January-March 2016

As of 31 March 2016, more than 1.04 million Syrian refugees were registered with UNHCR and are living in over 1,750 locations across Lebanon. Registration remained suspended throughout the first quarter of 2016, following instructions from the Government of Lebanon (GOL) issued in May 2015. Syrians approaching UNHCR for protection and assistance are counseled about the suspension of registration, and have their vulnerabilities assessed so that any of their critical needs can be addressed.

#### Protection

On 8 January, the Turkish Government introduced visa requirements for all Syrian nationals entering Turkey. Since then, onward movements from Lebanon have virtually halted. UNHCR and partners have intensified monitoring, and have set up an ad hoc taskforce to identify possible increases in people smuggling and human trafficking.

A key concern over the first quarter was the continued deterioration of the economic situation of refugees. By the end of March, the level of debt accumulated by refugee households averaged USD950, versus an average of USD842 in 2015. Some 55% of refugee families had not been able to renew their residency permits due to the fee (USD200 per person aged 14 years and above) and the documentation required (including a notarized pledge not to work).

Between January and March 2016, UNHCR and partner agencies made 63 requests to the Lebanese authorities to release Syrian refugees with specific vulnerabilities, such as the elderly, persons with disabilities, and LGBTI individuals

who had been detained for irregular entry or stay. These interventions led to the release of 23 vulnerable individuals by the end of the reporting period. UNHCR is following up on the remaining cases.

In Lebanon, if the birth of a child is not registered with the Nofous office (local registry office) before the child reaches one, a lengthy and often costly court procedure will be required to complete the birth registration process. As a result, children born to refugee parents who are unaware of this birth registration procedure may risk becoming stateless. In light of this, the Ministry of Social Affairs (MoSA) and UNHCR are jointly working to increase birth registration by

### **London Conference**

On 3-4 February, the Governments of Germany, Kuwait, Norway, the United Kingdom and the United Nations co-hosted the "Supporting Syria and the Region 2016" Conference in London. This conference brought together over 60 countries, international organizations, business representatives, civil society, as well as people directly affected by the war in Syria, to agree on a comprehensive approach to this protracted crisis. UNHCR is working alongside the conference hosts and the Government of Lebanon towards the realization of commitments made in London, particularly in relation to the simplification of residency requirements for Syrian refugees.



 $UNHCR\ High\ Commissioner\ Filippo\ Grandi\ visited\ a\ class\ of\ Syrian\ refugees\ at\ the\ Ibtihaj\ Kadoura\ Primary\ School\ in\ the\ Bir\ Hassan\ neighborhood\ of\ Beirut/UNHCR/\ B.\ Denton\ 2016$ 

refugee parents with the Nofous office at the Personal Status Department by combining this process with the update of newborns in UNHCR files. At Reception Centers, UNHCR, MOSA and partners provide individualized counselling and support. During the reporting period, MoSA staff had counselled over 7,000 refugee families on how to register the birth of their children with the Lebanese authorities.

In February 2016, UNHCR Lebanon revised its Community-Based Protection (CBP) strategy. The core components of the strategy entail working with and through communities to identify concerns, share information, refer persons who need immediate care and prevent risks within their communities. Outreach Volunteers are a core component of the CBP strategy and a review is underway to ensure quality, consistency, impact and accountability of the Outreach Volunteer programme, as well as other community structures. This is being done through developing a standard training curriculum and putting in place accountability and feedback mechanisms. There are currently 553 Outreach Volunteers. During the first quarter, the volunteers referred 7,356 cases to UNHCR involving individuals in need of specific assistance, such as persons facing challenges to register births. They also carried out community initiatives such as collecting clothes to distribute to the most vulnerable, constructing fences in informal settlements to act as safety barriers for children, mobilizing communities on school enrolment, health risk prevention, and sharing information on services through community outreach, home visits and social media. Thanks to the efforts of Outreach Volunteers, refugee communities throughout Lebanon are better informed on the services and assistance available to them.

During the reporting period, 14,640 persons, particularly women, youth and children participated in social activities at Community and Social Development Centres, with 17% enrolling in life-skill activities, such as IT workshops.

In 2016, UNHCR will continue to strengthen social support mechanisms for refugees and vulnerable Lebanese. As part of this, UNHCR is funding over 160 staff at MOSA to coordinate the humanitarian response, conduct outreach, share information, and provide assistance at the 57 MOSA Social Development Centres (SDCs). Additionally, UNHCR Lebanon is engaging many partners and stakeholders with capacity-building activities. In the reporting period, UNHCR conducted a workshop on UNHCR and the Syria Crisis for Lebanese Armed Forces (LAF) officers. The officers were introduced to the mandate of UNHCR and given an overview of relevant protection issues in relation to the Syrian refugees. A training curriculum on refugee issues is in development aimed at officers of the LAF, Internal Security Forces and General Security Office. UNHCR is also engaging its partners and academic institutions in similar capacity-building initiatives. These activities help UNHCR to spread awareness of refugee issues and supports GOL and other actors as they offer protection and assistance to refugees.

Resettlement remains an important protection tool and a durable solution for refugees in Lebanon. By the end of March 2016, UNHCR submitted over 7,000 Syrians for

resettlement consideration. Resettlement offers refugees the safety, protection and the support needed to help them rebuild their lives. So far, UNHCR Lebanon has received over 15,000 resettlement pledges. UNHCR is following up on these commitments.

## **Basic Assistance**

As of March 2016, close to 19,500 severely vulnerable Syrian refugee families were being supported with monthly multipurpose cash assistance. This quarter UNHCR published the results of a Post-Distribution Monitoring (PDM) exercise, measuring the impact of cash-based interventions in Lebanon from October-December 2015. PDM Data was collected from UNHCR's cash database, bank reports, a randomized phone survey of nearly 300 households, and reports and observations from field offices. Key findings of the PDM included that refugees face few challenges accessing cash through ATMs and that cash assistance is a key lifeline for refugees predominantly being used to pay for food and rent. The PDM also found however that refugees are still struggling to make ends meet: 45 percent of cash recipients reported taking on additional debt in order to cope, and 24 percent reduced the amount of food they consumed.

The first quarter of 2016 also saw the completion of UNHCR's programme of winter assistance. The number of people reached with cash assistance this winter has doubled compared to last, thanks to the generous contributions of donors, which allowed UNHCR and partners to help mitigate the high risk that winter represented for refugees given their level of vulnerability. By the end of March more than 148,000 Syrian refugee households had received winter cash assistance. This assistance was offered for a total of five months to vulnerable refugee households and was complemented with in-kind assistance in the form of blankets, stoves and fuel vouchers. Vulnerable Lebanese households also benefited from winter support and distributions.

## Shelter

Thanks to site improvements executed throughout this and the previous quarter, informal settlements (IS) and collective shelters (CS) were able to withstand the winter weather conditions in the first quarter. UNHCR and partners have conducted regular shelter assessments and have assisted refugee families as required. These assessments have also helped UNHCR and partners to identify sites prone to flooding and assist them with improvement works to ensure adequate drainage and accessibility.

Over 19,000 families living in substandard buildings received shelter assistance through the distribution of weatherproofing kits, minor repairs such as sealing windows, doors and roofs, and by rehabilitating substandard units in exchange for a period of reduced or free rent to increase tenure security.

# WASH

In the first quarter of 2016, UNHCR's WASH interventions have led to improved sanitation conditions, including waste

collection services for 17,796 refugees, access to safe water has been improved for over 10,000 refugees, and 6,026 refugees have benefited from hygiene promotion activities.

WASH activities also include the continuation of preparatory works for the upgrade of nine water supply systems in the Bekaa and North Lebanon. The project will involve the replacement of over 156 km of sanitation networks, construction of three large reservoirs, drilling and equipping of four boreholes and water connections to more than 10,000 households. These works will significantly improve water supply and sanitation conditions in the target areas.

## Health

UNHCR continues to support the Lebanese public health system. UNHCR is directly financing 55 staff, including 20 nurses and midwives. Refugees can access subsidized secondary health care at 55 hospitals across Lebanon. So far this year UNHCR has supported over 61,000 primary health care consultations, and more than 17,000 hospital admissions for life-saving and obstetrics care, a slight rise in admissions as compared to the last quarter.

## Education

As of March 2016, over 460,000 Syrian refugee children in Lebanon are aged 3-17 years old, approximately 200,000 of them are currently in formal education. Refugees can be enrolled and attend classes in all formal public schools in the morning shifts, 238 schools offering afternoon 'second shifts' and 134 vocational schools.

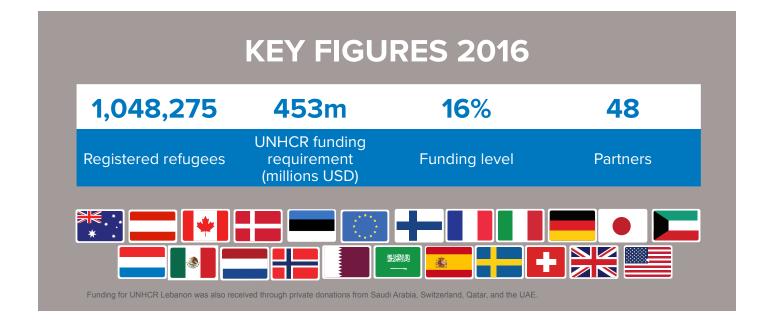
In the first quarter of 2016, the Ministry of Education and Higher Education (MEHE) started the review and development of Reaching All Children with Education II (RACE II). This five year plan (2017 - 2021) seeks to build on lessons learned from RACE I and focus on ensuring access to quality learning opportunities for all, including the most vulnerable and hardest-to-reach children and youth.

As part of its support to RACE and MEHE, UNHCR financially supports the employment of 11 MEHE staff and plays a significant role in outreach and awareness-raising to children and communities, including on the Accelerated Learning Programme. To increase school enrolment and prevent absenteeism, UNHCR continues to mobilize parents and communities through 126 Parent Groups and 117 Homework Support Groups. A tripling of this number is planned in the course of this year.

UNHCR is following up on the enrolment of over 1,000 refugee youth in formal vocational and university education, providing some with language skills, involving them in community activities and providing younger students with homework support. These are organized at the community level and at the refugees' living areas to secure access and limit the costs and risks associated with movements.

## **Winter Support Programme**

to the widespread and worsening vulnerabilities of refugee families. The number of people reached with cash assistance through this years' Winter Support Programme doubled compared to last years', thanks to the generous contributions of donors to UNHCR and partners. By the end of March more than 148,000 Syrian refugee households had received winter cash assistance. This assistance was offered for a total of five months to vulnerable refugee households and was complemented with in-kind assistance in the form of blankets, stoves and fuel vouchers. Close to 27,000 refugee households received shelter kits and almost 2,400 households in informal settlements benefited from site improvements to reduce flooding due to winter rain and snow. Shelter support is provided all year round to ensure that refugees can live in as dignified conditions as possible.





# **UNHCR Lebanon Achievements** at a Glance

Syria Refugee Response

January-March 2016

agail conselling Agail	Protection	Reached January - March	Target if Fully Funded
Persons submitted for humanitarian admission and resettlement 7,270 19,000 Persons submitted for humanitarian admission and resettlement 7,270 19,000 Persons submitted for humanitarian admission and resettlement 7,270 19,000 Persons submitted for humanitarian admission and resettlement 7,270 19,000 Persons submitted for humanitarian admission and resettlement 7,270 19,000 Persons submitted 19,000 1	Monitoring visits	16,278	43,000
Determinal visits 984 1,500 Childran assisted through case management 772 3,456 Childran assisted through case management 772 3,456 Childran assisted through case management 7726 6,553 Childran assisted through volunteers 7,356 Childran assisted through volunteers 7,356 Childran assisted through volunteers 8,523 Childran assisted at part of the part of the Ministry of Education and Higher Education (MEHE): at and 2nd shift 7,337 Title 8,833 Children supported for primary education in school year 2015/2016 through financial support to the Ministry of Education and Higher Education (MEHE): at and 2nd shift 7,337 Title 8,833 Children supported for vocation education in school year 2015/2016 through financial support to the Ministry of Education and Higher Education (MEHE): at and 2nd shift 7,337 Title 8,833 Children supported for vocation education in school year 2015/2016 through financial support to the Ministry of Education and Higher Education (MEHE): at and 2nd shift 7,337 Title 8,833 Children supported for vocation education in school year 2015/2016 through financial support to the Ministry of Education and Higher Education (MEHE): at and 2nd shift 7,337 Title 8,933 Children supported for vocation education in school year 2015/2016 through financial support to the Ministry of Education and Higher Education (MEHE): at and 2nd shift 7,337 Title 8,933 Title 8,933 Title 9,337	Legal counselling	2,069	14,700
Children assisted through case management 722 3,450 5,500 5,	Persons submitted for humanitarian admission and resettlement	7,270	19,100
Specific needs assess referred through volunteers 7,356 65,346 50 treach Volunteers mobilized 553 600 community centres established 27 28 8 100 500 500 500 500 500 500 500 500 500	Detention visits	984	3,500
Dutreach Volumers mobilized 553 600 Community centres established 27 28 Community centres established 27 28 Community centres established 55,330 Individuals receiving emergency protection cash 642 18,824 Individuals receiving information on birth registration through individual counseling 9,003 11,600  Education  Thickness supported for primary education in school year 2015/2016 through financial support to the Ministry of Education and Higher Education (MEHE): 1st and 2nd shift 27,337 118,983 Individuals receiving information and education in school year 2015/2016 1,070 3,000  Basic Assistance  Households assisted at least once with multipurpose cash grant 19,486 70,000 Individuals receiving seasonal support (winter 2015/2016) 142,937 Fully Funded Households receiving fuel vouchers and/or in-kind items (winter 2014/2015) 8,757 Fully Funded Households receiving fuel vouchers and/or in-kind items (winter 2014/2015) 8,757 Fully Funded Households receiving fuel vouchers and/or in-kind items (winter 2014/2015) 8,757 Fully Funded School School Funded (Laboration for School Handling) 1,700 1,7	Children assisted through case management	722	3,450
Community centres established 27 28 Individuals registered and benefiting from community centre activities 14,640 55,930 Individuals registered and benefiting from community centre activities 14,640 55,930 Individuals receiving emergency protection cash 642 18,824 Individuals receiving information on birth registration through individual counseling 9,003 11,660  Education  Intifer supported for vocation education in school year 2015/2016 through financial support to the Ministry of Education and Higher Education (MEHE):  27,337 118,983  This Basic Assistance  Households assisted at least once with multipurpose cash grant  19,486 70,000  Residency  Education  Education  Education  19,486 70,000  Residency  Education  19,486	Specific needs cases referred through volunteers	7,356	65,346
Individuals receiving emergency protection cash food states and 2nd shift receiving information on birth registration through individual counseling 9,003 11560  Education  Biddren supported for primary education in school year 2015/2016 through financial support to the Ministry of Education and Higher Education (MEHE): st and 2nd shift 27,337 118,983 118,983 118,101 ren supported for vocation education in school year 2015/2016 through financial support to the Ministry of Education and Higher Education (MEHE): st and 2nd shift 27,337 118,983 118,983 118,101 ren supported for vocation education in school year 2015/2016 1,070 3,000 1,000	Outreach Volunteers mobilized	553	600
Individuals receiving margancy protection cash  642  18.824  18.825  18.825  18.825  18.826  1	Community centres established	27	28
Education  Finding a supported for primary education in school year 2015/2016 through financial support to the Ministry of Education and Higher Education (MEHE): st and 2nd shift 27,337 118,983 118,983 and 2nd shift 28,337 118,983 118,983 and 2nd shift 28,337 118,983	ndividuals registered and benefitting from community centre activities	14,640	55,930
Education    Education	ndividuals receiving emergency protection cash	642	18,824
Health  Health  Health  Shelter  Individuals receiving primary health care (including reproductive and mental health)  Shelter  Individuals receiving shelter support  Shelter  Individuals receiving shelter support  Water, Sanitation and Hygiene (WASH)  Water, Sanitation and Hygiene (WASH)  Sanitation infrastructure, maintenance, desludging  Institutional and Community Support  Loss for support (chabilitation of infrastructure, staffing and training, equipment, supplies, 28.5 million  Institutional support (rehabilitation of infrastructure, staffing and training, equipment, supplies, 28.5 million  Is million medications and vaccines)  Institutional and Community Support  Institutional support (rehabilitation of infrastructure, staffing and training, equipment, supplies, 28.5 million  Is million medications and vaccines)  Institutional and Community Support  Institutional support (rehabilitation of infrastructure, staffing and training, equipment, supplies, 28.5 million  Is million medications and vaccines)	ndividuals receiving information on birth registration through individual counseling	9,003	11,160
st and 2nd shift 27,337 18,983 children supported for vocation education in school year 2015/2016 1,070 3,000  Basic Assistance  Households assisted at least once with multipurpose cash grant 19,486 70,000 adviduals receiving seasonal support (winter 2015/2016) 142,827 Fully Funded Health  Health  Health  Shelter  Shelter  Shelter  Individuals receiving shelter support  Informal settlements 11,328 272,020 Shelter and site improvement in informal settlements 15,881 184,300 Almor rehabilitation for substandard buildings 1,876 54,430 Free rent provided in rehabilitated buildings 2,71 3,000  Water, Sanitation and Hygiene (WASH)  Sanitation infrastructure, maintenance, desludging 17796 670,206 Hygiene promotion campaigns, hygiene items 6,026 120,166 Loccess to safe water 10,146 473,692  Institutional and Community Support 2015 Allocated Budget 2016 Planned Budget stitutional support (rehabilitation of Infrastructure, staffing and training, equipment, supplies, 28,5 million 15 million mediciations and vaccines)	Education		
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Health  Health	louseholds assisted at least once with multipurpose cash grant	19,486	70,000
Health  Individuals receiving primary health care (including reproductive and mental health)  Individuals benefitting from life-saving and obstetric referral healthcare  I7,004  98,866  Shelter  I7,024  Shelter  I7,328  272,020  Shelter shelter support  I7,328  15,81  184,300  Alior rehabilitation for substandard buildings  1,876  54,430  Free rent provided in rehabilitated buildings  271  30,040  Water, Sanitation and Hygiene (WASH)  Individuals receiving shelter support  I7,328  272,020  Institutional and Community Support  2015 Allocated Budget  2016 Planned Budget  Institutional support (rehabilitation of infrastructure, staffing and training, equipment, supplies, medications and vaccines)	ndividuals receiving seasonal support (winter 2015/2016)	142,827	Fully Funded
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Shelter  Shelter  Shelter 17,004 98,861  Shelter  Shelter 17,004 98,861  Shelter 17,004 98,	Health		
Shelter  Individuals receiving shelter support  I7,328  I7,328  I7,328  I7,328  I8,300  Shelter and site improvement in informal settlements  I5,181  I84,300  Institutional and Hygiene (WASH)  Institutional and Community Support  Institutional support (rehabilitation of infrastructure, staffing and training, equipment, supplies, and support (rehabilitation of infrastructure, staffing and training, equipment, supplies, and support (rehabilitation of infrastructure, staffing and training, equipment, supplies, and support (rehabilitation of infrastructure, staffing and training, equipment, supplies, and support (rehabilitation of infrastructure, staffing and training, equipment, supplies, and support (rehabilitation of infrastructure, staffing and training, equipment, supplies, and support (rehabilitation of infrastructure, staffing and training, equipment, supplies, and support (rehabilitation of infrastructure, staffing and training, equipment, supplies, and support (rehabilitation of infrastructure, staffing and training, equipment, supplies, and support (rehabilitation of infrastructure, staffing and training, equipment, supplies, and support (rehabilitation of infrastructure, staffing and training, equipment, supplies, and support (rehabilitation of infrastructure, staffing and training, equipment, supplies, and support (rehabilitation of infrastructure, staffing and training).	ndividuals receiving primary health care (including reproductive and mental health)	61,152	310,000
Individuals receiving shelter support  Individuals receiving shelter support  Individuals receiving shelter support  Individuals receiving shelter support  Institutional and Community Support  Institutional support (rehabilitation of infrastructure, staffing and training, equipment, supplies, and support (rehabilitation of infrastructure, staffing and training, equipment, supplies, and support (rehabilitation of infrastructure, staffing and training, equipment, supplies, and support (rehabilitation of infrastructure, staffing and training, equipment, supplies, and support (rehabilitation of infrastructure, staffing and training, equipment, supplies, and support (rehabilitation of infrastructure, staffing and training, equipment, supplies, and support (rehabilitation of infrastructure, staffing and training, equipment, supplies, and support (rehabilitation of infrastructure, staffing and training, equipment, supplies, and support (rehabilitation of infrastructure, staffing and training, equipment, supplies, and support (rehabilitation of infrastructure, staffing and training, equipment, supplies, and support (rehabilitation of infrastructure, staffing and training, equipment, supplies, and support (rehabilitation of infrastructure, staffing and training, equipment, supplies, and support (rehabilitation of infrastructure, staffing and training, equipment, supplies, and support (rehabilitation of infrastructure, staffing and support (rehabilitation of infrastructur	ndividuals benefitting from life-saving and obstetric referral healthcare	17,004	98,861
Shelter and site improvement in informal settlements  15,181  184,300  Minor rehabilitation for substandard buildings  1,876  54,430  Water, Sanitation and Hygiene (WASH)  Sanitation infrastructure, maintenance, desludging  17,796  670,206  Access to safe water  10,146  473,692  Institutional and Community Support  2015 Allocated Budget  2016 Planned Budget  asstitutional support (rehabilitation of infrastructure, staffing and training, equipment, supplies, medications and vaccines)	Shelter		
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Water, Sanitation and Hygiene (WASH)  Sanitation infrastructure, maintenance, desludging  17,796  670,206  Hygiene promotion campaigns, hygiene items  6,026  120,160  Access to safe water  10,146  473,692  Institutional and Community Support  2015 Allocated Budget  2016 Planned Budget  asstitutional support (rehabilitation of infrastructure, staffing and training, equipment, supplies, medications and vaccines)	Shelter and site improvement in informal settlements	15,181	184,300
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Institutional and Community Support  Institutional support (rehabilitation of infrastructure, staffing and training, equipment, supplies, medications and vaccines)  17,796  670,206  120,160  10,146  473,692  2015 Allocated Budget  2016 Planned Budget  15 million  15 million	ree rent provided in rehabilitated buildings	271	30,040
dygiene promotion campaigns, hygiene items  6,026  120,160  Access to safe water  10,146  473,692  Institutional and Community Support  2015 Allocated Budget  anstitutional support (rehabilitation of infrastructure, staffing and training, equipment, supplies, medications and vaccines)  120,160  120,	Water, Sanitation and Hygiene (WASH)		
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nstitutional support (rehabilitation of infrastructure, staffing and training, equipment, supplies, 28.5 million medications and vaccines)	Access to safe water	10,146	473,692
nedications and vaccines)	Institutional and Community Support	2015 Allocated Budget	2016 Planned Budget
Community-based projects (health, education, livelihoods, WASH, roads and communities facilities) 10.5 million 18.5 million		es, 28.5 million	15 million
	Community-based projects (health, education, livelihoods, WASH, roads and communities for	acilities) 10.5 million	18.5 million