAssist** – CBI programmes
- **SharePoint** – electronic and collaborative Physical filing

# Registration and Identity Management

How in other Bureaux:

- **RAIS** – Refugee Assistance Information System
  - locally developed web-based tool used by UNHCR and partners to collect, store and manipulate the data, effectively identifying the most socio-economically vulnerable families in the population.
  - SGBV and CP modules developed and integrated in the system.
- **VAF** – Vulnerability Assessment Framework
  - an inter-agency effort to conduct household-level surveys to measure welfare, as well as sector-specific vulnerability, by using econometric models to conduct vulnerability scoring for populations surveyed
- **IrisGuard**

# proGres v4

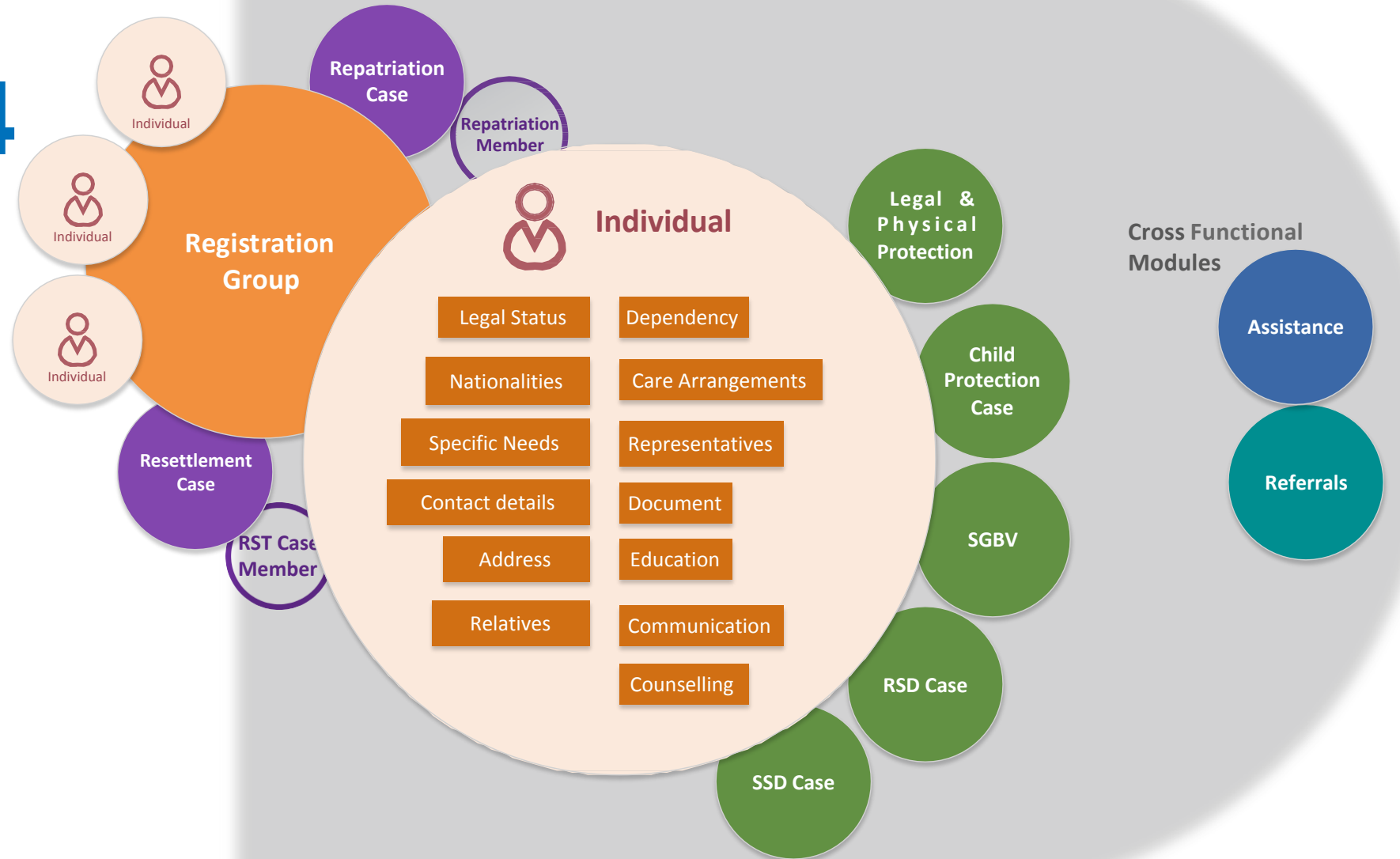
**Individual** – the main entity in proGres v4. Most records stored in other entities or modules are linked to individual

**Registration Group** – grouping individuals together. Each individual has to belong to one Registration Group. One Registration Group can contain multiple individuals.

**Entities (in Brown) built in the Individual Entity** - these entities are linked to the Individual record and records have to be created from the Individual.

**Modules in Green** – records in these Modules are individual based, i.e. records have to be created from the Individual.

**Resettlement and Repatriation Modules** – these two modules contain workflow which operates partly on Registration Group basis and partly on Individual basis, depending the stages in the pre-sent workflows.





# Policies and Documentation



- ExCom Conclusions on Registration (No. 91 – 2001), on Identity Documents (No. 35 – 1984) and on civil registration (No. 111 – 2013)
- UNHCR Data Protection Policy 2015
- UNHCR Fraud Policy
- Registration Handbook (upcoming revision)
- Transition Guidance
- Specific Needs Codes, Registration standards, Emergency guidance material