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| **Meeting Subject** | Communication With Communities National Working Group Meeting |
| **Date, Time & place of meeting** | 9.5.2018 (UNHCR conference room 3) |
| **Meeting Chair** | Alexandra Zavvos (Solidarity Now) and Miriam Aertker (UNHCR) |
| **Minutes/notes prepared by** | Miriam Aertker (UNHCR) |
| **Present organizations** | Goethe-Institut, Humanity Crew, Advocates Abroad, Campfire Innovation, IFRC, DRC, Hestia Hellas, MDM Greece, UNHCR, UNICEF, Solidarity Now. |

1. **Review of previous meetings/matters arising**

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| **Details/Going forward** | **Suggested Actions** |
| There were no comments regarding minutes of the previous meeting (4.4.2018) and they were approved. They can be accessed on the CwC Athens drop box as well as the data portal. | / |

1. **Education Sector Working Group (ESWG) update on school enrollment**

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| School enrollment is in process now and open from 2-18 May (the enrolment is the same for refugees/asylum seekers as it is for Greek students). Enrolment currently targets kindergarten children and grade 1 students. Challenges include lack of interpreters or accompaniment focal points for enrollment at school, delay in vaccinations, lack of space in schools in the center of Athens and transportation to schools. More information is found below:  Refugee.Info: <https://www.refugee.info/> posts in English, Arabic, Farsi, Urdu and French (Greek, Kurdish, Sorani and Turkish are on the way...). | **Action Points:** Agencies to share the below links widely among the POCs, and through community networks. |

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|  | **In accomodation sites** | **In urban accomodations & UAC shelters** | **Island RIC & Kara Tepe** |
| **Kindergarten** | Kindergarten (DYEP) in sites (4-5 yrs old) | Regular kindergartens (incl. pilot 4 years accepted in kindergartens (normally 5-year-olds) 101 municipalities | Kindergarten (DYEP) in sites |
| **Primary** | Afternoon reception classes (DYEP) | Regular morning schools (including morning reception classes = ZEP | DYEP? (Ministerial decision signed but not yet operational) DYEP? |
| **Gymnasium** | DYEP | Regular morning schools (including morning reception classes = ZEP) |  |
| **Lyceum & EPAL** | Regular morning schools | Regular morning schools (including morning reception classes = ZEP) |  |

1. **German Language courses (Goethe-Institute Athens)**

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| The Goethe-Institut in Greece is offering German language courses for asylum seekers who have been accepted for family reunification under the Dublin procedure and will soon move to Germany. In this programme students will learn the most important words and phrases in German to help them communicate once they arrive in Germany. The times of the classes are Mondays and Wednesdays 10:00-12:30.  Please note that this scholarship is only available to candidates who have been selected for the language courses in view of their upcoming transfer to Germany. The courses will be repeated throughout the year to include as many candidates as possible. The Goethe-Institut is not responsible for choosing the candidates. To find out if PoC qualify for the scholarship they can contact: E-mail: [Willkommen-Athen@goethe.de](mailto:Willkommen-Athen@goethe.de); Consultation: Mondays and Wednesdays 10:00-13:00, Telephone: 6993229960, Goethe-Institut Athen, Omirou 14-16 (close to metro Syntagma and Panepistimiou), Goethe-Institut Thessaloniki; Vasilissis Olgas 66 (bus lines 5,6,8, 33, 78, bus stop Laugrafiki Mouseio) | **Action Points:** Agencies to inform communities/selected candidates about the language courses.  Flyers are attached. |

1. **Participatory Assessment exercise (Greece)**

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| UNHCR informed the group about the upcoming Participatory Assessment exercise.  The participatory assessment is an important tool through which agencies listen and consult with asylum seekers and refugees directly in order to gain a deeper understanding of their situation and protection issues they may face. The participation from the outset of refugee women and men, young and old and from diverse backgrounds, in the definition of problems and the design of programmes for their benefit is crucial to serving, assisting, and protecting them and ensuring an effective operation. Participatory assessment includes holding separate discussions with women, girls, boys, and men, including adolescents, in order to gather accurate information on the specific protection risks they face and the underlying causes, to understand their capacities, and to hear their proposed solutions.  This year’s Participatory Assessment exercise, carried out through focus group discussions across Greece focusses on integration, access to services (e.g. for persons with specific needs) as well as self-reliance. Focus groups will be coordinated by UNHCR and its partners between May, June and July following field based planning workshops.  The UNHCR Participatory Assessment Tool can be accessed here: <http://www.unhcr.org/450e91c14.pdf> | **Action Points:** Partners will be informed about the field based participatory assessment exercise in the respective field locations across Greece. |

1. **Member updates on projects and new initiatives**

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| **IFRC:**  IFRC has its current focus on urban programs in Athens and Thessaloniki. Programs include reinforcing of hotline, accompaniment as well as referral. IFRC runs multifunctional centers in Athens and carries out English and Greek classes. IFRC runs two mobile health units and started child development activities (at times when parents are attending language classes). Moreover, homework assistance is given to children in schools.  **Humanity Crew:**  Humanity Crew started to work in 5 different centers 1.5. months ago and for the first time in an urban location (Athens). Work includes PSS services to asylum seekers/refugees and work with children. Individual and group sessions are organized as well as PSS sessions in Arabic and French whenever required.  **Hestia Hellas:**  On 29 May, a workshop will be conducted by the PSS/CFS team with refugee parents who have their children enrolled in schools in Athens. A parent teacher conference will also be organized by the CFS team. | **Action Points: /** |

1. **Any Other Business (AoB)**

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| **Survival Guide:**  The survival guide is currently under revision. Feedback has been obtained. The revised guide will be again shared through the Inter-Agency mailing list on 11 May for feedback until 18 May. Then, it will be finalized and printed. As a next step, a Farsi and Arabic version will be developed and printed.  **Tarjimly feedback:**  Agency reported that Tarjimly is quick and efficient in responding in some languages but slow depending on availability of interpreters in Kurmanji, Sorani and Turkish. Otherwise, it is working well and used by PoCs. <https://www.tarjim.ly/en>  **Emergency numbers:**  Initiative by UNHCR CwC Samos colleagues. Emergency number leaflet was presented to the group and the revised version will be attached to the new survival guide.  **CwC workplan:**  The CwC 2018 workplan was finalized and distributed. Feedback can be sent at any time.  **ACCMR portal:**  The ACCMR Digital Coordination Platform aims to support the effective mapping of services and activities concerning migrants and refugees in the City of Athens and thus to facilitate the exchange of information and resources between the different stakeholder groups involved the provision of services/organization of activities. Information is available in Greek and English.  The mapping serves to highlight gaps and the statistics become a valuable evidence base for the municipality’s effort to upgrade its services. The ACCMR platform was created with an exclusive grant from Stavros Niarchos Foundation under the “City of Athens Migration and Refugees Coordination Center & Observatory" project, implemented with the support of Athens Partnership.   You can find more information on the Platform here: <https://www.accmr.gr/en/digital-platform.html>  You can also disseminate the User's Guide:<https://www.accmr.gr/en/news/616-a-guide-on-how-to-use-the-accmr-platform.html?art=1>  **Mini Lexicon App:**  The Mini Lexicon, which includes useful phrases translated and transliterated has recently been developed into a mobile application. The app is available for both Android and iOS devices and can be downloaded as 'Mini Lexicon for basic communication’ for free from the Play Store/ App Store. Once a language pack has been downloaded once, the user is able to navigate through the phrases offline.  The links to the app are provided below for your reference:  Google Play Store for Android devices: <https://play.google.com/store/apps/details?id=org.minilexicon.sw>  App store for iOS devices: <https://itunes.apple.com/us/app/mini-lexicon-for-basic-communi/id1353753063?mt=8>  **CwC information needs (Evros):**  Partners raised CwC information needs regarding the Evros situation. Reportedly, many arrivals are unaware of services and context.  **Upcoming CwC meeting:**  13 June at 15:00 at UNHCR conference room 3. A session on employment/access to rights will be included in the agenda. | **Action Points:**  Hard copies of the mini lexicon in some languages are still available. The lexicon is currently being revised.  Working Group Chairs are asked to share the survival guides with their working groups for feedback to MDM until 18 May. When sending a request for revision, kindly contact MdM Greece at the below details:  -Konstantinos Troupakis | MdM [Greece|communications@mdmgreece.gr](mailto:Greece|communications@mdmgreece.gr) and Anastasios Yfantis | MdM Greece | anastasios.yfantis@mdmgreece.gr; You are kindly requested to respond under a common mail subject as follows: Survival Guide Revisions - (NAME of ORGANZIATION).  Agencies are asked to share feedback regarding the emergency numbers until 18 May. IFRC hotline to be added. Print out emergency numbers as “posters” in all locations.  The 4Ws attached, to be completed or amended by CwC actors active in Greece. |