



For further inquiries and information, please contact UNHCR through the Helpline at 064008000, operating from Sunday to Thursday, 8AM to 4PM.

Please always make sure that the source of the information is UNHCR so that you are not exposed to fraud.

All UNHCR services are FREE.



Rectification of status

Regularising the status of informal and unregistered Syrians nationals in Jordan



What is the rectification?

It is a campaign to formalise the presence of Syrian nationals in Jordan by rectifying their status.

Who can benefit?

- Any Syrian national that left refugee camps without a bailout/leave before 01 July 2017 and did not return;
- Syrians who arrived to Jordan through the informal borders and did not register with UNHCR.

By rectifying your status, you can benefit from the protection and assistance provided by UNHCR Jordan and you can live in urban areas in a formal way.

Deadline is 27 September 2018.

If you exceed the deadline, you will not be able to benefit from this rectification campaign.

All you have to do is to follow the below steps:

- 1 Approach any UNHCR office in urban areas (Irbid, Mafrq or Amman) or any UNHCR helpdesk or mobile registration mission across the Kingdom.
- 2 Find out if your name is included in the list of beneficiaries from this rectification.
- 3 If you are entitled, you can be registered at any UNHCR office or mobile registration mission, providing all the identification documents in your possession.

Once your registration with UNHCR is completed, please approach the nearest police station to complete the process.

You need to provide the following documents to complete the procedures of obtaining the Ministry of Interior service card through the police stations:

1. The old MOI service card in your possession, that you have obtained earlier, whether it was a magnetic card or not, regardless of the place of issuance (reception center, camp or police station);
 2. The UNHCR Asylum Seeker Certificate;
 3. Syrian national identity card or any proof of Syrian nationality (copies are accepted if you do not possess the original documents). If you do not have any identification document, the UNHCR asylum seeker certificate will be sufficient;
 4. Health certificate issued by any Ministry of Health clinics across the Kingdom at the cost of 5 Jordanian Dinars;
 5. Ratified rental lease along with a copy of the landlord's national identity card; in case you did not have a lease, the landlord must accompany you to the police station in order to sign a lease there;
- Or**
- Letter from UNHCR certifying your residence address at the time of registration;
 6. Birth certificates of children born in Jordan.



This campaign is free-of-charge and all of the information will remain confidential and safe.



If your documents are retained in the camp:

You can submit a request to receive your documents at any of the UNHCR offices. This process will be facilitated and coordinated between UNHCR and SRAD and you will be contacted once your documents are ready to be collected;



If you have a circulation on your name:

SRAD, through the competent police station, will lift the circulation that was issued against you for leaving the camp informally and support you in rectifying your status in case you obtained an urban registration document.