

SUMMARY MINUTES OF THE CAMP COORDINATION MEETING

AZRAQ REFUGEE CAMP

Participants: SRAD, UNHCR, IOM, NRC, CARE, Mercy Corps, HI, ACTED, SCJ, ICRC, IRC, UNICEF, WVI, ACF, REACH, MC, DRC

Absent: IMC, ACF, Relief Int, WPF, FCA, MoH

Date: Wednesday 6th April 2016

Venue: Azraq Refugee Camp (Main Conference Room – Azraq Base Camp)

Time: 11:30

General Updates

- SRAD stated that the daily number of new arrivals has been increasing in the past three days. For instance, the daily numbers of new arrivals were between 250 and 300 people with an average of 277. Hence, it is expected that the reception area and the public area will be full within the coming 5 days.
- A visit to village 5 has been conducted on Tuesday 5th of April by SRAD, UNHCR and NRC with the contractor implementing the fencing. The second phase of the fencing has been completed will be handed over to NRC and UNHCR on Thursday the 7th of April. Based on that, new arrivals in the reception area and the public area can be reallocated to village 5.
- SRAD and the camp management thank all partners for their efforts and their cooperation in Azraq camp.
- The camp manager has stressed the fact that during the past few weeks, there has been many lessons learned from fencing the three blocks in village 5 and receiving large numbers of new arrivals in the camp
- Currently in week 14, the reception area is full. And hopefully the fence would be completed shortly; otherwise the reception area and the public area will be crowded again.
- Discussion has been made at Amman level, and it was agreed that NRC will continue fencing the rest of village 5. Thus, as the fencing would be implemented on a pace that is consistent with the current situation; new arrivals can be accommodated in village 5 and spend less time in the reception area and the public area after they arrive in the camp.

Sectorial updates

Field

- Camp Statistics: since the 9th of March, 2016; 3224 people have arrived from “Raba al Sarhan” and are hosted in 3 blocks (block 4, 8, 13), 2204 individuals were allocated in 551 shelters in the three blocks.
- Up to date, in the reception area where NRC, IMC and IRC are currently operating; there are 1012 individuals.
- Starting from Wednesday the 6th of April, the new arrivals will be hosted in the public area. It was coordinated with relevant parties to facilitate services in the rub halls during the first days of arrival.
- UNHCR stated that new arrivals in the reception area will be reallocated on Friday the 9th of April. Reallocation is expected to take two days. Subsequently, and after the reception area is empty again, refugees in the public area will be reallocated.

Protection

- Overall statistics of the camp population: up until the 4th of April; 34885 people have been registered with 20822 active cases.
- The place of Origin: Aleppo is the highest with 23.97% of the population, and then comes Dara' 19.55%, 15.61% from Hums and 9.94% from Rural Damascus.
- 51.71% of Azraq camp population females while 48.39% are males.
- 55.69% of the total populations are children and 44.31% are adults.
- 20.54% of the population is under 5 years old.
- 666 residents of the camps have disabilities which represent 1.86%.
- 24.30% are female headed households.
- HI: entered village 5 and screened emergency cases. At this point HI are waiting for response from donors.

Shelter and Site Planning

- As previously mentioned in the meeting, the second phase of the fencing will be completed by the end of the week. Allocation is planned to take place of Friday 8th and Saturday 9th of April.
- Two gates are going to be opened between the first phase and the second phase of the fence. The First gates will be between block 3 and block 4, and the second between block 9 and block 10.
- As for the third phase, the fenced part's capacity is estimated around 8000 people.
- The total capacity of the three phases is 14,000 people.
- At the time being 2204 people are in phase 1 of village 5. Within those three blocks the available services are: Food (ACTED and WFP are operating there and "Sameh Mall"), an office for CARE, the clinic of IMC, and Save the children where they are implementing the IYCF program. The location of the community police is finalized and will be operating on Sunday the 10th of April.
- The estimated time phase 3 is going to take is theoretically more than phase 2 as it is larger in length. NRC informed the present partners that it is expected to take from 15 to 20 days.

Electricity:

- 780 LV poles fixed in the ground
- Total number 954 LV poles (in Village 3, Village 6, and the Market area in Village 3)
- 81.6% fixed from the total number of LV poles.
- 67.3 % installed with concrete base
- 14.3 % installed without concrete base
- No new poles erected

WASH:

- For phase 2 in village 5, WASH facilities' maintenance in the 2 blocks (block 3 and block 9) have been finished and reallocation can take place when the fence is done.
- The rest of the blocks in phase 2 within village 5 are expected to be completed by Wednesday the 13th of April. UNICEF is conducting the maintenance by block. Therefore, partners will be informed whenever a block is finished.

- Hygiene kits: Although the kits were supposed to be received on Wednesday the 6th of April, the trucks arrived on Monday the 4th of April. UNICEF thanked SRAD, NRC and UNHCR for helping in keeping the hygiene kits in the rub halls.
- The hygiene kits are expected to cover all camp and are very comprehensive, as they contain two big jerry cans which will accommodate the feedback received from the people. Also, the kits contain shampoo, baby shampoo, detergent, tooth brushes, combs, soap, and other items.
- The distribution will begin on the 17th of April, and it is intended to take 5 days.

Food:

- There is a small "Sameh Mall" and daily bread distribution in the fenced blocks of village 5.
- When the next phase of the village is functional, the food services will be provided for the two locations from the same caravan.
- WPF is considering food boxes distribution as well. It is still under discussion whether people will receive food boxes and vouchers, or either food boxes or vouchers.
- Bread will be distributed for the two phases from the same time, however it is planned to open another site when phase 3 of the fence is completed.
- The food boxes that were donated by the Kuwaiti Ambassador have been distributed on Saturday 2nd of April for big families with the size of 9+. While on Monday 4th of April, 200 boxes were distributed from the same Kuwaiti donations to families of 5 members and above in village 5.
- On Tuesday 5th of April, the distribution of the Taybah charity monthly food donations were conducted in village 3 and 6 where 920 boxes have been distributed. More boxes from the same donations were distributed to families in village 5 serving 300 people.
- It was suggested to keep the remaining boxes from the mentioned donations and distribute them to the new arrivals when they are reallocated from the reception area and the public area to village 5.
- In the reception area welcome meals are distributed to new arrivals by NRC.
- It was asked whether people in phase 1 in village 5 were able to cook in the past few days. Everyone received a gas cooker, cooking was depending on the food received and not the facilities.

Education:

- Tents have been placed in phase 1 of village 5. The tents are going to be used as a child friendly area where activities are going to be organized serving people in block 10 and block 4. Training for IBVs from the area has been arranged so they can help in those activities.
- A field visit has been conducted with the Ministry of Education in order to assess schools in village 2 and village 5.
- Based on the numbers assessed, there is a possibility of opening a new school for secondary students. In the next school year, the school is expected to be available for children between 1st and 3rd grade and the classes would be mixed (males and females) with female teachers. When the approval is obtained, the establishment of the school, maintenance needed and all necessary arrangements need to be done within 8 weeks.
- Opening a new school will be coordinated with the site planning unit, as there will be to extend the current location and the dimensions of the design.

NFIs:

- UNICEF's comprehensive hygiene kits have been received this week. Distribution will be in collaboration with ACF in the 17th of April.
- The monthly regular distribution is still ongoing like distributing baby diapers is scheduled on Sunday the 10th of April in NRC's site for village 3 and village 6.
- The preparations in terms of logistics and trucks are done for the planned reallocation of the new arrivals from the reception and the public area on Friday the 8th of April.

Heath:

- The vaccination campaign has been conducted over 3 days (5th, 6th and 7th of April) and took place in the reception area, public area, schools and playgrounds. The total Measles vaccinated children were 12,198.
- The vaccination campaign was broken down into two categories:
 - 6 Months – 5 Years (vaccine + Vit.A); and
 - 5 Years – 15 Years (vaccine only).
- For the (6 Months -5 Years); there have been 2191 males and 2380 females while for the (5 Years -15 Years) campaign; 3897 males have been vaccinated and 3730 females.
- It was clarified that referrals out of the camp is not suspended, rather more controls imposed on validating referrals.
- The total number of Consultations in week 12 and 13 were 2,992 and 2,786 respectively.
- The number of referrals in week 72 and the total number of deliveries in the same week was 21.
- As community police received many complaints from refugees on different matters, including discontinuation of medical referrals, health sector (UNHCR) explained that referrals were not abolished but under review to ensure that only deserving cases will be referred. The camp management asked all agencies to assign focal points from different sectors to be present in the community gatherings in order to answer peoples frequently asked questions.

✓ **Action Point:** *All agencies' focal points to be present next meeting with community representatives and SRAD. The meeting is scheduled on Tuesday 12th of April at 13:00 PM.*

Community services:

- Monday the 4th of April, CARE community center started implementing community service activities, case management, referrals and incentive base volunteering registration in village 5.
- The most common feedback – that has been already shared with the relevant organizations – was that the distributed amount of bread is not enough, and even if the refugees wanted to buy it, bread is not always available.
- Some requests were shared like providing milk, diapers, and cloths.
- Some comments on the quality and the availability of food have been shared with WPF.
- 148 applications have been received from refugees and were registered in CARE system for incentive base volunteering. 9 have been interviewed; to volunteer with CARE. 4 skilled volunteers will join CARE and 5 will work with ACTED.
- There have been many volunteers, but not all of them are registered in the system yet.

- ✓ **Action Point:** *When recruiting IBVs, agencies are requested to liaise with CARE on the ones selected. This system will help agencies avoid unfairness and duplications in recruiting two members from the same family.*
- CARE team is collecting the FAQs and will be shared with the camp management, to have a clear, consistent communication and standard messages to the refugees.

SRAD:

- The figures for the population movement are as follows:
 - 1532 Reunion individuals
 - 5481 Spontaneous return to Syria
 - Voluntary returns to the camp (1st January 2015 to date): 4377
 - 8316 MOI cards (1st January 2015 to date)
 - Leave permission 33778
 - Bailouts 4653 have been issued by SRAD Azraq.
 - Leave permissions: 34015
- SRAD reminded the partners who were present to recruit IBVs in village 5 from the Syrian population within the village and not from people from the other villages in the camp.
- The Anti-Drug unit dealt with a case and it was identified that the suspect who was convicted after investigations, is a Jordanian who used to work with an organization in Azraq camp.
- ✓ **Action Point:** *Remind staff members of the code of conduct and the principles that should guide all staff working for a humanitarian organization.*

Security:

- Business as usual
- ✓ **Action point:** *Partners were asked to have a special visibility of the Syrian volunteers that is different from the staff visibility that they wear like caps and vests. It was recommended that the volunteers have special vests with "volunteer" written in the back of the vests, especially in the reception area.*

AOB:

- It was highlighted that the partners who are present need to pass the messages to other staff members in their teams.
- REACH shared a presentation on Mass Communications Assessment in Azraq Camp.
- ✓ **Action point:** *to liaise the locations of services inside the fenced area in V5 with UNHCR's technical Unit. Contact Rama Al Nimri (alnimrir@unhcr.org) and Alaa Amoush (amoush@unhcr.org) who are the focal points for all the questions related to site planning and shelter maintenance.*
- ✓ **Action point:** *In case there are damages in the shelters or malfunction, CARE and Community Police to be contacted*
- Maintenance for shelter in v5: some referrals were received by CARE but they are on hold since no IBVs are allowed to enter the village.