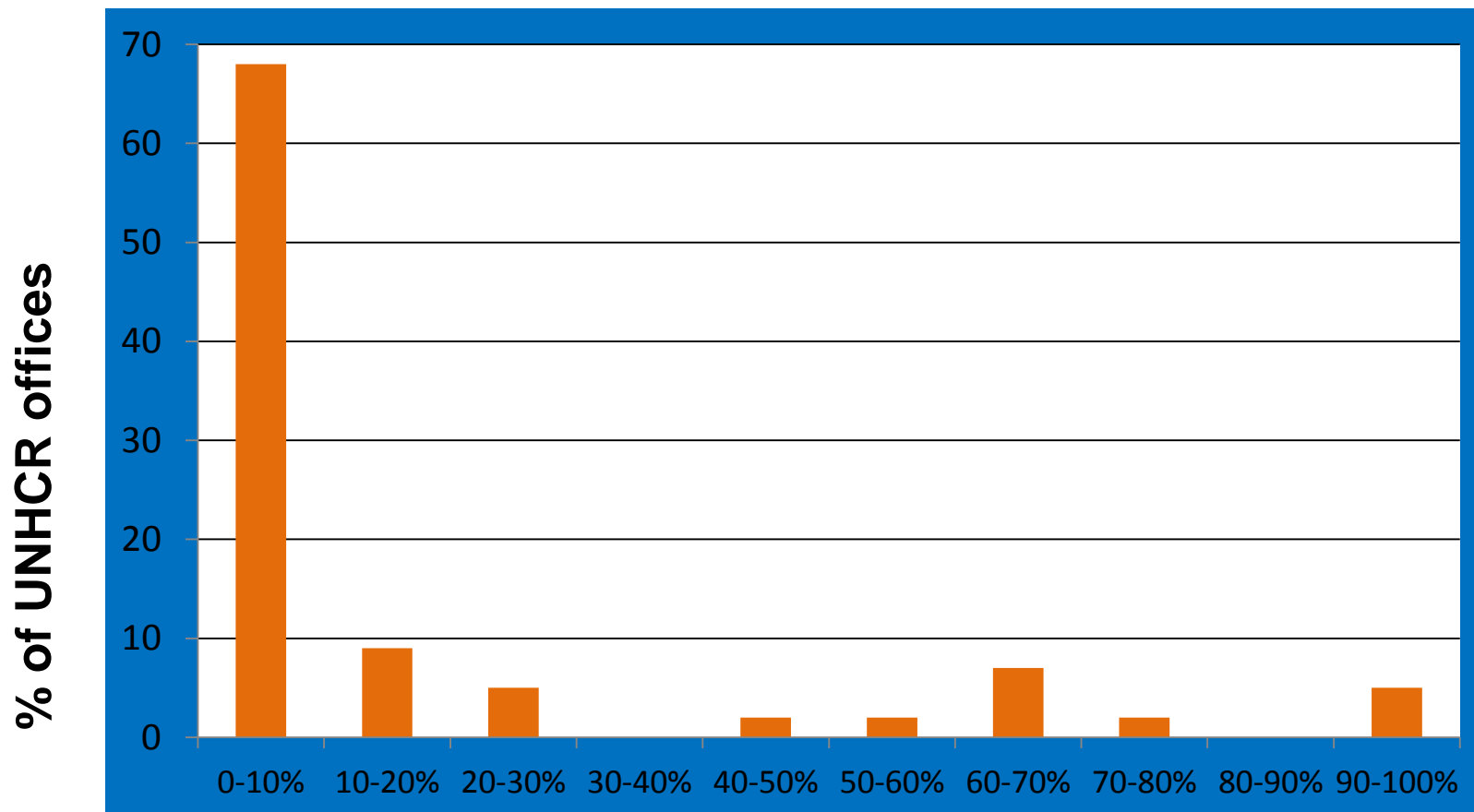


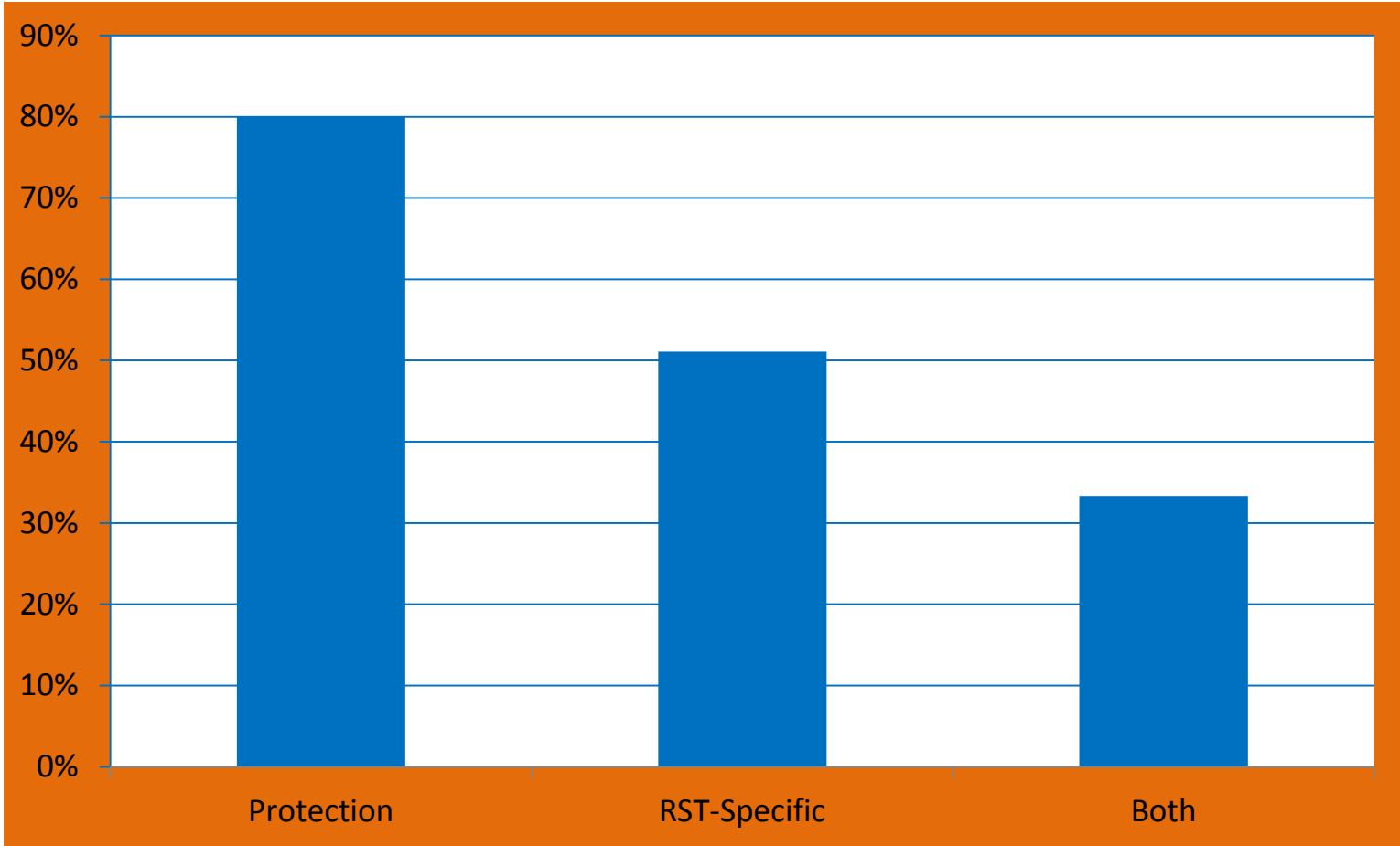


# The UNHCR Perspective – Global UNHCR Surveys



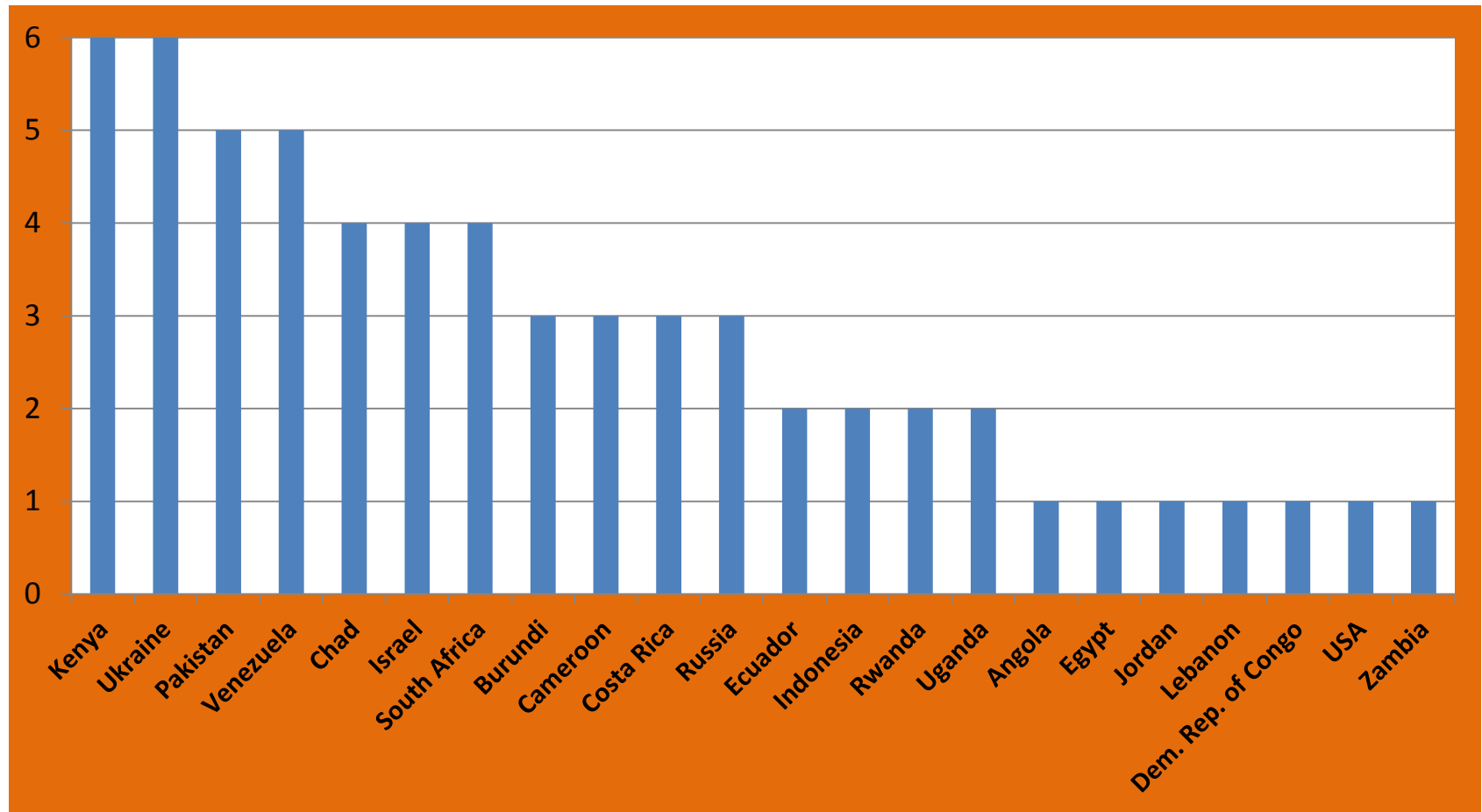
**% of 2014 submissions referred to UNHCR by NGOs**

# The UNHCR Perspective – Global UNHCR Surveys



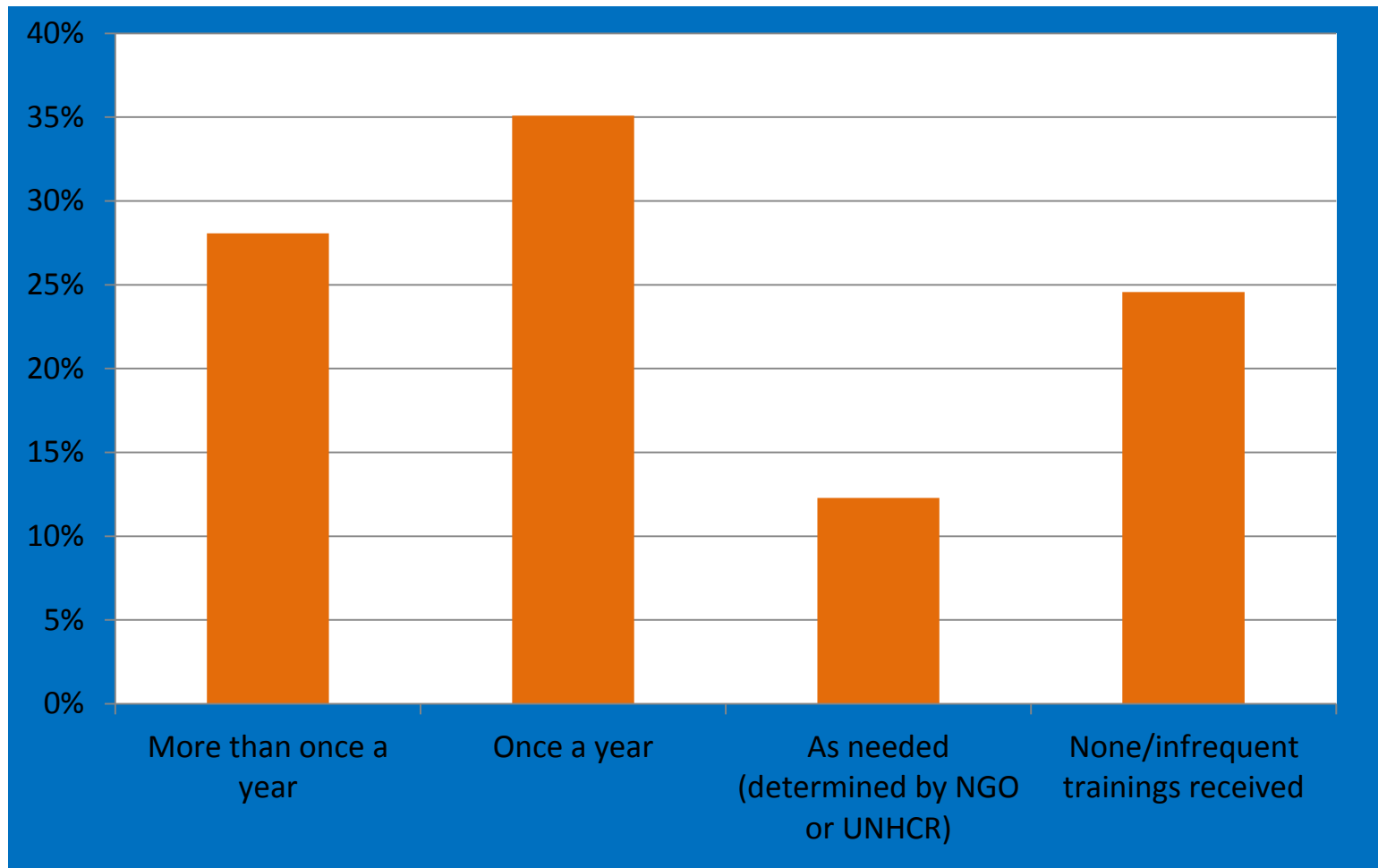
Type of Referrals – Protection, Resettlement –Specific, Both

# The NGO Perspective – Global NGO Survey



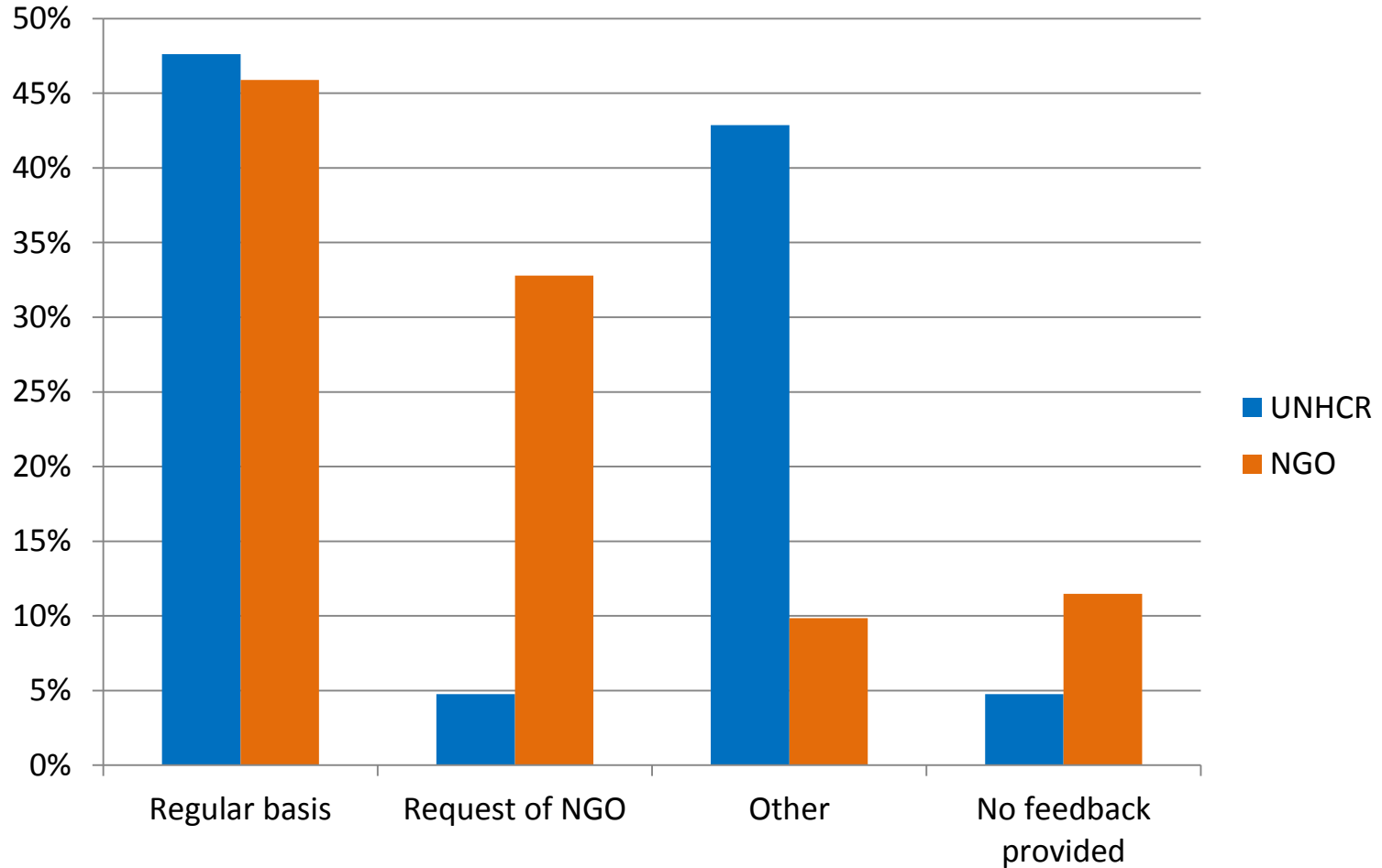
Responses received from **51** different NGOs  
in **22** countries around the globe

# THE NGO PERSPECTIVE – GLOBAL NGO SURVEY



## UNHCR Resettlement Trainings for NGO Staff

# Feedback on NGO Referrals – UNHCR and NGO Perspectives



# Limitations/Concerns with NGO Referrals – UNHCR and NGO Perspectives

- **NGO** (staff turnover, lack of resources/staffing, lack of understanding of the process)
- **UNHCR** (focus on internal capacity, limited referral systems, limited/few NGO trainings; irregular feedback)
- **Particularities of refugee populations** (exclusion concerns, other durable solutions available)
- **Other factors** (limited civil society, lengthy processing times, managing refugee expectations, fraud concerns, NGO interest)

# UNHCR-NGO Toolkit

## For Practical Cooperation on Resettlement

### UNHCR-NGO Toolkit for Practical Cooperation on Resettlement: A Repository for Exchanging Ideas on Resettlement Partnerships

Resettlement, June 2015

The toolkit is intended to help UNHCR and non-governmental organizations (NGOs) strengthen partnership and cooperation on resettlement. It provides practical guidance for the UN refugee agency and NGOs to cooperate on operational activities, information sharing, planning and advocacy. It also provides examples of such partnerships in action, both past and present, to generate best practices and build on earlier efforts. The toolkit is not a "how to" manual and does not attempt to provide step-by-step guidance, but rather aims to collect and share useful tools.

UNHCR and NGOs recognize the importance of strengthening partnerships to identify refugees in need of solutions, including resettlement, and they acknowledge the need for balanced protection delivery among regions and within countries, including urban, camp and other operational contexts. Such partnerships are necessary to bridge protection gaps, including capacity and resource challenges.

UNHCR field offices, interested NGOs and governments are encouraged to use and contribute to the resources in the toolkit. We encourage joint exploration and development of activities, projects or programs to enhance the protection and assistance to refugees and other people in need of protection and to seek solutions.

The toolkit is a living repository for exchanging ideas on resettlement partnerships. It was developed by UNHCR in collaboration with HIAS, RefugePoint (formerly Mapendo International) and others in 2011 and revised in 2015. We welcome additional materials and field examples to make the toolkit



#### UNHCR-NGO Toolkit for Practical Cooperation on Resettlement

A repository for exchanging ideas on resettlement partnerships, June 2015.

#### 1. Operational Activities

##### Participatory Assessments

- ◆ Definitions and FAQ
- ◆ Tools and Training Materials
- ◆ Field Examples

##### Identification and Referral of Refugees in Need of Resettlement

- ◆ Definitions and FAQ
- ◆ Tools
- ◆ Training Materials
- ◆ Field Examples

#### 2. Information Sharing, Planning and Advocacy

- ◆ Definitions and FAQ
- ◆ Tools and Training Materials
- ◆ Field Examples



# Thank you!