ISWG
SECTOR REVIEW 2016

1. Sector and Organization Survey

183 respondents and 14 from WASH Sector (7%)

2. Sector Meeting Organization

- SPS: 87% (WPS: 65%) in sectors receive accurate MoM most of the time / always
- SPS: 22 % (WPS: 57%) of action points is never / rarely / sometimes followed up

3. Management of sector meetings (quality of chairing, selection of content)

- Content:
- WPS 50% (SPS: 74%): [Information sharing on operational context or agency activities]
- WPS 50% (SPS: 60%): [Presentation of guidelines relevant to that sector]
- WPS 100% (SPS: 68%): [Discussion of common operational themes, leading to joint strategy development.]
- WPS 36% (SPS: 42%): [Development of common/joint assessments]
- WPS 50% (SPS: 59%): [Division of responsibilities between agencies, and avoiding duplication/overlap.]
- WPS 36% (SPS: 53%): [Regional Response Planning and fundraising]

3. Management of sector meetings (quality of chairing, selection of content)

Coordination quality:

- SPS: 74% indicates a slight to moderate or huge improvement
- WPS: 76% indicates a slight to moderate or huge improvement

4. Respondents' participation in sector meetings

What are the advantages of being a member of the sector or area-based coordination mechanism?

- WPS: 29% (SPS: 29%) [Provides an opportunity for fundraising]
- WPS: 71% (SPS: 73%) [Allows the development of mechanisms to reduce duplication of service delivery]
- WPS: 64% (SPS: 69%) [Provides access to needs assessments and gap analyses which inform prioritisation]
- WPS: 64% (SPS: 62%) [Supports the application of and adherence to standards and guidelines]
- WPS: 43% (SPS: 47%) [Promotes individual agency's visibility and mandate]

5. Sector leadership and representation

How satisfied are you with the leadership by the agency in charge of your sector or area-based coordination (in general, not just in relation to meeting management)?

- WPS: 57%
- SPS: 76%

5. Sector leadership and representation

Some feedback:

- Sector leadership should reflect the best interest of all members but especially of beneficiaries served by the sector, and not being driven by the politics of the leading agency. Unilateral decisions are taken (or not taken) and this hasn't allowed the sector to develop a clear strategic vision, even after 4 years from the beginning of the response
- .Ensuring some consistency in the participants' attendance
- .The cluster lead agency needs to take the leadership, make decisions, be present, lead important processes, such as the strategy drafting
- .In my opinion the chair is very busy with many other things and is not able to follow up coordination needs
- .Enhance the communication mechanism with ministry of education regarding the WASH activities .
- .Such setor coordination meetings should be planned together with local authorities and co-chaired by relevant line ministry in the are

6. Overall Sector performance

What has been the main success / positive area for your sector or area-based co-ordination, and how should we build on this?

- Fundraising, collaboration with relevant authorities
- the Inter Agency Coordination Unit Clearer role and responsibilities for all parties
- The Inter Agency Cross cutting issues
- None
- Strengthened coordination and actions guided by agreed and harmonized guidelines
- Several task forces have produced important work for the whole group
- Some members dynamic participation, specially co-chairs that were driving the sector.
- Drafting a strategy, and conducting a WASH in emergency training, and a community engagement sessions. can build on that through setting a work plan based on the strategy, and repeating the community engagement sessions at host community and other camps.
- Membership seems very inclusive. However, the representation from relevant local authorities in these coordination meetings is insignificant.

6. Overall Sector performance

What has been the main failure / negative area for your sector or area-based co-ordination, and how could this be resolved?

- Lack of strategic vision, emergency approach maintained with no critical revision of what done and what has to be still done to meet people' needs
- No startegy after 3 years. No progress
- Lack of co-chair
- No clear leadership by UNICEF
- Active involvement of all participants. Sector is lead by UNICEF and in their areas (Zaatari, Azraq and the Berm) they are in full control and are leading. In the HC there is a lack of coherent coordination. UNICEF is not taking their coordination role in HC.
- The issue of a sector strategy, the sector lead had to take this issue seriously and lead its development which is not the case.
- Finalizing the sector strategy took a long time.

8. Inter-Sector Coordination

How can inter-sector co-ordination be improved?

- Establish the links. WASH WG is not interested in establishing links, only gender focal point liaised with protection and one member liased with shelter
- The Inter-Sector Coordination Unit should explore the existing gaps within the sector in related to guidelines and strategies, and build capacity by facilitating experience sharing practices internally and externally;

8. Inter-Sector Coordination

How can overall coordination of the refugee response in Jordan be improved?

- Strengthened sector leadership
- Concrete leadership by UNICEF, improved participation from all agencies
- Allowing of fostering both, government and refugees to participate
- Since more than 85% refugees are living in urban towns, the development agenda under JRP will able to address their causes. There is, therefore, a need to strengthen coordination with all relevant line ministries in Jordan.

8. Follow up

Action 1: …

Action 2: …