No.	Reference	Question	Answer
		QUESTIONS AND ANSWERS for ITB/2019/007 INTERNET AND INTER-OFFICE CONNECTIVITY	
1	General	With regards to the mobile connections, how many sim cards are we talking about as well as the usage your employees are doing (roaming and data usage, roughly the countries are visiting etc.)	Mobile connections, roaming are out of scope
2	General	About the fixed connection, the structure you have in your office, in order to know what we can offer from our side	Please review section 2.2 of the TOR (Annex A) with regards to technical specifications of the current service and requirements
3	TOR - Chapter 4.2	question concerning the RTT towards NYIIX : the name ns3.nyiix.net does not resolve, and the IP address 67.214.159.206 does not respond to pings. Have you got another IP address or fqdn please ?	Thank you for the note. The test to this IP address can be removed.
4	Annex B	HQ Internet Connectivity – line 16 is empty, do you confirm?	We can confirm line 16 is blank, no need to provide information to that (Annex B HQ Internet Connectivity line 16)
5	Annex E	How can we check if our company is already registered with UNHCR ?	With your proposal please provide us the completed vendor registration form and our Vendor Management Unit will check whether your company is registered and if it is accurate.
6	TOR - section 2.2.3	Each Contractor shall supply a /29 public Ipv4 address/mask for the interface of the UNHCR L3 access switch facing the Contractor CPE.: Please can you clarify the need , is it another internet connectivity ? Usually when we do and IP transit (data center connectivity) we do not provide IP address range as mention in section 2.2.2 (as it's in service actually in your Data center).	This is 2.2.2 and 2.2.2 therefore referring to the DC connection. A /29 transit public IP address range is required to connect UNHCR owned public address space (pls. refer to figure 2 of the ToRs)
7	Annex E	We are an existing UNHCR provider , we don't have to complete le Annex D vendor Registration form	If your company is already registered, please confirm in your proposal that there are no changes (contact, bank detail, etc.) since the previous registration. Registered suppliers can indicate their supplier ID (ID in the header of issued POs)