

CashAssist

UNHCR's Cash Assistance Management System in Greece



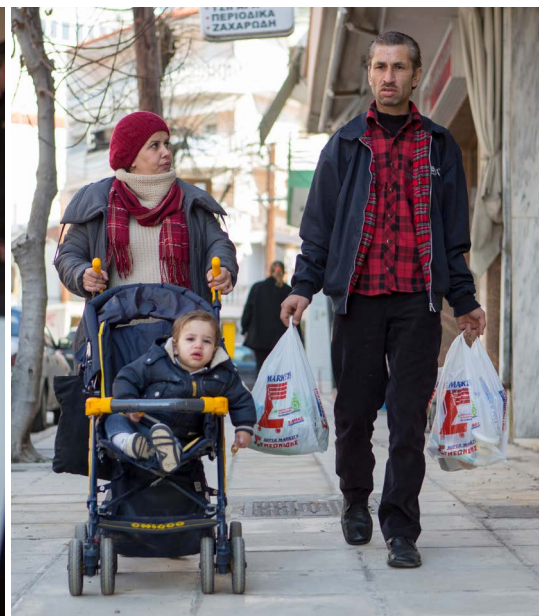
WHAT IS CASHASSIST?

CashAssist is UNHCR's corporate **cash assistance management system**. It allows UNHCR and partners to deliver and track cash assistance to refugees and asylum-seekers.

Deployed in Greece in February 2017, *CashAssist* is integrated with **UNHCR's global registration and case management system**, Profile Global Registration System for Partnerships (*proGres v4*).



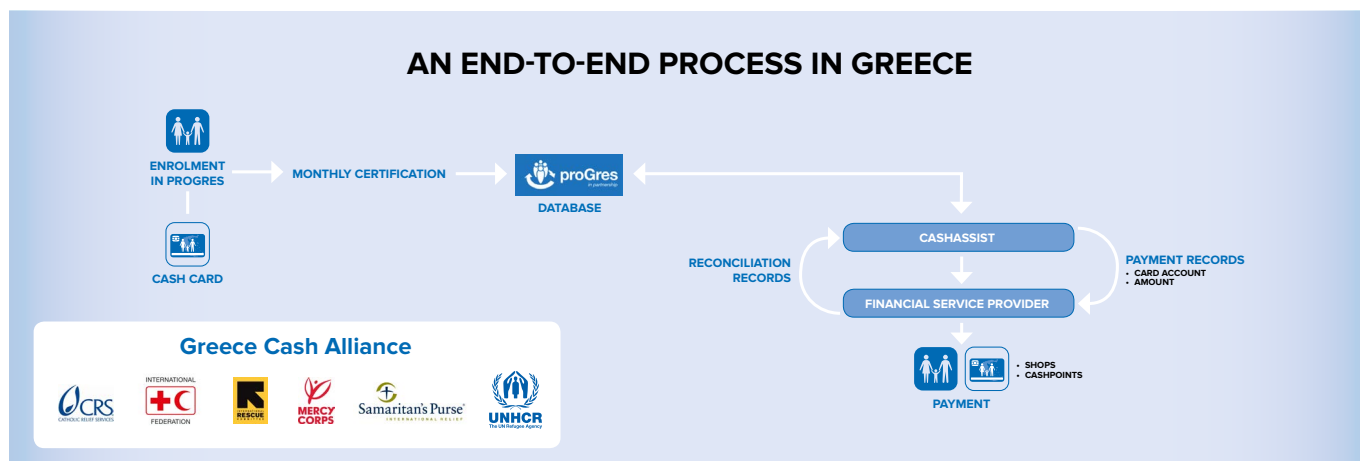
Accessible to partners, *proGres v4* allows for **assistance tracking** – both for cash and in-kind – and is entirely **web-based, using a centralized database** thereby improving data management and facilitating wider use of the collected data.



Using digital means, *CashAssist* ensures that cash transfers are made to refugees and asylum-seekers in a **timely, efficient and accurate** manner, while **avoiding duplication and minimizing fraud**.

CashAssist reinforces the **accountability** of cash transfers while maintaining **data protection**. By default, a full audit trail is created by the application for every change executed in the system.

UNHCR is currently introducing *CashAssist* in conjunction with *proGres* in several large cash operations and is **making its real-time services available to all partners**.



ABOUT CASH ASSISTANCE IN GREECE

Through the Greece Cash Alliance¹, UNHCR coordinates the provision of monthly multi-purpose **cash**



grants to more than **36,673 refugees and asylum-seekers**. Refugees use the cash to meet their most basic needs (food, clothes, hygiene, communication, transport and school supplies). The cash grants amount to almost 400,000 transfers annually.

In Greece, the system is being used by UNHCR to manage the **multi-purpose cash grant** for basic needs component of the Emergency Support to Integration and Accommodation (ESTIA)² programme funded by the European Union Civil Protection and Humanitarian Aid (ECHO), which provides housing and cash assistance to refugees and asylum-seekers.

1 The Greece Cash Alliance (GCA) is a partnership between the UNHCR and five international NGOs comprised of Catholic Relief Services, the International Rescue Committee, Mercy Corps, the International Federation of the Red Cross and Samaritan's Purse. The GCA was established to harmonize the provision of cash assistance to refugees and asylum-seekers in the country via the UNHCR Greece Cash Alliance card. For more info, please follow this [link: http://www.unhcr.org/5a14306a7](http://www.unhcr.org/5a14306a7)

2 For more information: http://ec.europa.eu/echo/files/aid/countries/factsheets/greece_en.pdf

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