



# INFORMATION FOR PERSONS WHO WISH TO SEEK ASYLUM IN THE RUSSIAN FEDERATION

**«Everyone has the right to seek and to  
enjoy in other countries asylum from  
persecution».**

**Article 14  
Universal Declaration of Human Rights**

## I. Who is a refugee?

According to the Russian legislation and the 1951 UN Convention Relating to the Status of Refugees, a **refugee** is defined as someone outside of his/her country of origin who is unable to return there because of persecution on account of his race, religion, nationality, membership in a particular social group or political opinion.

If you consider yourself to be a refugee, you should approach the Russian migration authorities to apply for refugee status in the Russian Federation.

If you do not meet the refugee definition, but cannot return to your country of origin due to war, generalized violence or for other humanitarian reasons (e.g. serious health issues), you have the right to apply for **temporary asylum**.

## II. Where do I apply for refugee status?

Both refugee status applications and applications for temporary asylum must be submitted to the territorial branch of the **Migration Directorate of Ministry of Interior (MOI) of the Russian Federation** at your place of residence. If your freedom of movement is restricted and you are unable to visit the MOI Migration Directorate in person, you can submit your asylum application through the detention center administration, or through your legal representative.

## III. Procedure for refugee status application review

The Russian Migration authorities are bound by law to accept your asylum application **regardless of your legal status in the Russian Federation** or your ability to present identity documents.

If you do not speak Russian, you have the right to a free of charge professional interpreter.

The MOI Migration Directorate of is supposed to review your asylum application within 5 days (preliminary review) and decide whether your claim should be **«considered on the merits»**, which means further reviewed to determine your eligibility. Consideration on the merits involves a detailed interview to establish the reasons you left your country and why you are afraid to return, gathering any documentary evidence you may have, ascertaining the route of your travel to reach Russia, and clarifying other relevant elements of your claim. Your fingerprints will be taken, and you and your family members will be required to undergo a mandatory medical examination. You will also be issued an asylum-seeker certificate, called **«Asylum-Seeker Certificate of Consideration on the Merits»**. This document

is valid for three months, and within this time period, a decision should be reached on your case. Exceptionally, the processing time may be extended for another 3 months, in which case the asylum-seeker's certificate will be extended. This certificate also serves as an identity document and proof of your legal stay in the Russian Federation.

While your asylum application is being assessed, you are protected against forced return to your country of origin. Any attempt to detain, expel, or deport you during this time constitutes a serious violation of the Russian legislation and the 1951 Convention Relating to the Status of Refugees.

If at the end of the review process, the MOI Migration Directorate decides that you meet the refugee criteria, you will be issued a **Refugee Certificate**. Refugee status is not time-limited, but you must approach the **MOI Migration Directorate** territorial branches every year to re-register.

#### **IV. Procedure for appealing refugee status rejection**

If after the initial review your application for refugee status is declined to be considered on the merits, you will be notified about the decision. You may appeal this decision to the court or to the higher administrative body (i.e., the Main Directorate for Migration Affairs of the MoI – GUVM MOI of Russia).

Likewise, if you are rejected following consideration on the merits, you will receive a written notification, which may be hand-delivered or mailed. You have the right to request the regional MOI Migration Directorate for a full text decision, giving detailed reasons for the rejection. You will need this to submit an appeal if you do not agree with the decision. The negative decision may be appealed either to the court or to Main Directorate for Migration Affairs of the MoI (GUVM MOI of Russia) no later than one month after the receipt of the rejection.

You may ask the MOI Migration Directorate to extend your asylum-seeker certificate during the appeal process if you present documentary evidence that an appeal has been submitted. If you miss the deadline for appeal, you will be automatically considered as a person illegally staying in Russia (unless you still have a valid immigration visa) and may be subject to fines, detention and deportation or expulsion.

If the appeal is decided in your favour, your case will be returned to the MOI Migration Directorate with instructions to reconsider your claim.

## V. Procedure for applying for temporary asylum

You may submit an application for temporary asylum either before or after applying for refugee status, following the same procedure as for refugee status. The TA process also involves an interview, filling out forms, and an obligatory medical examination. When applying for temporary asylum you need to clearly explain why you are afraid or unwilling to return to your country of origin. The decision on granting of temporary asylum is supposed to be reached within 3 months of submitting the application. For the duration of this process, you will be issued a certificate confirming consideration of your temporary asylum application. **If you are applying after being rejected in granting of refugee status, your «Asylum-seeker Certificate of Consideration on the Merits» may be extended.**

If you are granted temporary asylum, you will be issued a Temporary Asylum Certificate (an identify document) valid for one year. No later than one month before its expiration you must apply for TA extension. Otherwise, you will lose temporary asylum and will have to reapply.

The time period and procedure for appealing temporary asylum rejection, as well as the consequences of not appealing or missing the deadline, are the same as with refugee status rejection (please see section IV).

## VI. Rights of asylum seekers (refugee status and temporary asylum status)

Your rights and obligations are outlined in the Federal Law “On Refugees” and include **the right to a professional interpreter** and **emergency medical assistance**. While your Asylum-seeker Certificate on Consideration on Merits (refugee status) remains valid, you have the right to receive an **obligatory medical insurance (OMI) certificate**, which entitles you to **free medical services** in outpatient clinics at your place of residence. To obtain an OMI certificate, you will need to apply to one of the insurance companies dealing with the obligatory medical insurance system. If you are in a particularly vulnerable situation while applying for refugee status, you may request to be accommodated in the Temporary Accommodation Center (TAC), under the jurisdiction of the MOI Main Directorate.

Your children have **the right to public school education** regardless of your status or registration in the Russian Federation.

Your main duty and obligation is to abide by the laws, rules, and regulations of the Russian Federation. More detailed information is available on the MOI website



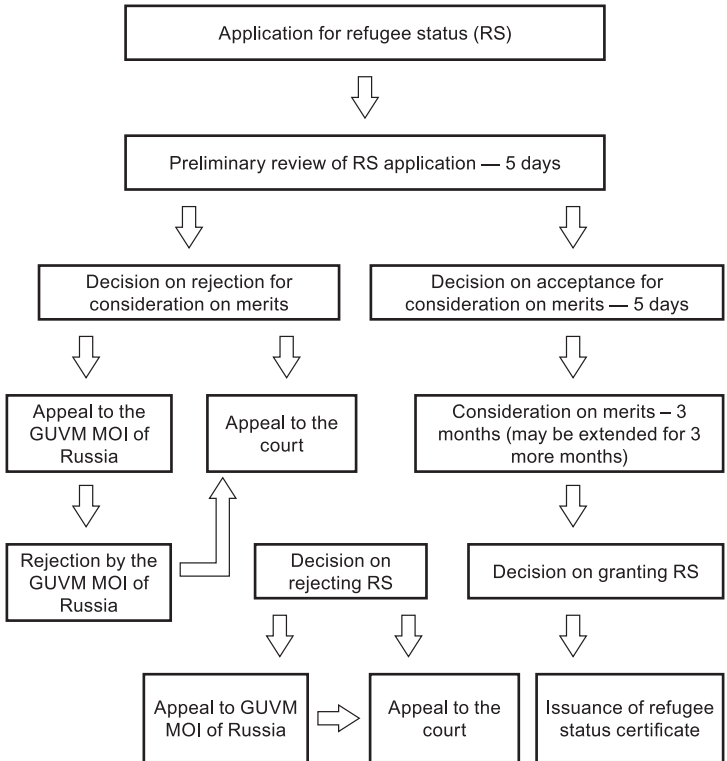
<https://mvd.ru>. You may also consult with the MOI Migration Directorate staff at one of the territorial branches, or through their free hotline “102”.

## **VII. Rights and obligations of recognized refugees (RS) and temporary asylum holders (TA)**

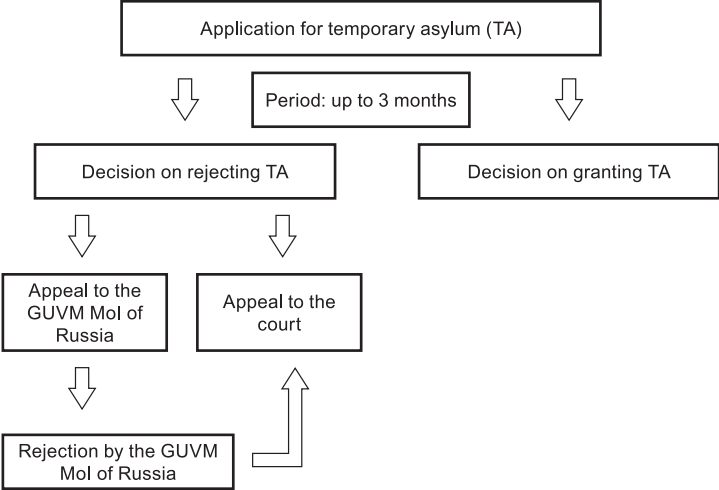
In addition to the above rights, if you are granted RS or TA, you will have the right to work without obtaining a work permit. Recognized refugees and temporary asylum holders are entitled to Obligatory Medical Insurance (OMI). (For more details, please see section VI.) Upon request, particularly vulnerable individuals may be accommodated in the Temporary Accommodation Center (TAC) at the discretion of MOI Main Directorate.

Refugee status holders have **the right to apply for RF citizenship** one year after the date of recognition, while temporary asylum holders may apply for temporary residence permit, which has a longer validity period. Regardless of your status (asylum seeker, refugee, or TA holder), you must register with the MOI at your place of residence and comply with all the conditions of migratin registration. Failure to comply with this requirement may leaad to administrative sanctions (e.g. fines).

## Schematic procedure for refugee status



# Schematic procedure for temporary asylum status



## **VIII. What to do if you have been stopped or detained by the police**

**If you are detained or stopped by the police, do not sign any documents unless you understand their content.**

Paying a fine on the spot is considered a bribe and may be grounds for criminal charges for both sides!

Ask the police officer to introduce themselves, state their title and show their ID. If possible, write down the name, rank, and the police station number. Administrative detention should not exceed 3 hours, however, it may be extended up to 48 hours if necessary to determine identity or verify circumstances of the offense.

The police must inform close relatives or your lawyer as soon as possible. Make sure that the administrative protocol contains the details of the police station, police officer in charge of the case, and the details of the offense to enable an efficient appeal, if necessary.

You have the right to a lawyer and an interpreter. Also, you have the right not to sign the protocol and other procedural documents made against your requests for the presence of an interpreter and a lawyer.

In case of bribery and/or other illegal actions of law enforcement officials, report this to the nearest police station or by calling the hotline 102.

## **IX. Role of UNHCR in the Russian Federation**

The role of UNHCR (United Nations High Commissioner for Refugees) in the Russian Federation remains to help the government resolve the problems of asylum seekers, refugees, and stateless citizens in the form of expert support, conducting training programs, and financing a number of partner projects for persons of concern to UNHCR, in particular, legal counseling and social support to persons with special needs.

UNHCR advocates for local integration of recognized refugees and persons granted temporary asylum in the Russian Federation. UNHCR helps asylum seekers and refugees to repatriate to their country of origin if they wish to do so and provided that the return will take place under safe and dignified conditions.

**All services of UNHCR and its partner organizations are FREE.**

Any person or organization offering access to UNHCR and partner organization services for money or favors should be reported to UNHCR immediately.

Asylum seekers approaching UNHCR and partner organizations are provided with general information on the national asylum procedure in the Russian Federation and consultations on undergoing the refugee status determination procedure. Applicants can get more information and qualified legal assistance on refugee status issues in the Russian Federation from UNHCR partners. Persons from vulnerable groups of the population may be offered additional social support.

**You should contact UNHCR or partner organizations  
in the following situations:**

- If you have been denied access to the national asylum procedure by the territorial branch of the MOI Migration Directorate;
- If you have received a negative decision on your refugee or temporary asylum claim;
- If you fear return to your country of origin before the review of your application or before receiving the final result of your rejection decision appeal;
- If you have found yourself in a difficult life situation or your life is threatened in the Russian Federation and you need legal counseling, consultations on social issues, or social support;
- Having recognized refugee or temporary asylum status, you wish to return to your country of origin;
- If you have received recognized refugee or temporary asylum status and you need help for further legal integration in the Russian Federation;
- If you consider yourself to be in a situation of statelessness or find it difficult to determine your citizenship.

## **UNHCR Hotline**

In case of detention or emergency, please call the UNHCR hotline: +7 (903) 7922279 (available 24/7).

Correspondence addressed to UNHCR may be sent to: 41, Izmailovsky Blvd., Moscow, 105264 or e-mailed to: [rusmo@unhcr.org](mailto:rusmo@unhcr.org).

Additional information about UNHCR in the Russian Federation is available at [www.unhcr.ru](http://www.unhcr.ru)

Red Cross toll-free hotline, St. Petersburg (general consultations, labor migration, combating human trafficking):

8 800 333 00 16, toll-free call from all regions, Monday – Friday from 8.30 a.m. to 6.30 p.m.

A copy of this brochure is available in English, Russian, French, Korean, Dari and Arabic.

UNHCR Representative Office in the Russian Federation.

December 2017

## X. Useful addresses and contacts

### Migration authorities

#### Central Federal District

No.	Territorial branch of Ministry of Internal Affairs of Russia	Address	Phone * Hotline	E-mail, website
1	Main Directorate for Migration Affairs of the Mol - GUVM MOI of Russia	12A, Chistoprudny Blvd., Bldg. 1, Moscow, 101000. Metro station: Chistyye Prudy	+7 (495) 636-98-98	<a href="https://mvd.ru/">https://mvd.ru/</a>
2	Migration Department of the Regional MOI Directorate for the City of Moscow	32, Kiprichnaya St., Bldg. 1 Moscow, 105187, Semyonovskaya metro station.	8(499) 369-07-81 8(495) 365-07-75 information on document processing status	<a href="https://77.mvd.ru/ms">https://77.mvd.ru/ms</a>
3	Migration Department of the Regional MOI Directorate for the Moscow Region	4, Novoryazanskoye Hwy., Kotelniki, Moscow region, 140053	8-495-609-47-99 8-495-609-48-52	<a href="https://uvm.50.mvd.ru/">https://uvm.50.mvd.ru/</a>
4	Migration Department of the Regional MOI Directorate for the Belgorod Region	70, Prospect Slavy, Belgorod, 308000	(4722) 35-60-05	<a href="mailto:uvm_umvd31@mvd.ru">uvm_umvd31@mvd.ru</a> <a href="https://31.mvd.ru/">https://31.mvd.ru/</a>
5	Migration Department of the Regional MOI Directorate for the Bryansk Region	31, Gorbatova St., Bryansk, 241050	(4832) 74-15-32	<a href="mailto:uvm-bryansk_32@mvd.gov.ru">uvm-bryansk_32@mvd.gov.ru</a> <a href="https://32.mvd.ru/ms">https://32.mvd.ru/ms</a>

No.	Territorial branch of Ministry of Internal Affairs of Russia	Address	Phone * Hotline	E-mail, website
6	Migration Department of the Regional MOI Directorate for the Vladimir Region	80-b, B. Nizhegorodskaya St., Vladimir, 600020	(4922) 77-78-91 77-84-68 32-60-10	umvd33@mvd.ru <a href="https://33.mvd.ru">https://33.mvd.ru</a>
7	Migration Department of the Regional MOI Directorate for the Voronezh Region	54, 9 Yanvarya St., Voronezh, 394030	(473) 220-76-09 263-46-09	<a href="https://36.mvd.ru/ms">https://36.mvd.ru/ms</a>
8	Migration Department of the Regional MOI Directorate for the Ivanovo Region	86-G, Tashkentskaya St., Room 5, Ivanovo, 153035	(4932) 242544	<a href="https://37.mvd.ru/ms">https://37.mvd.ru/ms</a>
9	Migration Department of the Regional MOI Directorate for the Kaluga Region	4, 2nd Tarutinsky Dr., Kaluga, 248008	(4842) 222-409 70-55-17	<a href="https://40.mvd.ru">https://40.mvd.ru</a>
10	Migration Department of the Regional MOI Directorate for the Kostroma Region	4, P. Shcherbiny St., Kostroma, 156019 38, Kalinovskaya St., Kostroma, 156013	(4942) 42-13-11 32-06-11	uvmumvd44@mvd.gov.ru <a href="https://44.mvd.ru/ms">https://44.mvd.ru/ms</a>
11	Migration Department of the Regional MOI Directorate for the Kursk Region	12a, Chekhova St., Kursk, 305016	(4712) 53-34-06 53-17-50 54-88-93 70-06-61	<a href="https://46.mvd.ru/ms">https://46.mvd.ru/ms</a>



No.	Territorial branch of Ministry of Internal Affairs of Russia	Address	Phone * Hotline	E-mail, website
12	Migration Department of the Regional MOI Directorate for the Lipetsk Region	4, Osenny Dr., Lipetsk, 398005	(4742) 35-84-05 35-84-72	<a href="https://48.mvd.ru/ms">https://48.mvd.ru/ms</a>
13	Migration Department of the Regional MOI Directorate for the Orel Region	7, Artelny Lane, Orel, 302023	(4862) 54-04-14 54-13-28	odir@57.fms.gov.ru grp.57.oel.uvm@mvd.ru <a href="https://57.mvd.ru/ms">https://57.mvd.ru/ms</a>
14	Migration Department of the Regional MOI Directorate for the Ryazan Region	59, Lenina St., Ryazan, 390000	(4912) 29-94-71 <b>21-63-07</b>	62uvm@mvd.ru <a href="https://62.mvd.ru/ms">https://62.mvd.ru/ms</a>
15	Migration Department of the Regional MOI Directorate for the Tambov Region	3, Mayakovskogo St., Tambov, 392018	(4752) 77-28-55	<a href="https://68.mvd.ru/ms">https://68.mvd.ru/ms</a>
16	Migration Department of the Regional MOI Directorate for the Smolensk Region	13a, Bagrationa St., Smolensk, 214004	(4812) 35-38-01	<a href="https://67.mvd.ru/ms">https://67.mvd.ru/ms</a>
17	Migration Department of the Regional MOI Directorate for the Tver Region	5, Erofeeva St., Tver, 170034	(4822) 49-33-51 49-33-85 49-33-86	<a href="https://69.mvd.ru/ms">https://69.mvd.ru/ms</a>

<b>No.</b>	<b>Territorial branch of Ministry of Internal Affairs of Russia</b>	<b>Address</b>	<b>Phone * Hotline</b>	<b>E-mail, website</b>
18	Migration Department of the Regional MOI Directorate for the Tula Region	34, Zhukovskogo St., Tula, 300041	(4872) 32-07-31	<a href="https://71.mvd.ru/ms">https://71.mvd.ru/ms</a>
19	Migration Department of the Regional MOI Directorate for the Yaroslavl Region	48, Sobinova St., Yaroslavl, 150000	(4852) 73-16-26 73-10-27 32-92-61 73-11-81	<a href="https://76.mvd.ru/ms">https://76.mvd.ru/ms</a>

#### Far Eastern Federal District

<b>No.</b>	<b>Territorial branch of Ministry of Internal Affairs of Russia</b>	<b>Address</b>	<b>Phone * Hotline</b>	<b>E-mail, website</b>
20	Migration Department of the Regional MOI Directorate for the Amur Region	137, Gorkogo St., Blagoveshchensk, 675001	(4162) 51-83-01 59-44-85	umvd28@mvd.ru <a href="https://28.mvd.ru">https://28.mvd.ru</a>
21	Dept. for Migration Affairs, Russian MOI for the Jewish Autonomous Region	6-A, Shirokaya St., Birobidzhan, 679015	(42622) 4-55-70 4-55-74	<a href="https://79.mvd.ru/ms">https://79.mvd.ru/ms</a>
22	Migration Department of the Regional MOI Directorate for the Kamchatka Territory	23/2, Prospect 50 Let Oktyabrya, Petropavlovsk-Kamchatsky, 683024	(4152) 26-55-01 41-05-41 41-05-81 41-02-31	fmskam@41.fms.gov.ru <a href="https://41.mvd.ru">https://41.mvd.ru</a>

No.	Territorial branch of Ministry of Internal Affairs of Russia	Address	Phone * Hotline	E-mail, website
23	Migration Unit of Regional Mol Directorate for the Magadan Region	39, Proletarskaya St., Bldg. 2, Magadan, 685000	(4132) 602-200	<a href="https://49.mvd.ru/ms">https://49.mvd.ru/ms</a>
24	Migration Department of the Regional MOI Directorate for the Primorsky Territory	25, Oktyabrskaya St., Vladivostok, 690091	(423) 243-26-23	<a href="https://25.mvd.ru/ms">https://25.mvd.ru/ms</a>
25	Migration Department of the Regional MOI Directorate for the Sakhalin Region	56/6, Prospect Mira, Yuzhno-Sakhalinsk, 693001	(4242) 780-523	<a href="https://65.mvd.ru/ms">https://65.mvd.ru/ms</a>
26	Migration Department of the Regional MOI Directorate for the Khabarovsk Territory	46-A, Dzerzhinskogo St., Khabarovsk, 680000	(4212) 56-91-72 48-73-42 48-74-05	<a href="https://27.mvd.ru">https://27.mvd.ru</a>
27	Migration Department of the Regional Mol Directorate for the Chukotka Autonomous District	7, Energetikov St., Anadyr, 689000	(42722) 2-66-71 2-13-71 2-40-09 2-53-79 <b>2-44-16</b>	<a href="https://87.mvd.ru/ms">https://87.mvd.ru/ms</a>
28	Migration Department of the Regional MOI Directorate for the Sakha Republic (Yakutia)	26, Kulakovskogo St., Yakutsk, 677010	(4112) 35-17-72 35-17-11	<a href="https://14.mvd.ru/ms">https://14.mvd.ru/ms</a>

## Volga Federal District

No.	Territorial branch of Ministry of Internal Affairs of Russia	Address	Phone * Hotline	E-mail, website
29	MOI Migration Department for the Republic of Bashkortostan	47, Gogolya St., Ufa, 450076	(347) 279-41-47 251-54-83	<a href="https://02.mvd.ru/gosuslugi/mt61300/ms">https://02.mvd.ru/gosuslugi/mt61300/ms</a>
30	Migration Department of the Regional MOI Directorate for the Nizhny Novgorod Region	32, Yubileyny Blvd., Nizhny Novgorod, 603094	(831) 268-28-02 268-29-85 268-29-89	<a href="https://52.mvd.ru/ms/">https://52.mvd.ru/ms/</a>
31	Migration Department of the Regional MOI Directorate for the Kirov Region	42, Energetikov St., Kirov, 610020	(8332) 66-11-80 66-11-79 <b>66-01-58</b>	<a href="https://43.mvd.ru/ms">https://43.mvd.ru/ms</a>
32	MOI Migration Department for the Republic of Mari El	103A, Volkova St., Yoshkar-Ola, 424002	(8362) 68-03-57 68-08-08 68-02-37	<a href="https://12.mvd.ru/миграционная-служба">12.mvd.ru/миграционная-служба</a>
33	MOI Migration Department for the Republic of Mordovia	30A, Prospect Lenina, Saransk, 430003	(8342) 47-85-12	<a href="https://13.mvd.ru/ms">https://13.mvd.ru/ms</a>
34	Migration Department of the Regional MOI Directorate for the Orenburg Region	19, Matrossky Lane, Orenburg, 460000	(3532) 79-54-04	<a href="mailto:oren-fms@56.fms.gov.ru">oren-fms@56.fms.gov.ru</a> <a href="https://56.mvd.ru/ms">https://56.mvd.ru/ms</a>
35	Migration Department of the Regional MOI Directorate for the Penza Region	219, Suvorova St., Penza, 440018	(8412) 63-25-32 63-24-15	<a href="https://58.mvd.ru/ms">https://58.mvd.ru/ms</a>

No.	Territorial branch of Ministry of Internal Affairs of Russia	Address	Phone * Hotline	E-mail, website
36	Migration Department of the Regional MOI Directorate for the Perm Territory	34B, Komsomolsky prospect, Perm, 614990	(342) 216-76-40 216-81-43 216-68-80 237-78-21	<a href="https://59.mvd.ru/ms">https://59.mvd.ru/ms</a>
37	Migration Department of the Regional MOI Directorate for the Samara Region	112, Frunze St., Samara, 443010	(846) 339-00-39 264-32-67	mail@63.fms.gov.ru <a href="https://uvm.63.mvd.ru/">https://uvm.63.mvd.ru/</a>
38	Migration Department of the Regional MOI Directorate for the Saratov Region	105, Kutyakova St., Saratov, 410012	(8452) 99-33-30 99-33-57 <b>99-33-60</b> +7 (845) 299-33-00	<a href="https://64.mvd.ru/ms">https://64.mvd.ru/ms</a>
39	MOI Migration Department for the Republic of Tatarstan	63a, Mikhaila Milya St., Kazan, 420012	(843) 294-56-12 294-56-13	<a href="http://ufms.tatarstan.ru/">http://ufms.tatarstan.ru/</a> ufms@tatar.ru <a href="https://16.mvd.ru/ms">https://16.mvd.ru/ms</a>
40	MOI Migration Department for the Udmurt Republic	164, Pushkinskaya St., Izhevsk, 426076	(3412) 462-003 462-001 462-004 419-600 419-601 419-373	<a href="https://18.mvd.ru">https://18.mvd.ru</a>
41	Migration Department of the Regional MOI Directorate for the Ulyanovsk Region	39, Radishcheva St., Bldg.1, Ulyanovsk, 432011	(8422) 39-90-09	<a href="https://73.mvd.ru/ms/">https://73.mvd.ru/ms/</a>

<b>No.</b>	<b>Territorial branch of Ministry of Internal Affairs of Russia</b>	<b>Address</b>	<b>Phone * Hotline</b>	<b>E-mail, website</b>
42	MOI Migration Department for the Chuvash Republic	37-A, K. Marksa St., Cheboksary, 428000	(8352) 62-03-52 62-91-23 62-03-52	<a href="https://21.mvd.ru/ms/">https://21.mvd.ru/ms/</a>

### Siberian Federal District

<b>No.</b>	<b>Territorial branch of Ministry of Internal Affairs of Russia</b>	<b>Address</b>	<b>Phone * Hotline</b>	<b>E-mail, website</b>
43	MOI Migration Department for the Altai Republic	109, Kommunistichesky prospect, Gorno-Altaysk, 649002	8 (388-22) 6-20-12	Ofmsra@04.fms.gov.ru <a href="https://04.mvd.ru/ms">https://04.mvd.ru/ms</a>
44	Migration Department of the Regional MOI Directorate for the Altai Territory	170, Shevchenko St., Barnaul, 656056	(385-2) 33-05-73 55-89-19	nbuchneva@mvd.ru <a href="https://22.mvd.ru/ms">https://22.mvd.ru/ms</a>
45	MOI Migration Department for the Republic of Buryatia	19, Nikolaya Nishchenko St., Ulan-Ude, 670009	8 (3012) 55-92-53 55-95-27 559-265	<a href="https://03.mvd.ru/ms">https://03.mvd.ru/ms</a>
46	Migration Department of the Regional MOI Directorate for the Trans-Baikal Territory	72, Ingodinskaya St., Chita, 672000	(3022) 35-03-35 35-21-24	ufms@75.fms.gov.ru <a href="https://75.mvd.ru/ms">https://75.mvd.ru/ms</a>
47	Migration Department of the Regional MOI Directorate for the Irkutsk Region	3a Krasnoarmeyskaya St., Irkutsk, 664003	(3952) 48-45-10 21-69-66 21-61-38	<a href="https://38.mvd.ru/ms">https://38.mvd.ru/ms</a>

No.	Territorial branch of Ministry of Internal Affairs of Russia	Address	Phone * Hotline	E-mail, website
48	Migration Department of Regional MOI Directorate for the Kemerovo Region	13, Ostrovskogo St., Kemerovo, 650000	(3842) 36-04-69 34-88-84	<a href="https://42.mvd.ru">https://42.mvd.ru</a>
49	Migration Department of Regional MOI Directorate for the Krasnoyarsk Territory	18, Dzerzhinskogo St., Krasnoyarsk, 660017	(391) 245-92-90 219-14-05 219-14-12 245-92-90 <b>245-96-46</b>	<a href="https://24.mvd.ru/ms">https://24.mvd.ru/ms</a>
50	Migration Department of Regional MOI Directorate for the Novosibirsk Region	12/2, Prospect Dzerzhinskogo, Novosibirsk, 630015	(383) 232 70 00 232 70 89 232 75 03 232-76-75	uvm.54@mvd.ru <a href="https://54.mvd.ru/ms">https://54.mvd.ru/ms</a>
51	Migration Department of Regional MOI Directorate for the Omsk Region	179A, Lermontova St., Omsk, 644009	(3812) 79-15-21 79-15-28 <b>32-86-66</b>	uvm_oms@mvd.ru <a href="https://55.mvd.ru/gumvd/ms">https://55.mvd.ru/gumvd/ms</a>
52	Migration Department of Regional MOI Directorate for the Tomsk Region	122, Prospect Lenina, Tomsk, 634009	(3822) 794-927	<a href="https://70.mvd.ru/ms">https://70.mvd.ru/ms</a>
53	Migration Department of the Regional Mol Directorate for the Republic of Tuva	64, Lenina St., Kyzyl, 667005	(394) 222-32-90 222-20-12 <b>222-19-16</b>	<a href="https://17.mvd.ru/ms">https://17.mvd.ru/ms</a>

No.	Territorial branch of Ministry of Internal Affairs of Russia	Address	Phone * Hotline	E-mail, website
54	MOI Migration Department for the Republic of Khakassia	3, Vyatkina St., Abakan, 655017	(3902) 22-70-63 35-86-01	<a href="https://19.mvd.ru/ms">https://19.mvd.ru/ms</a>

#### North Caucasian Federal District

No.	Territorial branch of Ministry of Internal Affairs of Russia	Address	Phone * Hotline	E-mail, website
55	MOI Main Directorate for the North Caucasian Federal District	3, Lermontovsky Ra-zyezd, Pyatigorsk, Stavropol territory, 357500	(8793) 23-82-00 23-83-00 Phone for appointment: 23-82-13 32-59-98	<a href="https://skfo.mvd.ru">https://skfo.mvd.ru</a>
56	Migration Unit of Regional Mol Directorate of the Republic of Dagestan	2A, Irchi Kazaka St., Makhachkala, 367015	(8722) 62-19-55 99-60-20 99-60-22 56-28-03	<a href="https://05.mvd.ru/ms">https://05.mvd.ru/ms</a>
57	MOI Migration Department for the Republic of Ingushetia	1, Nazarbayeva St., Magas, 386001	(8732) 22-52-33 22-64-34 (8734) <b>55-06-18</b>	<a href="https://06.mvd.ru/ms">https://06.mvd.ru/ms</a>
58	MOI Migration Department for the Kabardino-Balkar Republic	64, Nogmova St., Nalchik, 360004	(8662) 77-75-36	<a href="https://07.mvd.ru">https://07.mvd.ru</a>



No.	Territorial branch of Ministry of Internal Affairs of Russia	Address	Phone * Hotline	E-mail, website
59	Migration Unit of Regional Mol Directorate for the Karachay-Cherkess Republic	360-g, Oktyabrskaya St., Cherkessk, 369000	(8782) 29-39-36 29-39-42	ofms_kchr@mvd.ru <a href="https://09.mvd.ru/ms">https://09.mvd.ru/ms</a>
60	Migration Unit of Regional Mol Directorate for the Republic of North Ossetia-Alania	4, Tkhapsaeva St., Vladikavkaz, 362040	(8672) 54-73-45 54-73-48 54-73-57 40-36-13 <b>54-97-02</b>	<a href="https://15.mvd.ru/ms">https://15.mvd.ru/ms</a>
61	Migration Department of Regional MOI Directorate for the Stavropol Territory	4a, Prospect Kulakova, Stavropol, 355035	(8652) 56-40-04 56-19-39	<a href="https://26.mvd.ru/ms">https://26.mvd.ru/ms</a>
62	Migration Unit of the Regional Mol Directorate for the Chechen Republic	11-a, U. Sadaeva St., Grozny, 364060	(8712) 33-31-94 33-27-18 <b>33-21-29</b>	<a href="http://www.95.mvd.ru/ms">http://www.95.mvd.ru/ms</a>
63	Migration Department of Regional MOI Directorate for the Arkhangelsk Region	55, Gaydara St., Bldg. 2, Arkhangelsk, 163071	(8182) 411-740 411-746	<a href="https://29.mvd.ru/ms">https://29.mvd.ru/ms</a>
64	Migration Department of Regional MOI Directorate for the Vologda Region	54, Maltseva St., Vologda, 160009	(8172) 72-60-21 76-34-36	uvm35@mvd.ru <a href="https://35.mvd.ru/ms">https://35.mvd.ru/ms</a>

No.	Territorial branch of Ministry of Internal Affairs of Russia	Address	Phone * Hotline	E-mail, website
65	Migration Department of Regional MOI Directorate for the Kaliningrad Region	13, Sovetsky Prospect, Kaliningrad, 236022	(4012) 558-101	<a href="https://39.mvd.ru/ms">https://39.mvd.ru/ms</a>
66	MOI Migration Directorate for the Republic of Karelia	17, A. Nevskogo Prospect, Petrozavodsk, 185005	(8142) 79-66-18 <b>76-10-62</b>	<a href="https://10.mvd.ru/ms">https://10.mvd.ru/ms</a>
67	MOI Migration Directorate for the Komi Republic	63a, Sovetskaya St., Syktyvkar, 167000	8(8212) 44-78-05 20-21-79	admin11@fms.gov.ru <a href="https://11.mvd.ru/">https://11.mvd.ru/</a>
68	Migration Department of Regional MOI Directorate for the Murmansk Region	5, Dzerzhinskogo St., Murmansk, 183038	(815-2) 40-80-00	<a href="https://53.mvd.ru/ms">https://53.mvd.ru/ms</a>
69	Migration Department of Regional MOI Directorate for the Novgorod Region	5/68, Lyudogoshcha St., Veliky Novgorod, 173003	(8162) 980-628 980-634 980-613 <b>980-627</b>	umvd53@mvd.ru <a href="https://53.mvd.ru">https://53.mvd.ru</a>
70	Migration Department of Regional MOI Directorate for the Pskov Region	51, Petrovskaya St., Pskov, 180007	(8112) 59-64-18 596-444	<a href="https://60.mvd.ru/ms">https://60.mvd.ru/ms</a>
71	Migration Department of Regional MOI Directorate for St. Petersburg and Leningrad Region	15, Smolyachkova St., St. Petersburg, 194044 for citizens of Ukraine: 39, Rimskogo-Korsakova Prospect, St. Petersburg, 190068	(812) 573-37-22 <b>573-30-02</b>	<a href="https://78.mvd.ru/ms">https://78.mvd.ru/ms</a>

<b>No.</b>	<b>Territorial branch of Ministry of Internal Affairs of Russia</b>	<b>Address</b>	<b>Phone * Hotline</b>	<b>E-mail, website</b>
72	Migration Unit of Regional Mol Directorate for the Nenets Autonomous District\	20, Nenetskaya St., Naryan-Mar, 166000	(81853) 4-86-70 4-06-18	<a href="https://83.mvd.ru/">https://83.mvd.ru/</a>

### Ural Federal District

<b>No.</b>	<b>Territorial branch of Ministry of Internal Affairs of Russia</b>	<b>Address</b>	<b>Phone * Hotline</b>	<b>E-mail, website</b>
73	Migration Department of Regional MOI Directorate for the Kurgan Region	81, Kuybysheva St., Kurgan, 640626	(352-2) 42-23-31 46-53-03	<a href="https://45.mvd.ru">https://45.mvd.ru</a>
74	Migration Department of Regional MOI Directorate for the Sverdlovsk Region	2, Krylova St., Ekaterinburg, 620028	(343) 216-26-00 216-79-93 216-85-77 216-79-90 216-79-91 354-32-80 216-26-10	<a href="mailto:uvm66@mvd.ru">uvm66@mvd.ru</a> <a href="https://66.mvd.ru/ms">https://66.mvd.ru/ms</a>
75	Migration Department of Regional MOI Directorate for the Tyumen Region	55, Respubliki St., Tyumen, 625000	(3452) 500-437	<a href="https://72.mvd.ru/ms">https://72.mvd.ru/ms</a>

No.	Territorial branch of Ministry of Internal Affairs of Russia	Address	Phone * Hotline	E-mail, website
76	Migration Department of Regional MOI Directorate for for the Khanty-Mansi Autonomous District — Yugra	3B, Mekhanizatorov St., Khanty-Mansiysk, 628011	(3467) 32-36-08	<a href="https://86.mvd.ru/ms">https://86.mvd.ru/ms</a>
77	Migration Department of Regional MOI Directorate for for the Chelyabinsk Region	1V, Plekhanova St., Chelyabinsk, 454091	(351) 239-10-15 <b>239-09-65</b> <b>8 (800)</b> <b>200-1255</b>	<a href="https://74.mvd.ru">https://74.mvd.ru</a>
78	Migration Department of Regional MOI Directorate for for the Yamal-Nenets Autonomous District	35, Zoi Kosmodemyanskoy St., Salekhard, 629008	8 (34922) 3-47-98	umvd89@mvd.ru <a href="https://89.mvd.ru">https://89.mvd.ru</a>

#### Southern Federal District

No.	Territorial branch of Ministry of Internal Affairs of Russia	Address	Phone * Hotline	E-mail, website
79	Migration Directorate of MOI for the Republic of Adygea	210-V, Kalinina St., Maykop, 385000	(8772) 52-10-17 52-31-34	<a href="https://01.mvd.ru/ms">https://01.mvd.ru/ms</a>

No.	Territorial branch of Ministry of Internal Affairs of Russia	Address	Phone * Hotline	E-mail, website
80	Migration Department of Regional MOI Directorate for for the Astrakhan Region	25, Kalinina St., Astrakhan, 414000	(8512) 37-92-12 51-57-29 <b>51-03-73</b>	ufms@30.fms.gov.ru <a href="https://30.mvd.ru/ms">https://30.mvd.ru/ms</a>
81	Migration Directorate of MOI for the Volgograd Region	10, Rokossovskogo St., Volgograd, 400066	(8442) 33-77-11 <b>30-29-29</b>	<a href="https://34.mvd.ru/ms">https://34.mvd.ru/ms</a>
82	Migration Directorate of MOI for the Republic of Kalmykia	23, 3rd Microraion, Elista, 358009	(84722) 3-67-73 9-92-28	<a href="https://08.mvd.ru/ms">https://08.mvd.ru/ms</a>
83	Migration Department of Regional MOI Directorate for for the Krasnodar Territory	266A, Kommunarov St., Krasnodar, 350020	(861) 255-69-30 259-79-79 <b>251-85-52</b>	<a href="https://23.mvd.ru">https://23.mvd.ru</a>
84	Migration Department of Regional MOI Directorate for for the Rostov Region	43/85, Prospect Voroshilovsky, Rostov-on-Don, 344002	(863) 249-15-08 249-16-55 249-15-22	uvm61ro@mvd.ru <a href="https://61.mvd.ru/">https://61.mvd.ru/</a>
85	Migration Directorate of MOI for the Republic of Crimea	10, Serova St., Simferopol, 295034	(3652) 734-044 734-539	<a href="https://82.mvd.ru/">https://82.mvd.ru/</a>
86	Migration Department of Regional MOI Directorate for for Sevastopol	15, Generala Ostryakova St., Sevastopol, 299029	(8692) 40-05-11	<a href="https://92.mvd.ru/">https://92.mvd.ru/</a>

## UNHCR partners

### Memorial Human Rights Center: counseling centers in the regions

No.	Region	Address and contact information	
1	Blagoveshchensk; Amur region	16, Lesnaya St., Blagoveshchensk, 675020 email: <a href="mailto:tatarec@rambler.ru">tatarec@rambler.ru</a> Skype: <a href="https://www.skype.com/name/contacts?contactid=tatarec59">tatarec59</a> Online consultations: <a href="http://www.9111.ru/urists/info/tatarec/search/">http://www.9111.ru/urists/info/tatarec/search/</a> <a href="https://tatarec.pravorub.ru/">https://tatarec.pravorub.ru/</a>	Lyubov Mikhailovna Tataretz (lawyer)
2	Borisog-lebsk; Voronezh region	170, Svobody St., Borisoglebsk, 397160 Tel.: (47354) 62612 Fax: (47354) 64809 email: <a href="mailto:iolant@icmail.ru">iolant@icmail.ru</a> , <a href="mailto:iolant44mail.ru">iolant44mail.ru</a>	Iolanta Aris-takesovna Agababovyan
3	Bryansk; Bryansk region	20, Aviatsionnaya St., Apt. 49, Bryansk, 241037 email: <a href="mailto:nspolyakov@yandex.ru">nspolyakov@yandex.ru</a>	Nikolay Semyonovich Polyakov
4	Vladivostok; Primorsky territory	65, Russkaya St., P.O. Box 38, Office 27, Vladivostok, Primorsky territory, 690105 email: <a href="mailto:VIAdvokat@mail.ru">VIAdvokat@mail.ru</a>	Tatiana Pavlovna Tyutyunnik (lawyer)
5	Vladikavkaz; Republic of North Ossetia-Alania	57, Lva Tolstogo St., Vladikavkaz, 362002 Tel.: (8672) 50-52-20, (928) 688-24-03 Fax: (8672) 50-52-20 email: <a href="mailto:djigu@mail.ru">djigu@mail.ru</a> Skype: <a href="https://www.skype.com/name/contacts?contactid=memovlad1">memovlad1</a> , office: <a href="https://www.skype.com/name/contacts?contactid=satsaev">satsaev</a>	Dzhiguli Kazbekovna Satsaeva (lawyer)
6	Volgograd; Volgograd region	19, Barrikadnaya St., Volgograd, 400074 email: <a href="mailto:89047706728@mail.ru">89047706728@mail.ru</a> (Iu.V. Aksenova) <a href="mailto:lida.naumova.47@mail.ru">lida.naumova.47@mail.ru</a> (L.F. Naumova)	Lidia Fedorovna Naumova  Yulia Vladimirovna Aksenova (lawyer)
7	Voronezh; Voronezh region	34, Tsyurupy St., Office 304, Voronezh, 394036 Tel.: (4732) 54-55-30 Fax: (4732) 531306 <a href="mailto:zzzssaaaxx111@yandex.ru">zzzssaaaxx111@yandex.ru</a>	Vyacheslav Ilich Bityutsky

No.	Region	Address and contact information	
8	Grozny; Chechen Republic	2/1, Revolutsii Ave., Apt. 42, Grozny, 364000 Tel.: (8712) 222187 Fax: (8712) 222187 email: Memorial_Grozny@mail.ru (O. Titiev) ASN07@yandex.ru (S.U. Telkhigov)	
9	Ekaterinburg; Sverdlovsk region	38/1, Tveritina St., 1st Floor, Entrance 1, Ekaterinburg, 620026 email: ekatirina@mail.ru	
10	Ekaterinburg; Sverdlovsk region	68, Lenina St., Ekaterinburg, 620062 (in Passport & Visa Service office of FMS of Russia, entrance from the side of Khitrovka cafe, 2nd floor) Tel.: (922) 2986209 (office) email: polyaninamariya@mail.ru	
11	Ivanovo; Ivanovo region	9/18, Varentsovoy St., Office 328, Ivanovo, 153000 Tel.: (920) 352-39-07 email: sokolovalvanovo@yandex.ru	
12	Казань; Татарстан	9, Chekhova St., Office 324, Kazan, 420043 email: fizuli70@mail.ru, guliya-balafendi@mail.ru	
13	Krasnodar; Krasnodar territory	29, Mira St., Room 5, Krasnodar, 350063 (premises of Oktyabrsky branch of Krasnodar territory bar association) Tel.: (8612) 624926 Fax: (8612) 624897 email: proxorlitvin@yandex.ru	
14	Lipetsk; Lipetsk region	6, Lutova St., Office 2, Lipetsk, 398059 Mob.: (910) 350-20-26 email: urbir@mail.ru, Lawyer@yandex.ru	
15	Makhach-kala; Dagestan	17B, Dzerzhinskogo St., Office 406, Makhachkala, 367000 Tel.: (8722) 51-77-14 Fax: (8722) 51-77-14 email: mag-shamil78@mail.ru Skype: interdag	

No.	Region	Address and contact information	
16	Moscow; Moscow region	22, Olimpiysky Prospect, office of Civil Assistance Committee Postal address: Memorial Human Rights Center, 12, Maly Karetny Lane, Moscow, 127051 Tel.: (495) 6811823, (495) 6811532 (495) 6810954, (495) 6810527 Fax: (495) 6811532, (495) 6505779 ccaserver@mtunet.ru (Civil Assistance) svetlana.gannushkina@gmail.com Open for visits: Monday, Wednesday, Friday	
17	Murmansk; Murmansk region	47, Kapitana Kopytova St., Apt. 2, Lawyer's Office No. 185, Murmansk, 183053 27a, K. Libknekhta St., Murmansk ctxa@rambler.ru	
18	Nazran; Republic of Ingushetia	46, Mutaliev St., Nazran, 386101 Tel.: (8732) 222349 Mob.: (963) 1752540 Fax: (8732) 222349 email: memorial_nazran@mail.ru	
19	Novorossiysk; Krasnodar territory	66, Sovetov St., Novorossiysk, 353900 email: marinadubrovina@mail.ru	
20	Orenburg; Orenburg region	1, Sharlikskoye Hwy., Bldg. 2, Legal Services Center, Office 108, Orenburg, 460019 email: pokrow2004@mail.ru	
21	Ochyor; Perm; Perm territory	22, Kalinina St., Office 17, Ochyor, 61714 (hotel building, 2nd floor) 19a, Sibirskaya St., Perm, 614000 (for preliminary appointment) Tel.: (34278) 31546 Fax: (34278) 31546 email: bivp@mail.ru, bp@bivp.ru	
22	Penza; Penza region	65/67, Suvorova St., Penza, 440008 email: svetoch.ngo@gmail.com	



No.	Region	Address and contact information	
23	Pskov; Pskov region	60, Sovetskaya St., Pskov, 180000 Tel.: (+7) 8112 66-94-52 Vasily Evgenevich Kashtelyanov (lawyer)	
24	Pyatigorsk; Stavropol district	27A, Kirov Ave., Pyatigorsk, 357501 Tel.: (8793) 974324, (8793) 393808 email: edrozdova_07@mail.ru Elena Evgenevna Drozdova	
25	Samara; Samara region	9, Voronezhskaya St., Office 108, Samara, 443009 Tel.: (846) 9971583 Fax: (846) 3320003 email: Sabinina10@mail.ru Tatiana Pavlovna Sabinina (lawyer)	
26	St. Petersburg; Leningrad region	19D, Goncharnaya St., St. Petersburg, 1911036, International Center for Refugee and Asylum Seeker Assistance; Tel.: (812) 7173534, (812) 7173539 email: oosipova@hotmail.com (O.P. Tseytlina) yuserov@gmail.com (Y.D. Serov) Olga Pavlovna Tseytlina (lawyer) Yuri Dmitrevich Serov (lawyer)	
27	Saratov; Saratov region	17, Nekrasova St., 3rd Floor, Office 304, Saratov regional unit of Russian Children's Foundation, Saratov, 410002 Tel.: (8452) 236906 email: birzhanna@yandex.ru, (Z.A. Biryukova) v.molokova@yandex.ru (V.M. Molokova) Zhanna Alexandrovna Biryukova (lawyer) Valentina Mikhailovna Molokova (lawyer)	
28	Simferopol; Republic of Crimea	13, Sergeeva-Tsenskiego St., 3rd floor, Simferopol, 295011 Malykhina.Natalya2014@yandex.ua Natalya Alexandrovna Motuz (lawyer) Safiya Enverovna Shabanova (lawyer)	
29	Smolensk; Smolensk region	4, Oktyabrskoy Revolyutsii St., Smolensk, 214000 Tel.: (4812) 382319, Fax: (4812) 520200 email: solyanikov.m.i@gmail.com, abm-947@ski.smolensk.ru Mikhail Ivanovich Solyanikov	
30	Stavropol; Stavropol territory	133, Dzerzhinskogo St., Stavropol, 355017 e-mail: annavanesova@yandex.ru Anna Artemovna Avanesova	

No.	Region	Address and contact information	
31	Tambov; Tambov region	42, Kommunalnaya St., Office 37, Tambov City Bar Association, 392000 Tel.: (4752) 720364 Fax: (4752) 720364 email: vshaysipova@mail.ru	Valentina Alexeevna Shaisipova (lawyer)
32	Tver; Tver region	20, L. Bazanovoy St., Office 50, Tver, 170100 (4822) 35-73-92 email: Volodya69_69@inbox.ru Skype: Shamkin69	Vladimir Anatolevich Shamkin (lawyer)
33	Khasavyurt; Dagestan	65, Kadyrova St., Khasavyurt, 36800 email: rassiyat@rambler.ru	Rasiyat Yusupovna Yasieva
34	Chelyabinsk; Chelyabinsk region	12, Entuziastov St., Office 803, Chelyabinsk, 454048 Tel.: +7 (951) 45-93-407 email: burankova@mail.ru	Olga Vadimovna Burankova
35	Shakhty; Rostov region	7, Cherenkova Lane, Room 2, Law Office of the city of Shakhty, Shakhty, 346500 email: SerdukovaAnna@mail.ru Skype: MemoShaxty	Anna Alexandrovna Serdukova (lawyer)

### **International Cooperation Center**

#### **St. Petersburg Branch of the Russian Red Cross**

19D, Goncharnaya St., St. Petersburg  
Tel.: +7 (812) 717-35-34, +7 (812) 717-35-31  
E-mail: rcc@spbredcross.org  
<http://www.spbredcross.org/>

#### **Vera Nadezhda Lyubov Interregional Public Charity Organization («VNL»)**

27A, Prospect Kirova, Pyatigorsk,  
Stavropol territory, 357500  
Tel.: (8793) 97-43-24, (8793) 39-38-08  
e-mail: vnl@kmv.ru, idp@kmv.ru  
[www.vnl-migrant.ru](http://www.vnl-migrant.ru)

**Consulting Center for refugees based at North Ossetia branch of the Russian Children's Foundation**

3, Pavlovsky Lane, Vladikavkaz

Tel.: (8672) 54 34 19

Mob.: (928) 855 91 93 – 24/7

s.osetia@detfond.org

cfrc@mail.ru

**«Zdorovye i Zhizn» («Health and Life») Charitable Foundation**

41, Izmailovsky Blvd., Moscow (Pervomayskaya Metro Station)

Tel.: (495) 465 31 01, (495) 965 09 19,

fax: (495) 465 35 56

<http://health-foundation.ru/>

e-mail:office@hlfoundation.ru

## **Refugee Reception Center (RRC)**

**Address:** 41, Izmailovsky Blvd.,  
Moscow, 105264

**Tel.:** (495) 965-09-19, (495) 465-31-01

**Fax:** (495) 465-35-56

**Open for visits (with the presence of UNHCR):** Monday, Wednesday,  
Thursday