




JORDAN

FIELD OFFICE IRBID

October - December 2016

HIGHLIGHTS



30%
Percentage of all urban refugees registered with UNHCR in Jordan are living in Irbid AOR

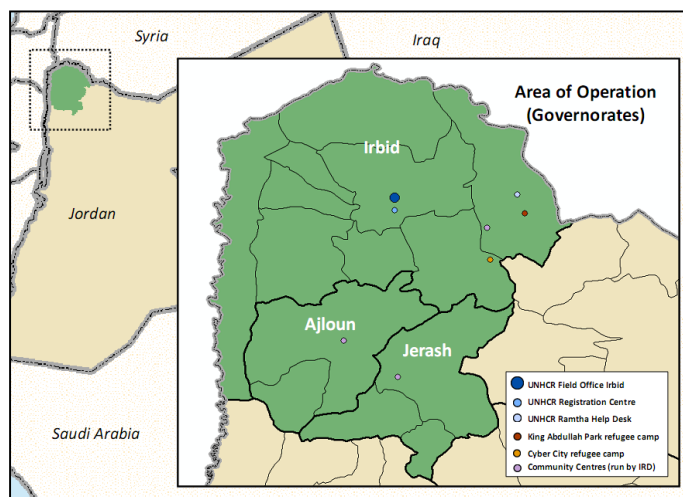
US\$ 26,278,855 million
Total monthly financial assistance distributed in September, October, November, and December to 32,800 refugees (27% of the population) in Irbid AOR.

7,098
Queries answered from September to December at Help Desks in Irbid AOR, allowing refugees access to counseling and assistance

110,372
Registered Syrian refugees in Irbid AOR who completed urban verification between February 2013 and 29 December 2016 and gained access to key services

Population of concern (As of 29 Dec 2016)

Governorate	Total PoCs
Irbid (Includes Camp King Abdallah Park: 333)	98141
Jerash	6406
Ajloun	5825
Total	110372



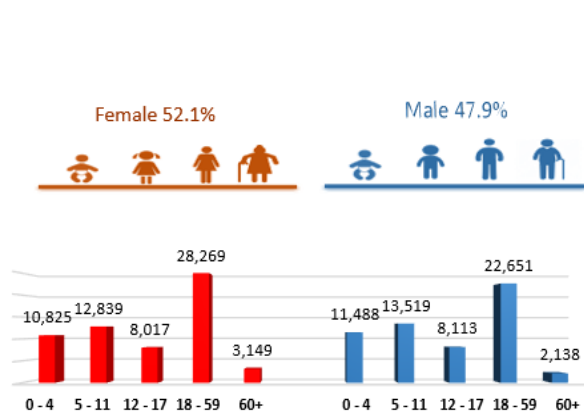
Staff:

- 51 national staff (24 UNHCR, 27 UNOPS)
- 3 international staff

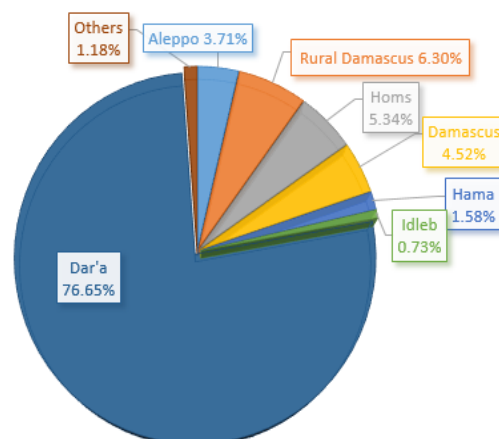
Outreach channels:

- 1 Registration Center and Help Desk in Irbid;
- 3 Mobile Help Desks in Ramtha, Ajloun, and Jerash + SKYPE counselling for Jerash;
- 4 Community Support Committees

Age/Gender Breakdown for Irbid Registrations:



Place of Origin:



MAIN ACTIVITIES

Registration and Protection

- At UNHCR's Irbid Registration Center asylum seekers and refugees access services like new registration (including new births), renewal of expired Asylum Seeker Certificates, continuous registration and IRIS-scan enrollment and document return request. As of 29 Dec 2016 23,697 cases / 427,826 individuals were processed for renewal, and 678 cases/ 5,232 individuals were processed as new registration and adding. UNHCR FO-Irbid provides various protection services to persons of concern from case management, home visits and awareness-raising to address child protection, SGBV, documentation and other protection issues. UNHCR also provides legal aid through Arab Renaissance for Democracy and Development-Legal Aid (ARDD-LA). UNHCR Irbid closely monitors the situation and protection needs of nearly 900 Syrians living in 27 Informal Tented Settlements (ITS) in Irbid governorate.

Education

- UNHCR runs the Albert Einstein German Academic Refugee Initiative (DAFI) scholarship programme to support persons of concern with higher education in Jordan. In UNHCR FO-Irbid's AOR, there are currently 56 registered Syrians (21 male and 35 female) studying at Jordan University or Science and Technology, Yarmouk University, and JADARA University all in Irbid governorate. UNHCR has launched the 2016 call for DAFI and HOPES applications (for undergraduate and master's studies): http://www.unhcr.io/dafi_scholarship.

Basic Needs

- UNHCR distributes monthly financial assistance to the most vulnerable refugee families living in urban areas, in order to help them meet their basic needs. Eligibility is determined through home visit and the assistance is delivered through ATMs in partnership with Cairo Amman Bank. Refugees access their accounts via IRIS scan at the ATM. In November 2016, in addition to the monthly financial assistance, UNHCR also provided to all SYR cases on the waiting list one-time winterization money to approximately 10,000 refugees who were not receiving regular cash assistance. ATM cards renewal exercise: **FOI delivered 700 ATM cards (Range) in November 2016 in two days**. After the agreement with ZAIN –The distribution of UNHCR –Zain SIM cards has started in Irbid AoR to enhance the communication channels between UNHCR & PoCs through the features of the line that enables them to call the Help line (064008000) free of charge. Importantly, this line will be the main contact with our cash beneficiaries.

Food Security

- Using UNHCR's registration data and the common UNHCR/WFP Vulnerability Assessment Framework, the World Food Program grants electronic vouchers to 85 per cent of the refugees residing in Irbid, Jerash, and Ajloun (as of July 2016). The most vulnerable in Irbid AoR received 20 JD per person per month whereas those less vulnerable receive 10 JD. In camps, including KAP in Irbid governorate, all refugees receive 20 JD per person per month

Health

- Refugees registered with UNHCR and with the Ministry of Interior can access Ministry of Health facilities at the uninsured Jordanian rate. UNHCR continues providing primary health care to the most vulnerable refugees and Jordanians through its implementing partner, the Jordan Health Aid Society (JHAS) runs three clinics in Irbid, Ramtha and KAP camp. While secondary and tertiary health care is provided through ministry of health hospitals and some private affiliated hospitals supported by UNHCR and prioritized by medical urgency. Furthermore, JHAS provides services to malnourished patients regardless of vulnerability.

Community Empowerment

- UNHCR FO-Irbid operates Community Support Committees (CSCs) for Syrian refugees in Irbid, Jerash, and Ajloun, as well as one CSC for Iraqi refugees in Irbid. The 4 CSCs are composed of a total of 39 male and female refugees and local community members. They promote social cohesion and peaceful coexistence and help UNHCR to reach the most vulnerable members of each community. The 4 CSCs conducted awareness sessions with social, educational and recreational themes and facilitated the distribution of winterized items. In addition, they hosted the Clown without Borders Ireland to perform clown shows for refugee children. The launch for livelihood and work permit projects for Syrian Refugees. Distribution for SKYPE vouchers under connectivity initiative.

Camp Coordination and Camp Management

- UNHCR coordinates activities at King Abdallah Park (KAP), in cooperation with the Government of Jordan's Syrian Refugee Affairs Directorate (SRAD). UNHCR ensures the delivery of all essential services, including shelter; registration; food; NFIs; health care; education; and water, sanitation, and hygiene together with other UN Sister agencies and Partners. On October 28th, 2016 all of the 619 individuals at Cyber City were relocated to KAP camp.

WORKING WITH PARTNERS

- UNHCR coordinates the activities of humanitarian actors on the ground, in order to increase awareness among partners, minimize duplication in projects, and address gaps more efficiently. In addition to operating partners, UNHCR's implementing and government partners in Irbid, Jerash, and Ajloun include:
[Arab Renaissance for Democracy and Development-Legal Aid \(ARDD-LA\)](#) | [International Relief and Development \(IRD\)](#) | [International Medical Corps](#) | [Jordanian Hashemite Fund for Human Development \(JOHUD\)](#) | [Jordan Health Aid Society \(JHAS\)](#) | [Noor Al Hussein Foundation \(NHF\)](#) | [Syrian Refugee Affairs Directorate of the Ministry of Interior](#) | [Ministry of Planning and International Cooperation](#)

For further information:

UNHCR Field Office-Irbid: jorir@unhcr.org

Jordan Regional Refugee Response Inter-agency Information Sharing Portal: <http://data.unhcr.org/syrianrefugees/regional.php>

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