

W e l c o m e t o A Z R A Q C A M P • J o r d a n •

The address of your shelter will be registered electronically and will be linked to services and items. If we cannot find you it's difficult to help you, therefore do not rent your shelter to someone else

Please remember that someone else might need your shelter. There is only one set of keys, so please turn in the keys to your shelter to UNHCR before leaving the camp.





















If you vacate your shelter for more than 1 month, it will be recovered by SRAD/UNHCR and given to someone else in need. If you want to relocate to another shelter, please contact UNHCR.

If you want to move to another shelter for any reason, you must approach CARE and fill a shelter changing form.

Please report any structural defects in your shelter to UNHCR within one month of moving in. UNHCR will do any necessary repairs. The day-to-day maintenance of the shelters and the key given to you are your responsibility.

Welcome to Azraq Camp in Jordan. Azraq Camp is managed by the Syrian Refugees Affairs Directorate (SRAD) and the United Nations High Commissioner for Refugees (UNHCR). UNHCR and all the partners in camp are here to assist you, All services in the camp including security and protection, health, medical care, water, food, children's activities, education and community services are free of charge. You will also be provided with a shelter while you are registered and living in Azraq Camp. When you have signed the shelter agreement you will receive the keys to your shelter and the Norwegian Refugee Council (NRC) will assist you and your family in moving and transporting your belongings to your new accommodation. If you have any questions or concerns, please contact UNHCR or visit the CARE Community Centre located in your village. All staff are trained to assist you and answer your questions about services in the camp, as well as on your rights and responsibilities.



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|---|-----------------------|---|-----------------------------|---|---------------------------------------|
|  | Water Tap Stand |  | Child Friendly Space |  | Supermarket |
|  | Informal Market |  | Adolescent Friendly Space |  | Registration and Family Protection |
|  | SRAD Police Station |  | Community Center |  | Infant and Young Child Feeding Centre |
|  | Community Police |  | Bread Distribution |  | Recreational Area |
|  | Mosque |  | Non-Food Items Distribution |  | School |
|  | Playground |  | Food voucher distribution | | |
|  | Informal Education |  | Cemetery | | |
|  | Health Post-Village 5 |  | Women and Girls Centre | | |