

SUMMARY MINUTES OF THE CAMP COORDINATION MEETING

AZRAQ REFUGEE CAMP

Participants: SRAD, UNHCR, IOM, NRC, CARE, Mercy Corps, HI, ACTED, SCJ, ICRC, IRC, UNICEF, WVI, ACF, REACH, MC, DRC

Absent: IMC, ACF, Relief Int, WPF, FCA, MoH

Date: Wednesday 11th May, 2016

Venue: Azraq Refugee Camp (Main Conference Room – Azraq Base Camp)

Time: 11:30

General Updates

- It is expected that within 2 days Village 5 will be full, hence SRAD and Camp Management are searching for solutions to accommodate new arrivals. New arrivals can be hosted temporarily in the public area and the reception area until the next step is clear.
- The targeted number of refugees that can be hosted in Azraq in response to the current situation is 20000 individuals. Around 13000 have arrived since the first week of March 2016. SRAD mentioned the need to start thinking where to accommodate the new arrivals if refugees continue entering Jordan after the expected 20000.
- UNHCR HoO thanks the Jordanian government for its continuous support to the refugees.
- SRAD indicated that some very basic needs are still missing. Some families from the new arrivals had to use fire to cook because they did not have gas or cookers and this is not acceptable, taking into account that these refugees are now in Jordan and that 21 organizations are working in the camp.
- Camp Management thanked Shelter and WASH teams who have been working hard on Village 2. It was stated that the progress of work is very good.
- Relief International asked SRAD if the screening plan to move people out from V5 has already started. Colonel Atef explain that this question is not for SRAD Azraq to answer but to be taken at a higher level. When a decision comes from the government, SRAD will inform the NGOs accordingly.

Sectorial updates

Field

- Till the 10th of May, 12422 individuals have arrived to Azraq Camp. The remaining shelters that are available in Village 5 are 113 up until 11th of May. Therefore, the usual number received of new arrivals of one day can be accommodated, and consequently Village 5 will be full.
- As of 10th May 2016, Azraq camp is hosting 30,059 individuals – 45,379 registered (12105 individuals in village 5).
- Reception and Public area will be full in 7 days if the numbers of new arrivals remain the same.

Protection

- As of 10th May 2016, Azraq camp is hosting 30,059 individuals (12105 individuals in village 5). The total registered population in the site is 45,379 individuals
- The below figures refer to the total registered population as of the 9th of May:
- Azraq Camp population mainly originated from Aleppo (25.32%), Homs (18.89%), Dar'a (16.60%), and Rural Damascus (8.93%).
- 50.98% are female and 49.02% are male.
- 56.66% of the total are children and 43.34% are adults.
- 20.84% are under 5 years old.
- 448 individuals (0.99%) were identified by UNHCR as elder persons at risk.
- 1,056 are the residents of the camp with disabilities (2.33%), of which 37.03% are children.
- 34.55% are female head of households and 65.45% are male HHH.
- Return to the camp: (week 1-7 May)
- 117 individuals approached Azraq from Urban including 17 through RAS:
 - 57 individuals (50%) have been relocated from urban
 - 57 individuals (50%) returned spontaneously from urban.
- Documentation: Civil registry Officer is present on weekly basis in EJC and Azraq for the civil status related issues (birth, death, marriage)
- The shari'a court is open on weekly basis on Tuesday from 09h00 to 14h00.
- Introduction of ARDD-Legal Aid; a partner of UNHCR. ARDD started their operations in the camp late March this year. ARDD offices are near the Shari'a court in the reception area. Partners who need posters, brochures and leaflets were asked to approach ARDD.

Shelter and Site Planning

- Maintenance in Village 2: 5 blocks are completed in terms of shelters and ready for allocation. UNHCR and NRC are working closely to accelerate the process of fixing shelters.
- 1998 shelters is the capacity of Village 2. Around 8000 people can be accommodated. Therefore; the two villages (Village 5 and Village 2) can accommodate the target number of 20000 refugees to be hosted in Azraq camp.
- The public area and the reception can accommodate around 1500 individuals. 750 individuals can be hosted in the available 5 rub halls in the public area. Site planning team clarified that in the same public area 10 more rub halls can be added if needed. The estimated total capacity after adding more rub halls is 2500 people. Still, the public area is expected to host new arrivals for a short period of time and not for the long run.
- V3 and V6 are full except for few shelters that are used for special cases, like voluntary return to the camp, family reunions and police referrals.
- On the longer run when all villages are full, and according to the master plan of the camp; there are vacant villages that can be used which are: Village 4, Village 7, Village 8 and Village 9. Future construction of the villages can start with either Village 4 or Village 7. It was recommended to start with Village 7 since there is already some infrastructure. The construction of a new village could take up of 6 months.
- There was another option that was suggested by UNHCR Site Planning unit which is expanding

already existing villages, which are Village 3, Village 6, Village 5 or Village 2. It was proposed to add some blocks around the villages and use the available empty spaces. Altogether, and for the whole camp; around 1500 shelters can be added. The expansion solution is expected to take time since it needs a big budget in addition to the designing process, tendering phases, etc. that need to take place. Therefore; it may not be valid for the emergency current situation.

- SRAD declared that in one month time, more new arrivals cannot be accommodated if there is no extra space available.

Electricity:

- The work resumes and there was a physical sample in block 15 in Village 6, plot 4. It was tested on the 9th of May at night.

WASH:

- All operational maintenance in Village 5 is done. WASH facilities are completed in addition to water points.
- Water is provided 12 hours per day from 7 am to 7 pm in V5. The importance of providing water storage tools was highlighted and it is planned to include jerry cans in the next distribution of hygiene kits by ACF. It was recommended to provide bigger water storage tools at the reception point before new arrivals are allocated to avoid the same problem in village 2.
- Water consumption in Village 5 is very high, and if it continues with the same rate in Village 2, it was stated that it is going to be risky considering the available resources in the camp.
- ACTED has approached donors in order to provide 121 jerry cans.
- As for the remaining activities in the camp; business is as usual.
- Inspection of water points and the WASH structure has started. Some issues were identified and may lead to some delay in implementation.
- Usually the water consumption tends to increase in the summer.

[Action Point:](#) ACF to follow up on complaints received from Block 19 village 5

[Action Point:](#) to distribute water storage tools (jerry cans) at the reception point before new arrivals are allocated Village 2.

Food:

- Bread was distributed to 24787 beneficiaries. The maximum number was on the 9th of May 26138.
- New arrivals vouchers were distributed to 4848 beneficiaries of 1066 households.
- Ready-to-eat meals and dry food were distributed for new arrivals.
- Distribution of ready-to-eat meals in the reception area and the public area will be delegated for NRC
- WFP are preparing a new distribution point and a supermarket to solve the crowdedness issue in Village 5. The plan to be constricted on June. There are plans to increase the number of staff to help in food and vouchers distributions as well.

- Based on the repeated feedback for people in Village 5 that the food assistance is not enough, SRAD arranged donations of basket foods with a private donor, and they will be distributed through ACTED.
- To provide shading for the long queues in the distribution points, UNHCR provided WFP plastic sheets to set up shades especially that the weather is expected to be more hot in the coming weeks.

Action Point: ACTED to follow up with WFP in setting the shades for the long queues in the distribution centers.

Education:

- UNICEF apologizes for the delay on the agreement of the school in V5. The final call is to go ahead with the initial plan until UNICEF agrees of how the fencing of the school will be done. Once this is done, UNICEF will communicate and modify accordingly.
- UNICEF activities in Village 5 blocks 4, 10, 2 and 8 are still ongoing jointly with, MC, and RI to provide basic informal education and PSS.
- Expansion of activities in block 13 and 15, two additional tents will be set up in the third week of May 2016.
- Working with the MoE on the proposed new school in Village 3 and Village 5.
- Final exams will start by end of May till the 10th of June and afterward Tawjihi exams will take place on the 12th of June.

NFIs:

- No updates. Business as usual.

Health:

- Location of the clinic in Village 5: the current location of the clinic is between SRAD and WFP, therefore there is no place for expansion. Since it is becoming quite congested and overcrowded; there is a plan to move the IMC clinic to the buffered zone between the east and west section in village 5, making it larger and provide an additional rub hall. . This will help accommodating more patients and make the clinic more accessible for the residents of the village.
- Since the infrastructure is weak, there is a concern of a breakdown of diseases in case the clinic is not set up properly.
- The number of patients are increasing, more emergency cases and increasing numbers of pregnant women and babies. The average number of patients examined daily varies between 200 and 300. Compared to 100/150 at the beginning of the year and 30/50 last year. More of these patients come from V5.
- The medical team will be expanding as well. There has been a discussion between IMC and UNHCR on reactivating the IC unit, the operation theatre, Cardiac nursing in addition to assigning staff for those departments.
- Feasibility it will be better to assign staff in the previously mentioned sections rather than relying on

referrals.

- There is a concern in the reception area in terms of protection, and the possibility of expanding the reception area is under discussion.
- After a meeting with SRAD on the issue of referrals, UNHCR and IMC along with SRAD agreed to have a third ambulance urgently deployed to Azraq. Third party ambulances from hospitals outside the camp will send their ambulances to the camp when needed.
- A discussion of recruiting a nurse that will be available 24/7 to decide if the received cases are urgent or not or need to be transferred to the hospital or not. However, further discussion is still needed on Amman level.

Community services:

- Disability services provided for urgent cases. HI are resuming their regular activities for people with disabilities. On the 11th and the 12th are going to be fully dedicated for Village 5. As on Sunday will be covering the three villages as usual.
- HI reestablish their presence in the reception area.
- Mercy Corps is also expanding their disability services for children in informal education.
- The next Community Representatives Meeting with the participation of all sectors is scheduled to take place on the 22nd of May. The importance to provide adequate feedback to the communities was highlighted and all partners were encouraged to attend the monthly meeting.
- IBVs in Village 5: 839 IBVs have been registered, a total of 80 IBVs have been hired by different agencies.
- Reminder to all agencies to apply SOPs and ensuring the rotation in recruiting IBVs.
- CSMI WG is starting the preparations for the World Refugee Day. The theme will be "standing together with refugees". All agencies are encouraged to think of activities to do with the communities on the 20th of June.

SRAD:

- The figures for the population movement are as follows:
 - 1610 Reunion individuals
 - 5561 Spontaneous return to Syria
 - Voluntary returns to the camp (1st January 2015 to date): 4468
 - 8634 MOI cards (1st January 2015 to date)
 - Bailouts 4696 have been issued by SRAD Azraq.
 - Leave permissions: 36355
- Complaints through the community police are received that agencies and organizations are not attending the info sessions meetings and sometime the ones who attend are not the focal point who can give valid answers to refugees' questions.
- Entering gallons of gasoline for generators into the camp. It was emphasized that security and

safety wise it not accepted. Agencies were asked to find solutions because permissions to enter gasoline for generators will not be given in the future.

Action Point: Agencies were asked to participate in info-sessions meeting on Mondays and Thursdays.

Action Point: Agencies were asked to find solutions because permissions to enter gasoline for generators will not be given in the future.

Security:

- An incident occurred on the 5th of May, where the main road in Village 6 was blocked by refugees. They stopped a UNHCR vehicle to take an old lady who had heart failure and was in a bad condition. The civil defense has only two cars, and at that time they were handling 40 calls at the same time, five cases are conveyed at a time, which is over the normal capacity.

Action Point: SRAD asked to be informed on such emergency cases since the situation is currently critical

AOB:

Next camp coordination meeting will be on the 18th of May, 2016 at **12:00** 0'clock in Azraq base camp.