

REFUGIS, BY REFUGEES FOR REFUGEES

749 INTERVIEWS

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UNHCR Jordan

ASSETS OF REFUGEES IN ZATAARI CAMP: A PROFILE OF SKILLS



buffoni@unhcr.org - bakeerr@unhcr.org



Introduction



RefuGIS – The team

The RefuGIS team members were remunerated by IRD through cash for Work for this research project.

Technical knowledge

Dedication

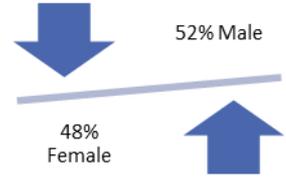
Ability to survey the camp and its inhabitants

Ability to use Kobo, Excel, Access, GIS with ease

Communicate with both with communities and with officers of international organizations

Give feedback on questionnaire design and on what evidence is needed from the point of view of the community

SAMPLE DEMOGRAPHICS



- A total of 372 males and 342 females in the working-age (18-59) were interviewed
- The average age of the respondents was 36 years.
- 88% of the respondents reported being be married with 3 to 6 children.

Training courses overview



18% attended at least one training course in their lives

- English language courses, computer skills, barbering, tailoring, electricity, ...



49% have attended at least one training course in their lives

- Computer English, tailoring, cosmetics, ...

Some trainings were attended back in Syria but the majority happened in Zaatari Camp

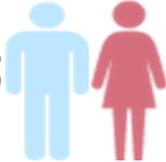
CURRENT SITUATION

Men consider applying for formal work in the industrial sector outside the camp much more than women



Zaatari
Camp

If training is offered; 54% of female and 75% of male respondents would be willing to take up a job outside the camp



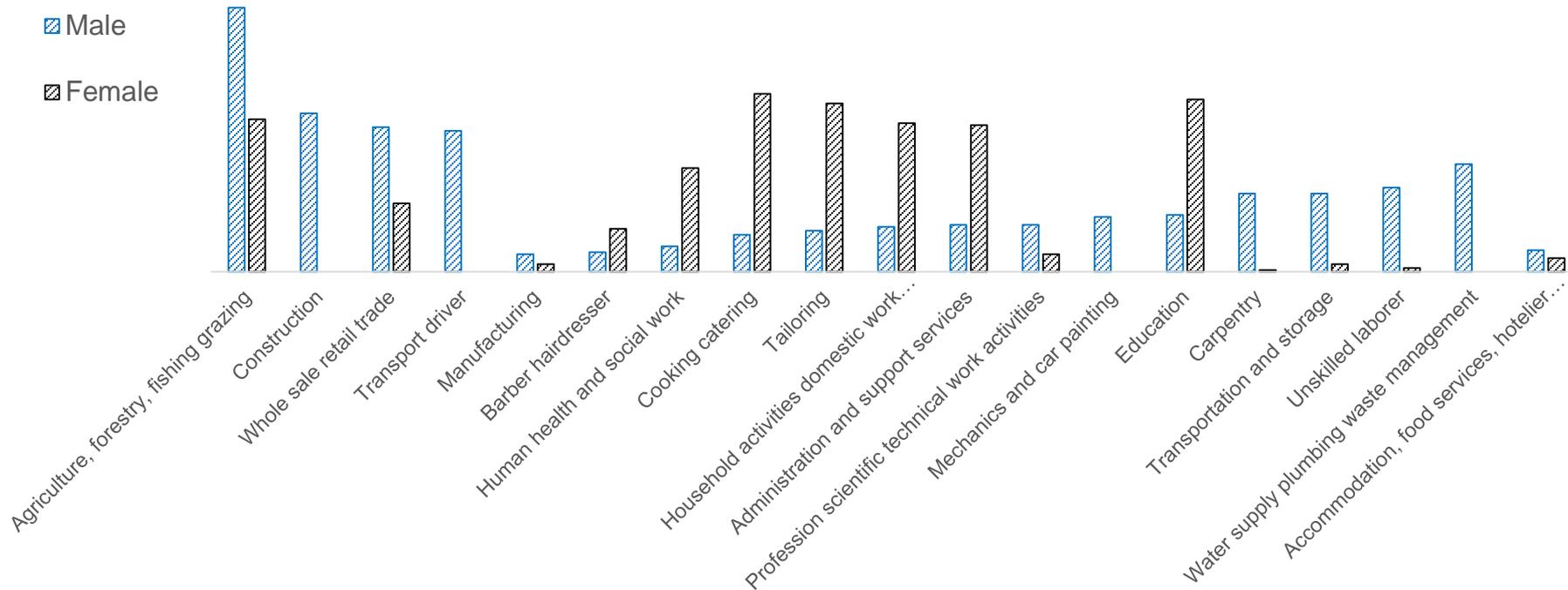
Men are willing to work in any sector.



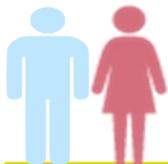
Women tend to be more selective and definitely prefer the garment and food processing industry



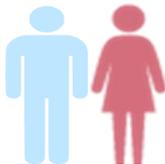
Preferences of refugees - Sectors



Preferences of refugees - GEOGRAPHY



Prefer to work in Governorates close to Zaatari (Mafraq, Irbid, Zarqa, Amman, or Jarash)

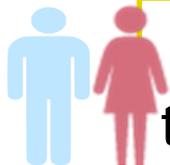


Amman could offer more jobs opportunities.



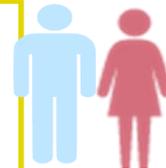
Men were less selective in determining where to work

Preferences of refugees – INCENTIVES



Would work outside the camp only if buses were provided for transportation on a daily basis for women

The provision of bus is a sine qua non condition for all to accept a job offer outside the camp

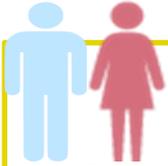


Women seem nevertheless even more concerned by bussing

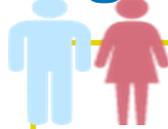
Free meals are not an important motivation for refugees especially for males



Preferences of refugees – WORKING CONDITIONS



It is acceptable to work in manufacturing



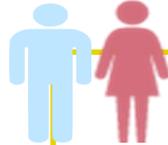
(20-22%) are willing to work in factories with minimum wage



Men are ready to work on a night shift while women are not



Men would agree to report back to camp on a weekly, biweekly, or monthly basis

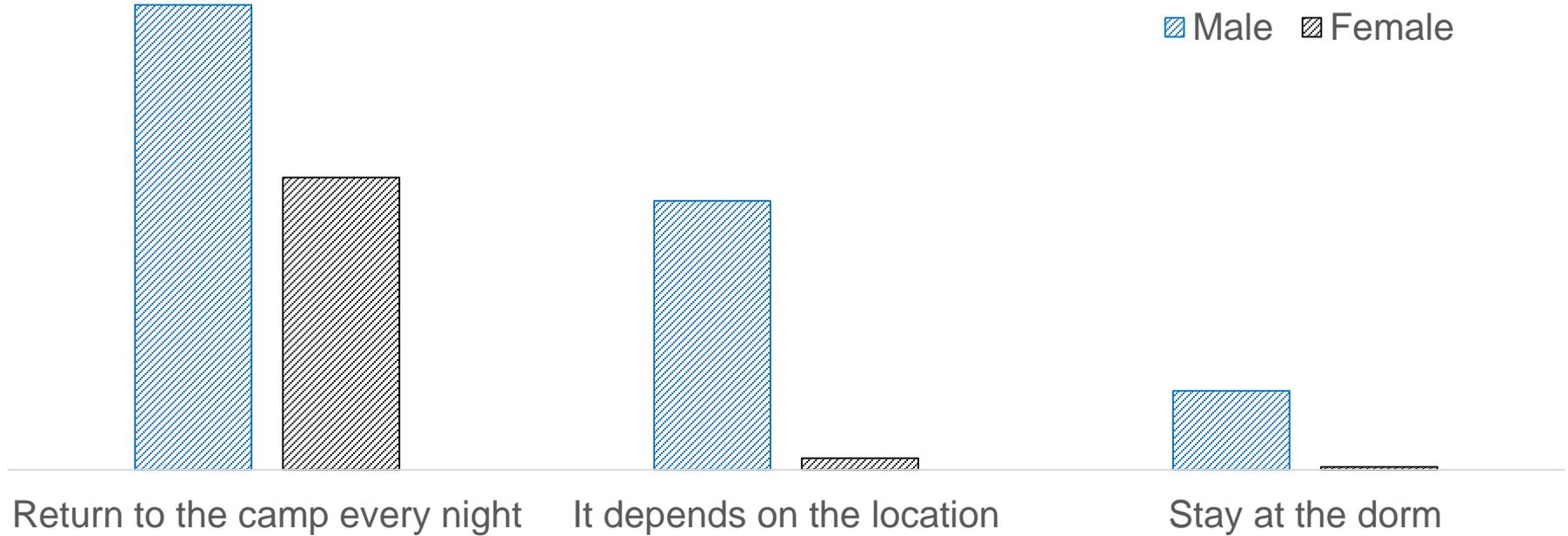


Less than 30% reported a medical condition or a disability that needs special working conditions

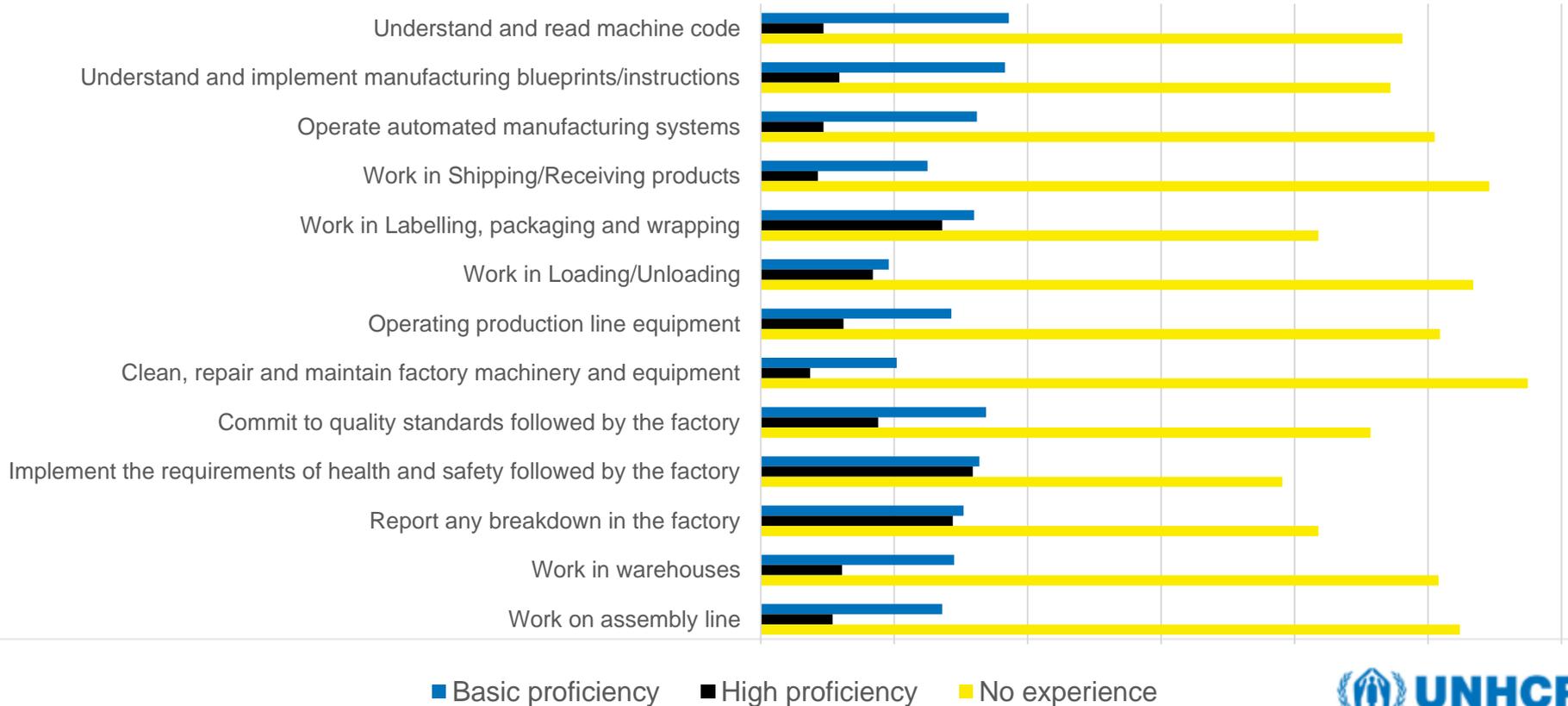


Females in general are not willing to stay in dorms even if provided

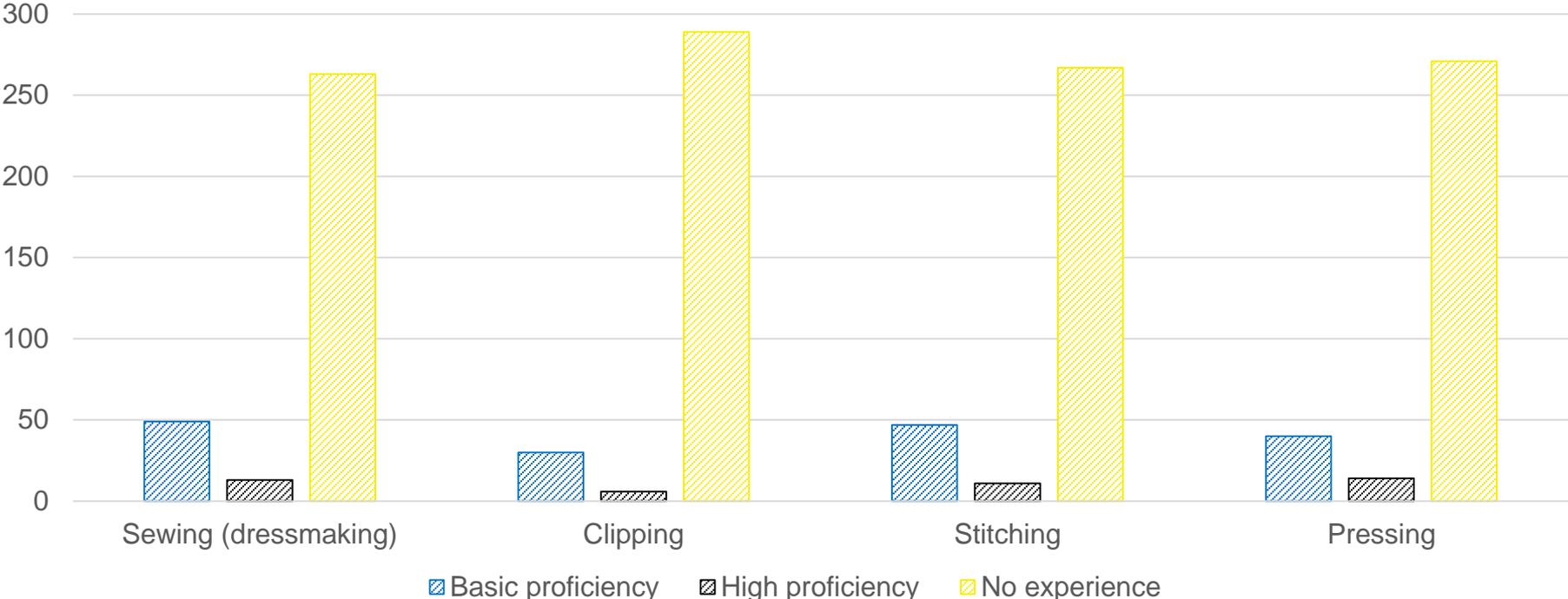
Preferences of refugees – WORKING CONDITIONS



SKILLS IN INDUSTRIAL SECTOR



FUNCTIONAL AND TECHNICAL SKILLS IN GARMENT SECTOR



Some preferred not to work out side the camp in general...

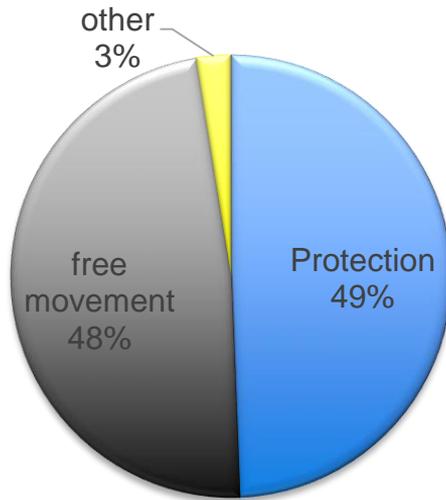
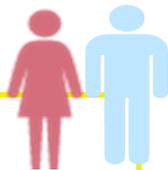
- Don't want to change what they are familiar with
- Personal reasons (especially women)
- Simply because they don't want to work

Some preferred not to work out side the camp in industries in specific because...



Work permits are generally perceived useful and necessary

70% of the interviewees would like to have work permits



■ Protection ■ free movement ■ other

Although,

 Know about workers' rights and social security in the Jordanian law 7%

 Know the procedures to get a work permit and how these contribute to protection purposes and ability to move freely

 Was known about the cost and who should pay for the work permit

 Did not know to whom they should complain in case of abuse or exploitation in the work place 74%

Recommendations

- Other surveys targeting Refugees other sectors ex. construction, carpentry for men and tailoring for women might be organised.
- The same skills mapping assessment should be repeated in Azraq camp.
- more awareness about workers' rights in Jordanian laws, social security work permits and MoL regulations in general.

Recommendations/2

- Refugees show interest to work even in sectors they don't have experience in and that they are happy to do on the -job training.
- Refugees with special needs and injuries should be matched with jobs that match their needs.
- Most respondents have 3 to 6 children; there is a need for child care facilities and solutions in the camp to allow mothers to go and work.
- The RefuGIS team has proved to be an important resource in the camp, which with adequate guidance, can conduct research and data collection effectively.