

SUMMARY MINUTES OF THE CAMP COORDINATION MEETING

AZRAQ REFUGEE CAMP

Participants: SRAD, UNHCR, UNICEF, UNFPA, IOM, IMC, ACF, NRC, CARE, Mercy Corps, ACTED, SCJ, WVI, FCA, ICRC, IRC.

Absent: HI REACH, ACF, Relief Int, MoH, DRC, MHPSS.

Date: Wednesday 27th April 2016

Venue: Azraq Refugee Camp (Main Conference Room – Azraq Base Camp)

Time: 11:30

General Updates

Some updates and feedback on the current situation of village 5 were shared by different partners and agencies:

- SRAD received some complaints that there services available in the village are not enough.
- The day before the meeting, 40 cases were transferred from (V5 to the hospital) by the civil defense – since some of the new arrivals have spent around 6 months on the borders, they need more intensive medical care.
- Some complaints were received on the maintenance of shelters.
- UNHCR Field: several cases have been received on the lack of services and on hygiene issues.
- Limited services and aid for the refugees suffering from disabilities; some cases do not have wheel chairs, or other needed equipment and treatment.
- Vouchers were not processed well nor on time by Sameh Mall.
- Complaints were received from village 3 and village 6 that the garbage is not collected for 3 days.

Sectorial updates

Field

- Camp Statistics: since the 9th of March, 2016; the total number of new arrivals is 8,849.
- Phases I, II and part of phase III are completed in Village 5; a total number of 8,236 individuals are accommodated in 2,054 shelters in the 19 blocks and Block 1A. The total number of cases/households is 1,955.
- With the same rate of new arrivals, village 5 is expected to be full by 15th or the 16th of May.
- The total capacity of Village 5 is 3,122 shelters.
- The family sizes of the 1,955 cases: there are 294 cases of family size 1; 283 cases of family size 2, while 274 cases are of family size 3; and 281 cases of family size 4. For family size 5, there are 237 cases; 228 cases for family size 6; 158 cases for family size 7 and 102 cases of family size 8. Family size 9, there are 54 cases; family size 10 with 25 cases; 10 cases of family size 11 and 8 cases of

family size 12.

- The place of origin among the new arrivals is as follows: Aleppo is the highest with 32.55% of the population, and then comes Homs with 28.95%, 10.33% from Al-Rakka and 8.07% from Dara'.
- Phase III updates: out of the 10 blocks, three have been finished and the remaining 7 blocks of phase III in village 5 are estimated to include 1043 shelters.

Protection

- Overall statistics of the camp population: up until the 26th of April; 41,705 people have been registered with 26561 active cases.
- The place of Origin: Aleppo is the highest with 24.17% of the population, and then comes Homs 18.25%, and 17.75% from Dara' and 9.86% from Rural Damascus.
- 50.94 % of Azraq camp population females while 49.06% are males.
- 56.33% of the total populations are children.
- 20.16% of the population is under 5 years old.
- 408 residents were identified by UNHCR to be elderly people at risk.
- 955 people with disabilities representing 2.95% of the total camp population.
- The oldest camp resident during the reporting period is a 98 year old woman.
- Protection WG meetings is looking on the issue of children under 5 years old and the best ways to be dealt with and how to be accommodated.

Shelter and Site Planning

- The maintenance of shelters in Village 2 will start on Tuesday the 3rd of May. Regards the maintenance of WASH facilities in Village 2, UNHCR and NRC will coordinate with ACF and UNICEF.
 - Within the layout of Village 2, it was planned to allocate a center for CARE, a distribution center and a playground. Site Planning team asked partners and service providers to communicate with them on the areas they need for their services to include them within V2 plan.
 - Village 5 update: 72 referrals from CARE were received on shelters that need maintenance. Maintenance of those shelters will be implemented with NRC.
 - In case of a new huge influx of new arrivals, it was stated that refugees will be hosted in Village 2. It was clarified that the size of Village 2 is relatively small compared to the other villages in the camps, and that
 - Fencing Village 2 has not been decided yet as the discussions will be done on Amman level. Some NGOs like IMC and ACTED expressed the importance of having the needed preparations in advance when the new refugees arrive. UNHCR explained that the essential preparations are the time consuming activities, in terms of shelters and WASH, and after those activities are done the other services come afterward.
- ✓ *Action point: Coordinate with UNHCR's technical Unit to include their activities within the plan of Village 2. Contact Rama Al Nimri (alnimrir@unhcr.org) and Alaa Amoush (amoush@unhcr.org) are the focal points for all the questions related to site planning and shelter maintenance.*

Electricity:

Not present

WASH:

- It was stated that preparing WASH facilities of village 2 will need minimum two weeks. Meaning that they are expected to be done by the 17th of May. However, UNHCR explained that the actual allocation can be delayed as the new arrivals can be accommodated in the 5 rub halls in the public area and the reception area.
- For Village 2: in 15 – 18 days, at least part of the village can start receiving people. It is important that shelter and WASH coordinate where to start from, and reallocation can take place block by block.
- Total amount delivered last week of water supply was 7275 m³, Waste water 1349 m³, and solid waste: 2600 m³ marking an increase.
- Market area: as requested by UNICEF, support in cleaning is still provided to the shop keepers until the end of May.

Food:

- In coordination with the site planning team. WPF center has been located at the center of village 5 so it can be reachable by everyone.

Education:

- Setup of four tents block 2 and block 8 in village 5
- Distribution of hats and stationary will be conducted in the coming few days. UNHCR shared the number of the kids in village 5 to benefit. The remaining quantities will be distributed in V3 and V6.
- MoE monitoring visits will take place next week. focal points and representatives will be present
- UNICEF are working with UNHCR site planning unit to see the available sites in phase III of village 5.

NFIs:

- No major updates in village 3 and village 6.
- As for village 5, there are gas re-fill distribution for the eligible cases who finished their one month cycle. 388 cases will be all covered by the end of the week.
- NFIs committee meeting is scheduled to take place in order to discuss the upcoming diapers distribution in village 5.
- One of WV donors is distributing solar lanterns, if there is a need WV will discuss the possibility of distributing them with NRC.

Health:

- Update on the clinic in village 5: the aim is to have 50 patients per day, but what is received actually is more than 80.
 - A new additional tent has been added. The services will be provided for emergency cases in village 3 and village 6.
 - There have been discussions on having a clinic open for 24 hours, on UNHCR Health unit level, and with IMC to see the possibility and the needs. It was clarified that there are some limitations in terms of capacity and resources, and after 4 o'clock there are no emergency cases received.
 - SRAD explained that they do not have medical members who can examine the cases and decide whether they are emergency cases or not. If a patient asked for health care after the working hours, SRAD call for the civil defense and refer him/her to a hospital outside the camp.
 - Infant milk formula: for below 2-year olds infant milk formula, the distribution is not encouraged as it is considered a drug and should be given based on prescription. IMC should be the only party to prescribe the infant milk formula based on medical and social needs. Present partners were asked to refer received cases which are requesting infant milk formula to Save the Children.
 - Counseling and awareness sessions will be arranged for mothers, and any medical or social issues faced by mothers who cannot breastfeed will be addressed. 10-12 cases have been received so far.
 - It was highlighted that there has been a delay in milk delivery, but a mechanism for milk distribution on daily basis has been developed and a backup system is in place now.
- ✓ *Action point: Cases received requesting infant milk formula in CARE centers and other agencies, to be referred to IYCF tent, Save the Children*

Community services:

- Community feedback in Village 5:
- Lack of information dissemination about services available and distribution time and dates.
- There is a need for diapers and cloths in Village 5. It was stated that some people in the reception area received food packages and clothes and some did not.
- Long time is needed to receive NFIs from Sameh Mall.

SRAD:

- The figures for the population movement are as follows:
 - 1,588 Reunion individuals
 - 5,575 Spontaneous return to Syria
 - Voluntary returns to the camp (1st January 2015 to date): 4421
 - 8,519 MOI cards (1st January 2015 to date)

- Bailouts 6485 have been issued by SRAD Azraq.
- Leave permissions: 35,293

✓ *Action point: Coordinate with SRAD on visits and delegation, and apply for permission ideally two weeks in advance and not obtain approvals in the last minutes.*

Security:

- Stable situation

AOB:

SRAD highlighted the importance of the participation from all partners and agencies in the Community representative meeting that is arranged on monthly basis. Complaints and feedback from refugees need to be addressed and, operational partners are asked to be present and reply directly to the questions raised during those meetings. It was emphasized that that will eliminate the frustration among refugees especially that some have been expressing their problems frequently.

It was suggested to have agenda points in advance, and to discuss issues per sectors in the meetings.

The next coordination meeting will be in the base camp in the conference room as usual.