

IMC Hygiene Kit PDM

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Section 1. All

1.1 ID

Interviewer initials and survey number (for example RK001)

(required)

1.2 District number

In which district are you?

Expects a single option response (required)

1 [1]

2 [2]

3 [3]

4 [4]

5 [5]

6 [6]

7 [7]

8 [8]

9 [9]

10 [10]

11 [11]

12 [12]

1.3 Introduction

Hello, my name is (NAME) and I am working for NRC. We are interviewing beneficiaries that received hygiene kits from NRC distribution site to find out if they are satisfied about the item. I will not ask your name and what you will say will not affect the assistance you receive. This survey will take approximately 10 minutes.

1.4 Gender

Gender

Expects a single option response (required)

Female [Female]

Male [Male]

1.5 Family size

Family size

Expects a numeric response (required)

1.6 HoHH

HoHH

Expects a single option response (required)

Yes [Yes]

No [No]

1.7 Age

Age

Expects a numeric response (required)

1.8 Have you received IMC hygiene kit from NRC distribution center

Have you received IMC hygiene kit from NRC distribution center?

Expects a single option response (required)

Yes [Yes]

No [No]

Branches

If response Equals 'No [No]' then skip to *If no why (1.9)*

Prerequisites

Skip when *Have you received IMC hygiene kit from NRC distribution center (1.8)* Equals 'Yes [Yes]'

1.9 If no why

If No, Why?

(required)

1.10 Did you physically go to NRC distribution center or let someone else pick the assistance for you

Did you physically go to NRC distribution center or let someone else pick the assistance for you?

Expects a single option response (required)

I went by myself [I went by myself]

I let someone else pick it for me [I let someone else pick it for me]

1.11 Is this the first time for you to receive this kit

Is this the first time for you to receive this kit?

Expects a single option response (required)

Yes [Yes]

No [No]

Branches

If response Equals 'No [No]' then skip to *If not when was the last time for you to receive this kit (1.12)*

Prerequisites

Skip when *Is this the first time for you to receive this kit (1.11)* Equals 'Yes [Yes]'

1.12 If not when was the last time for you to receive this kit

If not; when was the last time for you to receive this kit?

Expects a single option response (required)

a month ago [a month ago]

two- three months ago [two- three months ago]

three-six months ago [three-six months ago]

more than six months [more than six months]

When I arrived to the camp [when I arrived to the camp]

Other [Other]

1.13 What did you do with the items you received

What did you do with the items you received?

Expects a single option response (required)

- Used them [Used them]
- Traded them with something else [Traded them with something else]
- Sold them [Sold them]
- kept them [kept them]
- Other; Please specify [Other; Please specify]

Branches

If response Equals 'Other; Please specify [Other; Please specify]' then skip to *Other (1.14)*

If response Equals ' Used them [Used them]' then skip to *What is your opinion of the quality of the soap (1.16)*

If response Equals 'Traded them with something else [Traded them with something else]' then skip to *What is your opinion of the quality of the soap (1.16)*

If response Equals 'kept them [kept them]' then skip to *What is your opinion of the quality of the soap (1.16)*

If response Equals 'Sold them [Sold them]' then skip to *How much is the estimated price for selling the kit (1.15)*

Prerequisites

Skip when *What did you do with the items you received (1.13)* Not Equal 'Other; Please specify [Other; Please specify]'

1.14 Other

Other

(required)

Prerequisites

Skip when *What did you do with the items you received (1.13)* Not Equal 'Sold them [Sold them]'

1.15 How much is the estimated price for selling the kit

How much is the estimated price for selling the kit?

Expects a single option response (required)

- Less than 3 JDs [Less than 3 JDs]
- 3-5 JDs [3-5 JDs]
- More than 5 JDs [More than 5 JDs]
- I don't know [I don't know]

1.16 What is your opinion of the quality of the soap

What is your opinion of the quality of the soap?

Expects a single option response (required)

- Good [Good]
- Fair [Fair]
- Poor [Poor]

Branches

If response Equals 'Poor [Poor]' then skip to *If the response is poor please explain (1.17)*

Prerequisites

Skip when *What is your opinion of the quality of the soap (1.16)* Not Equal 'Poor [Poor]'

1.17 If the response is poor please explain

if the response is poor, please explain.

(required)

1.18 What is your opinion of the quality of the tooth brush

What is your opinion of the quality of the tooth brush?

Expects a single option response (required)

Good [Good]

Fair [Fair]

Poor [Poor]

Branches

If response Equals 'Poor [Poor]' then skip to *If the response is poor please explain1 (1.19)*

Prerequisites

Skip when *What is your opinion of the quality of the tooth brush (1.18)* Not Equal 'Poor [Poor]'

1.19 If the response is poor please explain1

if the response is poor, please explain.

(required)

1.20 What is your opinion of the quality of the tooth paste

What is your opinion of the quality of the tooth paste

Expects a single option response (required)

Good [Good]

Fair [Fair]

Poor [Poor]

Branches

If response Equals 'Poor [Poor]' then skip to *If the response is poor please explain3 (1.21)*

Prerequisites

Skip when *What is your opinion of the quality of the tooth paste (1.20)* Not Equal 'Poor [Poor]'

1.21 If the response is poor please explain3

if the response is poor, please explain.

(required)

1.22 What is your opinion of the quality of the mini towel

What is your opinion of the quality of the mini towel?

Expects a single option response (required)

Good [Good]

Fair [Fair]

Poor [Poor]

Branches

If response Equals 'Poor [Poor]' then skip to *If the response is poor please explain2 (1.23)*

Prerequisites

Skip when *What is your opinion of the quality of the mini towel (1.22)* Not Equal 'Poor [Poor]'

1.23 If the response is poor please explain2

if the response is poor, please explain.

(required)

1.24 What is your opinion of the quality of the nail clipper

What is your opinion of the quality of the nail clipper?

Expects a single option response (required)

Good [Good]

Fair [Fair]

Poor [Poor]

Branches

If response Equals 'Poor [Poor]' then skip to *If the response is poor please explain4 (1.25)*

Prerequisites

Skip when *What is your opinion of the quality of the nail clipper (1.24)* Not Equal 'Poor [Poor]'

1.25 If the response is poor please explain4

if the response is poor, please explain.

(required)

1.26 What is your opinion of the quality of the shampoo

What is your opinion of the quality of the shampoo?

Expects a single option response (required)

Good [Good]

Fair [Fair]

Poor [Poor]

Branches

If response Equals 'Poor [Poor]' then skip to *If the response is poor please explain5 (1.27)*

Prerequisites

Skip when *What is your opinion of the quality of the shampoo (1.26)* Not Equal 'Poor [Poor]'

1.27 If the response is poor please explain5

if the response is poor, please explain.

(required)

1.28 What is your opinion of the quality of the bathing sponge

What is your opinion of the quality of the bathing sponge?

Expects a single option response (required)

Good [Good]

Fair [Fair]

Poor [Poor]

Branches

If response Equals 'Poor [Poor]' then skip to *If the response is poor please explain6 (1.29)*

Prerequisites

Skip when *What is your opinion of the quality of the bathing sponge (1.28)* Not Equal 'Poor [Poor]'

1.29 If the response is poor please explain6

if the response is poor, please explain.

(required)

1.30 What is your opinion of the quality of the adhesive medical tape

What is your opinion of the adhesive medical tape?

Expects a single option response (required)

- Good [Good]
- Fair [Fair]
- Poor [Poor]

Branches

If response Equals 'Poor [Poor]' then skip to *If the response is poor please explain?* (1.31)

Prerequisites

Skip when *What is your opinion of the quality of the adhesive medical tape* (1.30) Not Equal 'Poor [Poor]'

1.31 If the response is poor please explain?

if the response is poor, please explain.

(required)

1.32 How did you know about the distribution

How did you know about the distribution?

Expects a single option response (required)

- I received a leaflet from NRC staff [I received a leaflet from NRC staff]
- Through the street/district leader [Through the street/district leader]
- Through relatives and friends [Through relatives and friends]
- speakers of mosques [speakers of mosques]
- Other; please specify [Other; please specify]

Branches

If response Equals 'Other; please specify [Other; please specify]' then skip to *Other way of knowing about the distribution* (1.33)

Prerequisites

Skip when *How did you know about the distribution* (1.32) Not Equal 'Other; please specify [Other; please specify]'

1.33 Other way of knowing about the distribution

Other way of knowing about the distribution

(required)

1.34 Was the quantity of the items inside the kit enough -comparing to your family size- for one month

Was the quantity of the items inside the kit enough -comparing to your family size- for one month?

Expects a single option response (required)

- Yes [Yes]
- No [No]

Branches

If response Equals 'No [No]' then skip to *If not what were the items that were not enough* (1.35)

Prerequisites

Skip when *Was the quantity of the items inside the kit enough -comparing to your family size- for one month (1.34)* Equals 'Yes [Yes]'

1.35 If not what were the items that were not enough

If not; what were the items that were not enough?

Expects multiple selected options (required)

- Soap [Soap]
- Tooth brush [Tooth brush]
- Tooth paste [Tooth paste]
- Mini towel [Mini towel]
- nail clipper [nail clipper]
- Shampoo [Shampoo]
- Bathing sponge [Bathing sponge]
- Adhesive medical tape [Adhesive medical tape]

1.36 When did you go to NRC replenishment site to receive their assistance

When did you go to NRC replenishment site to receive their assistance?

Expects a single option response (required)

- Morning [Morning]
- Noon [Noon]
- Afternoon [Afternoon]

1.37 How long did you have to wait at the queue before arriving to the data entry assistant

How long did you have to wait at the queue before arriving to the data entry assistant?

Expects a single option response (required)

- Less than half an hour [Less than half an hour]
- Half an hour to one hour [Half an hour to one hour]
- More than one hour [More than one hour]

1.38 How long did it take you to receive your voucher from data entry staff

How long did it take you to receive your voucher from data entry staff?

Expects a single option response (required)

- Less than 5 minutes [Less than 5 minutes]
- More than 5 minutes [More than 5 minutes]

Branches

If response Equals 'More than 5 minutes [More than 5 minutes]' then skip to *If more than 5 minutes (1.39)*

Prerequisites

Skip when *How long did it take you to receive your voucher from data entry staff (1.38)* Equals 'Less than 5 minutes [Less than 5 minutes]'

1.39 If more than 5 minutes

if more than 5 minutes, give explanation please

(required)

1.40 How long did it take you to receive your assistance from distribution staff

How long did it take you to receive your assistance from distribution staff?

Expects a single option response (required)

Less than ten minutes [Less than ten minutes]

More than ten minutes [More than ten minutes]

Branches

If response Equals 'More than ten minutes [More than ten minutes]' then skip to *If more than 10 minutes please give explanation (1.41)*

Prerequisites

Skip when *How long did it take you to receive your assistance from distribution staff (1.40)* Equals 'Less than ten minutes [Less than ten minutes]'

1.41 If more than 10 minutes please give explanation

If more than 10 minutes, please give explanation.

(required)

1.42 Did you face any difficulty or problem during the distribution process

Did you face any difficulty /problem during the distribution process?

Expects a single option response (required)

Yes [Yes]

No [No]

Branches

If response Equals 'Yes [Yes]' then skip to *where was the problem (1.43)*

1.43 where was the problem

Where was the problem?

Expects multiple selected options (required)

Entrance [Entrance]

Queue [Queue]

Data Entry [Data Entry]

Distribution rub hall [Distribution rub hall]

Exit [Exit]

1.44 What was the problem

What was the problem?

Expects multiple selected options (required)

Bad treatment [Bad treatment]

Lack of information [Lack of information]

Very long process [Very long process]

Security concern [Security concern]

Other; please specify [Other; please specify]

Branches

If response Includes 'Other; please specify [Other; please specify]' then skip to *Other problem (1.45)*

Prerequisites

Skip when *What was the problem (1.44)* Excludes 'Other; please specify [Other; please specify]'

1.45 Other problem

Other problem

(required)

1.46 Do you have any recommendations on the distribution process

Do you have any recommendations on the distribution process?

(required)

Prerequisites

Skip when *Have you received IMC hygiene kit from NRC distribution center (1.8)* Equals 'Yes [Yes]'

1.47 the assessment ends

the assessment ends, thank the refugee for his/ her time
