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# JORDAN FIELD OFFICE IRBID

May 2016

## HIGHLIGHTS



**30%**  
Percentage of all urban refugees registered with UNHCR in Jordan living in Irbid AoR

**US\$ 1.97 million**  
Cash distributed in April in monthly financial assistance to 42,603 refugees (27% of the population) in Irbid AoR.

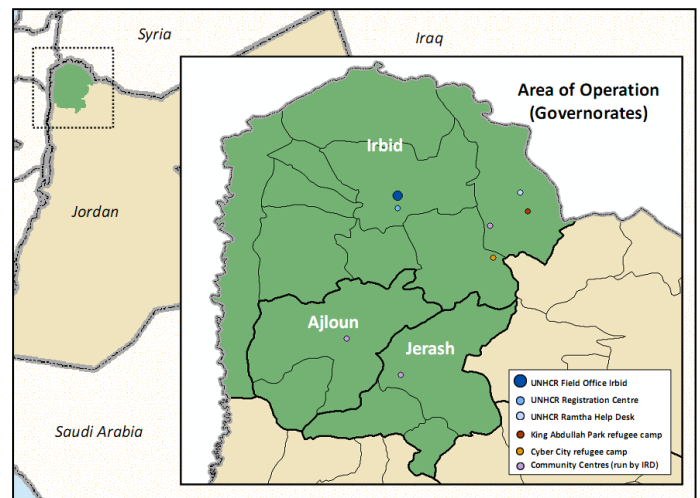
**926**  
Inquiries answered in April at Help Desks in Irbid AoR, allowing refugees access to counseling and assistance

**98,387**  
Registered Syrian refugees in Irbid AOR who completed urban verification between August 2015 and 30 April 2016 and gained access to key services

## Population of concern

(As of 19 April 2016)

Governorate	Total PoCs
Irbid	136,942
(Includes Camps)	
King Abdallah Park: 633	
Cyber City: 290	
Jerash	9,975
Ajloun	8,502
<b>Total</b>	<b>155,419</b>



## UNHCR Presence

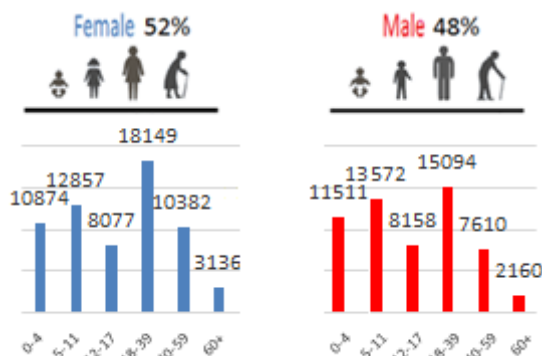
Staff:

50 national staff (30 UNHCR, 20 UNOPS)  
3 international staff

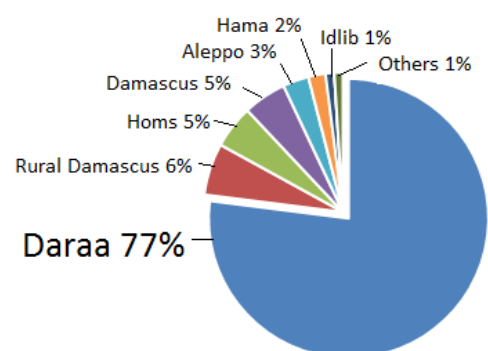
## Outreach channels:

1 Registration Center and Help Desk in Irbid, 3 Mobile Help Desks in Ramtha, Ajloun, and Jerash, 4 Community Support Committees

## Age/Gender Breakdown for Irbid Registrations:



## Place of Origin:



## MAIN ACTIVITIES

### Protection and Registration

- At UNHCR's Irbid Registration Center asylum seekers and refugees access services like new registration (including new births), renewal of Asylum Seeker Certificates, continuous registration and iris-scan enrollment. In April 2016 1,613 cases/6,130 individuals were processed for renewal. UNHCR FO-Irbid provides various protection services to persons of concern to the office including case management, home visits and awareness-raising to address child protection, SGBV, documentation and other protection issues. UNHCR also provides legal aid through Arab Renaissance for Democracy and Development-Legal Aid (ARDD-LA).

### Education

- UNHCR runs the Albert Einstein German Academic Refugee Initiative (DAFI) scholarship programme to support persons of concern with higher education in Jordan. In UNHCR FO-Irbid's AOR, there are currently 16 registered Syrians (4 male and 12 female) receiving the scholarship. They are studying medicine, pharmacy, dentistry, Arabic language, and education at Jordan University or Science and Technology and Yarmouk University, both in Irbid governorate.

### Basic Needs

- UNHCR distributes monthly financial assistance to the most vulnerable refugee families living in urban areas, in order to help them meet their basic needs. Eligibility is determined through home visit and the assistance is delivered through ATMs in partnership with Cairo Amman Bank. Refugees access their accounts via iris scan at the ATM, which ensures the identity of the recipient. The amount of the monthly assistance varies from 80 to 155 JD per family, depending on family size. In April 2016, in addition to the monthly financial assistance, UNHCR provided a total of 8,200 JD as urgent cash assistance to 77 neediest cases.

### Food Security

- Using UNHCR's registration data and the common UNHCR/WFP Vulnerability Assessment Framework, the World Food Program grants electronic vouchers to 85 per cent of the refugees residing in Irbid, Jerash, and Ajloun. In April 2016 the most vulnerable 71,471 individuals (46%) received 20 JD per person per month, while 61,247 (39%) received 10 JD. In King Abdallah Park and Cyber City Camps in Irbid governorate, all refugees receive 20 JD per person per month.

### Health

- Refugees registered with UNHCR and with the Ministry of Interior can access Ministry of Health facilities at the uninsured Jordanian rate. UNHCR has equipped public health facilities in Jordan in recognition of the increased pressure faced. In addition, UNHCR provides primary and secondary health care to the most vulnerable refugees and Jordanians through its implementing partner, the Jordan Health Aid Society (JHAS). In UNHCR FO-Irbid's AOR, UNHCR supports two JHAS clinics in Irbid and Ramtha that serve over 4,000 patients monthly. Furthermore, JHAS provides services to malnourished patients regardless of vulnerability.

### Community Empowerment

- UNHCR FO-Irbid operates Community Support Committees (CSCs) for Syrian refugees in Irbid, Jerash, and Ajloun, as well as one CSC for Iraqi refugees in Irbid. The 4 CSCs are composed of a total of 39 male and female refugees and local community members. They promote social cohesion and peaceful coexistence and help UNHCR to reach the most vulnerable members of each community. In April 2016, the 4 CSCs conducted awareness sessions with social, educational and recreational themes. In addition, they hosted the Clown without Borders Ireland to perform clown shows for refugee children.

### Camp Coordination and Camp Management

- UNHCR coordinates activities at two camps, King Abdallah Park (KAP) and Cyber City (CC), in cooperation with the Government of Jordan's Syrian Refugee Affairs Directorate (SRAD). These camps are located near Ramtha, in Irbid governorate, and were established in 2012 before the creation of Zaatari and Azraq camps. UNHCR ensures the delivery of all essential services at these camps, including shelter; registration; food; NFIs; health care; education; and water, sanitation, and hygiene.

## WORKING WITH PARTNERS

- UNHCR coordinates the activities of humanitarian actors on the ground, in order to increase awareness among partners, minimize duplication in projects, and address gaps more efficiently. In addition to operating partners, UNHCR's implementing and government partners in Irbid, Jerash, and Ajloun include:  
[Arab Renaissance for Democracy and Development-Legal Aid \(ARDD-LA\)](#) | [International Relief and Development \(IRD\)](#) | [International Medical Corps](#) | [Jordanian Hashemite Fund for Human Development \(JOHUD\)](#) | [Jordan Health Aid Society \(JHAS\)](#) | [Noor Al Hussein Foundation \(NHF\)](#) | [Syrian Refugee Affairs Directorate of the Ministry of Interior](#) | [Ministry of Planning and International Cooperation](#)

#### For further information:

UNHCR Field Office Irbid, [JORIR@unhcr.org](mailto:JORIR@unhcr.org)

Jordan Regional Refugee Response Inter-agency Information Sharing Portal: <http://data.unhcr.org/syrianrefugees/regional.php>

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